



What is Crowd Search?

Crowd Search is our state-of-the-art wireless tracking device that has stolen-vehicle recovery (SVR) technology, enabling Discovery Insure to locate and recover stolen vehicles. It offers superior technology by combining the smartphone-enabled telematics of the Vitality Drive Sensor and the stolen-vehicle recovery of the standalone DQ-Track. In the event of theft, you will need to contact our call centre to initiate the recovery services. The probability of recovery for the Crowd Search Sensor is more than 50% higher than that of the standalone DQ-Track.

Who can get the Crowd Search Sensor?

At quote stage, you have the option of installing the Crowd Search Sensor in your vehicle. However, you may need to do this as an underwriting requirement. You will be able to go to Tiger Wheel & Tyre or your nearest Discovery Drive Centre to get the Crowd Search Sensor installed.

The stolen-vehicle recovery premium for the Crowd Search Sensor is R115 per month per vehicle. If you already have an approved third-party stolen-vehicle recovery unit in your vehicle, you will not have to pay the stolen-vehicle recovery fee for your Crowd Search Sensor.

What are the benefits of the Crowd Search Sensor?

01

Easy installation

It is quick and easy to install the Crowd Search Sensor. It will be installed in your vehicle by an assistant at a Tiger Wheel & Tyre store or Discovery Drive Centre. You do not need to make an appointment for this installation. The device is wireless and does not need wiring into your vehicle's system. As a result, it is quicker to install than the standalone DQ-Track, and it will not drain your vehicle's battery.

02

All the benefits of the Vitality Drive Sensor

The Crowd Search Sensor includes all the Vitality Drive Sensor technology, including safety features, rewards and immediate feedback through the Discovery Insure app. It also takes only a few days to accurately measure your driving behaviour, whereas the standalone DQ-Track can take up to three weeks.

03

Enhanced safety

You get additional safety with Crowd Search's enhanced stolen-vehicle recovery. In the event of theft, you will need to contact our call centre to initiate the recovery services.

You will also get:

- Impact Alert which provides immediate response and medical care when your vehicle is involved in a severe accident, even if we can't get hold of you
- A vehicle panic button which you can use to alert us in case of an emergency
- Motion Alert which notifies you when your vehicle is moving without your cellphone present.