

Flexicare Private primary healthcare

Dear Pharmacy Vendor

Flexicare administered by Discovery Health from 1 June 2021

From 1 June 2021, Discovery Primary Care and Flexicare members will be migrated to the new Flexicare policy offered by Auto & General, administered by Discovery Health.

We want to ensure that healthcare providers and policyholders of Flexicare experience a seamless transition in claiming under the new Flexicare policy. This letter explains where you will need to send claims for policyholders from June 2021.

Identifying Flexicare policyholders

Policyholders will carry cards issued by Discovery Health. Below is an example of a Flexicare membership card:



Flexicare plan option

• Flexicare

Claims with a service date from 1 June 2021:

- Policyholders will receive new membership numbers
- The submission codes for Flexicare will be linked to the Primary Care submission codes



Plan	Destination code	Contracted (VAT included)	Non-Contracted rates and codes (VAT included)
Flexicare	DPCA0003	Clicks capitation model for employees of enrolled Flexicare employer groups: DISCKPA – Acute 29.90% capped R29.90 DISCKPC – Capitation fee.	Reject
	DPCA0003	DISCKPF – 29.90% capped at R29.90.	Reject

In addition, please dismantle PrimaryCare codes and references from 1 June 2021.

If you need more information, please email us at Etm_operations@discovery.co.za.

Regards

ETM Team Discovery Health



Flexicare is not a medical scheme. The cover is not the same as that of a medical scheme and is not intended to be a substitute for medical scheme membership. Flexicare is administered by Discovery Health (Pty) Ltd, registration number 1997/013480/07 an authorised financial services provider and underwritten by Auto & General Insurance Company Limited, registration number 1973/016880/06, an authorised non-life insurer and financial services provider. Terms, conditions and limits apply.

Discovery Vitality (Proprietary) Limited, registration number: 1999/007736/07. Terms, conditions and limits apply.

The Trauma Benefit is a non-life insurance policy, underwritten by Discovery Insure Ltd, registration number 2009/011882/06, a licensed non-life insurance and an authorised financial services provider. Flexicare is a separate non-life insurance policy and is not conditional on the purchase of a Trauma Benefit policy.

The Funeral benefit is a life insurance policy, underwritten by Discovery Life Limited. Registration number 1966/003901/06, a licensed life insurer and an authorised financial services and registered credit provider, NCR Reg. No. NCRCP3555. Flexicare is a separate non-life insurance policy and is not conditional on the purchase of a Funeral Benefit policy.