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HOW TO VIEW A PATIENT'S ELECTRONIC HEALTH RECORD

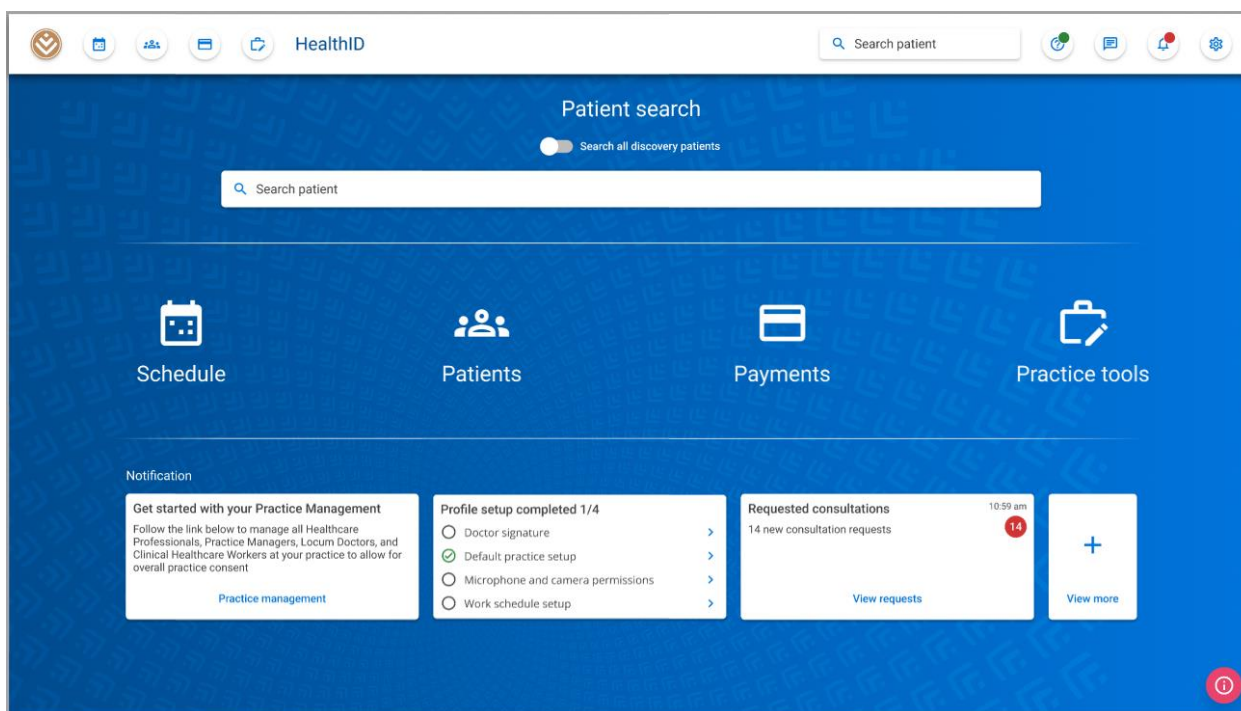
DISCOVERY HEALTH
2023



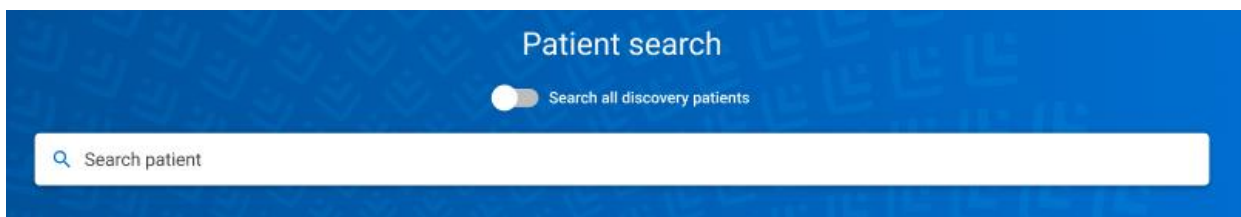


How to view a patient's Electronic Health Record

1. Search for the patient's profile using the search bar under **Patient search** on the dashboard or the patient search bar in the header.



Dashboard.



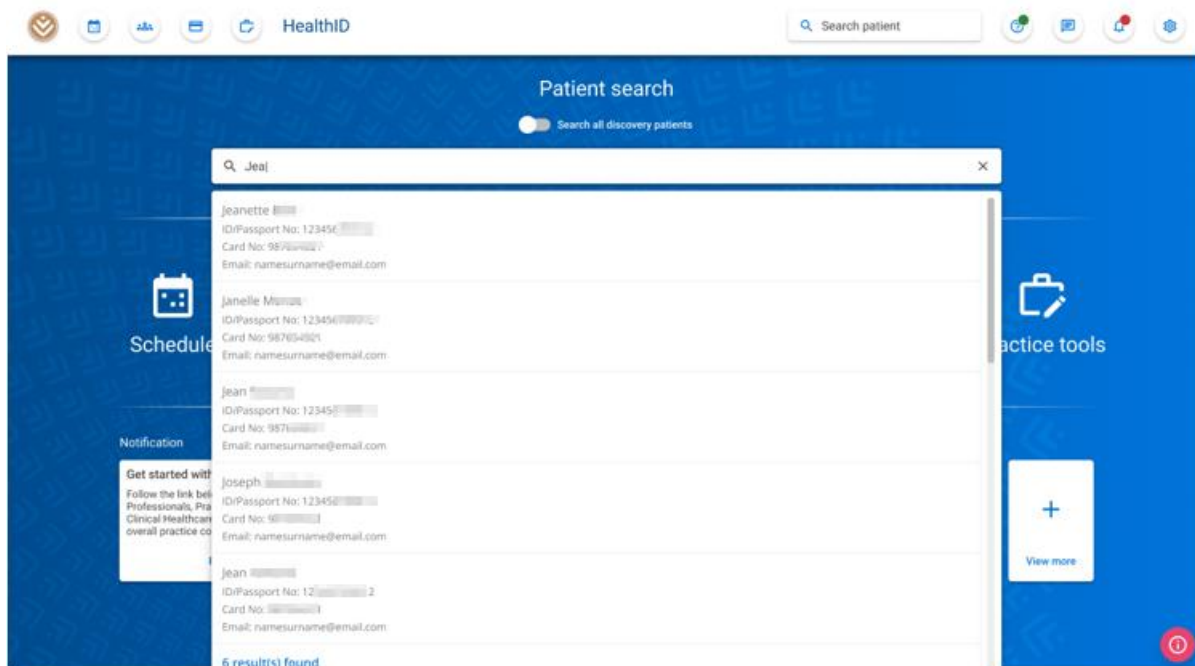
Patient search on the dashboard.



Patient search in the header.



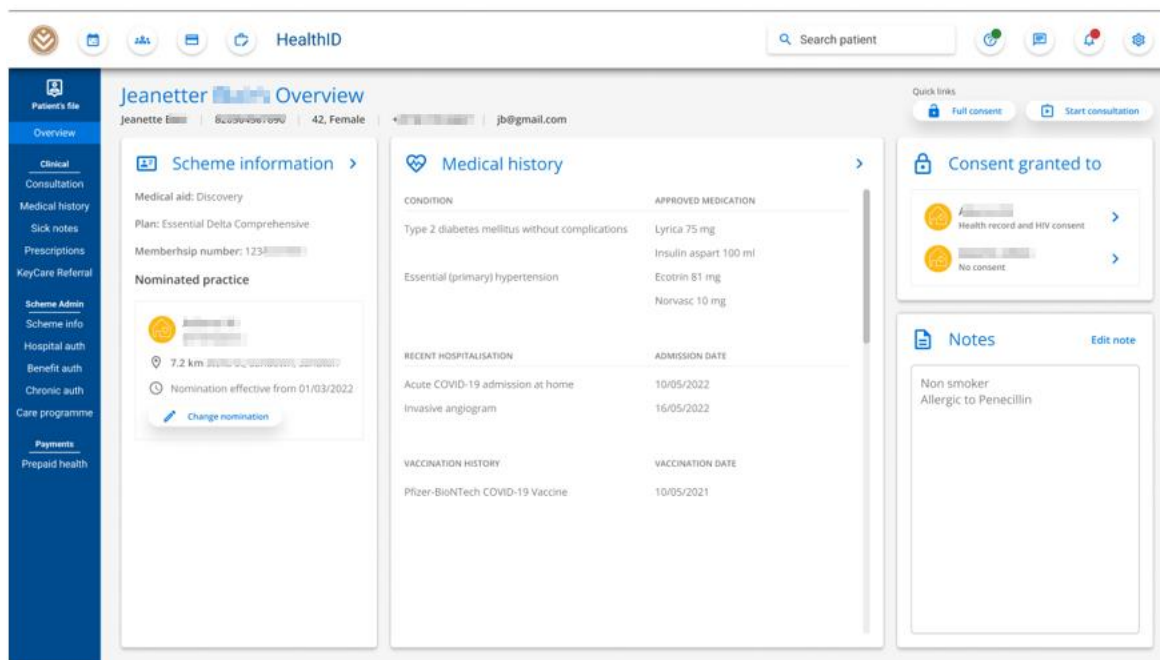
2. Select the most appropriate result from the list of results the search finds. If the result you are looking for is not suggested, try using a different search term, such as the patient's ID or membership number.



Search results.

3. Selecting a patient will take you to the patient's file. If you have Electronic Health Record (EHR) consent for the patient, you can view the patient's Electronic Health Record.

Note: You need specific HIV consent to view any medical history connected to the patient's HIV status and possible condition.





4. You can find the patient's Electronic Health Record in the **Medical history** section. You can access this section:
- Through the side menu on the left under **Clinical** or
 - By clicking the **Medical history** section in the **Overview** of the patient.



Medical history under the **Clinical** category.

Medical history

CONDITION	APPROVED MEDICATION
Type 2 diabetes mellitus without complications	Lyrica 75 mg Insulin aspart 100 ml
Essential (primary) hypertension	Ecotrin 81 mg Norvasc 10 mg

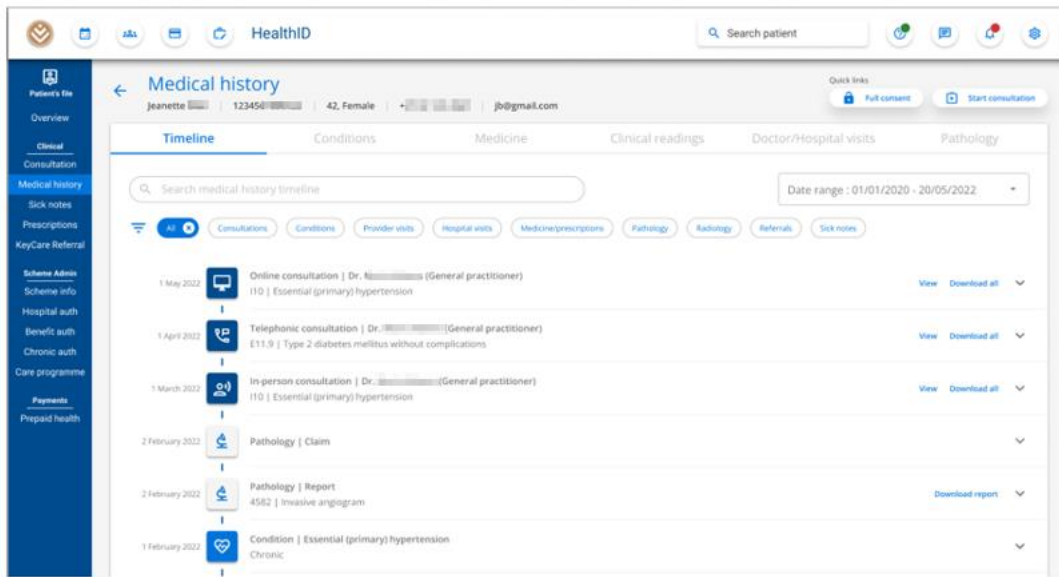
RECENT HOSPITALISATION	ADMISSION DATE
Acute COVID-19 admission at home	10/05/2022
Invasive angiogram	16/05/2022

VACCINATION HISTORY	VACCINATION DATE
Pfizer-BioNTech COVID-19 Vaccine	10/05/2021

Medical history under the **Overview** of the patient.



- The **Timeline** is the landing page for **Medical history** and displays all Electronic Health Record interactions for a given date range.



Timeline of Electronic Health Record interactions.

- You can use the search bar to find specific Electronic Health Record interactions based on the keyword used.



- You can use the date selector to include or exclude interactions based on a date range.



- You can use the filter chips to include or exclude certain interaction types:

- A blue chip means the interaction type is included.
- A white chip means the interaction is excluded.



- Certain interactions have actions that you can take.
Certain interactions have actions that you can take.





- The **Conditions** tab displays the member's chronic conditions.

Conditions.

- You can use the search bar to find specific conditions based on the keyword used.

- You can use the date selector to include or exclude conditions based on a date range.

- You can use the filter chips to filter between the different outcome statuses for the Chronic Illness Benefit

- You can get more information about the condition by clicking the down arrow to the right of the condition name.

DESCRIPTION	ICD-10	STATUS	EFFECTIVE FROM	EFFECTIVE TO	MEDICINE/ITEM
Type 2 diabetes mellitus without complications	E11.9	Approved	24/09/2021	N/A	Lyrica 75 mg, Insulin aspart 100 ml...
MEDICINE/ITEM APPROVED STATUS					
Lyrica 75 mg		✓			
Insulin aspart		✗			
Essential (primary) hypertension	I10	Declined	24/09/2021	24/09/2021	Ecotrin 81 mg



- You can get the patient's medicine history in the **Medicine** section.

MEDICINE/ITEM	TYPE	STRENGTH	ASSOCIATED CONDITION	APPROVED	EFFECTIVE FROM	EFFECTIVE TO	LAST CLAIM
Lyrica	Chronic	75 mg	Type 2 diabetes mellitus without complications	✓	24/09/2021	N/A	24/09/2021
Insulin aspart	Chronic	100 ml	Type 2 diabetes mellitus without complications	⊖	23/09/2021	24/09/2021	-
Norvesc	Chronic	10 mg	Essential (primary) hypertension	✓	22/09/2021	N/A	24/09/2021
Ecotrin	Chronic	81 mg	Essential (primary) hypertension	✓	21/09/2021	N/A	24/09/2021
Vividrin nasal spray	Acute	15 ml	Acute nasopharyngitis [common cold]	⊖	N/A	N/A	01/08/2021
Corenza C	Acute	-	-	⊖	N/A	N/A	01/08/2021

Medicine history.

- You can use the search bar to find specific medicine based on the keyword used.

- You can use the date selector to include or exclude medicine based on a date range.

- You can use the filter chips to filter between the different medicine types.

- You can get more information about the condition by clicking the down arrow to the right of the medicine name.

CLAIM DATE	QUANTITY CLAIMED
24/09/2021	50
24/03/2021	50

Medicine tracker
Reported dosage: Once daily
Current cycle: 01/02/2020 - 07/02/2020
Cycle history: Last 6 Weeks



- **Clinical readings** shows all readings captured for the member.

READING TYPE	SOURCE	LAST READING	READING DATE
Blood pressure (lying)	Self reported	130/100 mmHg	02/05/2021
Heart rate	Self reported	122 beats pm	02/05/2021
Respiratory rate	Vitality check	23 breaths pm	02/05/2021
Oxygen saturation	Vitality check	97%	02/05/2021
Temperature	Vitality check	37°C	02/05/2021

Clinical readings.

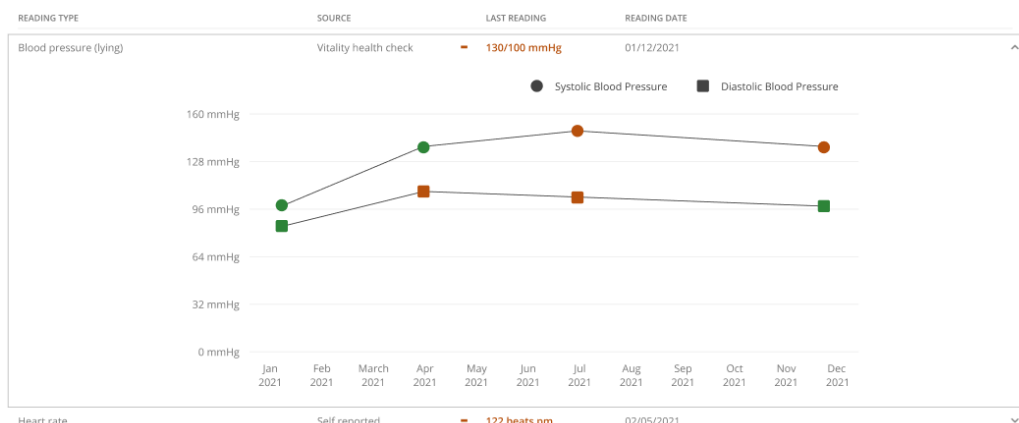
- You can use the search bar to find specific readings based on the keyword used.

- You can use the date selector to include or exclude readings based on a date range.

- You can use the filter chips to filter between the categories of clinical readings.

All Body metrics Vital signs Point of care Procedure Strip test

- You can get more information about the readings by clicking the down arrow to the right of the reading name.





- You can see a record of the patient’s hospital and doctor visits under **Doctor/Hospital visits**.

The screenshot shows the 'Medical history' page for a patient named Jeanette. The 'Doctor/Hospital visits' tab is selected. At the top, there is a search bar for the medical history timeline and a date range selector set to '01/01/2020 - 20/05/2022'. Below these are filter chips for 'All', 'Doctor visits', and 'Hospital admissions'. The main table lists the following visits:

HOSPITAL/PROVIDER	TYPE	REASON FOR ADMISSION/VISIT	ICD-10	ADMISSION/VISIT DATE	DISCHARGE DATE	STAY LENGTH
[Redacted]	Visit General medical practitioner	Not specified	J00	01/05/2022	N/A	N/A
[Redacted]	Visit General medical practitioner	Not specified	J00	01/04/2022	N/A	N/A
[Redacted]	Visit General medical practitioner	Not specified	J00	01/03/2022	N/A	N/A
[Redacted]	Hospital admission	Atherosclerotic heart disease of native coronary artery without angina pectoris	A125.10	18/12/2021	30/12/2021	12 days
[Redacted]	Hospital admission	Cellulitis of other parts of limb	L03.1	14/08/2020	30/12/2021	12 days
[Redacted]	Visit General medical practitioner	Not specified	-	06/12/2020	N/A	N/A
[Redacted]	Hospital admission	Acute renal failure, unspecified	N17.9	28/09/2020	30/12/2021	12 days
[Redacted]	Visit General medical practitioner	Illness	-	10/09/2020	N/A	N/A

Doctor and hospital visits.

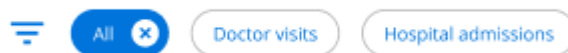
- You can use the search bar to find specific visits based on the keyword used.



- You can use the date selector to include or exclude readings based on a date range.



- You can use the filter chips to filter between the doctor visits and hospital admissions.



- You can get more information about the visits by clicking the down arrow at the right of the visit row.

HOSPITAL/PROVIDER	TYPE	REASON FOR ADMISSION/VISIT	ICD-10	ADMISSION/VISIT DATE	DISCHARGE DATE	STAY LENGTH
[Redacted]	Visit General medical practitioner	Not specified	J00	01/05/2022	N/A	N/A
[Redacted]	Visit General medical practitioner	Not specified	J00	01/04/2022	N/A	N/A
[Redacted]	Visit General medical practitioner	Not specified	J00	01/03/2022	N/A	N/A
[Redacted]	Hospital admission	Atherosclerotic heart disease of native coronary artery without angina pectoris	A125.10	18/12/2021	30/12/2021	12 days
Admitting Doctor: Dr [Redacted] Practice type: Physician						
DATE OF SERVICE	PROCEDURE	DIAGNOSIS	HEALTHCARE PRACTICE/PROFESSIONAL		ACTIONS	
18/12/2021	Invasive angiogram	A125.10	[Redacted]	[Redacted]	Discharge summary	
20/12/2021	Invasive angiogram	A125.10	[Redacted]	[Redacted]		



- Pathology results are in the **Pathology** section of the **Medical history**.

INVESTIGATION	LABORATORY/FACILITY	DATE OF SERVICE	TESTS CONDUCTED
Pathology	Lancet	17/12/2021	Glucose Tolerance Test.
Pathology	Ampath	18/12/2021	S-iron study

Pathology.

- You can use the search bar to find specific pathology results based on the keyword used.

- You can use the date selector to include or exclude pathology results based on a date range.

- You can get more information about the pathology results by clicking the down arrow to the right of the test name.

INVESTIGATION	LABORATORY/FACILITY	DATE OF SERVICE	TESTS CONDUCTED
Pathology	Lancet	17/12/2021	Glucose Tolerance Test. ▼
Pathology	Ampath	18/12/2021	S-iron study ▲

TEST NAME	RESULT	UNIT	RANGE	Download pathology report
S-iron	15.6	umol/L	9 - 21.5	
S- Transferrin	3	g/L	2 - 3.6	
S-TIBC	68	umol/L	45 - 76	
S-% TS	23	%	20 - 45	
S-Ferritin	62	ug/L	30 - 275	