

QUALITY CARE IN OUR

2024

DAY SURGERY NETWORK

FIND A NETWORK FACILITY FOR YOUR HEALTH PLAN OPTION



Day Surgery Networks

You have cover for a defined list of procedures in our Day Surgery Network on all plans and according to the benefits of your chosen health plan. On the Executive Plan you can use any approved facility. A clinical exceptions process applies to all cases with complex presentations and those procedures that may require an extended length of stay. The member will be transferred to an appropriate facility where required. The funding of newly licensed facilities are subject to approval by the Scheme, on all health plans.

KH KeyCare Day Surgery Network

Applies to members on KeyCare Core and KeyCare Plus plans. If you do not use one of these hospitals for a planned day surgery admission, you will need to pay these claims.

KS KeyCare Start Day Surgery Network

Applies to members on the KeyCare Start plan. If you do not use one of these hospitals for a planned day surgery admission, you will need to pay these claims.

KR KeyCare Start Regional Day Surgery Network

Applies to members on the KeyCare Start Regional Plan. If you do not use these hospitals for a planned day surgery admission, you will need to pay these claims.

D Delta Day Surgery Network

Applies to members on the Classic Delta Saver, Essential Delta Saver, Classic Delta Core and Essential Delta Core health plans. You are covered in full for a defined list of procedures in accordance with your health plan benefits at hospitals in the Delta Day Surgery Network.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R10,200. **This does not apply in an emergency.**

C Coastal Day Surgery Network

Applies to members on the Coastal Saver and Coastal Core health plans. You are covered in full for a defined list of procedures at hospitals in the Coastal Day Surgery Network in the four coastal provinces (Eastern Cape, KwaZulu-Natal, Northern Cape, Western Cape).

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R6,650. **This does not apply in an emergency.**

O Day Surgery Network on all other plans

Applies to members on the Classic Saver, Essential Saver, Classic Core and Essential Core (excluding Delta and Coastal), Classic Priority, Essential Priority and Classic Comprehensive (excluding Smart) health plans, except where otherwise indicated.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R6,650. **This does not apply in an emergency.**

S Smart Day Surgery Network

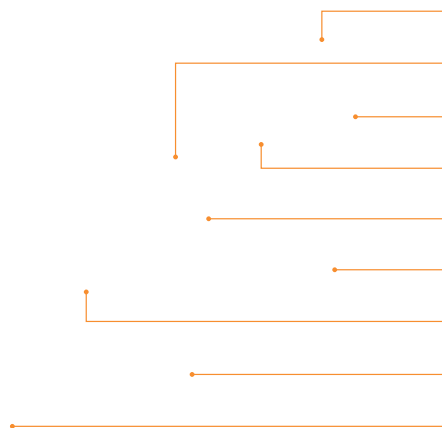
Applies to members on the Classic Smart, Essential Smart and Classic Smart Comprehensive health plans. You are covered in full for a defined list of procedures at hospitals in the Smart Day Surgery Network in accordance with your health plan benefits.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R11,650. **This does not apply in an emergency.**

As a member on the Essential Dynamic Smart Plan, you have access the Dynamic Smart Hospital Network. For planned admissions you must use our **Medical Provider Search tool** on the Discovery Health app and on our website to be directed to the most appropriate hospital that is conveniently close to your location based on your healthcare needs.

For planned admissions to any other private hospital, you must pay an upfront amount of R14,050. **This does not apply in an emergency.**

Click on the region you would like to view



List of procedures covered in the Day Surgery Network

The following is a list of procedures that we cover in a Day Surgery Network according to the benefits of your chosen health plan.

B

Biopsies

- Skin*, subcutaneous tissue, soft tissue, muscle, bone, lymph, eye, mouth, throat, breast, cervix, vulva, prostate, penis, testes

Breast procedures

- Mastectomy for gynaecomastia*
- Lumpectomy* (fibroadenoma)

E

Ear, nose and throat procedures

- Tonsillectomy and/or adenoidectomy*
- Repair nasal turbinates*, nasal septum*
- Simple procedures for nose bleed (extensive cautery)
- Sinus lavage*
- Scopes (nasal endoscopy*, laryngoscopy)
- Middle ear procedures (mastoidectomy, myringoplasty, myringotomy, and/or grommets)*

Eye procedures

- Cataract surgery
- Corneal transplant*
- Treatment of glaucoma
- Other eye procedures (removal of foreign body, conjunctival surgery (repair laceration, pterygium), glaucoma surgery, probing & repair of tear ducts, vitrectomy, retinal surgery, eyelid surgery, strabismus repair)

Some of these procedures are not covered on KeyCare, Essential Smart and Essential Dynamic Smart plans. These are noted by an asterisk * in the list above.

G

Ganglionectomy

Gastrointestinal

- Gastrointestinal scopes (oesophagoscopy, gastroscopy, colonoscopy, sigmoidoscopy, proctoscopy, anoscopy)*
- Anorectal procedures (treatment of haemorrhoids, fissure, fistula)

Gynaecological procedures

- Diagnostic Dilatation and Curettage
- Endometrial ablation
- Diagnostic Hysteroscopy
- Colposcopy with LLETZ
- Examination under anaesthesia
- Diagnostic laparoscopy
- Simple vulval and introitus procedures: simple hymenotomy, partial hymenectomy, simple vulvectomy, excision Bartholin's gland cyst
- Vaginal, cervix and oviduct procedures: excision vaginal septum, cyst or tumour, tubal ligation or occlusion, uterine cervix cerclage, removal cerclage suture
- Suction curettage
- Uterine evacuation and curettage

N

Nerve procedures

- Neuroplasty median nerve, ulnar nerve, digital, nerve of hand or foot

O

Orthopaedic procedures

- Arthroscopy, arthrotomy (shoulder, elbow, knee, ankle, hand, wrist, foot, temporomandibular joint), arthrodesis (hand, wrist, foot)*
- Minor joint arthroplasty (intercarpal, carpometacarpal and metacarpophalangeal, interphalangeal joint arthroplasty*)

- Tendon and/or ligament repair, muscle debridement, fascia procedures (tenotomy, tenodesis, tenolysis, repair/reconstruction, capsulotomy, capsulectomy, synovectomy, excision tendon sheath lesion, fasciotomy, fasciectomy). Subject to individual case review
- Repair bunion or toe deformity*
- Treatment of simple closed fractures and/or dislocations, removal of pins and plates. Subject to individual case review

R

Removal of foreign body

- Subcutaneous tissue, muscle, external auditory canal under general anaesthesia

S

Simple superficial lymphadenectomy

Skin procedures

- Debridement
- Removal of lesions* (dependent on site and diameter)
- Simple repair of superficial wounds

Simple hernia procedures

- Umbilical hernia repair
- Inguinal hernia repair

U

Urological procedures

- Cystoscopy
- Male genital procedures (circumcision, repair of penis, exploration of testes and scrotum, orchiectomy, epididymectomy, excision hydrocoele, excision varicocele, vasectomy)

EASTERN CAPE

East London	■ East London Day Hospital	KH	S	O	C	
	■ Life Beacon Bay Hospital	KH KS	S	O	C	
	■ Life St Dominic's Hospital	KH	S	O	C	
	■ Life St James Hospital	KH		O	C	
	■ Cure Day Hospital East London	KH	S	O	C	
Humansdorp	■ Life Isivivana Private Hospital	KH		O	C	
Matatiele	■ Matatiele Private Hospital			O	C	
Mthatha	■ Life St Mary's Private Hospital	KH	S	O	C	
Port Elizabeth	■ The Edge Private Clinic	KH	D		O	C
	■ Netcare Greenacres Hospital		S	O	C	
	■ Life Mercantile Hospital	KH				
	■ Life St George's Hospital	KH KS	D		O	C
	■ Medical Forum Theatre	KH KS	D	S	O	C
Queenstown	■ Life Queenstown Private Hospital	KH	S	O	C	
Uitenhage	■ Netcare Cuyler Hospital	KH		O	C	

FREE STATE

Bethlehem	■ Bethlehem Medical Centre	KH	D	S	O
	■ Mediclinic Hoogland	KH			O
Bloemfontein	■ Citymed Theatre	KH KS	D	S	O
	■ Cure Day Clinics Bloemfontein	KH KS	D	S	O
	■ Emoyamed Private Hospital				O
	■ Pasteur Eye Hospital (Horizon Eye Care Centre)	KH	D	S	O
	■ Life Rosepark Hospital	KH KS	D		O
	■ Mediclinic Bloemfontein			S	O
	■ Mediclinic Bloemfontein Day Clinic	KH	D	S	O
	■ Stirling Hospital	KH	D	S	O
	■ Netcare Universitas Private Hospital	KH			
Frankfort	■ Riemland Clinic				O
Harrismith	■ Busamed Harrismith Private Hospital	KH KS			O
Kroonstad	■ Netcare Kroon Hospital	KH			O
Mangaung	■ Netcare Pelonomi Private Hospital	KH			
Sasolburg	■ Netcare Vaalpark Medical Centre	KH			

All network lists can change at any time. Please go to www.discovery.co.za > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.

* Essential Dynamic Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

KH KeyCare | **KS** KeyCare Start | **KR** KeyCare Start Regional | **D** Delta | **S** Smart* | **C** Coastal

O Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

FREE STATE

Welkom

- Mediclinic Welkom KH S O
- Welkom Medical Centre KH D S O

GAUTENG

Alberton

- Netcare Alberton Hospital D O
- Newmarket Day Hospital D S O
- Optimed KH D S O
- The Ear and Eye Clinic KH D S O

Benoni

- Karibu Day Clinic KH
- Lakefield Surgical Centre (Pty) Ltd KH D S O
- Life The Glynnwood Hospital KH O
- MMC Benoni Day Hospital KH O
- Netcare Linmed Hospital O
- Sunshine Hospital KH
- The Healthy Eye KH KS D S O

Boksburg

- Advanced East Rand Day Hospital KH KS D S O
- Boksburg Medical & Dental Centre KH KS D S O
- Netcare Sunward Park Hospital O

Brakpan

- Life Dalview Hospital KH O

Centurion

- Centurion Eye Hospital KH KS D S O
- Centurion Day Hospital KH KS D S O
- Netcare Unitas Hospital O

Edenvale

- Edenvale Day Clinic D S O

Florida

- Constantia Clinic KH KS D S O

Germiston

- Germiston Medical & Dental Centre KH KS D S O
- Life Roseacres Hospital KH D S O

Heidelberg

- Life Suikerbosrand Hospital KH O

Johannesburg

- Bioart Fertility Clinic D S O
- Centre of Advanced Medicine KH D S O
- Cure Day Clinics - Fourways KH KS D S O
- Dr G M Pitje Day Clinic KH KS D S O
- Netcare East Rand N17 Private Hospital O

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GAUTENG

Johannesburg	■ Fordsburg Clinic	KH	KS	D	S	O	
	■ Netcare Garden City Clinic	KH				O	
	■ Johannesburg Eye Hospital	KH	KS	D	S	O	
	■ Life Bedford Gardens Hospital			D		O	
	■ Life Brenthurst Hospital	KH	KS	D		O	
	■ Life Fourways Hospital			D	S	O	
	■ Netcare Linksfield Park Clinic					O	
	■ Netcare Linkwood Clinic					O	
	■ Mediclinic Midstream				S	O	
	■ Mediclinic Morningside			D	S	O	
	■ Mediclinic Sandton					O	
	■ Netcare Milpark Hospital					O	
	■ Netcare Mulbarton Hospital					O	
	■ Nelson Mandela Children's Hospital	KH		D	S	O	
	■ Netcare Park Lane Clinic					O	
	■ Netcare Rosebank Clinic					O	
	■ Sandhurst Eye Centre	KH	KS	D	S	O	
	■ Intercare Day Hospital Sandton	KH	KS	D	S	O	
	■ Netcare Sunninghill Nursing Home					O	
	■ Twenty Twenty Eye Surgery Centre	KH		D	S	O	
	■ Visiomed Eye Laser Clinic	KH	KS	D	S	O	
	■ Vitalab Centre For Gynaecological Endoscopy			D	S	O	
	■ Wits Donald Gordon Medical Centre			D	S	O	
	Kempton Park	■ Arwyp Medical Centre			D		O
		■ Birchmed Surgical Clinic	KH	KS	D	S	O
		■ Ekurhuleni Surgiklin Day Clinic	KH	KS	D	S	O
Krugersdorp	■ Netcare Krugersdorp Private Hospital					O	
	■ Netcare Pinehaven Hospital					O	
Lenasia	■ Lenmed Clinic Limited	KH		D		O	
	■ Lenmed Daxina Private Hospital	KH		D		O	

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 KeyCare |  KeyCare Start |  KeyCare Start Regional |  Delta |  Smart* |  Coastal

 Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

GAUTENG

Midrand	■ Cure Day Clinics - Midstream	KH	KS	D	S	O
	■ Life Carstenhof Hospital	KH				O
	■ Netcare Waterfall City Hospital			D		O
Pretoria	■ Advanced Groenkloof Day Hospital	KH	KS	D	S	O
	■ Netcare Akasia Clinic					O
	■ Botshilu Private Hospital	KH				O
	■ Cintocare					O
	■ Constantia Park Medical and Dental Centre	KH	KS	D	S	O
	■ Cure Day Clinics – Erasmuskloof	KH	KS	D	S	O
	■ Netcare Femina Clinic					O
	■ Intercare Day Hospital Hazeldean (Pty) Ltd	KH	KS	D	S	O
	■ Intercare Day Hospital – Irene	KH	KS	D	S	O
	■ Netcare Jakaranda Hospital	KH				O
	■ Kilnerpark Narko Clinic	KH	KS	D	S	O
	■ Life Brooklyn Day Hospital	KH	KS	D	S	O
	■ Life Eugene Marais Hospital	KH	KS			O
	■ Life Faerie Glen Hospital					O
	■ Life Groenkloof Hospital			D	S	O
	■ Life Pretoria North Surgical Centre	KH	KS	D	S	O
	■ Life Wilgers Hospital				S	O
	■ Louis Pasteur Hospital			D		O
	■ Mediclinic Legae	KH				O
	■ Mediclinic Kloof					O
	■ Mediclinic Medforum	KH				O
	■ Mediclinic Muelmed					O
	■ Medkin Clinic	KH	KS	D	S	O
	■ Mpudulle Eye Centre (Pty) LTD	KH		D	S	O
	■ Netcare Montana Private Hospital					O
	■ Netcare Moot Algemene Hospital					O
■ Optimed Eye and Laser Clinic	KH				O	

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GAUTENG

Pretoria	■ Pretoria East Eye Institute	KH		D	S	O
	■ Netcare Pretoria East Private Hospital					O
	■ Pretoria Urology Hospital					O
	■ Waterkloof Surgical Centre	KH		D	S	O
	■ Zuid Afrikaans Hospital	KH				O
Randburg	■ Netcare Olivedale Clinic					O
Randfontein	■ Lenmed Health Randfontein Private Hospital	KH				
	■ Life Robinson Private Hospital	KH		D		O
Roodepoort	■ Cure Day Wilgeheuwel Hospital	KH		D	S	O
	■ Life Flora Hospital					O
	■ Life Wilgeheuwel Hospital			D	S	O
	■ Life Wilgeheuwel Day Clinic	KH	KS	D	S	O
	■ Mayo Clinic	KH	KS	D	S	O
Soweto	■ Apex Surgi Centre Soweto	KH	KS	D	S	O
	■ Dr SK Matseke Private Hospital	KH		D	S	O
	■ Tshepo-Themba Private Hospital		KS			
Springs	■ Life Springs Parkland Hospital	KH				O
Tembisa	■ Lenmed Zamokuhle Private Hospital	KH	KS			O
Vaal	■ Clinix Private Hospital Sebokeng	KH	KS	D		O
	■ Mediclinic Emfuleni	KH		D		O
	■ Ocumed	KH	KS	D	S	O
Vanderbijlpark	■ Cormed Clinic					O
Vereeniging	■ Mediclinic Vereeniging				S	O
	■ Midvaal Private Hospital	KH		D		O
	■ Visiclin Eye Clinic	KH	KS	D	S	O
Vosloorus	■ Clinix Botshelong Empilweni Clinic	KH	KS		S	O
Westgate	■ Medgate Day Clinic	KH	KS	D	S	O

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 KeyCare |  KeyCare Start |  KeyCare Start Regional |  Delta |  Smart* |  Coastal

 Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

KWAZULU-NATAL

Amanzimtoti	▪ Netcare Kingsway Hospital	KH				O	C	
Ballito	▪ Netcare Alberlito Hospital					O	C	
	▪ Ribumed Ballito Day Hospital	KH		D	S	O	C	
Berea	▪ JMH Morningside Day Hospital	KH		D	S	O	C	
Cato Ridge	▪ Hibiscus Hospital Cato Ridge					O	C	
Chatsworth	▪ Life Chatsmed Garden Hospital	KH		D		O	C	
Durban	▪ Ahmed Al-Kadi Private Hospital					O	C	
	▪ City Hospital	KH	KS			O	C	
	▪ Durban Eye Hospital	KH	KS	D	S	O	C	
	▪ Durdoc Clinic	KH						
	▪ Lenmed Ethekwini Hospital and Heart Centre			D		O	C	
	▪ Hillcrest Private Hospital					O	C	
	▪ Life Entabeni Hospital	KH	KS	D		O	C	
	▪ Life Westville Hospital			D	S	O	C	
	▪ Lorne Street Anaesthetic Clinic			D	S	O	C	
	▪ Lenmed Nu-shifa Hospital	KH				O	C	
	▪ Marie Stopes Durban					O	C	
	▪ Netcare Parklands Hospital					O	C	
	▪ Netcare St Augustine's Hospital					O	C	
	▪ Westridge Surgical Day Clinic	KH	KS	D	S	O	C	
	Empangeni	▪ Life Empangeni Private Hospital	KH				O	C
	Howick	▪ Howick Day Clinic	KH		D	S	O	C
▪ Lenmed Howick Private Hospital						O	C	
Isipingo	▪ Isipingo Clinic	KH			S	O	C	
Kokstad	▪ Netcare Kokstad Private Hospital	KH				O	C	
Ladysmith	▪ Ladysmith Day Hospital	KH				O	C	
	▪ Lenmed La Verna Hospital	KH				O	C	
Margate	▪ Netcare Margate Private Hospital					O	C	
	▪ Shelly Beach Day Hospital	KH		D	S	O	C	
Newcastle	▪ Mediclinic Newcastle	KH			S	O	C	
	▪ Mediclinic Newcastle Day Hospital	KH			S	O	C	

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O Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

KWAZULU-NATAL

Pinetown	Life The Crompton Hospital	KH				O	C
	Pinetown Medicross Theatre	KH	KS	D	S	O	C
Pietermaritzburg	Eden Gardens Private Hospital					O	C
	Life Hilton Private Hospital					O	C
	Mediclinic Pietermaritzburg				S	O	C
	Midlands Day Hospital	KH		D		O	C
	Midlands Medical Centre	KH	KS				
	Pietermaritzburg Eye Hospital	KH	KS	D	S	O	C
	Netcare St Anne's Hospital					O	C
Phoenix	Life Mount Edgecombe Hospital	KH				O	C
Port Shepstone	Hibiscus Private Hospital	KH					
	Hibiscus Day Surgical Hospital	KH				O	C
Richards Bay	Medicross Richards Bay Day Theatre	KH	KS		S	O	C
	Melomed Richards Bay	KH	KS		S		
	Richards Bay Medical Institute Day Hospital	KH	KS		S	O	C
	Netcare The Bay Hospital	KH				O	C
Scottburgh	Hibiscus Hospital Scottburgh	KH				O	C
Tongaat	Mediclinic Victoria	KH				O	C
Umhlanga	Gateway Private Hospital					O	C
	KZN Day Clinic	KH	KS	D	S	O	C
	Medstone Medical Centre T/A Umhlanga Eye Institute	KH	KS	D	S	O	C
	Netcare Umhlanga Hospital				S	O	C
Vryheid	Abaqulusi Private Hospital					O	C

LIMPOPO

Lephalale	Mediclinic Lephalale	KH				O	
Louis Trichardt	Zoutpansberg Private Hospital	KH				O	
Polokwane	Mediclinic Limpopo Day Clinic	KH	KS	KR	D	S	O
	Mediclinic Limpopo	KH	KS	KR			
	Netcare Pholoso Hospital					S	O
Thabazimbi	Mediclinic Thabazimbi	KH				O	
Tzaneen	Mediclinic Tzaneen	KH		KR		S	O

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MPUMALANGA

Barberton	<ul style="list-style-type: none"> RH Phodiclinic 	KH				
Emalahleni	<ul style="list-style-type: none"> Advanced De La Vie Day Hospital 	KH	KS	D	S	O
	<ul style="list-style-type: none"> Emalahleni Day Hospital 	KH	KS	D	S	O
	<ul style="list-style-type: none"> Highveld Eye 	KH	KS	D	S	O
	<ul style="list-style-type: none"> Life Cosmos Hospital 	KH		D	S	O
Ermelo	<ul style="list-style-type: none"> Mediclinic Ermelo 	KH				O
Middelburg	<ul style="list-style-type: none"> Life Midmed Private Hospital 	KH	KS			O
Mbombela	<ul style="list-style-type: none"> Lowveld Hospital 	KH				O
	<ul style="list-style-type: none"> Mediclinic Nelspruit 	KH	KS	KR		O
	<ul style="list-style-type: none"> Mediclinic Nelspruit Day Clinic 	KH	KS	KR	S	O
	<ul style="list-style-type: none"> Surgiclinic 				S	O
	<ul style="list-style-type: none"> Kiaat Private Hospital 					O
Piet Retief	<ul style="list-style-type: none"> RH Piet Retief Private Hospital 	KH				
Trichardt	<ul style="list-style-type: none"> Mediclinic Highveld 	KH		KR		O

NORTH WEST

Brits	<ul style="list-style-type: none"> Mediclinic Brits 	KH				O
Carltonville	<ul style="list-style-type: none"> The Fountain Private Hospital 	KH				O
Klerksdorp	<ul style="list-style-type: none"> Daleside Day Hospital 	KH			S	O
	<ul style="list-style-type: none"> Life Anncron Hospital 	KH			S	O
	<ul style="list-style-type: none"> Wilmed Park Private Hospital 					O
Mafikeng	<ul style="list-style-type: none"> Victoria Private Hospital 	KH				O
Potchefstroom	<ul style="list-style-type: none"> Mediclinic Potchefstroom 	KH				O
	<ul style="list-style-type: none"> Mooimed Private Hospital 	KH				O
	<ul style="list-style-type: none"> Potchefstroom Medical & Dental Centre 	KH		D	S	O
	<ul style="list-style-type: none"> Netcare Ferncrest Hospital 			D	S	
Rustenburg	<ul style="list-style-type: none"> Life Peglerae Hospital 	KH	KS			O
	<ul style="list-style-type: none"> Rustenburg Medi-Care Centre 					O
	<ul style="list-style-type: none"> Rustenburg Private Eye Clinic 	KH	KS	D	S	O
	<ul style="list-style-type: none"> Vryburg Private Hospital 	KH				O

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KH KeyCare |
 KS KeyCare Start |
 KR KeyCare Start Regional |
 D Delta |
 S Smart* |
 C Coastal

O Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

NORTHERN CAPE

Hartswater	■ Jane Keyser Clinic						
	■ Medi – Harts Day Clinic						
Kathu	■ Lenmed Health Kathu Private Hospital						
	■ Lenmed Royal Hospital and Heart Centre						
Kimberley	■ Mediclinic Kimberley						
	■ Narko Clinic						
Lime Acres	■ Finsch Mine Hospital						
Upington	■ Kalahari Day Theatre Cataract and Eye Centre						
	■ Mediclinic Upington						

WESTERN CAPE

Atlantis	■ Wesfleur Private Clinic						
Bellville	■ Bellville Medical Centre						
	■ Khangella Eye Theatre						
	■ Mediclinic Louis Leipoldt						
Cape Town	■ Alchimia Clinic						
	■ Drs Aevitas Clinic PTY LTD						
	■ Busamed Paardevlei Private Hospital (Rf) (Pty) Ltd						
	■ Cape Dental Theatres						
	■ Cape Eye Hospital						
	■ Netcare Christiaan Barnard Memorial Hospital						
	■ Gatesville Medical Centre						
	■ Life Kingsbury Hospital						
	■ Life Vincent Pallotti Hospital						
	■ The Link Day Surgery Clinic						
	■ Mediclinic Cape Gate Day Clinic						
	■ Mediclinic Cape Town						
	■ Mediclinic Constantiaberg						
	■ Medicross Foreshore Day Hospital						
	■ Mediclinic Panorama						
■ Mediclinic Strand							
■ Melomed Tokai							

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KeyCare | KeyCare Start | KeyCare Start Regional | Delta | Smart* | Coastal

Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

WESTERN CAPE

Cape Town	▪ Netcare N1 City Hospital							
	▪ Netcare Blaauwberg Hospital							
	▪ New Era Health Day Clinic							
	▪ Peninsula Eye Hospital							
	▪ Netcare UCT Medical Centre (Pty) Ltd							
	▪ Summerhill Surgical Centre							
	▪ Tokai Medical and Dental Centre							
	▪ The Cosmetic Surgery Institute							
Constantia	▪ Driftwood Clinic							
Durbanville	▪ Advanced Durbanville Surgical Centre							
	▪ Langebaan Day Hospital							
	▪ Mediclinic Durbanville Day Clinic							
	▪ The Surgical Institute							
George	▪ George Surgical Centre							
	▪ Mediclinic Geneva							
	▪ Mediclinic George							
Goodwood	▪ Monte Vista Clinic							
Hermanus	▪ Hermanus Medical Care T/A (Pty) Ltd Hermanus Day Hospital							
	▪ Mediclinic Hermanus							
Khayelitsha	▪ Thembani Theatres							
Knysna	▪ Advanced Knysna Surgical Centre							
	▪ Life Knysna Private Hospital							
Kraaifontein	▪ Kraaifontein Medical and Dental Centre							
Kuilsriver	▪ Netcare Kuilsriver Private Hospital							
Milnerton	▪ Intercare Day Hospital Century City							
	▪ Mediclinic Milnerton							
Mitchells Plain	▪ Mitchells Plain Medical Centre							
Mossel Bay	▪ Life Bay View Hospital							
	▪ Vidamed Bay Hospital							
Oudtshoorn	▪ Cango Medicentre							
	▪ Mediclinic Klein Karoo							

All network lists can change at any time. Please go to www.discovery.co.za > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.

* Essential Dynamic Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

KeyCare | KeyCare Start | KeyCare Start Regional | Delta | Smart* | Coastal

Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

WESTERN CAPE

Paarl	■ Cure Day Clinics - St Stephens Paarl						
	■ Mediclinic Paarl						
Parow	■ Advanced Panorama Surgical Centre						
	■ Cure Day Clinics - Bellville						
Plettenberg Bay	■ Mediclinic Plettenberg Bay						
Robertson	■ Carewell Robertson Day Hospital						
Simon's Town	■ Advanced Harbour Bay Surgical Centre						
Somerset West	■ Cure Day Clinic - Somerset West						
	■ Mediclinic Vergelegen						
	■ Mediclinic Vergelegen Day Clinic						
	■ Somerset Aesthetic Clinic						
Southern Suburbs	■ Life Sport Science Orthopaedic Surgical Day Centre						
	■ Rondebosch Medical Centre						
Stellenbosch	■ Mediclinic Stellenbosch Day Clinic						
	■ Mediclinic Winelands Day Clinic						
	■ Wijnland Fertility Clinic						
Vredenburg	■ Life West Coast Private Hospital						
Worcester	■ Advanced Worcester Surgical Centre						
	■ Mediclinic Worcester						

LESOTHO

Maseru	■ Maseru Private Hospital				
	■ Willies Hospital				

View other network providers using find a healthcare provider tool on the Discovery Health app.



Doctor Networks



Medicine Networks



Hospital Networks



Day Surgery Networks

The Discovery Health app and Find a healthcare provider are brought to you by Discovery Health (Pty) Ltd; registration number 1997/013480/07, an authorised financial services provider and administrator of medical schemes.

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Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

Contact us

Discovery Health Medical Scheme is committed to providing you with the highest standard of service and your feedback is important to us. The following channels are available for your complaints

01 | To take your query further:

If you have already contacted the Discovery Health Medical Scheme and feel that your query has still not been resolved, please complete our online complaints form on www.discovery.co.za. We would also love to hear from you if we have exceeded your expectations.

02 | To contact the Principal Officer:

If you are still not satisfied with the resolution of your complaint after following the process in Step 1 you are able to escalate your complaint to the Principal Officer of the Discovery Health Medical Scheme. You may lodge a query or complaint with Discovery Health Medical Scheme by completing the online form on www.discovery.co.za or by emailing principalofficer@discovery.co.za.

03 | To lodge a dispute:

If you have received a final decision from Discovery Health Medical Scheme and want to challenge it, you may lodge a formal dispute. You can find more information of the Scheme's dispute process on www.discovery.co.za

04 | To contact the Council for Medical Schemes:

Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You may contact the Council at any stage of the complaints process, but we encourage you to first follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 | complaints@medicalschemes.co.za 0861 123 267 | www.medicalschemes.co.za

The hospital network lists can change at any time. Please go to www.discovery.co.za > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.