

## Discovery Miles Mother's Day social media competition

These terms and conditions apply to the **Discovery Miles Mother's Day social media competition**. 10 qualifying Discovery Bank clients can stand a chance to win 20,000 Discovery Miles (**D20,000**) each when they comment on the Vitality <u>Facebook</u> or X (formerly known as <u>Twitter</u>) post. An answer and use of the hashtags **#MilesforMom** and **#LoveMyDiscoveryMiles** on the Vitality Mother's Day <u>Facebook</u> or X post between **03 - 10 May 2024** will enter participants into the competition.

By taking part in this promotion, you agree to and accept these terms and conditions.

1. The promoters are Discovery Bank Ltd ('Discovery Bank') and Discovery Vitality (Pty) Ltd ('Discovery Vitality') also referred to as 'promoters', 'us', 'we', and 'our'.

## The promotion and who qualifies

- 2. Qualifying Discovery Bank clients with Vitality Money who comment on the Vitality Facebook or X Mother's Day posts between the 3rd 10th of May 2024.
- 3. This promotion is open to clients who live in South Africa, are 18 years or older, and are:
  - 3.1 Discovery Bank primary accountholders who have a Discovery Account, Discovery Bank Transaction Account, Discovery Bank Card Account, or Discovery Bank Suite and have an active Vitality Money status.
  - 3.2 Clients with the previous Discovery Card product, which is now administered by Discovery Bank, are required to switch their previous Discovery Card to a new Discovery Bank credit card product and activate Vitality Money in order to qualify.
  - 3.3 Existing Discovery Bank clients who have only a savings account, as well as Vitality Health and Vitality Drive members who aren't qualifying Discovery Bank clients, will need to add a Discovery Bank transaction or credit card account and activate Vitality Money to qualify for entry into the competition.
- 4. Clients must have Vitality Money active. If it is currently not active, it can be activated <u>by following these steps</u> on the Discovery Bank app.
- 5. The promotion starts at **00:00 on 03 May 2024 and ends at 23:59 on 10 May 2024 ("the competition period")**.
- 6. For eligibility, the account must be in good standing. Your account must be kept in good standing as defined <a href="here">here</a>.





## How the Mother's Day social media competition works

- 7. This competition is exclusive posts made on the Vitality Facebook and X pages.
- - 8.1 Comment on the designated Discovery Miles Mother's Day post on the Vitality Facebook or X page what the mother figure in their life means to them, tag a Discovery Miles retail partner and use the hashtags #MilesforMom #LoveMyDiscoveryMiles between the 3rd of May and 10th of May 2024. The use of the hashtags are mandatory for the entry to be considered.
  - 8.2 Any activities done before or after the above-mentioned dates will not be considered.
  - 8.3 Each participant is eligible for a single chance to win, regardless of the number of comments they have made or whether they have commented on both the Facebook and X posts.
  - 8.4 After the closing date, all eligible participants will be entered into the random draw where ten winners will be chosen.
  - 8.5 The prize winners will be drawn randomly from the qualifying entries by Discovery Vitality. The winners will be contacted through a direct message on Facebook or X from 14 May 2024 requesting their entity numbers. If the selected winners do not provide their details within 5 business days, alternative winners will be chosen.
  - 8.6 The awarded Discovery Miles will be credited to the winner's applicable Discovery Bank account as specified in clause 3 within 10 working days after contact has been established. The winner's Discovery Miles account will need to be active at the time of allocation or they will forfeit the reward.

## Additional terms and conditions

- 9. Discovery Miles do not constitute currency or any other medium of exchange in circulation in South Africa.
- 10. The prize cannot be exchanged for a different prize subject to clause 11.
- 11. The transfer and monetising of Miles is subject to Discovery Miles terms and conditions.
- 12. With their written consent, participants may be asked to appear and be identified on the Vitality <a href="Facebook">Facebook</a> and X pages at no cost to them. The selected participants may decline the option of appearing or being mentioned on the Vitality <a href="Facebook">Facebook</a> and X\_accounts and will not forfeit their reward(s) should they elect to do so.
- 13. We reserve the right to cancel the prize immediately if we discover that the participant has committed fraud in relation to the competition or miscommunicated any information.
- 14. The promoters reserve the right to cancel or change the promotion rules subject to notice. If this happens, participants will lose and abandon any rights they may have against the promoters, our affiliates and associated companies to the extent permitted by law.





- 15. If required by legislation or for other legal reasons, the promoters reserve the right to cancel this promotion at once and without notice. If this happens, all participants agree to lose any rights that they may have in terms of this promotion. Participants accept that they will have no recourse against the promoters or the promoter's agents to the extent permitted by law. We further reserve the right to cancel this promotion at once and without notice if the promotion is held to be or becomes unlawful.
- 16. The promoters are not legally responsible for any misrepresentation caused due to an unintentional copy error, typing error or omission that may occur in any promotional material.
- 17. Any personal data relating to the participants will be used in accordance with the Protection of Personal Information Act 04 of 2013 ("POPI") or comparable legislation or process of materially similar levels of protection.
- 18. Participants in this promotion understand and agree that to participate in the promotion, the promoters must collect and use personal information about participants. This promotion falls under the terms of the <u>Discovery Bank privacy statement</u> and <u>Discovery Vitality privacy statement</u> and is done in accordance with the provisions of the Protection of Personal Information Act 4 of 2013. You may write to us at <u>privacy@discovery.co.za</u> should you have any questions or concerns regarding how we will use your personal information.
- 19. Employees of Discovery Vitality and Discovery Group are not eligible to enter this competition; this includes individuals who are directors, partners, employees, agents of, or consultants to the Promoters or anyof the Discovery Group of companies or any other similarly connected individual.
- 20. Any violation or attempt to violate any of these rules will result in immediate disqualification.
- 21. Participants need to get their own tax advice about any benefit they may get in terms of these rules. The promoters are not responsible for any tax consequences.
- 22. Participants in this promotion understand and agree that to participate in the promotion, the promoters must collect and use personal information about participants. This promotion falls under the terms of our privacy statement and Discovery Vitality privacy statement.
- 23. The Discovery Bank Transaction Account, Discovery Bank Card Account and Discovery Bank Suite terms and conditions apply. Please read the <u>Discovery Bank terms and conditions</u>, <u>Vitality main rules for Discovery Bank clients with Vitality Money</u> and <u>Discovery Miles terms and Conditions</u> for more information
- 24. Please read the <u>Discovery Miles benefit guide</u> for more information about all Discovery Miles terms and conditions.
- 25. If you have any further questions about our products, please contact your financial adviser. To speak to one of our Discovery Bankers, please call 0800 07 96 97.

May 2024

