Heineken F1 Joburg Festival Upgrade your Experience campaign terms and conditions

UPGRADE YOUR EXPERIENCE

1. This competition is promoted by Discovery Bank Ltd ("Discovery Bank" / "we" / "us"). Discovery Bank is an authorised financial services provider.

2. The competition starts at 13h00 on 20 February 2020 and ends at 23h59 on 17 March 2020. Entries claimed outside of this period will not be honoured.

3. You may participate in this competition if you live in South Africa and you are:
   a. 18 years or older; and
   b. not a director, member, partner, agent (including tied financial advisors, but excluding independent financial advisors), employee or consultant of the Discovery group of companies ("the Discovery Group") or any supplier of goods or services in connection with the competition; and
   c. not the spouse, life partner, business partner or associate, or the natural or adopted parent, child, or sibling of any of the persons specified in b. above; and
   d. currently are, or intend to become a cardholder of a qualifying Discovery Bank product. Those who are not currently a cardholder of a qualifying Discovery Bank product* will be eligible for participation in the competition if they open a qualifying Discovery Bank product, and activate their associated Discovery Bank debit or credit card before the end of the competition period. Click here for the Discovery Bank account terms and conditions; and
   e. in a state of good standing with all your Discovery Bank accounts for the duration of the competition; and
   f. in possession of a purchased ticket(s) to the Heineken F1 Joburg Festival taking place in Johannesburg on 29 March 2020.

*This includes Individuals who have only Discovery savings accounts, or those who are cardholders of a Discovery Card who have not yet migrated to a qualifying Discovery Bank product.
4. Qualifying Discovery Bank products include any Discovery full banking suite, or Discovery Card account, or Discovery Transaction Account. The associated Discovery Bank debit or credit card must be activated by the end of the competition period.

5. Participation in this campaign and acceptance of any prize is subject to your acceptance of the terms and conditions set out herein and the terms and conditions applicable to the Heineken F1 Joburg Festival.

6. All information relating to this competition and published by Discovery on any promotional material will form part of these terms and conditions.

7. Each person will receive only one entry into the competition.

8. Entry into the competition will work as follows:
   a. Each person who purchases a ticket(s) on their Discovery Bank debit or credit card will automatically be entered into the competition.
   b. Each person who purchases a ticket(s) on their Discovery Card but is not the cardholder of a qualifying Discovery Bank product, will automatically be entered into the competition on condition that they have opened their own qualifying Discovery Bank account, and activated their associated Discovery Bank debit or credit card before the end of the competition period.
   c. Each person who purchases a ticket(s) with any payment method other than the above, will be entered into the competition on condition that they send an SMS containing “F1, their name, ID number, and ticket reference number” to 31344 to be entered into the competition. An SMS would contain, for example: "F1, John Smith, 8403055116083, 3Q2Z354"

9. The winners of the competition will receive the below exclusive Premium Upgrade package, plus they could stand a chance to win official merchandise:
   a. A Premium Upgrade package includes:
      i. Premium viewing experience in our Discovery grandstand (each package will include 2 tickets); and
      ii. Premium parking (x1 car); and
      iii. Access to private food court (x2 people).

10. All eligible entries received will go into a random system-generated draw where winners will be selected at the end of the competition. The results of the draw will
be final and Discovery Bank will not enter into any correspondence in respect thereof. The number of winners will be limited to the number of prizes available.

11. The winners will be notified directly by e-mail on 23 March 2020 and advised on where and how to collect their prize. On collection, all winners will be required to produce their purchased ticket to redeem their prize. Failure to do so will result in the prize being withdrawn.

12. Premium Upgrade package winners will have to gain entrance into the event with their valid ticket(s) already purchased through Computicket. At the event, winners will be provided with an additional ticket(s) which will give them entry into the Discovery grandstand.

13. The prize is non-transferable and cannot be exchanged for cash and/or any other consideration.

14. The prize excludes transport, accommodation or any other items not mentioned above.

15. Discovery will not be responsible for any and all costs incurred by the winner relating to the prize.

16. The Organisers may request the following of participants and winners, which they may accept or decline:
   a. videos and/or photos of the participants and winners taken by or on behalf of the Organisers during the Event and/or at the prize giving ceremony; and
   b. publication of those videos and/or photos in any media to promote and advertise the Event and the products and services of the Organisers.

17. We will use and process the information that you provide to us for purposes of the competition and in accordance with our privacy statement. Click here to view our privacy statement.

18. Any error or omission that may occur on any material issued by Discovery Bank relating to the competition or prize is subject to correction by Discovery Bank without liability.

19. Any violation or attempt to violate any of the competition rules set out herein will result in immediate disqualification of the entrant.

20. Discovery Bank reserves the right to change or cancel the competition at any time at its discretion and entrants will have no claim against Discovery Bank as a result of such change or cancellation.

21. You agree that your participation in the competition and your acceptance and/or use of a prize, or any aspect thereof, is voluntary and at your own risk.
22. When you visit our Facebook, Twitter or Instagram pages for purposes of the competition you are interacting with and providing information to Discovery and not Facebook, Twitter or Instagram. Facebook, Twitter and Instagram are not responsible for the accuracy of information and the competition is not sponsored, endorsed or administrated by Facebook, Twitter or Instagram.

23. We do not make any representation, promise or guarantee regarding any prize, its performance or its appropriateness or suitability for any particular purpose.

24. We are not responsible for any claim, loss, damage, damages, injury or death ("Losses") that may be incurred or suffered by your or any other person as a result of your participation in a competition and/or your acceptance of a prize.

25. You agree to indemnify and hold Discovery Bank and the Discovery Group harmless in respect of any Losses incurred or suffered by Discovery Bank as a result of your participation in the competition and/or your acceptance of a prize.