



12 SEPTEMBER 2024 **Grand Arena** GrandWest | CPT

14 SEPTEMBER 2024 SunBet Arena Time Square | PTA

TERMS AND CONDITIONS

JAMES BLUNT TICKET GIVEAWAY COMPETITION

27 – 29 November 2023

These terms and conditions apply to the James Blunt seated ticket giveaway. Discovery Bank will give away double tickets to lucky winners who take part in the #DiscoveryBestBank social media competition running on Twitter.

From 27 November 2023 until 23:59 (South African Standard Time) on 29 November 2023, qualifying participants earn one entry for each comment on @Discovery_SA's Twitter post about the competition that includes a correct answer to the question and the hashtag #DiscoveryBestBank.

The relevant social media posts will explain the competition and be posted by @Discovery_SA on Twitter. By taking part in this promotion, you agree to and accept these terms and conditions.

The competition and who qualifies

- 1 | The promoter is Discovery Bank Ltd, also referred to as 'promoter', 'us', 'we', and 'our'.
- 2 The 'participant' is the qualifying social media user who has chosen to take part in the competition.
- 3 All information relating to this competition and any information we publish on any promotional material forms part of the terms and conditions.
- 4 The competition starts on 27 November 2023 and ends at 23:59 (South African Standard Time) on 29 November 2023.

Qualifying for this competition

- 5 This competition is open to all active social media users who are 18 years or older.
- 6 The promoter's directors, partners, employees, agents, or consultants, as well as any other similarly associated individual with Discovery Ltd, Discovery Bank Ltd, its partners, or any related third parties, are not eligible for this promotion.



7| By entering this competition, social media users agree to have their posts shared on the @Discovery_SA Twitter account. If a participant's post is commented on or shared by a Discovery social media account, it does not necessarily mean this participant is a competition winner.

How the **competition** works

- 8 The competition period is from 27 November 2023 to 23:59 (South African Standard Time) on 29 November 2023.
- 9 To have a valid competition entry, the participant must comment on @Discovery_SA's Twitter post in line with the qualifying requirements to earn a spot in the draw.
 - 9.1. The comment must include:
 - 9.1.1. An answer to the question in the post
 - 9.1.2. The hashtag #DiscoveryBestBank
 - 9.1.3. One of the following hashtags to indicate the city for which they want tickets: #CPT for Cape Town tickets or #PTA for Pretoria tickets. If the participant does not include #CPT or #PTA, or includes both hashtags, they will not qualify.
 - 9.2. Participants should comment on @Discovery_SA's Twitter post about James Blunt tickets from 27 November 2023 and before 23:59 (South African Standard Time) on 29 November 2023.
- 10 | There is no limit to the number of competition entries over the competition period.
- 11 | From the qualifying entries, we will select five participants as winners through a lucky draw.
- 12 | Each participant is entitled to only win one prize.
- 13 | For Discovery Bank to see participants' content, tweets need to be visible to a public audience.
- 14 | If you have won a Big Concerts ticket giveaway within the last 3 months, your entry will be deemed as invalid.
- 15 Discovery Bank will announce the winners at least 24 hours before the concert takes place and will contact them through direct messages on Twitter.

Prizes

- 16| The following prizes have been arranged for this competition:
 - 16.1. Winners will receive two seated tickets to the James Blunt show in Pretoria on 14 September 2024 at the SunBet Arena, Time Square.
 - 16.2. Winners will win two seated tickets to the James Blunt show in Cape Town on 12 September 2024 at the Grand Arena, GrandWest.
- 17 The winners will be required to give us some of their personal information so we can provide them with their prize. For example, their ID number and contact details.
- 18 | If a winner does not respond to a direct message on Twitter within 12 hours, they forfeit the prize and we will select a new winner.
- 19 We will share the tickets with the winners by email before the concerts take place. This means they will get the tickets before 15:00 on 14 September 2024 for the Pretoria show, and before 15:00 on 12 September 2024 for the Cape Town show.





- 20 | The prizes mentioned in clause 15 only include the James Blunt tickets. The prizes exclude transport, accommodation, meals, and any other costs not specified. If a competition winner stays in a different city, then they will have to cover all travel and associated costs.
- 21 | By accepting the prize, winners voluntarily assume all risks and dangers related to it.
- 22 The winner may transfer these prizes to another person of their choice. Discovery Bank will not be held responsible if the winner chooses to transfer the prize. More information on the Ticketmaster <u>Ticket Transfer functionality is available here</u>.
- 23 Winners agree that they may post photos or videos of their concert experience using the hashtag #ThankYouDiscoveryBank.

Additional terms and conditions

- 24 Discovery Bank account terms and conditions apply.
- 25 | The promoters reserve the right to cancel or change the promotion rules without giving notice ahead of time. If this happens, participants will lose and abandon any rights they may have against the promoters, our affiliates, and associated companies to the extent permitted by law.
- 26 | The promoters reserve the right to cancel this promotion immediately and without notice if required by law or for other legal reasons. If this happens, all participants agree to lose any rights that they may have in terms of this promotion. Participants accept that they will have no recourse against the promoters or the promoters' agents to the extent permitted by law. We further reserve the right to cancel this promotion at once and without notice if it is held to be or becomes unlawful.
- 27 | The promoters are not legally responsible for any misrepresentation caused by an unintentional copy error, typing error or omission that may occur in any promotional material.
- 28 Any violation or attempt to violate any of these rules will result in immediate disqualification.
- 29 Participants need to get their own tax advice about any benefit they may get in terms of these rules. The promoters are not responsible for any tax consequences.
- 30 Participants in this promotion understand and agree that to participate in the promotion, the promoters must collect and use personal information about participants. This promotion falls under the terms of the Discovery Bank privacy statement.
- 31 We reserve the right to cancel the prize immediately if we discover that the participant has committed fraud or miscommunicated any information.

