This pack has been prepared to aid discussion and provide further supplementary information only and has not been subject to an external review or audit

CUSTOMERS PER ENTITY

Life Policyholders

-	June 2020	December 2019	June 2019	December 2018	June 2018	December 2017	June 2017	December 2016
Individual	446,713	452,561	446,475	440,747	429,817	423,707	413,346	407,402
Invest								
Invest - DRO*	129,606	127,831	124,135	120,253	115,670	111,258	105,722	101,168
Invest - Other	192,615	189,210	185,025	179,975	172,929	164,878	153,804	147,960
Group (lives)	601,816	551,219	544,443	539,552	512,715	506,141	502,258	466,172
Group schemes	2,797	2,740	2,771	2,635	2,585	2,552	2,503	2,453

Siscovery 🚫

*Discovery Retirement Optimiser (DRO) product has been moved from the Individual category to Invest - DRO from December 2015 onwards

This count is the full number of DRO policies (underlying Endowments and Retirement Annuities counted individually), including Paid-up policies.

Prior period comparatives have been restated to be consistent with this approach, since paid-up policies were not previously included in the counts disclosed before June 2017.

** Note that the December 2019 figure has been restated to correct for an error which resulted in an understatement of member count at the time.

Life NB APE

	12 months to	6 months to	12 months to	6 months to	12 months to	6 months to	Year ended	6 months to
	June 2020	December 2019	June 2019	December 2018	June 2018	December 2017	June 2017	December 2016
Individual	2,126	1,165	2,215	1,157	2,042	1,038	1,970	1,001
Group	160	75	97	55	146	79	205	52
Invest - Recurring	1,164	686	1,221	661	1,205	632	1,219	658
Invest - Single APE**	1,508	671	1,382	726	1,248	588	1,277	620
Total Life APE**	4,958	2,597	4,915	2,599	4,641	2,337	4,671	2,331

** APE shown at 10% of Single premium

Health Members								
	June 2020	December 2019	June 2019	December 2018	June 2018	December 2017	June 2017	December 2016
DHMS - Keycare	232,714	243,046	240,140	251,951	247,357	254,165	248,430	256,591
DHMS - Non-Keycare	1,111,079	1,108,674	1,110,401	1,098,903	1,093,745	1,069,492	1,062,964	1,041,166
In-House Schemes	319,974	317,408	316,410	315,875	310,773	311,879	299,353	275,293
Total	1,663,767	1,669,128	1,666,951	1,666,729	1,651,875	1,635,536	1,610,747	1,573,050
Health Lives								
	June 2020	December 2019	June 2019	December 2018	June 2018	December 2017	June 2017	December 2016
DHMS - Keycare	403,392	420,869	415,436	436,543	428,103	440,722	430,363	443,485
DHMS - Non-Keycare	2,381,735	2,387,237	2,394,336	2,382,596	2,374,976	2,337,485	2,327,651	2,292,201
In-House Schemes	698,534	689,688	686,114	677,530	667,116	663,807	635,178	581,821
Total	3,483,661	3,497,794	3,495,886	3,496,669	3,470,195	3,442,014	3,393,192	3,317,507
Vitality SA								
-	June 2020	December 2019	June 2019	December 2018	June 2018	December 2017	June 2017	December 2016
Total Vitality Health,								
Vitality Drive and	2,065,868	2,060,011	1,987,237	2,001,919	2,001,710	2,010,302	1,991,948	2,001,773
Vitality Money	2,000,000	2,000,011	1,507,257	2,001,919	2,001,710	210101002	1,551,510	2,001,775
programme lives								
VitalityHealth Members								
	June 2020	December 2019	June 2019	December 2018	June 2018	December 2017	June 2017	December 2016
Individual	105,915	104,997	101,702	96,277	90,375	85,942	84,070	82,171
SME	212,305	209,509	201,960	190,835	181,795	174,376	168,844	165,813
Corporate	81,124	78,050	70,583	61,970	59,954	56,762	53,472	56,773
Trust and Cost Plus				-	-		-	-
Total	399,344	392,556	374,245	349,082	332,124	317,080	306,486	304,757
VitalityHealth Lives								
	June 2020	December 2019	June 2019	December 2018	June 2018	December 2017	June 2017	December 2016
Individual	188,976	186,559	179,811	168,609	156,488	148,309	145,379	142,044
SME	356,907	353,763	342,431	327,594	314,773	304,280	297,186	292,506
Corporate	135,440	131,991	120,157	107,570	105,083	100,242	94,662	101,104
Trust and Cost Plus			-	-	-	-	-	-
Total	681,323	672,313	642,399	603,773	576,344	552,831	537,227	535,654

VitalityLife Policies								
	June 2020	December 2019	June 2019	December 2018	June 2018	December 2017	June 2017	December 2016
Policies	470,923	458,317	434,072	408,728	385,818	357,704	337,900	322,364
VitalityLife Lives								
	June 2020	December 2019	June 2019	December 2018	June 2018	December 2017	June 2017	December 2016
Lives	621,215	605,996	575,731	542,720	506,823	467,750	438,862	415,169
Discovery Insure Policies								
Discovery insure Policies								
	June 2020	December 2019	June 2019	December 2018	June 2018	December 2017	June 2017	December 2016
Policies	178,517	169,920	159,171	152,947	144,072	137,412	121,785	111,605



VALUE OF NEW BUSINESS AT POINT OF SALE VS VALUATION DATE

June 2020

VNB at Point of Sale

R million	Health and Vitality	Life and Invest	VitalityHealth	VitalityLife
Acquisition Costs and Initial strain	(385)	(2,616)	(1,171)	(1,678)
Value of In Force	1,295	3,284	1,433	2,031
Cost of Capital	(27)	(82)	(56)	(106)
	883	586	206	247

New business contribution to value of in force at valuation date

R million	Health and Vitality	Life and Invest	VitalityHealth	VitalityLife
Value of In Force	1,275	3,019	1,191	2,206
Cost of Capital	(27)	(82)	(27)	(181)
	1,248	2,937	1,164	2,025

December 2019

VNB at Point of Sale

R million	Health and Vitality	Life and Invest	VitalityHealth	VitalityLife
Acquisition Costs and Initial strain	(197)	(1,364)	(576)	(807)
Value of In Force	588	1,934	697	1,095
Cost of Capital	(14)	(44)	(26)	(90)
	377	526	95	198

New business contribution to value of in force at valuation date

R million	Health and Vitality	Life and Invest	VitalityHealth	VitalityLife
Value of In Force	586	1,831	548	1,093
Cost of Capital	(13)	(44)	(13)	(112)
	573	1,787	535	981

June 2019

VNB at Point of Sale

R million	Health and Vitality	Life and Invest	VitalityHealth	VitalityLife
Acquisition Costs and Initial strain	(379)	(2,675)	(1,180)	(1,671)
Value of In Force	1,211	3,917	1,510	2,191
Cost of Capital	(27)	(82)	(59)	(134)
	805	1,160	271	386

New business contribution to value of in force at valuation date

R million	Health and Vitality	Life and Invest	VitalityHealth	VitalityLife
Value of In Force	1,206	3,578	1,161	2,151
Cost of Capital	(27)	(82)	(27)	(267)
	1,179	3,496	1,134	1,884



December 2018

VNB at Point of Sale

R million	Health and Vitality	Life and Invest	VitalityHealth	VitalityLife
Acquisition Costs and Initial strain	(183)	(1,356)	(605)	(797)
Value of In Force	611	2,024	724	1,027
Cost of Capital	(14)	(41)	(26)	(64)
	414	627	93	166

New business contribution to value of in force at valuation date

R million	Health and Vitality	Life and Invest	VitalityHealth	VitalityLife
Value of In Force	611	1,890	536	1,031
Cost of Capital	(14)	(41)	(14)	(105)
	597	1,849	522	926

June 2018

VNB at Point of Sale

R million	Health and Vitality	Life and Invest	VitalityHealth	VitalityLife
Acquisition Costs and Initial strain	(364)	(2,388)	(1,030)	(1,387)
Value of In Force	1,349	3,764	1,293	1,794
Cost of Capital	(29)	(74)	(44)	(58)
	956	1,302	219	349

New business contribution to value of in force at valuation date

R million	Health and Vitality	Life and Invest	VitalityHealth	VitalityLife
Value of In Force	1,364	3,536	1,017	1,876
Cost of Capital	(29)	(74)	(29)	(109)
	1,335	3,462	988	1,767

December 2017

VNB at Point of Sale

R million	Health and Vitality	Life and Invest	VitalityHealth	VitalityLife
Acquisition Costs and Initial strain	(176)	(1,225)	(492)	(607)
Value of In Force	578	1,941	504	854
Cost of Capital	(14)	(37)	(23)	(28)
	388	679	(11)	219

New business contribution to value of in force at valuation date

R million	Health and Vitality	Life and Invest	VitalityHealth	VitalityLife
Value of In Force	579	1,864	375	850
Cost of Capital	(14)	(37)	(14)	(24)
	565	1,827	361	826



June 2017

VNB at Point of Sale

R million	Health and Vitality	Life and Invest	VitalityHealth	VitalityLife
Acquisition Costs and Initial strain	(349)	(2,394)	(873)	(1,438)
Value of In Force	1,169	3,698	1,030	1,870
Cost of Capital	(31)	(73)	(46)	(126)
	789	1,231	111	306

New business contribution to value of in force at valuation date

R million	Health and Vitality	Life and Invest	VitalityHealth	VitalityLife
Value of In Force	1,176	3,437	824	1,842
Cost of Capital	(30)	(73)	(30)	(185)
	1,146	3,364	794	1,657

December 2016

VNB at Point of Sale

R million	Health and Vitality	Life and Invest	VitalityHealth	VitalityLife
Acquisition Costs and Initial strain	(170)	(1,220)	(423)	(760)
Value of In Force	503	1,909	450	1,003
Cost of Capital	(15)	(37)	(17)	(67)
	318	652	10	176

New business contribution to value of in force at valuation date

R million	Health and Vitality	Life and Invest	VitalityHealth	VitalityLife
Value of In Force	504	1,783	326	955
Cost of Capital	(14)	(37)	(14)	(135)
	490	1,746	312	820



EV RECONCILIATION TO INCOME STATEMENT for the twelve months ended 30 June 2020

R million	Embedded Value Earnings	Value of In- Force	Cost of required Capital	Impact on Income Statement	Adjustment to Shareholders Funds	Statement of Changes in Equity
Total profit from new business	1,922	6,807	(271)	(4,614)		-
- Health and Vitality	883	1,216	(27)	(306)	-	-
- Life	586	2,734	(82)	(2,066)	-	-
- VitalityHealth	206	1,056	(56)	(794)	-	-
- VitalityLife	247	1,801	(106)	(1,448)	-	-
Profit from existing business						
* Expected return	6,388	191	72	6,125	-	-
- Health and Vitality	2,551	103	9	2,439	-	-
Expected transfer from VIF to net worth	-	(2,439)	-	2,439	-	-
Unwinding of the risk discount rate - Life	<i>2,551</i> 3,072	2,542 1,686	<u>9</u> 10	- 1,376		-
Expected transfer from VIF to net worth	-	(1,376)	-	1,376	-	-
Unwinding of the risk discount rate	3,072	3,062	10	-	-	-
- VitalityHealth	392	(870)	52	1,210	-	-
Expected transfer from VIF to net worth	-	(1,210)	-	1,210	-	-
Unwinding of the risk discount rate	392	340	52	-	-	-
- VitalityLife	373	(728)	1	1,100	-	-
Expected transfer from VIF to net worth	-	(1,100)	-	1,100	-	-
Unwinding of the risk discount rate	373	372	1	-	-	
* Change in methodology and assumptions	(8,759)	(9,512)	(2,118)	2,871	-	-
- Health and Vitality	(894)	(918)	-	24	-	-
- Life	(4,194)	(7,412)	5	3,213	-	-
- VitalityHealth	86	102	(16)	-	-	-
- VitalityLife	(3,757)	(1,284)	(2,107)	(366)	-	-
* Experience variances	133	(10)	(107)	250	-	-
- Health and Vitality	719	454	(6)	271	-	-
- Life	(796)	(573)	-	(223)	-	-
- VitalityHealth	565	383	(22)	204	-	-
- VitalityLife	(355)	(274)	(79)	(2)	-	-
Increase in goodwill and intangibles	(313)	-	-	-	(313)	-
Other initiatives	(49)	44	-	(93)	-	-
Non-recurring expenses	(181)	-	-	(181)	-	-
Acquisition costs	(12)	(5)	-	(7)	-	-
Finance costs	(1,368) 19	- 1	-	(1,368)	- 18	-
Other			-			-
Foreign Exchange Rate Movements	3,344	2,927	(482)	(1,531)	(660)	3,090
Intangibles DAC	(582) (78)	-	-	-	(582) (78)	-
Puttable NCI Liability	(78)	-	-	-	(78)	-
Other	4,004	2,927	(482)	(1,531)	-	3,090
		2,327	(102)			
Return on shareholders' funds Unrealised gain on investments and realised gain on	308	-	-	305	-	3
investments transferred to income statement	3	-	-	-	-	3
Health and Vitality investment income	67	-	-	67	-	-
Life investment income	199	-	-	199	-	-
VitalityHealth investment income	39	-	-	39	-	-
VitalityLife investment income	-	-	-	-	-	-
Amortisation of Intangibles	(16)	-	-	(321)	305	-
Amortisation of intangibles from business combinations	(16)	-	-	(60)	44	-
Amortisation of systems intangibles	-	-	-	(261)	261	-
VitalityHealth and VitalityLife DAC and unemployment reserve	-	-	-	10	(10)	-
Reversal of 1 Discovery Place IAS 17 financial lease accounting	-	-	-	(341)	341	-
Life assets under insurance contracts	-	-	-	(2,200)	2,200	-
Vitality Life Limited and Discovery funded VitalityLife business				EOS	(E08)	
on the Prudential license net assets under insurance contracts	-	-	-	508	(508)	-
VitalityHealth FinRe	-	-	-	763	(763)	-
Equity settled share based payment provision adjustment	-	-	-	-	-	-
Embedded value earnings	1,416	443	(2,906)	176	610	3,093
Adjustment to Shareholders' Funds: Change in:						
DAC	(87)					
Intangibles & Goodwill	(573)					
Life negative reserve	2,200					
VitalityLife negative reserve	(508)					
VitalityLife FinRe liability	(763)					
1 DP IAS 17 financial lease accounting	341					



EV BUILD-UP PER ENTITY for the twelve months ended 30 June 2020

R million	Health and Vitality	Life and Invest	VitalityHealth	VitalityLife	Other	Total
Value of in-force business at 30 June 2019	21,071	26,100	7,462	6,191	-	60,824
Expected return (in-force business)	2,506	2,981	357	343	-	6,187
Release of profits (in-force business)	(2,439)	(1,376)	(1,210)	(1,100)	-	(6,125)
Value of new business	1,268	3,202	1,377	1,925	-	7,772
Expected return (new business)	45	91	35	30	-	201
Release of profits (new business)	(79)	(550)	(377)	(230)	-	(1,236)
Experience variances	448	(573)	361	(353)	-	(117)
Methodology changes	(918)	(7,407)	86	(3,391)	-	(11,630)
Other	-	40	1,491	954	-	2,485
Value of in-force business at 30 June 2020	21,902	22,508	9,582	4,369	-	58,361
Shareholders' funds per Balance Sheet	2,867	27,813	7,289	6,354	230	44,553
Adjustment to shareholders' funds	-	(18,564)	(3,545)	(6,341)	(3,630)	(32,080)
Embedded value at 30 June 2020	24,769	31,757	13,326	4,382	(3,400)	70,834

COMPONENTS OF ASSETS UNDER INSURANCE CONTRACTS AND ADJUSTMENT TO SHAREHOLDERS' FUNDS ON PUBLISHED BASIS



R million	June 2020	December 2019	June 2019	December 2018	June 2018	December 2017	June 2017	December 2016
1. Assets under insurance contracts								
Discovery Life positive liabilities not netted off with negative liabilities:	1,175	1,205	1,234	1,234	4,636	3,983	3,642	3,231
Discovery Life long term reserves in respect of policies with net negative liabilities:	(29,994)	(32,984)	(31,295)	(31,295)	(31,713)	(29,448)	(27,650)	(25,629)
Unit reserves	-	-	-	-	-	-	-	-
VitalityLife net long term reserve	(8,180)	(9,473)	(9,351)	(9,351)	(9,124)	(8,238)	(8,530)	(8,420)
Total Assets under insurance contracts:	(36,999)	(41,253)	(39,412)	(39,412)	(36,201)	(33,703)	(32,538)	(30,818)
2. Negative liabilites not included under assets under insurance contracts								
Negative reserve in respect of Invest business	(5,494)	(5,175)	(4,829)	(4,829)	(4,059)	(3,709)	(3,428)	(3,170)
DAC and DRL in respect of Invest business	(601)	(568)	(544)	(544)	(503)	(480)	(464)	(438)
	(6,095)	(5,743)	(5,373)	(5,373)	(4,562)	(4,189)	(3,892)	(3,608)
3. Components to be zeroised based on the Method of Distributable Cashflows:								
Discovery Life long term reserves in respect of policies with net negative liabilities:	(29,994)	(32,984)	(31,295)	(31,295)	(31,713)	(29,448)	(27,650)	(25,629)
Negative reserve in respect of Invest business	(5,494)	(5,175)	(4,829)	(4,829)	(4,059)	(3,709)	(3,428)	(3,170)
DAC and DRL in respect of Invest business	(601)	(568)	(4,829)	(4,829)	(4,039)	(480)	(3,428)	(438)
DAC and DAC Intrespect of invest business	(001)	(508)	(344)	(344)	(505)	(480)	(404)	(430)
Adjust for reduction on Deferred Tax Liability as a result of reduction in earnings	7,973	8,679	8,218	8,218	7,154	6,768	6,349	5,953
Liabilities off set against Negative reserve before zeroisation	9,552	7,693	7,686	7,686	7,642	7,015	6,839	6,026
	(18,564)	(22,355)	(20,764)	(20,764)	(21,479)	(19,854)	(18,354)	(17,258)
4. Other adjustments to published Shareholders' funds Vitality Life Limited and Discovery funded VitalityLife business on the Prudential								
licence net assets under insurance contracts	(6,320)	(6,231)	(5,812)	(5,812)	(4,834)	(3,891)	(3,620)	(3,176)
VitalityHealth FinRe Asset	(3,078)	(2,600)	(2,315)	(2,315)	(1,898)	(1,568)	(1,440)	(1,279)
VitalityHealth and VitalityHealth Insurance Limited deferred acquisition costs (net	(467)	(365)	(382)	(382)	(331)	(254)	(252)	(233)
of deferred tax)	(407)	(505)	(302)	(362)	(551)	(234)	(232)	(233)
VitalityLife receivable relating to the Unemployment Cover benefit (net of deferred tax)	(21)	(19)	(19)	(19)	(27)	(26)	(27)	(32)
Goodwill	(2,653)	(2,289)	(2,225)	(2,225)	(2,247)	(2,060)	(2,107)	(2,093)
Intangible assets (net of deferred tax) relating to the acquisition of Standard Life	(945)	(964)	(800)	(801)	(874)	(839)	(979)	(965)
Healthcare and the Prudential joint venture							. ,	
Net preference share capital	(779)	(779)	(779)	(779)	(779)	(779)	(779)	(779)
Reversal of 1 Discovery Place IAS 17 financial lease accounting	747	625	406	406	208	75	-	
Equity settled share based payment provision adjustment	-	(0.4.077)	(00.000)	(00.004)	(00.051)	(00.400)	(07.550)	(0.5
Adjustment to Shareholders' funds from published basis	(32,080)	(34,977)	(32,690)	(32,691)	(32,261)	(29,196)	(27,558)	(25,815)



RECON OF ASSETS UNDER INSURANCE CONTRACTS

R million	FY June 2020	HY December 2019	FY June 2019	HY December 2018 **	FY June 2018	HY December 2017
Balance at the beginning of the year	39,408	39,408	39,409	36,201	32,538	32,538
Movement for the year:						
Expected Movement in Policyholder Liabilities	(3,275)	(1,286)	(1,286)	(1,440)	(3,280)	(1,650)
Unwinding of Discount Rate	2,792	1,040	1,040	1,012	2,425	1,187
New Business Written	3,862	2,430	2,430	2,347	3,984	1,986
Experience Variances	(436)	(179)	(179)	(481)	(546)	(466)
Economic	(129)	(103)	(103)	21	(255)	(36)
Operational	(307)	(75)	(75)	(502)	(291)	(430)
Modeling and method changes	(111)	1	1	(58)	(155)	(155)
Benefit changes	-	-	-	-	(31)	(44)
Changes in assumptions	(8,174)	(958)	(958)	(432)	(6)	403
Economic	(5,478)	(751)	(751)	(483)	2,750	68
Operational	(2,696)	(207)	(207)	51	(2,756)	335
Changes in margins *	1,366	528	528	784	704	88
Exchange rate difference	1,566	268	268	87	568	(184)
Balance at the end of the year	36,999	41,252	41,253	38,020	36,201	33,703
* In line with accounting policy, the best estimate and margins are reset at every value	tion date to reflect the underlying	profitability of the overall portfolic	L			
Assets under insurance contracts	48,042	51,508	46,284	46,284	43,624	39,686
Recovery from reinsurers	(11,043)	(10,255)	(8,263)	(8,263)	(7,423)	(5,984)
	36,999	41,252	38,020	38,020	36,201	33,703

** Note that this comparative has been restated relative to the disclosure made at December 2018 to update allocations between operational experience variances, economic assumption changes and changes in margins

BREAKDOWN BETWEEN DISCOVERY LIFE AND VITALITYLIFE

		FY June 2020					
R million	Discovery Life	VitalityLife	Total				
Balance at the beginning of the year	30,061	9,347	39,408				
Movement for the year:							
Expected Movement in Policyholder Liabilities	(1,448)	(1,827)	(3,275)				
Unwinding of Discount Rate	2,565	227	2,792				
New Business Written	2,217	1,645	3,862				
Experience Variances	(146)	(290)	(436)				
Economic	(129)	-	(129)				
Operational	(17)	(290)	(307)				
Modeling and method changes	(35)	(77)	(111)				
Benefit changes		-					
Changes in assumptions	(5,761)	(2,413)	(8,174)				
Economic	(3,438)	(2,040)	(5,478)				
Operational	(2,323)	(373)	(2,696)				
Changes in margins	1,366	-	1,366				
Exchange rate difference		1,566	1,566				
	-						
Balance at the end of the year	28,819	8,180	36,999				



BREAKDOWN OF INVEST ASSETS UNDER ADMINISTRATION

R million	Total
December 2012	26,615
June 2013	30,153
December 2013	36,026
June 2014	41,822
December 2014	45,619
June 2015	50,473
December 2015	56,195
June 2016	60,953
December 2016	63,985
June 2017	69,547
December 2017	77,844
June 2018	81,789
December 2018	83,060
June 2019	91,597
December 2019	96,641
June 2020	99,033



VIF, APE AND VNB SPLIT BETWEEN LIFE AND INVEST

R million	June 2020	December 2019	June 2019	December 2018	June 2018	December 2017	June 2017	December 2016*
VIF**								
Life	16,041	20,192	19,124	18,242	19,810	19,484	18,065	17,313
Invest	6,467	7,391	6,976	6,502	7,348	7,032	6,258	5,794
APE***								
Life	835	477	939	506	933	488	985	462
Invest	2,051	979	1,959	1,041	1,840	894	1,856	974
VNB**								
Life	421	409	923	480	911	496	885	434
Invest	165	117	237	147	391	183	346	218

Invest
I servicing increases and ACIs.



RECONCILIATION TO THE REQUIRED CAPITAL

for the 12 months ended 30 June 2020

R millions	Life and Invest	Health and Vitality	VitalityLife	VitalityHealth	Total
Opening - 30 June 2019	21,724	909	6,004	2,350	30,987
- Methodology changes	(5,670)	-	(64)	-	(5,734)
- Expected release on in-force at start of period	757	(3)	(322)	(239)	193
- Impact of new business written	1,935	62	(4,773)	307	(2,469)
- Other changes	(202)	(33)	5,469	80	5,314
- Exchange rate movements	-	-	1,176	465	1,641
Change in Required Capital	(3,180)	26	1,486	613	(1,055)
Closing - 30 June 2020	18,544	935	7,490	2,963	29,932

SEGMENTAL INFORMATION

for the year ended 30 June 2020

R million	SA Health	SA Life	SA Invest	SA Insure ^{2,3}	SA Vitality	SA Bank ²	UK Health	UK Life	All other segments	Segment total	IFRS reporting adjustments ⁴	IFRS total
K IIIIIIOII	Health	Life	invest	insure.	vicality	Buint	nearth	Life	segments	totai	adjustments	totai
Income statement												
Insurance premium revenue	252	12,984	15,602	3,544	-	-	9,100	5,705	3,330	50,517	(742)	49,775
Reinsurance premiums	(1)	(2,564)	-	(66)	-	-	(1,589)	(2,789)	(41)	(7,050)	742	(6,308)
Net insurance premium revenue	251	10,420	15,602	3,478	-	-	7,511	2,916	3,289	43,467	-	43,467
Fee income from administration businesses	7,238		2,246	12	-	137	30	-	1,687	11,350	(13)	11,337
Net banking fee and commission income	-			-	-	150		-	-	150	-	150
Banking fee and commission income	-	•	•	-	-	182	-	-	-	182	-	182
Banking fee and commission expense	-			-	-	(32)	-	-	-	(32)		(32)
Vitality income	-	•	•	-	2,401	121	452	212	689	3,875	-	3,875
Other income	883	39		-	-	120	69	-	18	1,129	(29)	1,100
Investment income earned on assets backing policyholder liabilities		13		119	-	1	9	37	1	180	(180)	
Net bank interest and similar income				-	-	63	-	-	-	63	8	71
Bank interest and similar income using the effective interest rate	-	•		-	-	162	-	-	-	162	-	162
Bank interest and similar expense using the effective interest rate	-		-	-	-	(99)	-	-	-	(99)	8	(91)
Finance charge on negative reserve funding	-	•	•	-	-	-	-	(838)	-	(838)	838	•
Inter-segment funding 1	-	(762)	762	-	-	-		-	-			
Net fair value gains on financial assets at fair value through profit or loss	(20)	867	834	32	(2)	92	29	768	59	2,659	1,434	4,093
Net income	8,352	10,577	19,444	3,641	2,399	684	8,100	3,095	5,743	62,035	2,058	64,093
Net claims and policyholders' benefits	(100)	(6,079)	(10,542)	(1,915)	-		(3,623)	(798)	(189)	(23,246)		(23,246)
Claims and policyholders' benefits	(100)	(7,926)	(10,542)	(1,939)	-		(4,796)	(1,964)	(229)	(27,496)	640	(26,856)
Insurance claims recovered from reinsurers		1,847		24	-		1,173	1,166	40	4,250	(640)	3,610
Acquisition costs	(30)	(1,566)	(1,080)	(479)	(66)		(797)	(1,814)	123	(5,709)	(838)	(6,547)
Credit impairment charges						(181)			-	(181)		(181)
Marketing and administration expenses												
- depreciation and amortisation	(176)	(7)	(9)	(84)	(15)	(236)	(359)	(46)	(612)	(1,544)	(210)	(1,754)
- derecognition of intangible assets and property and equipment	(29)	-	-	(74)	(9)	-	-		(84)	(196)		(196)
- impairment of intangible assets	-			-	-				(63)	(63)		(63)
- other expenses	(4,844)	(1,976)	(984)	(824)	(2,302)	(1,438)	(3,297)	(2,063)	(2,625)	(20,353)	260	(20,093)
Recovery of expenses from reinsurers	-		-	-	-	-	826	2,050	-	2,876	-	2,876
Transfer from assets/liabilities under insurance contracts												
- change in assets arising from insurance contracts		1,557		-				(2,788)	29	(1,202)	3,240	2,038
- change in assets arising from reinsurance contracts		27		7			8	(2,700)		53	-	2,050
- change in liabilities arising from insurance contracts		(238)	(5,809)	(39)			(28)	(18)	(3,110)	(9,242)	(176)	(9,418)
- change in liabilities arising from reinsurance contracts		678	(3,005)	(33)			(20)	2,099	(3,110)	2,777	(3,239)	(462)
Fair value adjustment to liabilities under investment contracts		(2)	(190)					2,055	4	(188)	37	(151)
Share of net profits from equity-accounted investments	17		(150)	13					222	252		252
Normalised profit/(loss) from operations	3,190	2,971	830	246	7	(1,171)	830	(272)	(562)	6,069	1,132	7,201
Investment income earned on shareholder investments and cash	65	2,571	45	10	27	(1,171)	1	12	746	927	(548)	379
Economic assumptions adjustments net of discretionary margins and interest rate derivative		(3,635)						(1,195)	-	(4,830)	(878)	(5,708)
Economic assumptions adjustments net of discretionary margins and interest rate derivative		(3,635)					-	(2,073)		(5,708)	-	(5,708)
Fair value gains on VitalityLife interest rate derivative		(3,033)						878		(3,708) 878	(878)	(3,708)
Net fair value gains/(losses) on financial assets at fair value through profit or loss		128	4					(120)	263	275	(275)	
Restructuring costs		120						(120)	-	(100)	100	
Gains from dilution of equity accounted investments			-	3	-	-	-	(100)	-	(100)	100	3
Impairment of goodwill			•	3	-		-		- (9)	(9)		(9)
Initial expenses related to Prudential Book transfer			•	-	-		-	- (71)	(9)	(9)	- 71	(9)
Transaction costs related to VitalityLife interest rate derivatives								(71)	:	(71)	45	
Amortisation of intangibles from business combinations	-							(45)	- (76)	(45) (76)	45	- (76)
	-											(76)
Market rentals related to Head Office building adjusted for finance costs and depreciation							•		(259)	(259)	259	
Finance costs	(286)		-				(7)	(257)	(1,389)	(1,939)	371	(1,568)
Foreign exchange gains	15	-	36	•					527	578	•	578
Profit before tax	2,984	(515)	915	259	34	(1,171)	824	(2,048)	(759)	523	277	800
Income tax expense	(826)	147	(256)	(64)	(10)	270	(129)	239	282	(347)	(277)	(624)
Profit for the year	2,158	(368)	659	195	24	(901)	695	(1,809)	(477)	176	-	176

1 The inter-segment funding of R762 million reflects a notional allocation of interest earned on the negative reserve backing policyholders' funds of guaranteed investment products and hence is transferred to Discovery Invest.

2 During the current financial year segmental information has been changed to align with the change in reportable segments, i.e. Discovery Insure (South Africa) and Discovery Bank (South Africa) are now shown as separate segments. The comparative information has been restated accordingly 3 This segment relates to Discovery Insure – Personal lines only.

This segment information is presented on the same basis as reported to the Chief Executive Officers of the reportable segments. The segment total is then adjusted for accounting reclassifications and entries required to produce IFRS compliant results. These adjustments include the following:

 The Vitality/Life results, for business originally written on the Prudential Assurance Company license, are reclassified to account for the contractual arrangement as a reinsurance contract under IFRS 4.
 The Discovery Unit Trusts (DUT) are consolidated into Discovery's results for IFRS purposes. The IFRS reporting adjustments include the effects of consolidating the unit trusts into Discovery's results, effectively being the income and expenses relating to units held by third parties.

The effects of eliminating intercompany transactions on consolidation and normalised operating profit adjustments.

Group Shareholder Free Cash Movement

R millions	FY2020	FY2019	FY2018	FY2017
Cash Generated from In-Force Before Financing	15,370	15,019	10,612	7,623
Tax Paid	(1,289)	(1,157)	(1,228)	(745)
Finance Cost Paid	(1,142)	(1,219)	(759)	(437)
Dividends Paid	(1,498)	(1,480)	(1,367)	(1,235)
New Business	(8,006)	(8,096)	(7,822)	(7,071)
New Initiatives	(2,565)	(3,972)	(1,996)	(1,471)
Share Issue (Net of Share Issue Costs)	-	1,834	-	-
Transactions with Reinsurers	(90)	298	1,107	420
Transactions with Borrowers (Excl. Finance Costs)	3,014	471	1,976	3,148
Movement in Shareholder Free Cash	3,794	1,698	522	231
	-			

Group Shareholder Free Cash Movement - Reconciliation to Profit for the Period

R millions	FY2020	FY2019	FY2018	FY2017
Profit for the period	176	6,614	5,735	4,495
Reverse non-cash profit items:	(253)	(170)	(115)	(26)
Share of net profits/(losses) from equity accounted investments Gains from dilution of equity accounted investments	. ,	(170)	(115)	(26)
Depreciation and amortisation	(3) 1,753	1,434	- 940	- 699
mpairment of intangible assets	227	32	200	-
Deferred acquisition costs (Excl. Invest DAC and exchange rate movements)	(3)	(72)	(61)	(2)
Novement in contract assets	119	-	-	-
Deferred Revenue (Excl. exchange rate movements)	313	108	32	-
Amortisation of intangibles from business combinations	76	99	123	171
Non cash impact of Vitality Health Financial Reinsurance	(292)	(444)	(352)	(383)
/itality Health Financial Reinsurance Recapture	-	-	-	(858)
JK Life IFRS reporting adjustments - Tax Accrued	-	64	(27)	(103)
Other non-cash adjustments to profit	(76)	159	42	(145)
Adjustments from IFRS to EV ANW:				
Tangible Asset Release on Transition to SAM	-	3,484	-	-
Gain from Asset-Liability optimisation	1,843	-	-	-
ncrease in Negative Reserves and Invest DAC (Net of tax)	(151)	(3,747)	(4,339)	(3,116)
dd back deferred tax on Increase in Negative Reserve	245	(1,063)	(805)	(935)
Exchange rate movements on Vitality Life Negative Reserves	1,071	(67)	286	(653)
Dther adjustments to arrive at EV ANW	114	(146)	113	47
····				
ncurred to Cash basis:				
Rent Paid	(313)	(286)	(128)	-
Finance Costs Paid	(1,406)	(1,003)	(759)	(437)
Finance Costs Accrued	1,569	1,375	959	478
Taxation paid	(1,289)	(1,157)	(1,228)	(745)
Taxation Accrued	624	1,305	1,720	1,943
nvesting Activities:				
Purchase of property and equipment	(289)	(510)	(470)	(239)
Proceeds from disposal of property and equipment	2	95	7	5
Purchase of intangible assets	(1,725)	(1,999)	(1,940)	(1,353)
Proceeds from disposal of intangible assets	-	22	-	7
ncrease in investment in associate	(53)	(224)	(20)	(530)
Card and Bank Buy-out Payment	-	(1,853)	-	-
Cash proceeds from CMT transaction	-	402	-	-
Acquisition of business net of cash required	-	(734)	-	-
inancing Activities:				
ncrease in borrowings	10,339	2.147	2.654	3,514
limination of borrowings not allocated to shareholder cash	(1,000)	-,	-,	
Repayment of borrowings	(6,326)	(1,676)	(678)	(366)
Share Issue (Net of Share Issue Costs)		1,834		(300)
Dividends paid to ordinary shareholders	(1,417)	(1,400)	(1,284)	(1,152)
Dividends paid to preference shareholders	(81)	(1,400) (81)	(1,204) (83)	(1,152) (83)
	()	()	()	(00)
Novement in Shareholder Free Cash	3,794	1,698	522	231

Notes

(1) "Movement in Shareholder Free Cash" is an estimate of shareholder free cashflow. Life and Invest and VitalityLife are included based on the change in the Adjusted Net Worth in the Embedded Value. Changes in working capital are not allowed for in the estimate.