This pack has been prepared to aid discussion and provide further supplementary information only and has not been subject to an external review or audit

## CUSTOMERS PER ENTITY

| Life Policyholders |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | June 2022 | December 2021 | ${ }^{\text {June } 2021}$ | December 2020 | June 2020 | Dec 2019 | June 2019 | December 2018 | June 2018 | ember 2017 | ${ }_{\text {June } 2017}$ | December 2016 |
| Individual Invest | 449,020. | 449,378 | 448,313 | 445,813 | 446,713 | 452,561 | 446,475 | 440,747 | 429,817 | 423,707. | 413,346 | 407,402 |
| Invest-DRO* | 134,721 | 133,741 | 132,817 | 131,244 | 129,606 | 127,831 | 124,135 | 120,253 | 115,670 | 111,258 | 105,722 | 101,168 |
| Invest-Other | 212,161 | 206,778 | 201,210 | 195,231 | 192,615 | 189,210 | 185,025 | 179,975 | 172,929 | 164,878 | 153,804 | 147,960 |
| Group (lives)** | 584,081 | 562,769 | 576,450 | 562,440 | 578,035 | 551,219 | 544,443 | 539,552 | 512,715 | 506,141 | 502,258 | 466,172 |
| Group schemes | 2,793 | 2,844 | 2,827 | 2,825 | 2,797 | 2,740 | 2,771 | 2,635 | 2,585 | 2,552 | 2,503 | 2,453 |

This count is the full number of DRO policies (undery ing Endownents and Retirement Annuities counted individually, including Paid-up policies

Note that the numbers have been restated since December 2019 to

|  | 12 months to June 2022 | $\begin{array}{r} 6 \text { months to } \\ \text { December } 2021 \end{array}$ | $\begin{array}{r} 12 \text { months to } \\ \text { June } 2021 \\ \hline \end{array}$ | $\begin{array}{r} 6 \text { months to } \\ \text { December } 2020 \\ \hline \end{array}$ | 12 months to June 2020 | $\begin{array}{r} 6 \text { months to } \\ \text { December } 2019 \\ \hline \end{array}$ | $\begin{array}{r} 12 \text { months to } \\ \text { June } 2019 \\ \hline \end{array}$ | $\begin{array}{r} 6 \text { months to } \\ \text { December } 2018 \\ \hline \end{array}$ | 12 months to June 2018 | $\begin{array}{r} 6 \text { months to } \\ \text { December } 2017 \\ \hline \end{array}$ | Year ended June 2017 | $\begin{array}{r} 6 \text { months to } \\ \text { December } 2016 \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Individual | 2,362 | 1,204 | 2,072 | 1,068 | 2,126 | 1,165 | 2,215 | 1,157 | 2,042 | 1,038 | 1,970 | 1,001 |
| Group | 181 | 64 | 193 | 94 | 160 | 75 | 97 | 55 | 146 | 79 | 205 | 52 |
| Invest-Recurring | 1,428 | 737 | 1,167 | 573 | 1,164 | 686 | 1,221 | 661 | 1,205 | 632 | 1,219 | 658 |
| Invest-Single APE** | 1,493 | 782 | 1,570 | 744 | 1,508 | 671 | 1,382 | 726 | 1,248 | 588 | 1,277 | 620 |
| Total Life APE** | 5,464 | 2,786 | 5,001 | 2,478 | 4,958 | 2,597 | 4,915 | 2,599 | 4,642 | 2,337 | 4,671 | 2,331 |


| Health Members | June 2022 | December 2021 | June 2021 | December 2020 | June 2020 | December 2019 | June 2019 | December 2018 | June 2018 | December 2017 | June 2017 | December 2016 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| DHMS - Keycare | 232,055 | 234,421 | 235,841 | 230,960 | 232,714 | 243,046 | 240,140 | 251,951 | 247,357 | 254,165 | 248,430 | 256,591 |
| DHMS - Non-Keycare | 1,135,853 | 1,118,591 | 1,111,545 | 1,099,553 | 1,111,079 | 1,108,674 | 1,110,401 | 1,098,903 | 1,093,745 | 1,069,492 | 1,062,964 | 1,041,166 |
| In-House Schemes | 318,246 | 316,973 | 321,613 | 321,767 | 319,974 | 317,408 | 316,410 | 315,875 | 310,773 | 311,879 | 299,353 | 275,293 |
| Total | 1,686,154 | 1,669,985 | 1,663,109 | 1,652,280 | 1,663,767 | 1,669,128 | 1,666,951 | 1,666,729 | 1,651,875 | 1,635,536 | 1,610,747 | 1,573,050 |
| Health Lives |  |  |  |  |  |  |  |  |  |  |  |  |
|  | June 2022 | December 2021 | June 2021 | December 2020 | June 2020 | December 2019 | June 2019 | December 2018 | June 2018 | December 2017 | June 2017 | December 2016 |
| DHMS - Keycare | 397,595 | 401,307 | 404,984 | 400,108 | 403,392 | 420,869 | 415,436 | 436,543 | 428,103 | 440,722 | 430,363 | 443,485 |
| DHMS - Non-Keycare | 2,406,528 | 2,383,486 | 2,375,082 | 2,358,232 | 2,381,735 | 2,387,237 | 2,394,336 | 2,382,596 | 2,374,976 | 2,337,485 | 2,327,651 | 2,292,201 |
| In-House Schemes | 704,472 | 699,342 | 707,293 | 704,749 | 698,534 | 689,688 | 686,114 | 677,530 | 667,116 | 663,807 | 635,178 | 581,821 |
| Total | 3,508,595 | 3,484,135 | 3,474,919 | 3,463,089 | 3,483,661 | 3,497,794 | 3,495,886 | 3,496,669 | 3,470,195 | 3,442,014 | 3,393,192 | 3,317,507 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total Vitality Health, | Jun | (eamber2021 | Jne 22 | deember2020 | June 20 | - | June | Decmber 2018 | Jun 2 | Decemberzay | Jue 21 | deemberzor |
| Vitality Drive and Vitality Money programme lives | 2,348,834 | 2,442,401 | 2,163,411 | 2,122,453 | 2,065,868 | 2,060,011 | 1,987,237 | 2,001,919 | 2,001,710 | 2,010,302 | 1,991,948 | 2,001,773 |
| programme lives |  |  |  |  |  |  |  |  |  |  |  |  |
| VitalityHealth Members |  |  |  |  |  |  |  |  |  |  |  |  |
|  | June 2022 | December 2021 | June 2021 | December 2020 | June 2020 | December 2019 | June 2019 | December 2018 | June 2018 | December 2017 | June 2017 | December 2016 |
| Individual | 124,395 | 117,007 | 113,189 | 108,955 | 105,915 | 104,997 | 101,702 | 96,277 | 90,375 | 85,942 | 84,070 | 82,171 |
| SME | 263,216 | 238,540 | 222,961 | 211,949 | 212,305 | 209,509 | 201,960 | 190,835 | 181,795 | 174,376 | 168,844 | 165,813 |
| Corporate | 99,578 | 89,881 | 86,149 | 80,514 | 81,124 | 78,050 | 70,583 | 61,970 | 59,954 | 56,762 | 53,472 | 56,773 |
| Trust and Cost Plus | 8,698 | 3,944 | 2,731 | 2,639 | . |  | - |  |  |  | - | - |
| Total | 495,887 | 449,372 | 425,030 | 404,057 | 399,344 | 392,556 | 374,245 | 349,082 | 332,124 | 317,080 | 306,486 | 304,757 |
| VitalityHealth Lives |  |  |  |  |  |  |  |  |  |  |  |  |
|  | June 2022 | December 2021 | June 2021 | December 2020 | June 2020 | December 2019 | June 2019 | December 2018 | June 2018 | December 2017 | June 2017 | December 2016 |
| Individual | 227,684 | 212,896 | 204,890 | 195,996 | 188,976 | 186,559 | 179,811 | 168,609 | 156,488 | 148,309 | 145,379 | 142,044 |
| SME | 429,110 | 395,777 | 374,179 | 357,768 | 356,907 | 353,763 | 342,431 | 327,594 | 314,773 | 304,280 | 297,186 | 292,506 |
| Corporate | 158,890 | 148,654 | 143,905 | 135,218 | 135,440 | 131,991 | 120,157 | 107,570 | 105,083 | 100,242 | 94,662 | 101,104 |
| Trust and Cost Plus | 8,698 | 6,509 | 4,066 | 3,956 |  |  | - |  | - | - | - | - |
| Total | 824,382 | 763,836 | 727,040 | 692,938 | 681,323 | 672,313 | 642,399 | 603,773 | 576,344 | 552,831 | 537,227 | 535,654 |
| VitalityLife Policies |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| Policies | 553,577 | 525,199 | 509,259 | 491,941 | 470,923 | 458,317 | 434,072 | 408,728 | 385,818 | 357,704 | 337,900 | 322,364 |
| VitalityLife Lives |  |  |  |  |  |  |  |  |  |  |  |  |
|  | June 2022 | December 2021 | June 2021 | December 2020 | June 2020 | December 2019 | June 2019 | December 2018 | June 2018 | December 2017 | June 2017 | December 2016 |
| Lives | 722,163 | 686,393 | 664,807 | 647,802 | 621,215 | 605,996 | 575,731 | 542,720 | 506,823 | 467,750 | 438,862 | 415,169 |
| Discovery Insure Policies |  |  |  |  |  |  |  |  |  |  |  |  |
|  | June 2022 | December 2021 | June 2021 | December 2020 | June 2020 | December 2019 | June 2019 | December 2018 | June 2018 | December 2017 | June 2017 | December 2016 |
| Policies | 213,453 | 212,570 | 202,335 | 191,936 | 178,517 | 169,920 | 159,171 | 152,947 | 144,072 | 137,412 | 121,785 | 111,605 |

## VALUE OF NEW BUSINESS AT POINT OF SALE VS VALUATION DATE

June 2022
VNB at Point of Sale

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Acquisition Costs and Initial strain | $\mathbf{( 4 2 5 )}$ | $(2,590)$ | $(1,502)$ | $(\mathbf{1 , 3 7 8 )}$ |  |
| Value of In Force | $\mathbf{1 , 3 8 3}$ | $\mathbf{3 , 3 8 5}$ | $\mathbf{1 , 9 0 0}$ | $\mathbf{1 , 5 9 7}$ |  |
| Cost of Capital | $\mathbf{( 3 0 )}$ | $\mathbf{( 9 0 )}$ | $\mathbf{( 8 1 )}$ | $\mathbf{8 , 2 6 5}$ |  |
|  | $\mathbf{9 2 8}$ | $\mathbf{7 0 5}$ | $\mathbf{3 1 7}$ | $\mathbf{( 3 0 9 )}$ |  |

New business contribution to value of in force at valuation date

| R million | Health and Vitality | Life and Invest | VitalityHealth | Vitalitylife | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Value of In Force | $\mathbf{1 , 3 6 8}$ | $\mathbf{2 , 9 3 4}$ | $\mathbf{1 , 4 8 2}$ | $\mathbf{1 , 5 7 7}$ |  |
| Cost of Capital | $\mathbf{( 3 0 )}$ | $\mathbf{( 9 0 )}$ | $\mathbf{( 8 1 )}$ | $\mathbf{( 1 2 1 )}$ | $\mathbf{( 3 2 2 )}$ |
|  | $\mathbf{1 , 3 3 8}$ | $\mathbf{2 , 8 4 4}$ | $\mathbf{1 , 4 0 1}$ | $\mathbf{1 , 4 5 6}$ |  |

December 2021
VNB at Point of Sale

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Acquisition Costs and Initial strain | $(205)$ | $(1,300)$ | $(677)$ | $(739)$ | $3,921)$ |
| Value of In Force | 596 | 1,765 | 783 | 839 | $(41)$ |
| Cost of Capital | $(13)$ | $(40)$ | $(32)$ | $\mathbf{7 4}$ | $\mathbf{5 9}$ |
|  | $\mathbf{3 7 8}$ | $\mathbf{4 2 5}$ | $\mathbf{9 2 6}$ |  |  |

New business contribution to value of in force at valuation date

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Value of In Force | 592 | 1,619 | 636 | 3,728 |  |
| Cost of Capital | $(13)$ | $(40)$ | $(33)$ | $(50)$ | $\mathbf{( 1 3 6 )}$ |
|  | $\mathbf{5 7 9}$ | $\mathbf{1 , 5 7 9}$ | $\mathbf{6 0 3}$ | $\mathbf{8 3 1}$ | $\mathbf{3 , 5 9 2}$ |

## June 2021 <br> VNB at Point of Sale

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Acquisition Costs and Initial strain | $(383)$ | $(2,472)$ | $(1,355)$ | $(1,547)$ | $(5,757)$ |
| Value of In Force | 1,172 | 3,297 | 1,498 | $\mathbf{7 , 9 1 0}$ |  |
| Cost of Capital | $(24)$ | $(82)$ | $(61)$ | $(95)$ | $\mathbf{( 2 6 2 )}$ |
|  | $\mathbf{7 6 5}$ | $\mathbf{7 4 3}$ | $\mathbf{8 2}$ | $\mathbf{3 0 1}$ | $\mathbf{1 , 8 9 1}$ |

## New business contribution to value of in force at valuation date

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Value of In Force | 1,155 | 2,890 | 1,073 | 6,968 |  |
| Cost of Capital | $(23)$ | $(83)$ | $(56)$ | $(271)$ |  |
|  | $\mathbf{1 , 1 3 2}$ | $\mathbf{2 , 8 0 7}$ | $\mathbf{1 , 0 1 7}$ | $\mathbf{( 1 0 9 )}$ | $\mathbf{1 , 7 4 1}$ |

## December 2020

## VNB at Point of Sale

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Acquisition Costs and Initial strain | (194) | $(1,199)$ | (651) | (846) | $(2,890)$ |
| Value of In Force | 511 | 1,667 | 744 | 1,033 | 3,955 |
| Cost of Capital | (9) | (39) | (30) | (42) | (120) |
|  | 308 | 429 | 63 | 145 | 945 |


| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Value of In Force | 506 | 1,504 | 546 | 976 | 3,532 |
| Cost of Capital | (10) | (39) | (28) | (61) | (138) |
|  | 496 | 1,465 | 518 | 915 | 3,394 |

## June 2020 <br> VNB at Point of Sale

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Acquisition Costs and Initial strain | $(385)$ | $(2,616)$ | $(1,171)$ | $(5,850)$ |  |
| Value of In Force | 1,295 | 3,284 | 1,433 | $\mathbf{2 , 0 3 1}$ | $(\mathbf{5 0 4 3}$ |
| Cost of Capital | $(27)$ | $(82)$ | $(56)$ | $(271)$ |  |
|  | $\mathbf{8 8 3}$ | $\mathbf{5 8 6}$ | $\mathbf{2 0 6}$ | $\mathbf{( 1 0 6 )}$ | $\mathbf{2 4 7}$ |

New business contribution to value of in force at valuation date

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Value of In Force | 1,275 | 3,019 | 1,191 | $\mathbf{2 , 2 0 6}$ | $(3,691$ |
| Cost of Capital | $(27)$ | $(82)$ | $(27)$ | $(181)$ | $\mathbf{7 , 3 7 4}$ |
|  | $\mathbf{1 , 2 4 8}$ | $\mathbf{2 , 9 3 7}$ | $\mathbf{1 , 1 6 4}$ | $\mathbf{2 , 0 2 5}$ |  |

## December 2019

## VNB at Point of Sale

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | $(8,94)$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Acquisition Costs and Initial strain | $(197)$ | $(1,364)$ | $(576)$ | $(807)$ |  |
| Value of In Force | 588 | 1,934 | 697 | 1,095 | $(1,314$ |
| Cost of Capital | $(14)$ | $(44)$ | $(26)$ | $(174)$ |  |
|  | $\mathbf{3 7 7}$ | $\mathbf{5 2 6}$ | $\mathbf{9 5}$ | $\mathbf{1 9 0 )}$ |  |

New business contribution to value of in force at valuation date

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Value of In Force | 586 | 1,831 | 548 | 4,058 |  |
| Cost of Capital | $(13)$ | $(44)$ | $(13)$ | $(182)$ |  |
|  | $\mathbf{5 7 3}$ | $\mathbf{1 , 7 8 7}$ | $\mathbf{5 3 5}$ | $\mathbf{( 1 1 2 )}$ | $\mathbf{9 8 1}$ |

June 2019
VNB at Point of Sale

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Acquisition Costs and Initial strain | $(379)$ | $(2,675)$ | $(1,180)$ | $(1,671)$ | $(5,905)$ |
| Value of In Force | 1,211 | 3,917 | 1,510 | $\mathbf{2 , 1 9 1}$ |  |
| Cost of Capital | $(27)$ | $(82)$ | $(59)$ | $(134)$ | $\mathbf{( 3 0 2 )}$ |
|  | $\mathbf{8 0 5}$ | $\mathbf{1 , 1 6 0}$ | $\mathbf{2 7 1}$ | $\mathbf{3 8 6}$ |  |

New business contribution to value of in force at valuation date

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Value of In Force | 1,206 | 3,578 | 1,161 | 8,096 |  |
| Cost of Capital | $(27)$ | $(82)$ | $(27)$ | $(403)$ |  |
|  | $\mathbf{1 , 1 7 9}$ | $\mathbf{3 , 4 9 6}$ | $\mathbf{1 , 1 3 4}$ | $\mathbf{( 2 6 7 )}$ | $\mathbf{1 , 8 8 4}$ |

## December 2018

## VNB at Point of Sale

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | $(797)$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Acquisition Costs and Initial strain | $(183)$ | $(1,356)$ | $(605)$ | $(2,941)$ |  |
| Value of In Force | 611 | 2,024 | 724 | 1,027 | $(1,386$ |
| Cost of Capital | $(14)$ | $(41)$ | $(26)$ | $(145)$ |  |
|  | $\mathbf{4 1 4}$ | $\mathbf{6 2 7}$ | $\mathbf{9 3}$ | $\mathbf{1 , 3 0 0}$ |  |

New business contribution to value of in force at valuation date

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Value of In Force | 611 | 1,890 | 536 | 4,068 |  |
| Cost of Capital | $(14)$ | $(41)$ | $(14)$ | $(174)$ |  |
|  | $\mathbf{5 9 7}$ | $\mathbf{1 , 8 4 9}$ | $\mathbf{5 2 2}$ | $\mathbf{( 1 0 5 )}$ | $\mathbf{9 2 6}$ |

June 2018
VNB at Point of Sale

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Acquisition Costs and Initial strain | $(364)$ | $(2,388)$ | $(1,030)$ | $(1,387)$ | $(5,169)$ |
| Value of In Force | 1,349 | 3,764 | 1,293 | $\mathbf{1 , 7 9 4}$ |  |
| Cost of Capital | $(29)$ | $(74)$ | $(44)$ | $(58)$ |  |
|  | $\mathbf{9 5 6}$ | $\mathbf{1 , 3 0 2}$ | $\mathbf{2 1 9}$ | $\mathbf{( 2 0 5 )}$ |  |

New business contribution to value of in force at valuation date

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Value of In Force | 1,364 | 3,536 | 1,017 | $\mathbf{7 , 7 9 3}$ |  |
| Cost of Capital | $(29)$ | $(74)$ | $(29)$ | $(\mathbf{1 0 9 )}$ |  |
|  | $\mathbf{1 , 3 3 5}$ | $\mathbf{3 , 4 6 2}$ | $\mathbf{9 8 8}$ | $\mathbf{1 , 7 6 7}$ |  |

## December 2017

VNB at Point of Sale

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife |
| :--- | :---: | :---: | :---: | :---: |
| Acquisition Costs and Initial strain | $(176)$ | $(1,225)$ | $(492)$ | $(607)$ |
| Value of In Force | 578 | 1,941 | 504 | $(2,500)$ |
| Cost of Capital | $(14)$ | $(37)$ | $(23)$ | 3,877 |
|  | 388 | $\mathbf{6 7 9}$ | $\mathbf{( 1 1 )}$ | $(28)$ |

## New business contribution to value of in force at valuation date

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Value of In Force | 579 | 1,864 | 375 | 850 | 3,668 |
| Cost of Capital | (14) | (37) | (14) | (24) | (89) |
|  | 565 | 1,827 | 361 | 826 | 3,579 |

## June 2017 <br> VNB at Point of Sale

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Acquisition Costs and Initial strain | (349) | $(2,394)$ | (873) | $(1,438)$ | $(5,054)$ |
| Value of In Force | 1,169 | 3,698 | 1,030 | 1,870 | 7,767 |
| Cost of Capital | (31) | (73) | (46) | (126) | (276) |
|  | 789 | 1,231 | 111 | 306 | 2,437 |

## New business contribution to value of in force at valuation date

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Value of In Force | 1,176 | 3,437 | 824 | 1,842 | $(182)$ |
| Cost of Capital | $(30)$ | $(73)$ | $(30)$ | $(318)$ |  |
|  | $\mathbf{1 , 1 4 6}$ | $\mathbf{3 , 3 6 4}$ | $\mathbf{7 9 4}$ | $\mathbf{1 , 6 5 7}$ | $\mathbf{6 , 9 6 1}$ |

## December 2016

## VNB at Point of Sale

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Acquisition Costs and Initial strain | (170) | $(1,220)$ | (423) | (760) | $(2,573)$ |
| Value of In Force | 503 | 1,909 | 450 | 1,003 | 3,865 |
| Cost of Capital | (15) | (37) | (17) | (67) | (136) |
|  | 318 | 652 | 10 | 176 | 1,156 |

## New business contribution to value of in force at valuation date

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Value of In Force | 504 | 1,783 | 326 | 3,568 |  |
| Cost of Capital | $(14)$ | $(37)$ | $(14)$ | $(\mathbf{1 3 5 )}$ | $\mathbf{( 2 0 0 )}$ |
|  | $\mathbf{4 9 0}$ | $\mathbf{1 , 7 4 6}$ | $\mathbf{3 1 2}$ | $\mathbf{8 2 0}$ | $\mathbf{3 , 3 6 8}$ |

EV BUILD-UP PER ENTITY
for the year ended 30 June 2022

| R million | Health and Vitality | Life and Invest | VitalityHealth | VitalityLife | Other | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Value of in-force business at 30 June 2021 | 22,081 | 26,594 | 7,768 | 5,967 | - | 62,410 |
| Expected return (in-force business) | 2,863 | 3,023 | 347 | 241 | - | 6,474 |
| Release of profits (in-force business) | $(2,637)$ | 110 | (957) | (833) | - | $(4,317)$ |
| Value of new business | 1,353 | 3,295 | 1,819 | 1,489 | - | 7,956 |
| Expected return (new business) | 59 | 159 | 76 | 31 | - | 325 |
| Release of profits (new business) | (85) | (571) | (491) | (91) | - | $(1,238)$ |
| Experience variances | 596 | 1,008 | 562 | 756 | - | 2,922 |
| Methodology changes | (181) | $(3,078)$ | 873 | 160 | - | $(2,226)$ |
| Other | - | 24 | 78 | 59 | - | 161 |
| Value of in-force business at 30 June 2022 | 24,049 | 30,564 | 10,075 | 7,779 | - | 72,467 |
| Shareholders' funds per Balance Sheet | 3,691 | 32,662 | 7,664 | 4,943 | 4,595 | 53,555 |
| Adjustment to shareholders' funds | - | $(24,793)$ | $(3,471)$ | $(8,619)$ | $(2,881)$ | $(39,764)$ |
| Embedded value at 30 June 2022 | 27,740 | 38,433 | 14,268 | 4,103 | 1,714 | 86,258 |

## EV RECONCILIATION TO INCOME STATEMENT

| R million | Embedded Value Earnings | Value of InForce | Cost of required Capital | Impact on Income Statement | Adjustment to Shareholders Funds | Statement of Changes in Equity |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total profit from new business | 2,061 | 7,027 | (309) | $(4,657)$ | - | - |
| - Health and Vitality | 928 | 1,298 | (30) | (340) | - | - |
| - Life | 705 | 2,814 | (90) | $(2,019)$ | - | - |
| - VitalityHealth | 317 | 1,409 | (81) | $(1,011)$ | - | - |
| - VitalityLife | 111 | 1,506 | (108) | $(1,287)$ | - | - |
| Profit from existing business |  |  |  |  |  |  |
| * Expected return | 6,799 | 2,334 | 148 | 4,317 | - | - |
| - Health and Vitality | 2,922 | 278 | 7 | 2,637 | - | - |
| Expected transfer from VIF to net worth | - | $(2,637)$ | - | 2,637 | - | - |
| Unwinding of the risk discount rate | 2,922 | 2,915 | 7 | - | - | - |
| - Life | 3,182 | 3,206 | 86 | (110) | - | - |
| Expected transfer from VIF to net worth | - | 110 | - | (110) | - | - |
| Unwinding of the risk discount rate | 3,182 | 3,096 | 86 | - | - | - |
| - VitalityHealth | 423 | (591) | 57 | 957 | - | - |
| Expected transfer from VIF to net worth | - | (957) | - | 957 | - | - |
| Unwinding of the risk discount rate | 423 | 366 | 57 | - | - | - |
| - VitalityLife | 272 | (559) | (2) | 833 | - | - |
| Expected transfer from VIF to net worth | - | (833) | - | 833 | - | - |
| Unwinding of the risk discount rate | 272 | 274 | (2) | - | - | - |
| * Change in methodology and assumptions | 867 | $(3,706)$ | 1,480 | 3,093 | - | - |
| - Health and Vitality | (181) | (163) | (18) | - | - | - |
| - Life | $(1,085)$ | $(2,762)$ | (316) | 1,993 | - | - |
| - VitalityHealth | 873 | 939 | (66) | - | - | - |
| - VitalityLife | 1,260 | $(1,720)$ | 1,880 | 1,100 | - | - |
| * Experience variances | 3,124 | 3,024 | (102) | 202 | - | - |
| - Health and Vitality | 1,021 | 612 | (16) | 425 | - | - |
| - Life | 489 | 1,015 | (7) | (519) | - | - |
| - VitalityHealth | 1,379 | 588 | (26) | 817 | - | - |
| - VitalityLife | 235 | 809 | (53) | (521) | - | - |
| Increase in goodwill and intangibles | (418) | - | - | - | (418) | - |
| Other initiatives | (836) | 24 | - | (860) | - | - |
| Non-recurring expenses | (130) | - | - | (130) | - | - |
| Acquisition costs | (41) | - | - | (41) | - | - |
| Finance costs | $(2,318)$ | - | - | $(2,318)$ | - | - |
| Other | (16) | - | - | - | (16) | - |
| Foreign Exchange Rate Movements | 1,171 | 199 | (62) | 36 | (53) | 1,051 |
| Intangibles | (44) | - | - | - | (44) | - |
| DAC | (9) | - | - | - | (9) | - |
| Puttable NCI Liability | - | - | - | - | - | - |
| Other | 1,224 | 199 | (62) | 36 | - | 1,051 |
| Return on shareholders' funds | 813 | - | - | 796 | - | 17 |
| Unrealised gain on investments and realised gain on investments transferred to income statement | 681 | - | - | 664 | - | 17 |
| Health and Vitality investment income | 47 | - | - | 47 | - | - |
| Life investment income | 128 | - | - | 128 | - | - |
| VitalityHealth investment income | (43) | - | - | (43) | - | - |
| VitalityLife investment income | - | - | - | - | - | - |
| Amortisation of Intangibles | (52) | - | - | (470) | 418 | - |
| Amortisation of intangibles from business combinations | (52) | - | - | (106) | 54 | - |
| Amortisation of systems intangibles | - | - | - | (364) | 364 | - |
| VitalityHealth and VitalityLife DAC and unemployment reserve | - | - | - | 40 | (40) | - |
| Reversal of 1 Discovery Place IAS 17 financial lease accounting | - | - | - | (195) | 195 | - |
| Life assets under insurance contracts | - | - | - | 4,118 | $(4,118)$ |  |
| Vitality Life Limited and Discovery funded VitalityLife business on the Prudential license net assets under insurance contracts | - | - | - | 905 | (905) | - |
| VitalityHealth FinRe | - | - | - | 668 | (668) | - |
| Equity settled share based payment provision adjustment | - | - | - | (25) | 25 | - |
| Embedded value earnings | 11,024 | 8,902 | 1,155 | 5,479 | $(5,580)$ | 1,068 |

Adjustment to Shareholders' Funds:

| Change in: |  |
| :--- | ---: |
| DAC | $\mathbf{( 4 2 )}$ |
| Intangibles \& Goodwill | $(67)$ |
| Life negative reserve | $(4,118)$ |
| VitalityLife negative reserve | $(905)$ |
| VitalityLife FinRe liability | $(668)$ |
| 1 DP IAS 17 financial lease accounting | 195 |
| Equity settled share based payment provision adjustment | 25 |



[^0]

RECON OF ASSETS UNDER INSURANCE CONTRACTS

| R million | FY June 2022 | HY December 2021 | FY June 2021 | HY December 2020 | FY June 2020 | HY December 2019 | FY June 2019 | HY December 2018 | FY June 2018 | HY December 2017 | FY June 2017 | HY December 2016 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Balance at the beginning of the year | 40,242 | 40,242 | 36,972 | 36,999 | 39,408 | 39,408 | 36,201 | 36,201 | 32,538 | 32,538 | 30,589 | 30,589 |
| Movement for the year: | - |  |  |  |  |  |  |  |  |  |  | . |
| Expected Movement in Policyholder Liabilities | $(1,362)$ | (85) | $(2,180)$ | (1,352) | $(3,275)$ | $(1,286)$ | (2,945) | $(1,440)$ | $(3,280)$ | $(1,650)$ | $(2,917)$ | $(1,580)$ |
| Unwinding of Discount Rate | 3,108 | 1,531 | 2,711 | 1,384 | 2,792 | 1,040 | 2,003 | 1,012 | 2,425 | 1,187 | 2,091 | 1,044 |
| New Business Written | 3,371 | 1,845 | 3,606 | 1,989 | 3,862 | 2,430 | 4,747 | 2,347 | 3,984 | 1,986 | 3,843 | 2,145 |
| Experience Variances | 1,363 | 128 | 1,433 | 871 | (436) | (179) | (812) | (481) | (546) | (466) | (588) | (508) |
| Economic | 185 | 69 | 115 | 181 | (129) | (103) | (133) | 21 | (255) | (36) | 91 |  |
| Operational | 1,178 | 59 | 1,317 | 690 | (307) | (75) | (679) | (502) | (291) | (430) | 678) | (542) |
| Modeling and method changes | (179) | (167) | (346) | (74) | (111) | 1 | 1,420 | (58) | (155) | (155) | 14 | 175 |
| Benefit changes |  |  |  |  |  |  | 2,066 |  | (31) | (44) |  |  |
| Changes in assumptions | (984) | 475 | $(1,358)$ | (903) | $(8,174)$ | (958) | $(2,639)$ | (432) | (6) | 403 | 137 | 262 |
| Economic | 647 | 523 | 789 | (547) | (5,478) | (751) | (679) | (483) | 2,750 | 68 | (138) | (36) |
| Operational | (1,631) | (48) | $(2,148)$ | (356) | (2,696) | (207) | $(1,960)$ | 51 | $(2,756)$ | 335 | 275 | 298 |
| Changes in margins * | 377 | 183 | 106 | 254 | 1,366 | 528 | (529) | 784 | 704 | 88 | 717 | 99 |
| Exchange rate difference | 101 | 776 | (702) | (527) | 1,566 | 268 | (96) | 87 | 568 | (184) | $(1,347)$ | ${ }^{(1,408)}$ |
|  | . |  |  |  |  | $\stackrel{-}{ }$ | $\underline{-}$ | $\underline{-}$ | $\underline{-}$ | $\underline{.}$ | 32538 |  |
| Balance at the end of the year* | 46,037 | 44,928 | 40,242 | 38,641 | 36,999 | 41,252 | 39,415 | 38,020 | 36,201 | 33,703 | 32,538 | 30,818 |
| * In line with accounting polic, the best estimate and margins ore reset at every valuation date to reflect the underlying profftability of the overall porffolio |  |  |  |  |  |  |  |  |  |  |  |  |
| Assets under insurance contracts | 56,445 | 56,434 | 50,385 | 49,688 | 48,042 | 51,508 | ${ }^{48,788}$ | 46,284 | 43,624 | 39,686 | 37,690 | 34,897 |
| Recovery from reinsurers | $(10,408)$ | $(11,506)$ | $(10,143)$ | $(11,047)$ | $(11,043)$ | $(10,255)$ | $(9,373)$ | $(8,263)$ | (7,423) | $(5,984)$ | (5,152) | $(4,079)$ |
| Balance at the end of the year** | 46,037 | 44,928 | 40,242 | 38,641 | 36,999 | 41,252 | 39,415 | 38,020 | 36,201 | 33,703 | 32,538 | 30,818 |


| R million | FYJune 2022 |  |  |
| :---: | :---: | :---: | :---: |
|  | Discovery Life | Vitalitylife | Total |
| Movement for the year: |  |  |  |
|  |  |  |  |
| Expected Movement in Policyholder Liabilities | 312 | $(1,674)$ | $(1,362)$ |
| Unwinding of Discount Rate | 2,970 | 138 | 3,108 |
| New Business Written | 1,899 | 1,472 | 3,371 |
| Experience Variances | 698 | 665 | 1,363 |
| Economic | 185 |  | 185 |
| Operational | 513 | 665 | 1,178 |
| Modeling and method changes | (145) | (34) | (179) |
| Benefit changes | - |  | - |
| Changes in assumptions | $(1,614)$ | 630 | (984) |
| Economic | (650) | 1,297 | 647 |
| Operational | (964) | (667) | (1,631) |
| Changes in margins | 377 |  | 377 |
| Exchange rate difference | - | 101 | 101 |
| Balance at the end of the year | 36,182 | 9,855 | 46,037 |

## BREAKDOWN OF INVEST ASSETS UNDER ADMINISTRATION

R million
Total
June 2013 ..... 30,153
December 2013 ..... 36,026
June 2014 ..... 41,822
December 2014 ..... 45,619
June 2015 ..... 50,473
December 2015 ..... 56,195
June 2016 ..... 60,953
December 2016 ..... 63,985
June 2017 ..... 69,547
December 2017 ..... 77,844
June 2018 ..... 81,789
December 2018 ..... 83,060
June 2019 ..... 91,597
December 2019 ..... 96,706
June 2020 ..... 99,050
December 2020 ..... 107,189
June 2021 ..... 116,575
December 2021 ..... 127,632
June 2022 ..... 121,737

VIF, APE AND VNB SPLIT BETWEEN LIFE AND INVEST

| R million | June 2022 | December 2021 | June 2021 | December 2020 | June 2020 | December 2019 | June 2019 | December 2018 | June 2018 | December 2017 | June 2017 | December 2016 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| VIF** |  |  |  |  |  |  |  |  |  |  |  |  |
| Life | 22,059 | 20,467 | 18,324 | 17,256 | 16,041 | 20,191 | 19,124 | 18,242 | 19,810 | 19,484 | 18,065 | 17,313 |
| Invest | 8,505 | 9,524 | 8,270 | 7,276 | 6,467 | 7,391 | 6,976 | 6,502 | 7,348 | 7,032 | 6,258 | 5,794 |
| APE*** |  |  |  |  |  |  |  |  |  |  |  |  |
| Life | 837 | 407 | 868 | 445 | 835 | 477 | 939 | 506 | 933 | 488 | 985 | 462 |
| Invest | 2,158 | 1,130 | 2,079 | 960 | 2,051 | 979 | 1,959 | 1,041 | 1,840 | 894 | 1,856 | 974 |
| VNB** |  |  |  |  |  |  |  |  |  |  |  |  |
| Life | 364 | 227 | 411 | 291 | 421 | 408 | 923 | 480 | 911 | 496 | 885 | 434 |
| Invest | 341 | 198 | 332 | 138 | 165 | 117 | 237 | 147 | 391 | 183 | 346 | 218 |

[^1] arising from servicing increases and ACls.

## RECONCILIATION TO THE REQUIRED CAPITAL

for the full year ended 30 June 2022

| R million | Health and <br> Vitality |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Life and Invest |  |$\quad$| VitalityHealth |
| :---: | | VitalityLife |
| :---: |

## Group Shareholder Free Cash Movement

| R millions | FY2022 | FY2021 | FY2020 | FY2019 | FY2018 | FY2017 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cash Generated from In-Force Before Financing and Tax | 11,353 | 9,976 | 15,370 | 15,019 | 10,612 | 7,623 |
| Tax Paid | $(1,181)$ | $(1,717)$ | $(1,289)$ | $(1,157)$ | $(1,228)$ | (745) |
| Finance Cost Paid | $(1,046)$ | (866) | $(1,142)$ | $(1,219)$ | (759) | (437) |
| Dividends Paid | (56) | (63) | $(1,498)$ | $(1,480)$ | $(1,367)$ | $(1,235)$ |
| New Business | $(8,152)$ | $(7,856)$ | $(8,006)$ | $(8,096)$ | $(7,822)$ | $(7,071)$ |
| New Initiatives | $(1,970)$ | $(1,762)$ | $(2,565)$ | $(3,973)$ | $(1,996)$ | $(1,471)$ |
| Investment in Ping An Health | $(1,487)$ | - | - | . | - | . |
| Share Issue (Net of Share Issue Costs) | . | - | - | 1,834 | - | - |
| Transactions with Reinsurers | 360 | 206 | (90) | 298 | 1,107 | 420 |
| Transactions with Borrowers (Excl. Finance Costs) | 954 | 823 | 3,014 | 471 | 1,976 | 3,148 |
| Movement in Shareholder Free Cash | $(1,225)$ | $(1,259)$ | 3,794 | 1,698 | 522 | 231 |
| Group Shareholder Free Cash Movement - Reconciliation to Profit for the Period |  |  |  |  |  |  |
| R millions | FY2022 | FY2021 | FY2020 | FY2019 | FY2018 | FY2017 |
| Profit for the period | 5,479 | 3,220 | 176 | 6,614 | 5,735 | 4,495 |
| Reverse non-cash profit items: |  |  |  |  |  |  |
| Share of net profits/(losses) from equity accounted investments | (597) | (374) | (253) | (170) | (115) | (26) |
| Gains from dilution of equity accounted investments | (33) | (554) | (3) | (844) | - | - |
| Depreciation and amortisation | 1,901 | 1,851 | 1,753 | 1,434 | 940 | 699 |
| Impairment of intangible assets | 21 | 78 | 227 | 32 | 200 | - |
| Deferred acquisition costs (ExCl. Invest DAC and exchange rate movements) | (49) | 2 | (3) | (72) | (61) | (2) |
| Movement in contract assets | 134 | 142 | 119 | - | - | - |
| Deferred Revenue (Excl. exchange rate movements) | 130 | 22 | 313 | 108 | 32 | - |
| Amortisation of intangibles from business combinations | 59 | 66 | 76 | 99 | 123 | 171 |
| Non cash impact of Vitality Health Financial Reinsurance | (644) | 505 | (292) | (444) | (352) | (383) |
| Non-cash fair value gains on financial assets | (76) | 471 | - | - | - | (858) |
| UK Life IFRS reporting adjustments - Tax Accrued | - | - | - | 64 | (27) | (103) |
| Non-cash forex gains / losses | 12 | 204 | - | - | - | - |
| Other non-cash adjustments to profit | (87) | 11 | (76) | 159 | 42 | (145) |
| Adjustments from IFRS to EV ANW: |  | - | - | - | - | - |
| Tangible Asset Release on Transition to SAM | - | - | - | 3,484 | - | - |
| Gain from Asset-Liability optimisation | - | - | 1,843 | - | $\checkmark$ | $\checkmark$ |
| Increase in Negative Reserves and Invest DAC (Net of tax) | $(5,023)$ | $(3,494)$ | (151) | $(3,747)$ | $(4,339)$ | $(3,116)$ |
| Exchange rate movements on Vitality Life Negative Reserves | 94 | (599) | 1,071 | (67) | 286 | (653) |
| Other adjustments to arrive at EV ANW | 112 | (274) | 359 | $(1,209)$ | (692) | (888) |
| Incurred to Cash basis: |  |  |  |  |  |  |
| - Rent Paid | (381) | (348) | (313) | (286) | (128) | - |
| - Finance Costs Paid | $(1,411)$ | $(1,197)$ | $(1,406)$ | $(1,003)$ | (759) | (437) |
| - Finance Costs Accrued | 1,657 | 1,648 | 1,569 | 1,375 | 959 | 478 |
| - Taxation paid | $(1,181)$ | $(1,717)$ | $(1,289)$ | $(1,157)$ | $(1,228)$ | (745) |
| - Taxation Accrued | 1,072 | 426 | 624 | 1,305 | 1,720 | 1,943 |
| Investing Activities: |  |  |  |  |  |  |
| Purchase of property and equipment | (275) | (277) | (289) | (510) | (470) | (239) |
| Proceeds from disposal of property and equipment | 22 | 21 | 2 | 95 | 7 | 5 |
| Purchase of intangible assets | $(1,567)$ | $(1,588)$ | $(1,725)$ | $(1,999)$ | $(1,940)$ | $(1,353)$ |
| Proceeds from disposal of intangible assets | 2 | - | - | 22 | - | 7 |
| Increase in investment in associate | (6) | (240) | (53) | (224) | (20) | (530) |
| Investment in Ping An Health | $(1,487)$ | - | - | - | - | - |
| Card and Bank Buy-out Payment | - | . | - | $(1,853)$ | - | - |
| Cash proceeds from CMT transaction | - | - | - | 402 | - | - |
| Acquisition of business net of cash required | (1) | (25) | - | (734) | - | - |
| Financing Activities: |  |  |  |  |  |  |
| Increase in borrowings | 3,261 | 1,841 | 10,339 | 2,147 | 2,654 | 3,514 |
| Elimination of borrowings not allocated to shareholder cash | - | 1,000 | $(1,000)$ | - | - | - |
| Repayment of borrowings | $(2,307)$ | $(2,017)$ | $(6,326)$ | $(1,676)$ | (678) | (366) |
| Share Issue (Net of Share Issue Costs) | - | - | - | 1,834 | - | - |
| Dividends paid to ordinary shareholders | - | - | $(1,417)$ | $(1,400)$ | $(1,284)$ | $(1,152)$ |
| Dividends paid to preference shareholders | (56) | (63) | (81) | (81) | (83) | (83) |
| Movement in Shareholder Free Cash | $(1,225)$ | $(1,259)$ | 3,794 | 1,698 | 522 | 231 |

Notes

1) "Movement in Shareholder Free Cash" is an estimate of shareholder free cashflow. Life and Invest and VitalityLife are included based on the change in the Adjusted Net Worth in the Embedded Value.

Changes in working capital are not allowed for in the estimate.

End Positive cashflow generation before PAH capital injection

## R13.3bn

Cash generated
from in-force

## (R13.0bn)

Cash used net of funding
(R1.5bn)
PAH capital injection

## (R1.2bn)

Net cash flow


| R million | $\begin{gathered} \text { SA } \\ \text { Health } \end{gathered}$ | $\begin{aligned} & \text { SA } \\ & \text { Hie } \end{aligned}$ | $\begin{gathered} \text { SA } \\ \text { Invest } \end{gathered}$ | $\begin{gathered} \text { SA } \\ \text { Insure }{ }^{2} \end{gathered}$ | $\begin{gathered} \text { SA } \\ \text { vitality } \end{gathered}$ | $\begin{gathered} \text { SA } \\ \text { Bank } \end{gathered}$ | $\underset{\text { Health }}{\substack{\text { uk }}}$ | $\begin{aligned} & \text { uk } \\ & \text { Life } \end{aligned}$ | All other segments | $\begin{gathered} \text { Segment } \\ \text { total } \end{gathered}$ | IFRS reporting adjustments ${ }^{3}$ | $\begin{aligned} & \text { IfRr } \\ & \text { total } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Income statement |  |  |  |  |  |  |  |  |  |  |  |  |
| Insurance premium revenue | 189 | 15,041 | 14,499 | 4,657 | - | - | 11,299 | 6,750 | 7.035 | 59,470 | (688) | 58,782 |
| Reinsurance premiums |  | $(3,523)$ |  | (103) |  |  | $(1,556)$ | (3,600) | (168) | (8,950) | 688 | (8,262) |
| Net insurance premium revenue | 189 | 11,518 | 14,499 | 4,554 | - | . | 9,743 | 3,150 | 6,867 | 50.520 |  | 50,520 |
| Fee income from administration businesses | 7,910 | - | 2,834 | 15 | - | - | 30 |  | 1.975 | 12,764 | (12) | 12,752 |
| Vitality income | - |  |  |  | 2,338 |  | 392 | 227 | 538 | 3,495 |  | 3,495 |
| Net banking fee and commission income | . | . | . | . | . | 633 |  |  | 12 | 645 | . | 645 |
| Banking fee and commission income ${ }^{4}$ | - | - | $\cdot$ | $\cdot$ | - | 853 |  |  |  | 853 |  | 853 |
| Banking fee and commission expense | . | . |  |  | . | (220) |  |  | 12 | (208) |  | (208) |
| Net bank interest and similar income | . | . | . | . | - | 318 |  |  | . | 318 | . | 318 |
| Bank interest and similar income using the effective interest rate | - | - | - | - | - | 811 |  | - | - | 811 | - | 811 |
| Bank interest and similar expense using the effective interest rate | . | - | . |  | . | (493) |  | . | - | (493) |  | (493) |
| Investment income earned on assets backing policyholder liabilities Net fair value gains/(losses) on financial assets at fair value through profit or | - | 3 | - | 118 | - | - | 9 | 27 | 7 | 164 | (164) |  |
| loss | 10 | 485 | 913 | 1 | 1 | - | (52) | $(1,390)$ | $(1,195)$ | (1,227) | (598) | $(1,825)$ |
| Other income | 1,241 | 12 | - | - | - | - | 32 |  | 56 | 1,341 |  | 1,341 |
| Finance charge on negative reserve funding | - | - | - | . | - | - |  | 1,368 | . | 1,368 | $(1,368)$ | . |
| Inter-segment funding ${ }^{\text {1 }}$ |  | (628) | 628 |  |  |  |  |  |  |  |  |  |
| Net income | 9,350 | 11,390 | 18,874 | 4,688 | 2,339 | 951 | 10,154 | 3,382 | 8,260 | 69,388 | (2,142) | 67,246 |
| Net claims and policyholders' benefits | (49) | $(9,222)$ | $(12,260)$ | (3,029) | - | - | $(4,331)$ | (877) | (1,132) | $(30,900)$ |  | $(3,900)$ |
| Claims and policyholders' benefits | (49) | (14,013) | $(12,260)$ | (3,151) | - | . | (5,652) | (2,231) | $(1,346)$ | (38,702) | 495 | ${ }^{(38,207)}$ |
| Insurance claims recovered from reinsurers | - | 4,791 | - | 122 | - | - | 1,321 | 1,265 | 214 | 7,713 | (495) | 7,218 |
| Recapture of reinsurance | - |  |  |  | - | . |  | 89 |  | 89 |  | 89 |
| Acquisition costs | (27) | (1,605) | (1,144) | (702) | (111) |  | (963) | (1,884) | 294 | (6,142) | 1,368 | (4,774) |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| - depreciation and amortisation | (106) | (7) | (11) | (60) | (12) | (277) | (458) | ${ }^{(63)}$ | (739) | (1,733) | (169) | (1,902) |
| - derecognition of intangible assets and property and equipment | - | - | - | (18) | - | - | (1) | (14) | (17) | (50) |  | (50) |
| - impairment of intangible assets | . |  |  |  |  |  |  |  |  |  |  |  |
| - other expenses | (5,568) | $(2,147)$ | $(1,156)$ | (988) | $(2,207)$ | $(1,597)$ | $(4,091)$ | (2,047) | (3,032) | (22,833) | (424) | $(23,257)$ |
| Recovery of expenses from reinsurers | - | . | . | - | - | - | 1,041 | 1.818 | - | 2.859 | - | 2,859 |
| Transfer from assets/liailities under insurance contracts |  |  |  |  |  |  |  |  |  |  |  |  |
| - change in assets arising from insurance contracts | - | 5,299 | - |  | - | - |  | 3,606 | (101) | 8,804 | (3,018) | 5,786 |
| - change in assets arising from reinsurance contracts | $\cdot$ | 11 | ( | 1 | $\cdot$ | - | 40 | 11 | 1 | 64 | (1) | 63 |
| - change in liabilities arising from insurance contracts |  | 662 | $(3,247)$ | (41) | - |  | (65) | (17) | $(4,488)$ | $(7,196)$ | 261 | (6,935) |
| - change in lliailities arising from reinsurance contrats | - | (351) |  |  | - | - |  | (3,244) | - | (3,595) | 3,018 | (577) |
| Fair value adjustment to liabilities under investment contracts | - | (2) | 148 | - | - | - | - |  | 42 | 188 | (228) | (40) |
| Share of net profits from equity-accounted investments | - | - | - | (13) | - | $\cdot$ | 2 | - | 474 | 463 | (41) | ${ }^{422}$ |
| Reversa of impairment of equity accounted investment | - | - | $\cdots$ | - | - | - | - | - | 134 | 134 |  | 134 |
| Normalised profit/(loss) from operations Economic assumptions adiustments net of discretionary margins and interestri | 3,600 | 4,028 | 1,204 | (162) | 9 | (990) | 1.328 | ${ }_{567}^{671}$ | ${ }^{(304)}$ | 9,384 | ${ }^{(1,376)}$ | 8,008 |
| Economic assumptions adjustments net of discretionary margins and interestri | - | (651) |  |  |  |  |  | 567 |  | (84) | 253 |  |
| Economic assumptions adjustments net of discretionary margins Fair value losses on Vitalitylife interestrete derivative | : | ${ }^{(651)}$ | : | : | . | : | . | ${ }_{\text {(253) }}$ | . | ${ }_{(169}^{153)}$ | 253 | 169 |
| Investment income earned on shareholder investments and cash | 37 | 11 | 38 |  | 28 |  |  | , | 18 | 140 | 156 | 296 |
| Intercompany investment income | - | . | - | - | - | - | - | 5 | 913 | 918 | (918) | . |
| Net fair value gains/(losses) on financial assets at fair value through profit or |  |  |  |  |  |  |  |  |  |  |  |  |
| loss | - | 51 | 27 | - | - | - |  | (454) | (1) | (377) | 377 |  |
| Restructuring costs | - | - | - | - | - | - |  | * |  |  | * | $\cdot$ |
| Gains from diliution of equity accounted investments | - | - | - | 19 | - | - | - | (182) | 14 | 33 |  | ${ }^{33}$ |
| Initial expenses related to Prudential Book transfer Covid-19 vaccination programme | - | - | $\cdot$ | - | . | . |  | (182) | $\cdots$ | (182) | 182 | . |
| Covid-19 vaccination programme | - | - | - |  | - | - |  | - | (157) | (157) | 157 |  |
| Amortisation of intangibes from business combinations Market rentals related to Head Office buididing adjusted for finance costs and | : | : | . | (41) | : | : |  | : | (159) | (100) | +41888 | (59) |
| Finance costs ${ }^{5}$ | (1) | 25 | - | . | . | . | (6) | (104) | $(1,290)$ | $(1,376)$ | (282) | $(1,658)$ |
| Intercompany finance costs | (297) |  |  | $\cdot$ | - | $\checkmark$ | (4) | (230) | ${ }^{(396)}$ | (927) | 927 |  |
| Foreign exchange gains | 4 | 25 | 37 | . | - | - |  | - | 89 | 155 | - | 155 |
| Profit before tax | 3,343 | 3,489 | 1,306 | (184) | 37 | (990) | 1,318 | 281 | $(1,331)$ | 7,269 | (325) | 6,944 |
| Income tax expense | (951) | (718) | (438) | 43 | (30) | 218 | (285) | 224 | 147 | (1,790) | 325 | $(1,465)$ |
| Profit for the year | 2,392 | 2,771 | 868 | (141) | 7 | (772) | 1,033 | 505 | (1,184) | 5,479 |  | 5,479 |


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Reconciliation of operating profit to normalised operating profit

|  | Group year ended June 2022 | Group year ended June 2021 | \% |
| :---: | :---: | :---: | :---: |
| R million | Audited | Audited | change |
| Operating profit per income statement | 7,858 | 5,304 | 48\% |
| Add back investment income | ( 296) | (280) |  |
| Add back amortisation of intangibles from business combinations | 59 | 66 |  |
| Add share of profits from equity accounted investments | 422 | 523 |  |
| Add back economic assumption adjustments net of discretionary margins | ( 169) | (790) |  |
| Add back reversal of impairment/(impairment) of equity-accounted investments | 134 | (149) |  |
| Normalised profit from operations per segmental (IFRS total) | 8,008 | 4,674 | 71\% |
| VitalityLife reclassified to account for the contractual arrangement as a reinsurance contract under IFRS 4 | 483 | (125) | >200\% |
| Normalised profit adjustments | 893 | 1945 | -54\% |
| Unrealised losses on Part VII hedges | 1 | 304 |  |
| Unrealised (gains)/losses on shareholder investments (IFRS 9) | ( 79) | 55 |  |
| Investment income earned on assets backing policyholder liabilities | 164 | 139 |  |
| Deferred tax on IPF | ( 158) | 137 |  |
| Difference between market related rental and depreciation | ( 136) | (138) |  |
| Expenses related to Prudential Book transfer | 182 | 187 |  |
| VitalityLife interest rate derivatives (swap and swaption) | 707 | 1170 |  |
| Transaction costs related to VitalityLife interest rate derivatives | - | 4 |  |
| Covid-19 vaccination programme | 157 | 33 |  |
| CMT amortisation | 41 | - |  |
| VitalityLife restructuring costs | - | 42 |  |
| Other | 14 | 12 |  |
| Normalised profit from operations | 9,384 | 6,494 | 45\% |

## DISCOVERY BANK - EXPECTED CREDIT LOSSES

Discovery Bank finalised the migration of the DiscoveryCard customers from the FNB platform to Discovery platform during the lat financial year ended 30 June 2021.

As a result, the expected credit loss charge for the year-ending 30 June 2022 is not comparable to the year-ended 30 June 2021. To enable the users of these results to perform a comparison of results, a like-for-like comparison of the related net expected credit loss has been reconstructed.

## R'm

## Income Statement

Other Income:

- included in other income is the profit share from the DiscoveryCard business. The profit share includes gains associated with the release of provisions after migration of DiscoveryCard customers to the Discovery Bank platform.

Net fair value gains on financial instruments at fair value through profit or loss:

- included are the gains associated with credit derivatives recognised as part of acquisition of DiscoveryCard business.

Expected Credit Losses

Net expected credit losses recognised during the period

Change in gross loans and advances during the period


Credit Loss Ratio


[^0]:    
    

[^1]:    *Discovery Retirement Optimiser (DRO) product moved from Life to Invest in line with
    ** These VIF and VNB numbers are after allowing for the Cost of required Capital
    ***APE is the Annual Premium Income (or Annual Premium Equivalent in the case of Single Premium Investment business) in relation to New Business only, and excludes any addition to Existing Business premiums

