

DISCOVERY PRIMARY CARE FOR HOUSEHOLD EMPLOYEES



Benefit summary

UNDERSTANDING YOUR DISCOVERY PRIMARY CARE ACTIVATE BENEFITS

DAY-TO-DAY BENEFITS	
Unlimited GP visits	Unlimited visits with a nurse at a pharmacy in our nurse network
Nurse visits	Unlimited network GP visits when referred by a nurse in our network Two network GP visits each year without being referred by a nurse
Medical procedures in GP rooms	Cover for a defined list of medical procedures that can be performed in a network GP's rooms when referred by a nurse in our network
Day-to-day prescription medicine	Cover for medicine on the defined medicine list when prescribed or dispensed by a network provider
HIV management	Access to HIV treatment, counselling and education. Cover for antiretroviral medication, multivitamins and supportive medicine, blood tests, X-rays and post-exposure prophylaxis medication. All HIV-related queries or cases are treated with complete confidentiality
Optometry	Cover for one eye test in our optometry network and one pair of glasses or contact lenses every 24 months
Dentistry	Cover for dentist visits, fillings and tooth removals at a dentist in the network
Flu vaccine	Cover for an annual flu vaccine at a network pharmacy
WELLNESS PROGRAMME AND SCREENINGS	
Access to a holistic set of wellness screenings at a network pharmacy including blood pressure, blood glucose (blood sugar), cholesterol and Body Mass Index (BMI) tests. Access to Vitality which rewards healthy living	
FUNERAL COVER	
Up to R5 000 funeral cover for you, up to three spouses and five children (under 21 years of age). We only cover people who are younger than 70 years. The dependants must be active on Discovery Primary Care.	Family funeral cover amount: Main member (you) R5 000 Spouse R5 000 Child aged 21 and older R5 000 Child aged 15 to 20 years R5 000 Child aged 5 to 14 years R2 500 Newborn to child aged 4 years R1 500 Stillborn R625
* Child dependants over the age of 21 do not have access to funeral cover unless they are a full time student under the age of 24 or incapacitated and unable to maintain themselves due to such disability. Benefit terms and conditions apply.	

UNDERSTANDING THE TRAUMA BENEFIT

If your employer has added the Trauma Benefit, you have access to emergency private healthcare services. Please check your cover with your employer or refer to your membership certificate included in your welcome pack.

WE COVER

Burns, head injuries, chest injuries or severe fractures as a result of a fall, loss of an arm, hand, leg or foot, near drowning, poisoning or a serious allergic reaction that may cause death, injuries resulting from a crime, sexual assault, a fall, a car accident or an injury at work.

MEDICAL EVACUATION AND AMBULANCE SERVICES

You can call Netcare 911 on 0860 999 911 or the Primary Care call centre on 0860 444 779, select option 1 for assistance.

If you experience a traumatic event, you have cover for medical evacuation services to the most clinically appropriate hospital facility. For life-threatening emergencies, you will be taken to the nearest hospital or casualty facility. For all other covered traumatic events, one of our preferred providers will be used.

CASUALTY TREATMENT

At the hospital, you have access to medical treatment in the casualty unit for the defined list of trauma conditions.

STABILISATION AND TREATMENT IN HOSPITAL

You will have cover for in-patient hospital stabilisation and treatment. Depending on the cover amount your employer has selected, you are covered up to R300 000 or R1 million per admission for hospital and related accounts. If the hospital and related accounts reach the Trauma Benefit cover limit, you will be transferred to a state facility or discharged if stabilised. If your treatment costs more than the selected cover amount, you will need to pay the rest.

MEDICINE PRESCRIBED IN HOSPITAL

Medicine prescribed after treatment in the casualty unit or in the hospital must be collected from a Primary Care network pharmacy within 7 days of your treatment and needs to be on the Primary Care medicine list.

TRAUMA COUNSELLING

You and your dependants have access to two counselling sessions after a traumatic event. Discovery Primary Care will reach out to the individuals impacted by the trauma one day after the event. Counseling is available telephonically or face-to face depending on what you need.

ACCESSING YOUR BENEFITS

Finding a healthcare provider

Visit www.discovery.co.za to find a healthcare provider in our network

Visiting a healthcare provider

When you visit your nurse, GP, pharmacy, dentist or optometrist, you need to take your membership card and either your ID, passport or drivers licence with you so that your healthcare provider can confirm that you are a Discovery Primary Care member.

Confirm with your healthcare provider that your treatment or medicine is on our list of benefits.

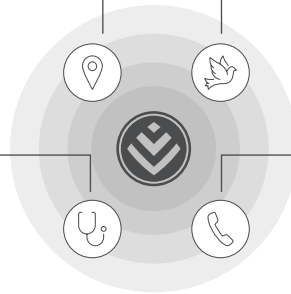
Accessing funeral cover

For any funeral cover queries, please contact Discovery Group Risk on 0860 54 33 22 or email groupriskclaims@discovery.co.za

Contacting us

- USSD service: *120*DISCO# or *120*34726#
- Call: 0860 44 47 79
- Email: primarycare@discovery.co.za

If you have any complaints, please email primarycareescalations@discovery.co.za. If you still have concerns, you can contact Discovery's Chief Compliance Officer: Telephone: 011 529 1321 Email: compliance@discovery.co.za



Discovery Primary Care is not a medical scheme. The cover is not the same as that of a medical scheme and is not intended to be a substitute for medical scheme membership. Discovery Primary Care is offered by Discovery Life Limited, registration number 1966/003901/06, a registered long-term insurer and an authorised financial services and registered credit provider NCR Reg No. NCRCP 355555. Discovery Vitality (Proprietary) Limited, registration number: 1999/007736/07 is an authorised financial services provider. Product rules, terms and conditions apply. Discovery Primary Care is administered by Discovery Health (Proprietary) Limited, registration number 1997/013480/07, an authorised financial services provider.