

Crowd Search: Intelligent Technology to keep you safe



What is Crowd Search?

Crowd Search is our new state-of-the-art wireless tracking device that has stolen-vehicle recovery (SVR) technology, enabling Discovery Insure to locate and recover stolen vehicles. If you require the Crowd Search sensor, we will have the device installed and hidden in your vehicle. In the event of a theft, you must call our call centre to initiate the recovery services. After that, the device in your vehicle will connect to our sophisticated, extensive wireless network to alert Discovery Insure of the vehicle's location, facilitating its recovery.

Who can get the Crowd Search sensor?

At quote stage, some of our clients may need to install a stolen-vehicle recovery device as an underwriting requirement. If they select the smartphone-enabled DQ-Track option, they will be able to go to Tiger Wheel & Tyre and get the Crowd Search sensor installed.

When you request an insurance quote from us, our quoting system will indicate whether you qualify for the Crowd Search sensor. Only vehicles that are eligible for a Crowd Search device will have this option available. Installing the Crowd Search device will help you meet your underwriting requirements to have a stolen-vehicle recovery device installed too.

The stolen-vehicle recovery premium for the Crowd Search sensor is R80 a month (R85 a month from April 2019). If you are a new client and you already have an approved third-party stolen-vehicle recovery unit installed in your vehicle, you will not have to pay the R80 stolen-vehicle recovery fee for your Crowd Search sensor. All other stolen-vehicle recovery and telematics device options remain unchanged.

What are the benefits of the Crowd Search sensor?

1 | INSTALLATION

It is quick and easy to install the Crowd Search sensor: It will be installed in your vehicle by an assistant at a Tiger Wheel & Tyre store. The device is wireless and does not need wiring into your vehicle's system. As a result, it is quicker to install than the standalone DQ-Track.

2 | SMARTPHONE-ENABLED DQ-TRACK BENEFITS ARE INCLUDED

The Crowd Search sensor includes all the smartphone-enabled DQ-Track technology, including safety features, rewards and immediate feedback through the Discovery Insure app.

3 | SAFETY

You get additional safety with the Crowd Search stolen-vehicle recovery. In the event of theft, you will need to call our call centre to initiate the recovery services.