

30 March 2026

Dear Pharmacy Provider

Bankmed Personal Health Assessments – Claims Submission Update

We are aware that you may be experiencing difficulties submitting electronic Bankmed wellness claims. The necessary system changes are currently in progress to enable your electronic claims submissions going forward.

In the interim, we request that you continue to service Bankmed members as usual and record all clinical results on the Bankmed portal. Bankmed guarantees payment of wellness claims for the codes listed below, for the period **1 January to 31 March 2026**, in accordance with the normal claims rules.

For **Basic and Essential Plan** members, claims from **1 April 2026** must be submitted to **ProPBM** using the following codes:

Pharmacy code	Bankmed Service	Procedure code	Tariff
001009-001	Personal Health Assessment	99100	R 354.10
001006-001	HCT - HIV clinic screening	99200	R 413.10
000614-001	Child Weight	99700	R 105.00

We will provide you with the relevant Bankmed portal reports to support your submissions. Between **1 April 2026** and **30 April 2026** you will be able to submit claims retrospectively. Thereafter, Bankmed will process valid claims in accordance with the normal claims rules. Please request the Bankmed Wellness Reports by sending an email to provider_administration@discovery.co.za.

We appreciate your patience and assistance in this regard.

Yours in good health

Bankmed

