

June 2018

Dear Pharmacist

Discovery Health (Pty) Ltd will be the new administrator of Engen Medical Benefit Fund

We are pleased to inform you that Discovery Health will take over the administration of Engen Medical Benefit Fund with effect from 1 July 2018.

To ensure that healthcare professionals and members of Engen Medical Benefit Fund experience a seamless transition when claiming, please take note of the information in this letter.

Identifying Engen Medical Benefit Fund members

Discovery Health will issue **new membership numbers** and **new membership cards** to all Engen Medical Benefit Fund members to identify themselves as valid members. See the example below.



Membership No: 123456789	Valid from: 2015/01/01
Member: PRINCIPAL MEMBER NAME	ID Number: 8710185465089
Date of Birth: 1987/10/18	Date of birth
Dependant/s	1990/01/01
DEPENDANT NAME ONE	1993/02/01
DEPENDANT NAME TWO	


 P O Box 652509 Benmore 2010 • www.engenmed.co.za

Submitting claims to Discovery Health

Claims with a service date up to 26 June 2018

- Please send all Engen Medical Benefit Fund member claims with a service date up to and including **26 June 2018** to the previous administrator, MMI Health (Pty) Ltd.
- Please refer to the correspondence from MMI Health (Pty) Ltd with regards to the specific timelines for last date of submission.

Claims with a service date from 27 June 2018

- Members will receive their new membership cards during June 2018.
- From 27 June 2018, please make sure you use the member's new Engen Medical Benefit Fund membership number, which is printed on the newly issued membership cards.
- Submit electronic claims for Engen Medical Benefit Fund members to Discovery Health via your vendor using the following codes:

Plan name	Destination code	Engen Medical Benefit Fund Rate	Non-network rates and codes (VAT incl.)
Engen Medical Benefit Fund (EMBF)	BKAI0000	<ul style="list-style-type: none">• DISCKEMB Chronic and Acute 29.90% capped R29.90• The Fund does not participate in Discovery Health network arrangements• Non-network codes and rates apply to all pharmacies• Scriptwise is the Preferred Provider courier with a rate of 26.45% capped R26.45 (VAT incl.)	DISCKEMB: Chronic and Acute 29.90% capped R29.90

Please note

- The rate for surgical and non-SEP items is 29.90% capped R29.90 (VAT incl.)
- MMAP applies to non-formulary chronic claims.

Pharmacy procedure codes

- Pharmacies registered on the Vitality Wellness Network will be able to claim the following pharmacy procedure codes electronically:

Procedure code	Description	Re-imburement rate
0016	HIV Pre-counselling	R 97.30
0017	HIV Post-counselling	R 70.60
0021	Administration of subcutaneous or intramuscular	R 63.90
0022	Administration of a vaccine	R 41.80

Claims reversals done after 26 June 2018

- Please use the new Discovery ProPBM submission codes for **reversals done after 26 June 2018** for claims with a **service date before 27 June 2018**, as the previous administrator will cease processing at midnight on 26 June 2018.

Payment of claims submitted in July 2018

As this change of administrator is taking place in the middle of the year, we are required to ensure that claims are carefully coordinated between the previous administrator and Discovery Health. This will require an additional quality assurance process to ensure that all claims are paid correctly.

Payment cycles may be adjusted to accommodate for this.

We hope this information will make the transition as smooth as possible. If you have any questions, please send an email to healthpartnerinfo@discovery.co.za

Regards

Engen Medical Benefit Fund: Healthcare Provider Unit