

Flexicare Private primary healthcare

Dear Pharmacy Vendor

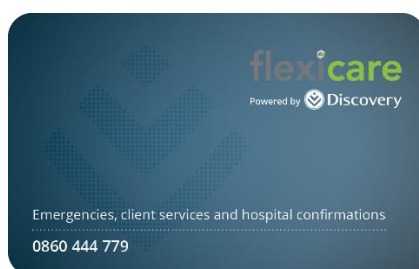
Flexicare administered by Discovery Health from 1 June 2021

From 1 June 2021, Discovery Primary Care and Flexicare members will be migrated to the new Flexicare policy offered by Auto & General, administered by Discovery Health.

We want to ensure that healthcare providers and policyholders of Flexicare experience a seamless transition in claiming under the new Flexicare policy. This letter explains where you will need to send claims for policyholders from June 2021.

Identifying Flexicare policyholders

Policyholders will carry cards issued by Discovery Health. Below is an example of a Flexicare membership card:



Flexicare plan option

- Flexicare

Claims with a service date from 1 June 2021:

- Policyholders will receive new membership numbers
- The submission codes for Flexicare will be linked to the Primary Care submission codes

Plan	Destination code	Contracted (VAT included)	Non-Contracted rates and codes (VAT included)
Flexicare	DPCA0003	Clicks capitation model for employees of enrolled Flexicare employer groups: DISCKPA – Acute 29.90% capped R29.90 DISCKPC – Capitation fee.	Reject
	DPCA0003	DISCKPF – 29.90% capped at R29.90.	Reject

In addition, please dismantle PrimaryCare codes and references from 1 June 2021.

If you need more information, please email us at Etm_operations@discovery.co.za.

Regards

**ETM Team
Discovery Health**