

Dear Pharmacist

## Discovery Health Standard Pharmacy Network Agreement

We would like to enter into a pharmacy network agreement with you, in order for you to benefit from our pharmacy network. To ensure that you have all the necessary information about our pharmacy network(s), we have included:

- Our Standard Pharmacy Network agreement
- Our Standard Pharmacy Network rates
- A comprehensive summary of the rates for each of the medical schemes that we administer that follow our Standard Pharmacy Networks and the services offered by the schemes as per the benefit plans. Please confirm your chosen network rate with your software vendor to avoid charging scheme members unnecessary co-payments.

### Joining the Discovery Health Standard Pharmacy Network

If your pharmacy **is NOT yet part** of the Discovery Health Standard Pharmacy Network and you want to join, complete the relevant forms listed below and send them to us at [provider\\_administration@discovery.co.za](mailto:provider_administration@discovery.co.za):

1. *Appointment as non-exclusive network provider (including Standard Designated Service Provider)*. This is the Standard Pharmacy Network and rates agreement and it is mandatory for all pharmacies that want to take part in the network.
2. *Data legislation and the Protection of Personal Information Act* form, which is mandatory for all pharmacies that want to take part in any of the networks.
3. Please find links below, which will give you access to the following agreements:
  - Diabetes Clinic Network [agreement](#)
  - PCDT Pharmacy Network [agreement](#)

### Cancelling or changing your network agreement

Taking part in a Discovery Health Standard Pharmacy Network is voluntary. If you choose to withdraw your participation, please send your request to [provider\\_administration@discovery.co.za](mailto:provider_administration@discovery.co.za) together with your BHF practice number. We will end your participation in the network according to the terms of the agreement.

You must also let your software vendor know in writing of the change. Once you are no longer part of the Discovery Health Standard Pharmacy Network, you cannot take part in the Performance Based Remuneration Pharmacy Network, the MedXpress Pharmacy Network or the HIV Pharmacy Network.

### Independently owned pharmacies can also join the Performance Based Remuneration Pharmacy Network

If you are an independently owned pharmacy, make sure you also join the Performance Based Remuneration Pharmacy Network that Discovery Health Medical Scheme offers. You can then earn an extra dispensing fee when you stick to the compliance levels of this network. Taking part in this network is voluntarily.

Please complete and sign the agreement, and send it to [provider\\_administration@discovery.co.za](mailto:provider_administration@discovery.co.za) so we can register you on the Performance Based Remuneration Pharmacy Network.

**Visit our website for more information**

All our formularies, application forms and previous communication to pharmacies is available on the Healthcare Professional Zone at [www.discovery.co.za](http://www.discovery.co.za) > Discovery ProPBM > Communiqués.

Thank you for your commitment to working with us to make sure the members of the medical schemes we administer continue to have access to affordable medicine and quality service.

If you have any questions, email us at [healthpartnerinfo@discovery.co.za](mailto:healthpartnerinfo@discovery.co.za).

Regards



Suzanne Van Der Walt  
**Contract manager**  
**Discovery Health**

# 1. Appointment as non-exclusive designated service provider (Standard DSP and network agreement)



Please complete and send the form by email to [provider\\_administration@discovery.co.za](mailto:provider_administration@discovery.co.za) AND send a copy to your software vendor at: [comcaps@telkomsa.net](mailto:comcaps@telkomsa.net) [helpdesk@computassist.co.za](mailto:helpdesk@computassist.co.za) OR [price.medaid@bcx.co.za](mailto:price.medaid@bcx.co.za) OR [helpdesk@propharm.co.za](mailto:helpdesk@propharm.co.za) OR [info@compharm.co.za](mailto:info@compharm.co.za) OR [kcatsicas@easyrx.co.za](mailto:kcatsicas@easyrx.co.za) OR [pharmasoft@medbel.co.za](mailto:pharmasoft@medbel.co.za) OR [jack@touchpoint.co.za](mailto:jack@touchpoint.co.za) OR [dispensing.rules@vexall.co.za](mailto:dispensing.rules@vexall.co.za) OR [info@diverseit.co.za](mailto:info@diverseit.co.za) OR [support@compharm.co.za](mailto:support@compharm.co.za)

Pharmacy (group) details			
Owner/company name		ID number/company number	
Name of pharmacy /group (list attached)		BHF pharmacy number / list	
Physical address of pharmacy / pharmacy group head office		Postal address	
Building name and number		PO Box	
Street name and number		Suburb	
Suburb		Code:	City
Dispensary cell phone		<i>Used for down time SMSs and emergency communication</i>	
Contact details: (For lists: Please give the relevant information for every pharmacy)			
Dispensary email (pharmacist)		Statement email address	
Provisions for taking part in the Standard DSP Network: (We will refer to the pharmacies described above as the "Pharmacy" through this agreement)			
IDENTIFICATION AND ELIGIBILITY VERIFICATION			
<p>By completing this application form, the Pharmacy agrees to take part in the Standard DSP Network and agrees to the terms of this Standard DSP Network Agreement. This signed Standard DSP Network Agreement supersedes and replaces any previous Standard Pharmacy Network Agreement you entered into from the date your network participation is confirmed by us.</p> <p>The Pharmacy agrees:</p> <ol style="list-style-type: none"> <li>To act following all medicine and pharmacy legislative requirements for the procurement and dispensing of scheduled medicine and undertakes to make sure that the Pharmacy and its responsible pharmacists are registered and remain registered with the South African Pharmacy Council;</li> <li>To make every attempt to validate the patient as a member by checking that a person to whom services are rendered, has a valid membership card from the Scheme, in either a physical or digital format. The member must display their digital card on their smartphone or digital device. The membership card has the member's name, membership number, identification number and a list of all dependants' names. Where the Pharmacy does not make sure that the person to whom it renders the services is in possession of a valid membership card, the Scheme is not liable to pay the Pharmacy for items or services to such person.</li> <li>To the rate and tariff and any subsequent annual rate and tariff increases and the inclusion of any other medical schemes that is administered by Discovery Health as applied and published in the latest pharmacy networks and scheme rates on <a href="http://www.discovery.co.za">www.discovery.co.za</a>.</li> <li>Not to charge members of the medical schemes administered by Discovery Health and their registered dependants for:             <ol style="list-style-type: none"> <li>SEP products – at a rate that is higher than the rates described below or higher than the rate increases as officially communicated on <a href="http://www.discovery.co.za">www.discovery.co.za</a> or any other additional rates or fees not agreed to by Discovery Health</li> <li>Non-SEP (surgical consumables, devices, unscheduled and schedule 0 items) - at a rate higher than that agreed to with Discovery Health or higher than the rate increases as officially communicated on <a href="http://www.discovery.co.za">www.discovery.co.za</a> or any other additional rates or fees not agreed to by Discovery Health for claims flagged as Prescribed Minimum Benefits</li> </ol> </li> <li>The 'price resolution process' with Discovery Health will entail the following:             <ol style="list-style-type: none"> <li>highlight any non-SEP item per clause 4.2 that results in a financial loss to Pharmacy if the Discovery Health pricing is applied.</li> <li>collaborate with Discovery Health to understand the cost price and alternatives that may exist with the intention of fairness to both the Pharmacy and the members of the medical schemes administered by Discovery Health; and</li> <li>jointly determine if the selling pricing of the non-SEP item within a maximum of 3 (three) months (the 'price resolution period'), as follows:                 <ol style="list-style-type: none"> <li>if it is determined that no alternative item exists and/or the manufacturer's supply price for the item or its alternative is higher than the Discovery Health set (or equivalent) price for that specific item, Discovery Health will increase the price on that item within 2 (two) working days of agreement being signed off in writing;</li> <li>if it is determined that suitable alternative items exist at a price equivalent to the Discovery Health maximum price for that item, Discovery Health will keep the maximum chargeable price of that item unchanged; and</li> <li>during this 'price resolution period' no co-payment will be charged on the non-SEP item to members</li> </ol> </li> </ol> </li> <li>That if it does not comply with this agreement, it will be removed from participating in all our pharmacy networks, including all specialised (non-Standard) DSP networks that it may have separately entered into with Discovery Health;</li> <li>That it cannot take part in networks without a valid, signed POPIAA agreement;</li> <li>That for those pharmacies taking part in the Discovery Health Performance Based Remuneration (PBR) dispensing fee model, the tariffs and rules as published on the website <a href="http://www.discovery.co.za">www.discovery.co.za</a> can change according to the PBR dispensing fee model for authorised Chronic Illness Benefit items for the PBR variable dispensing fee to apply;</li> <li>That in the absence of a valid MedXpress group agreement, it will automatically take part in the MedXpress Pharmacy Network on an individual basis when reaching the required MedXpress criteria and we will end its participation if it does not maintain the required MedXpress criteria as set out in the 'Pharmacy Network Guide' rules document published on <a href="http://www.discovery.co.za">www.discovery.co.za</a>;</li> <li>Discovery Health making the details set out in this form available on <a href="http://www.discovery.co.za">www.discovery.co.za</a> and to Discovery Health call centre consultants who will communicate these details to members as and when asked;</li> <li>That where it is a member of any pharmacy association or pharmacy franchise, or pharmacy group, Discovery Health may make available the Pharmacy's compliance reports and information to the franchise or association head office, including but not limited to Independent Community Pharmacy Association (ICPA), South African Association of Community Pharmacists, SPAR group and Local Choice group. Please complete:</li> </ol>			
<input style="width: 100%; height: 20px;" type="text"/>			

Please note that this form expires on the 2025/03/31. Up to date forms are always available on [www.discovery.co.za](http://www.discovery.co.za) on the ProPBM webpage

# 1. Appointment as non-exclusive designated service provider (Standard DSP and network agreement)



12. To get explicit written approval from Discovery Health to use its brand or logo, to which further terms and conditions may apply;
13. That it remains solely responsible to inform its software vendor of the chosen rates as below and the scheme rates. It will make sure that the chosen rates reflect on its screens at the Pharmacy;
14. That it is subject to audits and if we suspect fraudulent behaviour, we will pay the members directly instead of the Pharmacy pending the outcome of the investigation into the fraudulent behaviour.
15. The Pharmacy confirms that all information above and below is correct and will ensure that it updates the information provided to Discovery Health when necessary.
16. Either party can terminate this pharmacy network agreement on 1 (one) calendar month's written notice to the other party. Please send the request to terminate this agreement and such request must contain your BHF number to [provider\\_administration@discovery.co.za](mailto:provider_administration@discovery.co.za).

Please tick  <input type="checkbox"/> YES <input type="checkbox"/> NO  <input type="checkbox"/> YES <input type="checkbox"/> NO	<p><b>A. Independently owned pharmacies:</b> The Pharmacy confirms that all the pharmacies described above are independently owned</p> <p>A.1 Community pharmacies: The Pharmacy confirms that all the pharmacies described above are stock-keeping retail community pharmacies situated near or within the community that it services, where the majority of members visit it as walk-in customers, <b>OR</b></p> <p>A.2 Hospital pharmacies: The Pharmacy confirms that all the pharmacies described above are independently owned pharmacies situated at hospital sites and offer services mainly to hospital patients.</p> <p><b>B. Corporate owned retail and hospital pharmacies</b> The Pharmacy confirms that all the pharmacies described above are corporately owned by listed companies whether hospital or community. Please attach a list of your pharmacies.</p> <p><b>C. Courier pharmacies:</b> The Pharmacy confirms that the pharmacy described above is a courier pharmacy delivering medicine to approximately 90% of customers across the country. Courier pharmacies are not eligible for PBR.</p>	Office use:  434 or 662, 435, 990, 275  662,703, 386, 275. If 434 then not 954  700, 703, 386, 275 Not 954
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Applicable rates (VAT incl.)	All other plans /options	Low Income Plans KeyCare Series	Delta Series
<b>A. Independent retail pharmacy rates</b> SEP <input type="checkbox"/> YES <input type="checkbox"/> NO Non-SEP <input type="checkbox"/> YES <input type="checkbox"/> NO <b>OR</b> SEP <input type="checkbox"/> YES <input type="checkbox"/> NO Non-SEP <input type="checkbox"/> YES <input type="checkbox"/> NO	36.32% cap R59.92 (434) 36.32% cap R59.92 <b>OR</b> 33% cap R33.00 (662) 36.32% cap R59.92	18.40% cap R18.40 min R7.06 (435) 36.32% cap R59.92	29.90% cap R29.90 (990) 36.32% cap R59.92
<b>B. Corporate pharmacy rates</b> SEP <input type="checkbox"/> YES <input type="checkbox"/> NO Non-SEP <input type="checkbox"/> YES <input type="checkbox"/> NO	33% cap R33.00 36.32% cap R59.92	18.40% cap R18.40 min R7.06 (368) 36.32% cap R59.92	29.90% cap R29.90 (703) 36.32% cap R59.92
<b>C. Courier pharmacy rates</b> SEP <input type="checkbox"/> YES <input type="checkbox"/> NO Non-SEP <input type="checkbox"/> YES <input type="checkbox"/> NO	29.90% cap R29.90 (700) 36.32% cap R59.92	18.40% cap R18.40 min R7.06 (386) 36.32% cap R59.92	29.90% cap R29.90 (703) 36.32% cap R59.92
Qualify for ARV DSP network inclusion by reaching DSP criteria. SEP <input type="checkbox"/> YES <input type="checkbox"/> NO	33% cap R33.00 (244)	18.40% cap R18.40 min R7.06 (386)	29.90% cap R29.90 (703)
<b>FlexiCare</b>			
Insurance Plan administered by Discovery Health (Pty) Ltd. SEP <input type="checkbox"/> YES <input type="checkbox"/> NO Non-SEP <input type="checkbox"/> YES <input type="checkbox"/> NO		29.90% cap R29.90 (275) 29.90% cap R29.90	

Applicable Medical Schemes / Medical Aids (2023) (as updated on <a href="http://www.discovery.co.za">www.discovery.co.za</a> )			
Scheme Name	All other plans	KeyCare series	Delta Series
Discovery Health Medical Scheme	All other plans	KeyCare series	Delta Series
Anglovaal Group Medical	Plan		
Bankmed		Basic and Essential Plans	
BMW Employees Medical Aid Society	Plan		
Glencore Medical Scheme	Plan		
LA Heath Medical Scheme	All other plans	LA Key Plus	
LIBCARE Medical Scheme <i>administered by Discovery Administration Services (Pty) Ltd</i>			
Lonmin Medical Scheme		DPCN	
MultiChoice Medical Aid Scheme	M-Med Option		
Netcare Medical Scheme		Netcare Network Option (1 July '23)	
TFG Medical Aid Scheme (TFGMAS)	All other plans	TFG Health	
Remedi Medical Scheme	All other plans	Remedi Standard	
Tsogo Sun Group Medical Scheme	All plans		
UKZN Medical Scheme	UKZN Standard		

YES  NO I hereby agree and give permission to my software vendor, called \_\_\_\_\_ to lock the dispensing fee on my pharmacy's system.

Signature		
Date signed:	Name	Signature
2 0 2 Y M M D D		

## 2. Data legislation and the Protection of Personal Information Act Agreement

Please complete and send the form by email to [provider\\_administration@discovery.co.za](mailto:provider_administration@discovery.co.za) or fax it to 011 539 2784.

<b>Pharmacy owner details</b>		
Name and surname/company		ID number / company number
<b>Pharmacy details</b>		
Name of pharmacy / attached list		BHF pharmacy number / list
Dispensary email:		Dispensary cell phone
<i>In the rest of this agreement, we call the pharmacy described above "the Pharmacy".</i>		
<b>1. The Pharmacy further agrees to the following with regards to personal information:</b>		
For purposes of this section the following definitions will apply from signature date:		
1.1 "Data Protection Legislation" means applicable data protection or data privacy laws, including POPIA, in force in the Republic of South Africa from time to time.		
1.2 "Disclosing Party" means a Party who discloses Confidential Information or Personal Information to a Receiving Party, or on whose behalf Confidential Information or Personal Information has been collected by the Receiving Party, pursuant to this Agreement.		
1.3 "Operator" has the meaning ascribed thereto in POPIA.		
1.4 "Personal Information" has the meaning ascribed thereto in POPIA and is being or may be processed by the Receiving Party pursuant to this Agreement.		
1.5 "POPIA" means the Protection of Personal Information Act No 4 of 2013 and any regulations passed thereunder, as may be amended from time to time.		
1.6 "Processing" has the meaning ascribed thereto in POPIA and derivatives thereof will have similar meanings.		
1.7 "Receiving Party" means a Party who receives Confidential Information from the Disclosing Party or a Party who receives Personal Information from the Disclosing Party, or on whose behalf it collects Personal Information, pursuant to this Agreement and such receipt of Personal Information renders that Party an Operator.		
1.8 "Representative" means an officer, director or employee of the Receiving Party.		
1.9 "Third-Party Operator" means a third party who is an Operator of the Receiving Party.		
<b>2. Use and protection of personal information</b>		
2.1 to the extent that the Receiving Party Processes Personal Information, it warrants that:		
2.1.1. It shall Process such Personal Information only on the written instruction of the Disclosing Party, in accordance with this Agreement or as required by Data Protection Legislation and as necessary to perform its obligations under this Agreement and for no other purpose;		
2.1.2. It shall not create or maintain data, which is derived from such Personal Information, except for the purpose of performing its obligations under this Agreement and as authorised by the Disclosing Party in writing;		
2.1.3. It shall, at all times during which it is Processing such Personal Information:		
2.1.3.1. comply with Data Protection Legislation and not, by act or omission, place the Disclosing Party in violation of any applicable Data Protection Legislation;		
2.1.3.2. implement and maintain appropriate and reasonable technical and organisational security measures to protect the security of such Personal Information, including security measures applicable to the storage and transmission of such Personal Information, and to prevent a data security breach, including, without limitation, a breach resulting from or arising out of the Receiving Party's internal use, Processing or other transmission of such Personal Information, whether between or among the Receiving Party's Representatives or any Third-Party Operator;		
2.1.3.3. assign an employee who will be responsible for implementing and maintaining the technical and organisational security measures required in terms of this Agreement and, upon the Disclosing Party's request, provide evidence that it has established and maintains such technical and organisational security measures governing the Processing of such Personal Information;		
2.1.3.4. safely secure all such Personal Information when Processing such Personal Information on a laptop or other portable device (including memory sticks, USB flash drives, or other storage medium devices);		
2.1.4. it shall notify the Disclosing Party without undue delay and no later than one day from the date of obtaining knowledge of any data security breach in respect of such Personal Information and, at the Receiving Party's cost and expense, assist and cooperate with the Disclosing Party concerning any disclosures to affected parties and other remedial measures as requested by the Disclosing Party or required under applicable law;		
2.1.5. it shall not permit any Representative or Third-Party Operator to Process such Personal Information, unless such Processing is in compliance with this Agreement and is necessary to carry out the Receiving Party's obligations under this Agreement;		
2.1.6. it shall not disclose such Personal Information to any third party (including without limitation, its affiliates and subsidiaries and Third-Party Operators) unless:		
2.1.6.1. the disclosure is necessary to carry out the Receiving Party's obligations under this Agreement;		
2.1.6.2. such third party is bound by the same provisions and obligations as those set out in this Agreement;		
2.1.6.3. the Receiving Party has received the Disclosing Party's prior written consent;		
2.1.6.4. the Receiving Party remains responsible for any breach by such third party of the obligations set out in this Agreement to the same extent as if the Receiving Party caused such breach;		
2.1.7. it shall establish policies and procedures to provide all reasonable and prompt assistance to the Disclosing Party in responding to any and all requests, complaints or other communications received from any individual who is or may be the subject of any such Personal Information;		
2.1.8. it shall immediately cease Processing any Personal Information and shall return, delete or destroy (at the Disclosing Party's election) all such Personal Information or cause or arrange for the return, deletion or destruction of the information. This includes all originals and copies of such Personal Information in any medium and any materials derived from or incorporating such Personal Information. This will happen upon the expiration or earlier termination of this Agreement or otherwise on the instruction of the Disclosing Party, but in no event later than 10 days from the date of such expiration, earlier termination or instruction, unless prescribed by law or otherwise agreed.		
2.1.9. it and all its Representatives shall adhere to the requirements and security safeguards set out in POPIA;		
2.1.10. it shall designate adequate resources to assist with the compliance and implementation of the obligations imposed on the Parties in terms of POPIA and will implement the necessary controls to ensure appropriate data protection and governance of such Personal Information. The Receiving Party will provide the Disclosing Party, on its request, with evidence of the implementation of such controls;		
2.1.11. it shall conduct periodical internal and external reviews to measure the adequacy of the implemented controls on infrastructure and platforms that are used to Process such Personal Information;		
2.1.12. it shall not use such Personal Information for any purpose that is inconsistent with POPIA on or before the time of collection of that Personal Information;		
2.1.13. it shall employ prudent and effective business continuity and disaster recovery facilities and procedures for the purposes of protecting all such Personal Information;		
2.2. the Disclosing Party may, with seven days' prior written notice to the Receiving Party, carry out periodic performance reviews and may monitor, audit and inspect the Receiving Party's performance under and compliance with this Agreement and Data Protection Legislation by means of annual due diligence reviews and by appointing independent auditors to conduct an audit and quality assurance inspection into any aspect of this Agreement as it may from time to time require;		
2.3. the Receiving Party shall provide the Disclosing Party with its full co-operation to fully enable the Disclosing Party to review, monitor, audit and inspect the Receiving Party's performance under and compliance with this clause and Data Protection Legislation;		
2.4 on notification of an adverse finding following a review, audit or inspection, the Receiving Party shall provide the Disclosing Party with written feedback on the finding within 48 hours;		
2.5 this POPIA agreement will apply to all network agreements and any other agreement entered into by the parties.		
Signature date:	For the Pharmacy	Your signature:
2 0 Y Y M M D D	Name:	

Please note that this form expires on the 2025/03/31. Up to date forms are always available on [www.discovery.co.za](http://www.discovery.co.za) on the ProPBM webpage

### 3. Performance Based Remuneration Agreement for independent community pharmacies

Please complete and send the form by email to [provider\\_administration@discovery.co.za](mailto:provider_administration@discovery.co.za) AND send a copy to your software vendor at: [support@compharm.co.za](mailto:support@compharm.co.za) [helpdesk@computassist.co.za](mailto:helpdesk@computassist.co.za) OR [price.medaid@bcx.co.za](mailto:price.medaid@bcx.co.za) OR [helpdesk@propharm.co.za](mailto:helpdesk@propharm.co.za) OR [info@compharm.co.za](mailto:info@compharm.co.za) OR [kcatsicas@easyrx.co.za](mailto:kcatsicas@easyrx.co.za) OR [comcaps@telkomsa.net](mailto:comcaps@telkomsa.net) OR [pharmasoft@medbel.co.za](mailto:pharmasoft@medbel.co.za) OR [jack@touchpoint.co.za](mailto:jack@touchpoint.co.za) OR [dispensing.rules@vexall.co.za](mailto:dispensing.rules@vexall.co.za) OR [info@diverseit.co.za](mailto:info@diverseit.co.za)

Owner name and surname		ID number	
PMA: <i>Please tick appropriate block</i>		ComputAssist <input type="checkbox"/>	BCX/Unisolve <input type="checkbox"/>
		ProPharm <input type="checkbox"/>	ComPharm <input type="checkbox"/>
		Pharmasoft <input type="checkbox"/>	EasyRx <input type="checkbox"/>
		Touchpoint <input type="checkbox"/>	Vexall <input type="checkbox"/>
info@diverseit.co.za <input type="checkbox"/>		Techknowledge <input type="checkbox"/>	
Pharmacy details			
Name of pharmacy		BHF billing practice number	
Physical address			
Building name and number			
Street name and number			
Suburb		Province	Code
Contact details			
Dispensary email address for PBR reports and compliance information			
Please tick		<p><b>A. Independently owned pharmacies:</b> The Pharmacy confirms that the Pharmacy described above is independently owned and offers the community rate as described in the Standard Pharmacy Network agreement, whether retail or hospital pharmacy.</p> <p><b>B. Corporate owned retail and corporate hospital pharmacies:</b> The Pharmacy confirms that the pharmacy group described above is owned by a corporate, listed company. It offers the corporate rate to members as described in the Standard Pharmacy Network agreement.</p> <p><b>C. Courier pharmacies:</b> The Pharmacy confirms that the pharmacy described above is a courier pharmacy that delivers medicine to approximately 90% of members across the country and cannot take part in PBR.</p>	
<input type="checkbox"/> YES <input type="checkbox"/> NO			
<input type="checkbox"/> YES <input type="checkbox"/> NO			
<input type="checkbox"/> YES <input type="checkbox"/> NO			
<b>Provisions for taking part in this Performance Based Remuneration (PBR) Pharmacy Network</b>			
<p><i>In the rest of this agreement, we call the pharmacy described above "the Pharmacy".</i></p> <p>The Pharmacy has chosen by completing this application form to join the PBR Pharmacy Network on the terms and conditions below. This PBR Pharmacy Network agreement only applies to Discovery Health Medical Scheme members. Discovery Health will let the Pharmacy know if we add any other schemes we administer that are willing to take part in the PBR Pharmacy Network from time to time. PBR does not apply to courier pharmacies. The Pharmacy agrees:</p> <ul style="list-style-type: none"> <li>to join the PBR Pharmacy Network as a DSP from the first day of the current month in which we receive the signed application form (effective date);</li> <li>that taking part in the Non-exclusive Designated Services Provider (DSP) Independent Community Pharmacy Network agreement (Standard Pharmacy Network) is a requirement for taking part in this PBR Pharmacy Network;</li> <li>that these terms and conditions must be read together with the attached Standard Pharmacy Network agreement that describes the existing standard dispensing fees and provisions;</li> <li>that Discovery Health and its staff members can use the Pharmacy's details set out in this application form for operational purposes;</li> <li>to always comply with existing medicine and pharmacy legislation, standards and codes of conduct;</li> <li>that there are no rate changes needed on its system since we will retrospectively apply the variable PBR dispensing fees to Chronic Illness Benefit (CIB) claims only, and only if and when the Pharmacy qualifies by reaching or exceeding the compliance threshold set out below;</li> <li>that it will continue to charge the members the rates agreed to according to the Standard Pharmacy Network agreement. However, once its individual compliance performance has reached or exceeded the compliance threshold for the previous calendar month, it will automatically qualify for the PBR variable dispensing fee to apply again for the next month;</li> <li>that it undertakes to inform its software vendor that the benchmark price and benchmark products can be included and displayed on its screen at the Pharmacy. It will inform the software vendor by emailing this signed application form to them;</li> <li>that we will measure their individual formulary compliance performance monthly and apply the applicable PBR variable dispensing fee according to the latest PBR and MedXpress network rules agreement as published on the Discovery website (<a href="http://www.discovery.co.za">www.discovery.co.za</a>). We will inform the Pharmacy of its performance per email to the email address on the Discovery Health system;</li> <li>that Discovery Health reserves the right to review and automatically increase the threshold after formulary updates;</li> <li>to comply with the MedXpress criteria as published in the latest PBR and MedXpress network rules agreement on the Discovery website (<a href="http://www.discovery.co.za">www.discovery.co.za</a>) and in so doing participate in MedXpress DSP Network provided that you maintain the required criteria;</li> <li>to treat and keep confidential all information provided to it relating to the PBR DSP Network or otherwise and which, even if not marked as confidential, by its nature or contents is identifiable as, or could reasonably be expected to be confidential and/or proprietary and which will only be used for the purposes of insight relating to this agreement. It shall not under any circumstances disclose, exchange or distribute the contents thereof to any third party other than its employees who "need to know" for the purposes of providing the service and who are under same the obligation as it is under to exercise the same degree of care in protecting the confidential information and personal information (as defined in the Protection of Personal Information Act);</li> <li>that the retrospective PBR payment report is compiled by Discovery Health on a three-months basis for pharmacies that have reached or exceeded the compliance threshold. The PBR payment report comprises of the CIB claim lines submitted by qualifying pharmacies during the report period (full calendar months only). Whereby the difference between the paid dispensing fee and PBR variable dispensing fee is calculated for formulary and benchmark items paid from CIB. The difference is paid by the Scheme during the next month, as a normal payment run, following the three-monthly review;</li> <li>that the PBR dispensing fee is subject to change from time to time and the PBR version-two dispensing fee for corporate and independently owned pharmacies is published on <a href="http://www.discovery.co.za">www.discovery.co.za</a>. That when it fails to reach the required PBR compliance threshold for the calendar month, it will no longer qualify and the applicable PBR variable dispensing fees will, therefore, not apply for the next month. The rate of the Standard Pharmacy Network will then apply until the Pharmacy qualifies again for the benefits of the PBR DSP Network;</li> <li>that claims for KeyCare and Delta network options, courier claims, corporate hospital pharmacies that charge the independent DSP rate, pharmacies not contracted to the PBR DSP Network or the Standard Pharmacy Network, claims paid from any other benefits other than the CIB, including but not limited to acute benefits, HIV, oncology benefits and Additional Disease List claims will be excluded from claiming the PBR variable dispensing fees;</li> <li>any party shall be entitled to terminate this PBR Pharmacy Network agreement on 1 (one) calendar month's written notice to the other party. Please send termination request and such request must contain the Pharmacy's BHF number to: <a href="mailto:provider_administration@discovery.co.za">provider_administration@discovery.co.za</a>. Once terminated, the chosen Standard Pharmacy Network dispensing fee applies to all CIB claims.</li> </ul>			
Signature date:		For the Pharmacy	Your signature:
2 0 Y Y M M D D		Name:	Office: 434 954 OR 662 & 954



## 4. Discovery Health network rates and tariffs

### 4.1 Discovery Health Medical Scheme

The following *standard network* rates apply, except where a separate contract between the scheme and a particular pharmacy group exists.

Medical scheme / product	Option or plan	Destination code	Contracted Independent community pharmacy network rates and codes (VAT incl.)	Contracted Discounted standard corporate network rates and codes. (VAT incl.)	Contracted Courier network rates and codes (VAT incl.)	Not contracted Non-network rates and codes (VAT incl.)
			Reason code 476 <i>Paid at agreed dispensing fee. Confirm price diff.</i>	Reason code 476 <i>Paid at agreed dispensing fee. Confirm price diff.</i>	Reason code 476 <i>Paid at agreed dispensing fee. Confirm price diff.</i>	Reason code 592 <i>Non-network provider. Member to pay the balance</i>
<b>Non-SEP:</b>		All plans	36.32% cap R59.92	36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90
<b>SEP:</b>			Per plan	Per plan	Per plan	Per plan
Discovery Health Medical Scheme	Executive and Comprehensive	DHEA0000	DISCK 36.32% cap R59.92	DISCK 33% cap R33.00	DISCK 29.90% cap R29.90	DISCK 29.90% cap R29.90
	Classic Smart Comprehensive	DHEA0000	DISCK 36.32% cap R59.92	DISCK 33% cap R33.00	DISCK 29.90% cap R29.90	DISCK 29.90% cap R29.90
	MedXpress - pay in full		Acute only in ATB	Acute only in ATB	Acute only in ATB	Acute only in ATB
	Classic and Essential Smart Plan MedXpress is DSP	DHEA0000	DISCSMTC Chronic and Acute 33% cap R33.00	DISCSMTC Chronic and Acute 33% cap R33.00	DISCSMTC Chronic and Acute 29.90% cap R29.90	DISCSMTC 29.90% cap R29.90 20% co-payment on Chronic
	Priority, Saver and Core* MedXpress is DSP	DHEA0000	DISCK2 36.32% cap R59.92	DISCK2 33% cap R33.00	DISCK2 29.90% cap R29.90	DISCK2 29.90% cap R29.90
	Classic Delta Saver and Core* MedXpress is DSP	DHEA0000	DISCD26A 29.90% cap R29.90	DISCKD20 29.90% cap R29.90	DISCKD 29.90% cap R29.90	DISCKD 23% cap R23.00
	Delta Plans* Comprehensive MedXpress is DSP	DHEA0000	DISC26A 29.90% cap R29.90	DISCD20 29.90% cap R29.90	DISCKD20 29.90% cap R29.90	DISCKD1 23% cap R23.00
	Discovery KeyCare	DHEA0000	DISCK16A 18.40% cap R18.40 min R7.06	DISCKK16 18.40% cap R18.40 min R7.06	DISCKK16 18.40% cap R18.40 min R7.06	DISCKK 16.14% cap R18.40 20% co-payment on chronic
Discovery Health ARV DSP network **	All KeyCare Plans	DHEA0000	DHKCARE 18.40% cap R18.40 min R7.06 **			20% co-payment on ARVs
	Delta Plans		DHDCARE 29.90% cap R29.90**			20% co-payment on ARVs
	All Plans		DHICARE 33% cap R33.00**			20% co-payment on ARVs
<b>Insurance Product</b>						
FlexiCare administered by Discovery Health (Pty) Ltd	Activate / Advanced	DPCA0003	Clicks code: DISCKPA Acute and chronic FFS 29.90% cap R29.90			Reject
	Activate / Advanced	DPCA0003	Code: DISCKPF Acute and chronic FFS 29.90% cap R29.90			Reject

## 4. Discovery Health network rates and tariffs

### 4.2 Other schemes that follow Discovery Health Standard Networks

Medical scheme / product	Option or plan	Destination code	Contracted Independent community pharmacy network rates and codes (VAT incl.)	Contracted Discounted standard corporate network rates and codes (VAT incl.)	Contracted Courier network rates and codes (VAT incl.)	Not contracted Non-network rates and codes (VAT incl.)
Anglovaal Group Medical Scheme		DIAV0000	DISCKAV 36.32% cap R59.92	DISCKAV 33% cap R33.00	DISCKAV 29.90% cap R29.90	DISCKAV 29.90% cap R29.90
Bankmed	Basic Plan	BPPL0001	BANKM16A 18.40% cap R18.40 min R7.06	BANKM16 18.40% cap R18.40 min R7.06	BANKM16 18.40% cap R18.40 min R7.06	BANKMDP 16.14% cap R18.40
	Essential Plan	BPPL0001	BANKM16A 18.40% cap R18.40 min R7.06	BANKM16 18.40% cap R18.40 min R7.06	BANKMDP 18.40% cap R18.40 min R7.06	BANKMDP 16.14% cap R18.40
LA Heath Medical Scheme	LA KeyPlus	LHEA0001	DISCK16A 18.40% cap R18.40 min R7.06	DISCKK16 18.40% cap R18.40 min R7.06	DISCKK16 18.40% cap R18.40 min R7.06	DISCKLH 16.14% cap R18.40 20% co-payment on Chronic
	LA KeyPlus ARV	LHEA0001	DHKCARE 18.40% cap R18.40 min R7.06**			20% co-payment on ARVs
	LA Active and LA Focus	LHEA0001	DISCKLA 36.32% cap R59.92	DISCKLA 33% cap R33.00	DISCKLA 29.90% cap R29.90	DISCKLA 29.90% cap R29.90
	LA Core and LA Comprehensive	LHEA0001	DISCKLC 36.32% cap R59.92	DISCKLC 33% cap R33.00	DISCKLC 29.90% cap R29.90	DISCKLC 29.90% cap R29.90
Lonmin Medical Scheme	DPCN	LMSC0001	DISCK16A 18.40% cap R18.40 min R7.06	DISCKK16 18.40% cap R18.40 min R7.06	DISCKLN 18.40% cap R18.40 min R7.06	DISCKLN 16.14% cap R18.40 20% co-payment on Chronic
	Lonmin ARV	LMSC0001	DHICARE 33% cap R33.00**			20% co-payment on ARVs
M-Med Option of the MultiChoice Medical Aid		MMSC0001	DISCKMED 36.32% cap R59.92	DISCKMED 33% cap R33.00	DISCKMED 29.90% cap R29.90	DISCKMED 29.90% cap R29.90
	MMED ARV	MMSC0001	DHICARE 33% cap R33.00**			20% co-payment on ARVs
TFG Medical Aid Scheme (TFGMAS)	TFG Health (Converts to KeyCare Previously)	BKAL0000	DISCK16A 18.40% cap R18.40 min R7.06	DISCKK16 18.40% cap R18.40 min R7.06	DISCKK16 18.40% cap R18.40 min R7.06	DISCKTFC 16.14% cap R18.40 20% co-payment on
	TFG Health ARV	BKAL0000	DHKCARE 18.40% cap R18.40 min R7.06**			20% co-payment on ARVs
	TFG Health Plus (Previously Plan B)	BKAL0000	DISCKTFG 36.32% cap R59.92	DISCKTFG 33% cap R33.00	DISCKTFG 29.90% cap R29.90	DISCKTFG 29.90% cap R29.90
	TFG Health Plus ARV	BKAL0000	DHICARE 33% cap R33.00**			20% co-payment on ARVs
Remedi Medical Scheme	Classic	MSRM0000	DISCKREA Acute 36.32% cap R59.92	DISCKREA Acute 33% cap R33.00	DISCKREA Acute 29.90% cap R29.90	DISCKREA Acute 29.90% cap R29.90
			DISCKREM Chronic 36.32% cap R59.92	DISCKREM Chronic 33% cap R33.00	DISCKREM Chronic 29.90% cap R29.90	DISCKREM Chronic 23.00% cap R23.00
	Comprehensive	MSRM0000	DISCKREA Acute 36.32% cap R59.92	DISCKREA Acute 33% cap R33.00	DISCKREA Acute 29.90% cap R29.90	DISCKREA Acute 29.90% cap R29.90
			DISCKREC Chronic 36.32% cap R59.92	DISCKREC Chronic 33% cap R33.00	DISCKREC Chronic 29.90% cap R29.90	DISCKREC Chronic 23.00% cap R23.00
	Remedi ARV	MSRM0000	DHICARE 33% cap R33.00**			20% co-payment on ARVs

Please note that this form expires on the 2025/03/31. Up to date forms are always available on [www.discovery.co.za](http://www.discovery.co.za) on the ProPBM webpage



## 4. Discovery Health network rates and tariffs

Medical scheme / product	Option or plan	Destination code	Contracted Independent community pharmacy network rates and codes (VAT incl.)	Contracted Discounted standard corporate network rates and codes (VAT incl.)	Contracted Courier network rates and codes (VAT incl.)	Not contracted Non-network rates and codes (VAT incl.)
Remedi Medical Scheme	Standard	MSRM0000	REM435 18.40% cap R18.40 min R7.06	REM386 18.40% cap R18.40 min R7.06	REM386 18.40% cap R18.40 min R7.06	DISCKREA Acute 16.14% cap R18.40 20% co-payment on acute DISCKREM Chronic 23.00% cap R23.00 20% co-payment on chronic
	Remedi Standard ARV	MSRM0000	REMKCARE 18.40% cap R18.40 min R7.06			20% co-payment on ARVs
Tsogo Sun Group Medical Scheme	Classic Saver		DISCKTMS 36.32% cap R59.92	DISCKTMS 33% cap R33.00	DISCKTMS 29.90% cap R29.90	DISCKTMS 29.90% cap R29.90
	Classic Comprehensive	TSGM0001	DISCKTMS 36.32% cap R59.92	DISCKTMS 33% cap R33.00	DISCKTMS 29.90% cap R29.90	DISCKTMS 29.90% cap R29.90
	Tsogo Sun ARV		DHICARE 33% cap R33.00**			20% co-payment on ARVs
UKZN Medical Scheme	Standard	MSAV0000	DISCKUKZ 36.32% cap R59.92	DISCKUKZ 33% cap R33.00	DISCKUKZ 29.90% cap R29.90	DISCKUKZ 29.90% cap R29.90
	UKZN ARV		DHICARE 33% cap R33.00**			20% co-payment on ARVs
BMW Employees Medical Aid Society		MSBW0000	DISCKBMW 36.32% cap R59.92	DISCKBMW 33% cap R33.00	DISCKBMW 29.90% cap R29.90	DISCKBMW 29.90% cap R29.90
Glencore Medical Scheme		XTRA0001	GLCAC 36.32% cap R59.92	GLCAC 33% cap R33.00	GLCAC 29.90% cap R29.90	GLCNA Acute 34.50% cap R37.95 GLCNC Chronic 29.90% cap R29.90
LIBCARE Medical Scheme <i>administered by Discovery Administration Services (Pty) Ltd</i>		MSLI0000	DISCLIA - Acute DISCLIC - Chronic 36.32% cap R59.92 Reference price applies.	DISCLIA - Acute DISCLIC - Chronic 33% cap R33.00 Reference price applies.	DISCLIA - Acute DISCLIC - Chronic R29.90 cap R29.90 Reference price applies	DISCLIA - Acute DISCLIC - Chronic 29.90% cap R29.90

### Please take note:

- \*MedXpress Network Pharmacies are part of the designated service provider (DSP) network for all chronic medicines for the DHMS Delta, Core, Priority, and Saver plans. A non-DSP co-payment of 20% on chronic medicine applies to all other non-DSP pharmacies. Please look out for your pharmacy's monthly formulary compliance reports. Members can view a list of MedXpress Network Pharmacies on our website at [www.discovery.co.za](http://www.discovery.co.za) or on the Discovery app under '*Find a healthcare professional*'. MedXpress Network Pharmacy reviews take place every 4 months.
- \*\* Pharmacies are automatically included in the HIV ARV DSP network when reaching the ARV formulary compliance criteria over a period of 6 (six) months. To remain in the HIV ARV DSP network, pharmacies need to maintain ARV formulary compliance. A non-DSP co-payment of 20% on ARV medicine applies to all other pharmacies. Please look out for your pharmacy's monthly formulary compliance reports. Members can view a list of HIV ARV DSP pharmacies on our website at [www.discovery.co.za](http://www.discovery.co.za) or on the Discovery app under '*Find a healthcare professional*'. HIV ARV DSP reviews will take place every 4 months.
- For KeyCare Start plans, the state (government) is the DSP. KeyCare Regional is a capitated Mediclinic and InterCare product which is limited to the specific geographical areas or the companies.
- Pharmacy switching for Anglo Medical Scheme (AMS) and Bankmed options (Core Saver, Plus, Comprehensive and Traditional) transacts through MediKredit, while Sasolmed transacts through Mediscor .
- Other Discovery Health administered schemes that follow their own negotiated rates and are excluded from this agreement are: Netcare Medical Scheme, Retail Medical Scheme, Malcor Medical Aid Scheme and Engen Medical Benefit Fund (EMBF).

## 4. Discovery Health network rates and tariffs

### 4.3 Vitality Wellness pharmacy clinic codes and tariffs

Registration on the Vitality Wellness network is required which is subject to a Vitality agreement. Please call 011 529 8898 or request the agreement from [Vitalitywellnessnetwork@discovery.co.za](mailto:Vitalitywellnessnetwork@discovery.co.za).

Pharmacy codes	Procedure	Procedure code	Payment	2024 (15% VAT)
098000 001	Blood glucose	0012 <i>Forms part of VHC</i>	Cash	R 76.80
098001 001	Blood cholesterol	0013 <i>Forms part of VHC</i>	Cash	R 118.80
098002 001	Blood pressure	0015 <i>Forms part of VHC</i>	Cash	R 34.90
000160 001	HIV pre-counselling	0016	Risk	R 128.20
000170 001	HIV post-counselling	0017	Risk	R 93.20
002100 001	Administration of subcutaneous/ intramuscular injections	0021	MSA	R 84.20
002201 001	Administration of a vaccine	0022	MSA	R 55.10
098003 001	Weigh-in	WEIGH <i>Forms part of VHC</i>	Cash	R 42.00
098004 001	Non-smoker's declaration	SMOKE <i>Forms part of VHC</i>	Cash	R 42.00
001055 001	Kids Vitality Health Check	VKIDS	2-17 yrs.	R 97.10
705255 001	Vitality Health Check comprises: <ul style="list-style-type: none"> <li>Blood pressure and</li> <li>Weigh-in: (body mass index and waist circumference)</li> <li>Blood glucose</li> <li>Blood cholesterol</li> <li>Non-smoker's declaration</li> </ul>	NAPPI	Risk	R 253.00
001093 001	Enhanced Vitality Health Check comprises: <ul style="list-style-type: none"> <li>Blood pressure and</li> <li>Weigh-in: (body mass index and waist circumference)</li> <li>Non-smoker's declaration</li> <li>Blood glucose (excluding HbA1c from 1 Jan 2019)</li> <li>Blood cholesterol <b>or</b> lipogram</li> </ul>	EVHC	Risk/MSA/ATB/MOP as applicable per scheme	R 287.50
001091 001	HbA1c - single test	HbA1c	MSA with accumulation	R 209.50
001092 001	Lipogram - single test	LGRAM	MSA with accumulation	R 209.50
001202 001	Flexicare: Vitality Health Check	PCVHC	Risk	R 82.40
001203 001	Flexicare: HIV screening	PCHIV	Risk	R 106.40
007842 001	Vitality Health Check for 65+, comprising falls risk assessment.	SVHC	Risk	R 47.90
723409-001	Go Smoke Free	NAPPI	MSA	R599.00

### Schemes administered by Discovery Health that cover health checks

705255-001 Traditional VHC applies to	001091-001 Single HbA1c test paid from Risk	001091-001 Single HbA1c test paid from MSA / ATB/ MOP as applicable per scheme
<ul style="list-style-type: none"> <li>Anglo Medical Scheme (AMS)</li> <li>Anglovaal Group Medical Scheme</li> <li>Glencore Medical Scheme</li> <li>Malcor Medical Aid Scheme</li> <li>UKZN Medical Scheme</li> </ul>	<ul style="list-style-type: none"> <li>LA Health Medical Scheme</li> <li>Remedi Medical Aid Scheme</li> <li>Retail Medical Scheme</li> <li>TFG Medical Aid Scheme TFG Health</li> <li>SAB Medical Aid Benefit – all options</li> </ul>	<ul style="list-style-type: none"> <li>Discovery Health Medical Scheme</li> <li>M-Med Option of the Naspers Medical Fund</li> <li>Tsogo Sun Group Medical Scheme – all options</li> <li>Quantum Medical Aid Society – all options</li> <li>BMW Employees Medical Aid Society</li> <li>TFG Medical Aid Scheme TFG Health</li> </ul>

Please note that this form expires on the 2025/03/31. Up to date forms are always available on [www.discovery.co.za](http://www.discovery.co.za) on the ProPBM webpage

Discovery Health (Pty) Ltd, registration number 1997/013480/07, an authorised financial services provider and administrator of medical schemes.

## 4. Discovery Health network rates and tariffs

### 4.4 Discovery Health clinic tariffs

Complete, sign and submit the various agreements to enrol on the networks:

- Diabetes Clinic Network [agreement](#) submit together with the required documents
- PCDT Pharmacy Network [agreement](#) submit together with the required documents
- Request the Video Call agreement for Healthforce enabled pharmacies from [healthpartnerinfo@discovery.co.za](mailto:healthpartnerinfo@discovery.co.za).

Pharmacy codes	*Statement Description	Procedure	Procedure code	2024 (15% VAT)
980 211 001	DIS-CO19-PCR-COVID	Covid-19 PCR- ICD10 U07.2 From 12/12/2021	CO19	R500 From 13/12/2021
006 260 001	DIS-COAB-A/BODY-COVID	Covid-19 rapid Antibody test, counseling, service and materials included - ICD10 U07.2	COAb	197.35
300 2882 001	DIS-COAB-A/GEN-COVID	Discovery Covid-19 rapid Antigen test, service and materials included - ICD10 U07.1/2	COAg	150.00 From 13/12/2021
0060059-001	DIS0025HAHDELIVERY	Hospital @ home delivery fee. <i>Only where separately contracted for 24 hour services.</i>	0025	R 47.30
004205-001	DISV880053NURSECONSULT-DEB	DEB NURSE Consult with or without GP video call.	880053	R 107.80
004206-001	DISV7503GP-VID-CONS-DEB	DEB DHMS Video GP Panel consultation.	7503	R 298.90
067002-001	DISDEDU1-DIA-EDUCATION	Diabetes education session (accredited)	DEDU1	R 629.00
067003-001	DISDEDUT-DIA-EDUCATION	Diabetes education session (training)	DEDUT	R 503.10
067004-001	DISDFSC1-DIA-FOOTSCREENING	Diabetes foot screening (equivalent to 68301 – 68304)	DFSC1	R 105.70
007370-021	DIS4064HBA1C	HbA1C	4064	R 181.90
000817-001	DIS4032CREATININESERUM	Serum creatinine	4032	R 46.10
005350-021	DIS4147TRIGLYCERIDE	Triglyceride	4147	R 101.30
001310-021	DIS4027TOT-CHOLESTEROL	Cholesterol total	4027	R 68.10
004340-021	DIS4028HDL-CHOLESTEROL	HDL cholesterol	4028	R 88.10
000777-001	DIS4171UREA&ELECTROLYTES	U&E: Sodium + potassium + chloride + CO2 + urea	4171	R 202.10
008380-021	DIS4188DIPSTICK-URINE	Urine dipstick, per stick (irrespective of the number of tests on stick)	4188	R 19.10
000917-001	DIS4221CREATININEURINE	Urine creatinine	4221	R 46.10
067001-001	DIS4223CREATINECLEARANCE	Creatinine clearance	4223	R 97.60
008896-654	DIS4261ALBQUANTI-MICRO	Micro Albumin: Quantitative	4261	R 158.50
009996-654	DIS4262ALBQUALI-MICRO	Micro Albumin: Qualitative	4262	R 57.40
000525-001	DIS0010PCDT-CONSULTATION	PCDT consultation: A face-to-face consultation	0010	R 309.80