

Dear Pharmacist

## Re-contracting: Discovery Health pharmacy standard network and rates

In keeping up with changes in legislative requirements, we have incorporated clauses pertaining to Data Legislation and the Protection of Personal Information Act in the included agreement. We are therefore embarking on a phased-in project where we will roll out the process of again signing up pharmacies on the new documents on a vendor-by-vendor basis so that it is completed by the end of October 2020. You will hear more about the project nearer to the time when your specific software vendor has been scheduled. Please note that the Discovery Health dispensing fee structures remain unchanged.

We extend an open invitation to pharmacies that want to:

- continue with the current Discovery Health fee structure beyond end September 2020
- have not yet joined our preferred provider pharmacy network

To become a Designated Service Provider (DSP) please complete the agreement(s) included in this document:

1. Performance Based Remuneration (optional)
2. Standard DSP Network and rates Agreement (mandatory for network participation)
3. Data legislation and the Protection of Personal Information Act (mandatory for network participation)

and send them to us at [provider\\_administration@discovery.co.za](mailto:provider_administration@discovery.co.za).

## Schemes participating in the Discovery Health pharmacy network

For your convenience, we have also attached a comprehensive summary of the rates applicable to each of the medical schemes that we administer, and the services they offer. To avoid charging unnecessary co-payments for scheme members, please ensure you confirm your chosen network rate with your software vendor at the same time when returning this document to us.

## Cancelling or changing your Designated Service Provider (DSP) network agreement

Participating in the Discovery Health pharmacy network is voluntary. If you choose to withdraw your participation, please send your request to [provider\\_administration@discovery.co.za](mailto:provider_administration@discovery.co.za), together with your BHF practice number. We will end your participation in the particular rate network according to the contract specifications. You will also need to instruct your software vendor of the change in writing. Once you are no longer part of the Discovery Health network, you will not be able to participate in Performance Based Remuneration or the MedXpress Pharmacy Network or HIV DSP network.

## Participating in Performance Based Remuneration

Make sure you also enrol on the Performance Based Remuneration (PBR) network offered by Discovery Health Medical Scheme to earn an additional dispensing fee when adhering to the required compliance levels. Participation is voluntarily.

Independently owned pharmacies are invited to complete the document: '*Application to join the Performance Based Remuneration (PBR) pharmacy network for pharmacies*' included herein. Please print and sign the agreement, and return it to [provider\\_administration@discovery.co.za](mailto:provider_administration@discovery.co.za) in order for us to register you on the PBR network.

### **Visit our website for more information**

All our formularies, application forms and previous communications to pharmacies are available at [www.discovery.co.za](http://www.discovery.co.za). Click on *Healthcare professionals* under *Join Discovery* at the bottom of any page and scroll down to the middle of the page to find the section '*Discovery ProPBM*'. Navigate either to '*Find out more*' or to '*Communiqués*'.

Thank you for your commitment to working with us to ensure the members of the medical schemes we administer continue to have access to affordable medicine and quality service.

Please feel free to email us at [healthpartnerinfo@discovery.co.za](mailto:healthpartnerinfo@discovery.co.za) if you have any further questions about this.

Regards



Suzanne Van Der Walt

**Contract manager**  
**Discovery Health**

# 1. Appointment as non-exclusive designated service provider (Standard DSP network agreement)



Please complete and send the form by fax to 011 539 2784 or email to [provider\\_administration@discovery.co.za](mailto:provider_administration@discovery.co.za) AND a copy to your PMA

Pharmacy owner details				
Owner name and surname		ID number		
Pharmacy details				
Name of pharmacy		BHF billing pharmacy number		
Physical address		Postal address		
Building name and number		PO Box		
Street name and number		Suburb		
Suburb	Code:	City	Code:	
Dispensary cell phone		<i>To be used for down time SMS'es and emergency communication</i>		
Contact details:				
Dispensary email (Pharmacist)		Statement email address		
<b>Provisions for participation in the Standard DSP Network:</b> <i>(the pharmacies described above will jointly hereinafter be referred to as the "pharmacy").</i> By completing this appointment form, the pharmacy agrees to participate in the Standard DSP Network and the terms of this appointment form.				
<b>IDENTIFICATION AND ELIGIBILITY VERIFICATION</b>				
1. From 1 October 2020, this document replaces any previous pharmacy network agreement entered into by you..				
2. The Pharmacy agrees – <ul style="list-style-type: none"> <li>To act in accordance with all medicine and pharmacy legislative requirements related to the procurement and dispensing of scheduled medicine and undertakes to ensure that it and responsible pharmacists are registered and remain registered with the South African Pharmacy Council.</li> <li>To make every attempt to validate the patient as a Member by checking that a person to whom services are rendered, is in possession of a valid membership card provided by the Scheme to the Member, in either a physical or digital format. The Member would be required to display their digital card on their smart phone/digital device. The membership card contains the Member's name, membership number, identification number and a list of all dependants' names. Where the Pharmacy fails to ensure that the person to whom it renders the services is in possession of a valid membership card, the Scheme shall not be liable for payment to the Pharmacy in respect of such person.</li> <li>To the rate and any subsequent rate increases and other changes (including future administered schemes and plans) as applied and published in the latest Standard DSP network agreement with the updated Standard Discovery Health pharmacy networks and scheme rates on <a href="http://www.discovery.co.za">www.discovery.co.za</a>, unless the agreement is terminated.</li> <li>That it will not charge members of the medical schemes administered by Discovery Health and their registered dependants, rates that are higher than the rates described below or rate increases as officially communicated on <a href="http://www.discovery.co.za">www.discovery.co.za</a> or any other additional rates or fees not agreed to by Discovery Health.</li> <li>That if it fails to comply with this agreement, it will be suspended from all of our pharmacy networks.</li> <li>That for those pharmacies participating in the Discovery Health Performance Based Remuneration dispensing fee model (PBR), the tariffs and rules are subject to change as published on the website <a href="http://www.discovery.co.za">www.discovery.co.za</a> as per the PBR dispensing fee model for authorised Chronic Illness Benefit items for the PBR variable dispensing fee to apply.</li> <li>It will automatically participate in the MedXpress DSP Network when reaching the required MedXpress criteria and its participation will be terminated if not maintaining the required MedXpress criteria as set out in the PBR and MedXpress Network rules document published on <a href="http://www.discovery.co.za">www.discovery.co.za</a>.</li> <li>Discovery Health making the details set out in this form available on <a href="http://www.discovery.co.za">www.discovery.co.za</a> and to Discovery Health call centre consultants who will communicate these details to members as and when requested.</li> <li>That where it is a member of any pharmacy association or pharmacy franchise, Discovery Health may make available the pharmacy's compliance reports to the association head office or franchise head office, including but not limited to: Independent Community Pharmacy Association (ICPA), South African Association of Community Pharmacists, SPAR group, Local Choice etc. group. Where not mentioned, please complete <input type="text"/></li> <li>To obtain explicit written approval from Discovery Health to use its brand or logo, which may be subject to further terms and conditions.</li> <li>That it will inform its software vendor of the chosen rates as below and and scheme rates ensure that the chosen rates reflect on its screens at the pharmacy.</li> <li>That it is subject to audits and if it is suspected of fraudulent behaviour, the member will be directly reimbursed instead of the pharmacy pending the outcome of the investigation.</li> </ul>				
3. The pharmacy confirms that all information above and below is correct.				
4. Any party shall be entitled to terminate this Standard DSP Network agreement on one calendar month's written notice to the other party. Please send termination request and BHF number to: <a href="mailto:provider_administration@discovery.co.za">provider_administration@discovery.co.za</a> .				
Please tick		Office use:		
<input type="checkbox"/> YES	<input type="checkbox"/> NO	434 or 662		
<b>A. Independently owned pharmacies:</b> The pharmacy confirms that all the pharmacies described above are independently owned.				
<input type="checkbox"/> YES	<input type="checkbox"/> NO	434 or 662		
A.1 Community pharmacies - The pharmacy confirms that all the pharmacies described above are stock-keeping retail Community pharmacies situated in close proximity to or within the community that it services, where the majority of members visit it as walk in customers, OR				
<input type="checkbox"/> YES	<input type="checkbox"/> NO	434 or 662		
A.2 Hospital pharmacies - The pharmacy confirms that all the pharmacies described above are independently owned pharmacies situated at hospital sites and offer services predominantly to hospital patients.				
<input type="checkbox"/> YES	<input type="checkbox"/> NO	662, 703 & 386 If 434 then not 954		
<b>B. Corporate owned retail and hospital pharmacies</b> The pharmacy confirms that all the pharmacies described above are corporately owned by listed companies whether hospital or community. Please attach a list of your pharmacies and copy <a href="mailto:phy_network_strategy_dept@discovery.co.za">phy_network_strategy_dept@discovery.co.za</a> .				
<input type="checkbox"/> YES	<input type="checkbox"/> NO	700 - Not 954		
<b>C. Courier pharmacies:</b> the pharmacy confirms that the pharmacy described above is a <b>courier pharmacy</b> delivering medicine to approximately 90% of customers across the country. Courier pharmacies are not eligible for PBR.				
<input type="checkbox"/> YES	<input type="checkbox"/> NO			
Available rates for SEP items	Please tick	Balance of Plan	KeyCare & Bankmed PMB & Basic	Delta Plans
A. Independently owned pharmacy rates	<input type="checkbox"/> YES	36.32% capped R59.92 (434)	18.40% capped R18.40 & floor price R7.06 (435)	29.90% capped R29.90 (990)
	<input type="checkbox"/> NO	31.05% capped R31.05 (662)		
B. Corporate rates	<input type="checkbox"/> YES	31.05% capped R31.05 (662)	18.40% capped R18.40 (386)	23% capped R23.00 (703)
C. Courier rates	<input type="checkbox"/> YES	29.90% capped R29.90 (700)	18.40% capped R18.40 (386)	23% capped R23.00 (703)
Qualify for ARV DSP network		31.05% capped R31.05	18.40% capped R18.40	23% capped R23.00
Discovery Primary Care FFS where contracted		29.90% capped R29.90		
Qualify for Smart Plan. DSP is MedXpress.		31.05% capped R31.05 and 29.90% capped R29.90 for courier pharmacies when applicable		
<input type="checkbox"/> YES <input type="checkbox"/> NO I hereby agree and give permission to my software vendor, called _____ to lock the dispensing fee on my pharmacy's system.				
<i>Non-SEP and surgical rates remain as indicated in the Standard Discovery Health pharmacy networks and scheme rates table attached. All above rates include 15% VAT. All above rates include 15% VAT.</i>				
Effective date:		Date signed:		Your signature:
2 0 Y Y M M D D		2 0 Y Y M M D D		

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Please complete and send the form by fax to 011 539 2784 or email to [provider\\_administration@discovery.co.za](mailto:provider_administration@discovery.co.za) AND a copy to your software vendor at: [helpdesk@computassist.co.za](mailto:helpdesk@computassist.co.za) OR [price.medaid@bcx.co.za](mailto:price.medaid@bcx.co.za) OR [helpdesk@propharm.co.za](mailto:helpdesk@propharm.co.za) OR [info@compharm.co.za](mailto:info@compharm.co.za) OR [kcatsicas@easyrx.co.za](mailto:kcatsicas@easyrx.co.za) OR [comcaps@telkomsa.net](mailto:comcaps@telkomsa.net) OR [pharmasoft@medbel.co.za](mailto:pharmasoft@medbel.co.za) OR [jack@touchpoint.co.za](mailto:jack@touchpoint.co.za) OR [info@djla.co.za](mailto:info@djla.co.za) OR [dispensing.rules@vexall.co.za](mailto:dispensing.rules@vexall.co.za)

Owner name and surname	ID number			ID number						
PMA: Please tick appropriate block	ComputAssist	<input type="checkbox"/>	BCX/Unisolve	<input type="checkbox"/>	ProPharm	<input type="checkbox"/>	ComPharm	<input type="checkbox"/>	Scriptmaster	<input type="checkbox"/>
	EasyRx	<input type="checkbox"/>	Techknowledge	<input type="checkbox"/>	Pharmasoft	<input type="checkbox"/>	Touchpoint	<input type="checkbox"/>	Vexall	<input type="checkbox"/>
Pharmacy details										
Name of pharmacy					BHF billing practice number					
Physical address										
Building name and number										
Street name and number										
Suburb					Province			Code		
Contact details										
Dispensary email address for PBR reports and compliance information										

Please tick	YES	NO	<p><b>A. Independently owned pharmacies:</b> The pharmacy confirms that the pharmacy described above is independently owned and offers the community rate as described in the Standard DSP network agreement, whether retail or hospital pharmacy.</p> <p><b>B. Corporate owned retail and corporate hospital pharmacies:</b> The pharmacy confirms that the pharmacy group described above is owned by a corporate listed company. It offers the corporate rate to members as described in the Standard DSP network agreement.</p> <p><b>C. Courier pharmacies:</b> The pharmacy confirms that the pharmacy described above is a courier pharmacy that delivers medicine to approximately 90% of members across the country and cannot participate in PBR.</p>
	YES	NO	
	YES	NO	

### Provisions for participation in this PBR Pharmacy Network

The pharmacy described above will hereinafter be referred to as "the pharmacy"

The pharmacy has elected by completing this application form to join the PBR Pharmacy Network on the terms and conditions referred below.

This PBR Pharmacy Network agreement only applies to Discovery Health Medical Scheme. Discovery Health will inform you of the inclusion, of any other schemes administered by it, willing to participate in the PBR Pharmacy Network from time to time except. PBR does not apply to courier pharmacies.

- The pharmacy agrees:
- To join the PBR Pharmacy Network as a DSP from the first day of the current month in which the signed application form is received ("Effective Date").
  - That participation in the Non-exclusive Designated Services Provider ("DSP") Independent Community Pharmacy Network agreement ("Standard DSP Network") is a prerequisite for participation in this PBR Pharmacy Network. That these terms and conditions must be read together with the attached Standard DSP Network agreement that describes the existing standard dispensing fees and provisions.
  - That its details set out in this application form can be used by Discovery Health and its staff members for operational purposes.
  - To act at all times in accordance with existing medicine and pharmacy legislation, standards and codes of conduct.
  - That there are no rate changes required on its system since the variable PBR dispensing fees will be retrospectively applied to Chronic Illness Benefit (CIB) claims only and only if and when the pharmacy qualifies by reaching or exceeding the compliance threshold set out below.
  - That it will continue to charge at the rates according to the Standard DSP Network agreement. However, once its individual compliance performance has reached or exceeded the compliance threshold for the previous calendar month, it will automatically qualify for the PBR variable dispensing fee to apply again for the next month.
  - That it undertakes to inform its software vendor by emailing this signed application form to its software vendor so that the benchmark price and benchmark products can be included and displayed on its screen at the pharmacy.
  - That it will be measured on a monthly basis on its individual formulary compliance performance and the applicable PBR variable dispensing fee according to the latest PBR and MedXpress network rules document as published on the Discovery website ([www.discovery.co.za](http://www.discovery.co.za)) and will be informed of its performance per email to the email address on the Discovery Health system
  - That Discovery Health reserves the right to review and automatically increase the threshold after formulary updates.
  - When complying with the MedXpress criteria as published in the latest PBR and MedXpress network rules document on the Discovery website ([www.discovery.co.za](http://www.discovery.co.za)) you will participate in MedXpress DSP Network as long as you maintain the required criteria.
  - To treat and keep confidential all information provided to it relating to the PBR Pharmacy Network or otherwise and which, even if not marked as confidential, by its nature or contents is identifiable as, or could reasonably be expected to be confidential and/or proprietary and which will only be used for the purposes of insight relating to this agreement. It shall not under any circumstances disclose, exchange or distribute the contents thereof to any third party other than its employees who "need to know" for the purposes of providing the service and who are under same the obligation as it is under to exercise the same degree of care in protecting the confidential information and personal information (as defined in the Protection of Personal Information Act).
  - That the retrospective PBR payment report is compiled by Discovery Health on a three months' basis for pharmacies that have reached or exceeded the compliance threshold. The PBR payment report comprises of the CIB claim lines submitted by qualifying pharmacies during the report period (full calendar months only). Whereby the difference between the paid dispensing fee and PBR variable dispensing fee is calculated for formulary and benchmark items paid from CIB. The difference is paid by the Scheme during the next month, as a normal payment run, following the three monthly review.
  - That the PBR dispensing fee is subject to change from time to time and the PBR dispensing fee for corporate and independently owned pharmacies is published on [www.discovery.co.za](http://www.discovery.co.za) which is currently:
    - 46.40% capped R98.86 with a minimum of R7.15 (15% VAT incl.) and non-benchmark products is 30.26% capped R45.39 (15% VAT incl.) for independently owned pharmacies and
    - 45.39% capped at R50.44 (15% VAT incl.) and non-benchmark products is 26.23% capped at R26.23 (15% VAT incl.) for corporate, listed pharmacies
  - That when it fails to reach the required PBR compliance threshold for the calendar month, it will no longer qualify and the applicable PBR variable dispensing fees will therefore not apply for the next month. The rate of the Standard DSP Network will then apply until the pharmacy qualifies again for the benefits of the PBR Pharmacy Network.
  - That claims for KeyCare and Delta network options, courier claims, corporate hospital pharmacies that charge the independent DSP rate, pharmacies not contracted to the PBR Pharmacy Network or the Standard DSP Network, claims paid from any other benefits other than the CIB, including but not limited to acute benefits, HIV, oncology benefits and Additional Disease List claims will be excluded from claiming the PBR variable dispensing fees.
  - Any party shall be entitled to terminate this PBR Pharmacy Network agreement on one calendar month's written notice to the other party. Please send termination request and BHF number to: [provider\\_administration@discovery.co.za](mailto:provider_administration@discovery.co.za). Once terminated, the chosen Standard DSP Network dispensing fee applies to all CIB claims.

Name _____	Signature: _____	Date _____	Network Participation: 434 & 954 OR 662 & 954
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### 3. Data legislation and the Protection of Personal Information

Please complete and send the form by fax to 011 539 2784 or email to [provider\\_administration@discovery.co.za](mailto:provider_administration@discovery.co.za)

<b>Pharmacy owner details</b>			
Owner name and surname		ID number	
<b>Pharmacy details</b>			
Name of pharmacy		BHF billing pharmacy number	
Dispensary email:		Dispensary cell phone	
<p>The Pharmacy further agrees to the following with regards to Personal Information:</p> <p>1. For purposes of this section the following definitions will apply –</p> <p>1.1 "Data Protection Legislation" means applicable data protection or data privacy laws, including POPI, in force in the Republic of South Africa from time to time;"</p> <p>1.2 "Disclosing Party" means a Party who discloses Confidential Information or Personal Information to a Receiving Party, or on whose behalf Confidential Information or Personal Information has been collected by the Receiving Party, pursuant to this Agreement;"</p> <p>1.3 "Operator" has the meaning ascribed thereto in POPI;"</p> <p>1.4 "Personal Information" has the meaning ascribed thereto in POPI and is being or may be processed by the Receiving Party pursuant to this Agreement;"</p> <p>1.5 "POPI" means the Protection of Personal Information Act No 4 of 2013 and any regulations passed thereunder, as may be amended from time to time;"</p> <p>1.6 "Processing" has the meaning ascribed thereto in POPI and derivatives thereof will have cognate meanings;"</p> <p>1.7 "Receiving Party" means a Party who receives Confidential Information from the Disclosing Party or a Party who receives Personal Information from the Disclosing Party, or on whose behalf it collects Personal Information, pursuant to this Agreement and such receipt of Personal Information renders that Party an Operator;"</p> <p>1.8 "Representative" means an officer, director or employee of the Receiving Party;"</p> <p>1.9 "Third Party Operator" means a third party who is an Operator of the Receiving Party."</p> <p><b>2 USE AND PROTECTION OF PERSONAL INFORMATION</b></p> <p>2.1. To the extent that the Receiving Party Processes Personal Information, it warrants that:</p> <p>2.1.1. it shall process such Personal Information only on the written instruction of the Disclosing Party, in accordance with this Agreement or as required by Data Protection Legislation and as necessary to perform its obligations under this Agreement and for no other purpose;</p> <p>2.1.2. it shall not create or maintain data which is derived from such Personal Information, except for the purpose of performing its obligations under this Agreement and as authorised by the Disclosing Party in writing;</p> <p>2.1.3. it shall, at any and all times during which it is Processing such Personal Information:</p> <p>2.1.3.1. comply with Data Protection Legislation, and not, by act or omission, place the Disclosing Party in violation of any applicable Data Protection Legislation;</p> <p>2.1.3.2. implement and maintain appropriate and reasonable technical and organisational security measures to protect the security of such Personal Information, including security measures applicable to the storage and transmission of such Personal Information, and to prevent a data security breach, including, without limitation, a breach resulting from or arising out of the Receiving Party's internal use, Processing or other transmission of such Personal Information, whether between or among the Receiving Party's Representatives or any Third Party Operator;</p> <p>2.1.3.3. assign an employee who will be responsible for implementing and maintaining the technical and organisational security measures required in terms of this Agreement and, upon the Disclosing Party's request, provide evidence that it has established and maintains such technical and organisational security measures governing the Processing of such Personal Information;</p> <p>2.1.3.4. safely secure all such Personal Information when processing such Personal Information on a laptop or other portable device (including memory sticks, USB flash drives, or other storage medium devices);</p> <p>2.1.4. it shall notify the Disclosing Party without undue delay and no later than 1 (one) day from the date of obtaining knowledge of any data security breach in respect of such Personal Information and, at the Receiving Party's cost and expense, assist and cooperate with the Disclosing Party concerning any disclosures to affected parties and other remedial measures as requested by the Disclosing Party or required under applicable law;</p> <p>2.1.5. it shall not permit any Representative or Third Party Operator to process such Personal Information, unless such Processing is in compliance with this Agreement and is necessary in order to carry out the Receiving Party's obligations under this Agreement;</p> <p>2.1.6. it shall not disclose such Personal Information to any third party (including, without limitation, its affiliates and subsidiaries and Third Party Operators) unless –</p> <p>2.1.6.1. the disclosure is necessary in order to carry out the Receiving Party's obligations under this Agreement;</p> <p>2.1.6.2. such third party is bound by the same provisions and obligations as those set out in this Agreement;</p> <p>2.1.6.3. the Receiving Party has received the Disclosing Party's prior written consent; and</p> <p>2.1.6.4. the Receiving Party remains responsible for any breach by such third party of the obligations set out in this Agreement to the same extent as if the Receiving Party caused such breach;</p> <p>2.1.7. it shall establish policies and procedures to provide all reasonable and prompt assistance to the Disclosing Party in responding to any and all requests, complaints, or other communications received from any individual who is or may be the subject of any such Personal Information;</p> <p>2.1.8. it shall immediately cease processing any Personal Information and shall return, delete, or destroy (at the Disclosing Party's election), or cause or arrange for the return, deletion, or destruction of, all such Personal Information, including all originals and copies of such Personal Information in any medium and any materials derived from or incorporating such Personal Information, upon the expiration or earlier termination of this Agreement or otherwise on the instruction of the Disclosing Party, but in no event later than 10 (ten) days from the date of such expiration, earlier termination or instruction, unless prescribed by law or otherwise agreed;</p> <p>2.1.9. it and all of its Representatives shall adhere to the requirements and security safeguards set out in POPI;</p> <p>2.1.10. it shall designate adequate resources to assist with the compliance and implementation of the obligations imposed on the Parties in terms of POPI and will implement the necessary controls to ensure appropriate data protection and governance of such Personal Information. The Receiving Party will provide the Disclosing Party, on its request, with evidence of the implementation of such controls;</p> <p>2.1.11. it shall conduct periodical internal and external reviews to measure the adequacy of the implemented controls on infrastructure and platforms that are used to process such Personal Information;</p> <p>2.1.12. it shall not use such Personal Information for any purpose that is inconsistent with POPI on or before the time of collection of that Personal Information; and</p> <p>2.1.13. it shall employ prudent and effective business continuity and disaster recovery facilities and procedures for the purposes of protecting all such Personal Information.</p> <p>2.2. The Disclosing Party may, with 7 (seven) days' prior written notice to the Receiving Party, carry out periodic performance reviews and may monitor, audit and inspect the Receiving Party's performance under and compliance with this Agreement and Data Protection Legislation by means of annual due diligence reviews and/or by appointing independent auditors to conduct an audit and/or quality assurance inspection as it may from time to time require into any aspect of this Agreement.</p> <p>2.3. The Receiving Party shall provide the Disclosing Party with its full co-operation to fully enable the Disclosing Party to review, monitor, audit and inspect the Receiving Party's performance under and compliance with this clause and Data Protection Legislation.</p> <p>2.4. On notification of an adverse finding following a review, audit or inspection, the Receiving Party shall provide the Disclosing Party with written feedback on the finding within 48 (forty-eight) hours."</p>			
Effective date:	2 0 Y Y M M D D	Date signed:	2 0 Y Y M M D D
		Your signature:	Office use: 378

Please note that this form expires on 2021/03/31. Up to date forms are always available on [www.discovery.co.za](http://www.discovery.co.za) on the ProPBM webpage

## Standard Discovery Health pharmacy networks and scheme rates (cont.)

The following standard network rates apply except where a separate contract with different rates has been signed with an individual pharmacy/group.

Medical scheme / Product	Option or plan	Destination code	Contracted Independent community pharmacy network rates and codes (VAT incl.)	Contracted Discounted corporate network rates and codes. (VAT incl.)	Contracted Courier network rates and codes (VAT incl.)	Not contracted Non-network rates and codes (VAT incl.)
			Reason code 476 Paid at agreed dispensing fee. Confirm price diff.	Reason code 476 Paid at agreed dispensing fee. Confirm price diff.	Reason code 476 Paid at agreed dispensing fee. Confirm price diff.	Reason code 592 Non-network provider. Member to pay the balance
	Non-SEP and surgical network		36.32% capped R59.92	36.32% capped R59.92 <sup>@</sup>	36.32% capped R59.92	29.90% capped R29.90
Discovery Health Medical Scheme	Executive and Comprehensive	DHEA0000	DISCK 36.32% capped R59.92	DISCK 31.05% capped R31.05	DISCK 29.90% capped R29.90	DISCK 29.90% capped R29.90
	Classic Smart Comprehensive MedXpress: Acute full payment	DHEA0000	DISCK 36.32% capped R59.92 Acute only in ATB	DISCK 31.05% capped R31.05 Acute only in ATB	DISCK 29.90% capped R29.90 Acute only in ATB	DISCK 29.90% capped R29.90 Acute only in ATB
	Priority, Saver and Core* MedXpress is DSP	DHEA0000	DISCK2 36.32% capped R59.92	DISCK2 31.05% capped R31.05	DISCK2 29.90% capped R29.90	DISCK2 29.90% capped R29.90
	Classic and Essential Smart Plan MedXpress is DSP	DHEA0000	DISCSMTC Chronic and Acute 31.05% capped R31.05	DISCSMTC Chronic and Acute 31.05% capped R31.05	DISCSMTC Chronic and Acute 29.90% capped R29.90	DISCSMTC 29.90% capped R29.90 20% co-pay on Chronic
	Classic Delta Saver and Core* MedXpress is DSP	DHEA0000	DISCD26A 29.90% capped R29.90	DISCKD20 23.00% capped R23.00	DISCKD 29.90% capped R29.90	DISCKD 29.90% capped R29.90
	Delta Plans* Comprehensive MedXpress is DSP	DHEA0000	DISC26A 29.90% capped R29.90	DISCD20 23.00% capped R23.00	DISCKD20 23.00% capped R23.00	DISCKD1 29.90% capped R29.90
	Discovery KeyCare	DHEA0000	DISCK16A 18.40% capped R18.40 with a R7.06 floor price	DISCKK16 18.40% capped R18.40	DISCKK16 18.40% capped R18.40	DISCKK 29.90% capped R29.90 20% co-pay on Chronic
Discovery Primary Care	Activate / Advanced	DPCA0003	Clicks capitation model for employees of enrolled employer groups: DISCKPA – Acute 29.90% capped R29.90 DISCKPC – Capitation fee.			
	Activate / Advanced	DPCA0003	DISCKPF – 29.90% capped at R29.90.			
Discovery Health ARV DSP network **	All KeyCare Plans	DHEA0000	DHKCARE 18.40% capped R18.40			DISCKK 20% co-pay on ARVs
	Delta Plans		DHDCARE 23% capped R23.00			DISCKD1 DISCKD 20% co-pay on ARVs
	All Plans		DHICARE 31.05% capped R31.05			DISCK DISCK2 20% co-pay on ARVs
Anglovaal Group Medical Scheme		DIAV0000	DISCKAV 36.32% capped R59.92	DISCKAV 31.05% capped R31.05	DISCKAV 29.90% capped R29.90	DISCKAV 29.90% capped R29.90

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## Standard Discovery Health pharmacy networks and scheme rates (cont.)

Medical scheme / Product	Option or plan	Destination code	Contracted Independent community pharmacy network rates and codes (VAT incl.)	Contracted Discounted corporate network rates and codes. (VAT incl.)	Contracted Courier network rates and codes (VAT incl.)	Not contracted Non-network rates and codes (VAT incl.)	
Bankmed	Core Saver, Plus Comprehensive, Traditional		Medicine switching goes through MediKredit				
	Basic Plan	BPPL0001	BANKM16A 18.40% capped R18.40 with a R7.06 floor price	BANKM16 18.40% capped R18.40	BANKM16 18.40% capped R18.40	BANKMDP 29.90% capped R29.90	
	Essential Plan	BPPL0001	BANKM16A 18.40% capped R18.40 with a R7.06 floor price	BANKM16 18.40% capped R18.40	BANKMDP 29.90% capped R29.90	BANKMDP 29.90% capped R29.90	
LA Heath Medical Scheme	LA KeyPlus	LHEA0001	DISCK16A 18.40% capped R18.40 with a R7.06 floor price	DISCKK16 18.40% capped R18.40	DISCKK16 18.40% capped R18.40	DISCKLH 29.90% capped R29.90	
	LA KeyPlus ARV	LHEA0001	DHCARE 18.40% capped R18.40**				20% co-pay on Chronic 20% co-pay on ARVs
	LA Active and LA Focus	LHEA0001	DISCKLA 36.32% capped R59.92	DISCKLA 31.05% capped R31.05	DISCKLA 29.90% capped R29.90	DISCKLA 29.90% capped R29.90	
	LA Core and LA Comprehensive	LHEA0001	DISCKLC 36.32% capped R59.92	DISCKLC 31.05% capped R31.05	DISCKLC 29.90% capped R29.90	DISCKLC 29.90% capped R29.90	
Lonmin Medical Scheme	DPCN	LMSC0001	DISCK16A 18.40% capped R18.40 with a R7.06 floor price	DISCKK16 18.40% capped R18.40	DISCKLN 29.90% capped R29.90	DISCKLN 29.90% capped R29.90	
	Lonmin ARV	LMSC0001	DHICARE 31.05% capped R31.05**				20% co-pay on chronic 20% co-pay on ARVs
M-Med Option of the Naspers Medical Fund		MMSC0001	DISCKMED 36.32% capped R59.92	DISCKMED 31.05% capped R31.05	DISCKMED 29.90% capped R29.90	DISCKMED 29.90% capped R29.90	
	MMED ARV	MMSC0001	DHICARE 31.05% capped R31.05**				20% co-pay on ARVs
Quantum Medical Aid Society	KeyCare	QMAS0002	DISCK16A 18.40% capped R18.40 with a R7.06 floor price.	DISCKK16 18.40% capped R18.40	DISCKK16 18.40% capped R18.40	DISCKQK 18.40% capped R18.40 20% co-pay on Chronic	
	KeyCare ARV		DHCARE 18.40% capped R18.40**				20% co-pay on ARVs
	Essential Saver	QMAS0002	DISCKQMA 36.32% capped R59.92	DISCKQMA 31.05% capped R31.05	DISCKQMA 29.90% capped R29.90	DISCKQMA 29.90% capped R29.90	
	Essential Comprehensive	QMAS0002	DISCKQMA 36.32% capped R59.92	DISCKQMA 31.05% capped R31.05	DISCKQMA 29.90% capped R29.90	DISCKQMA 29.90% capped R29.90	
	Quantum ARV	QMAS0002	DHICARE 31.05% capped R31.05**				
TFG Medical Aid Scheme (TFGMAS)	TFG Health <i>(Converts to KeyCare Previously Plan A)</i>	BKAL0000	DISCK16A 18.40% capped R18.40 with a R7.06 floor price	DISCKK16 18.40% capped R18.40	DISCKK16 18.40% capped R18.40	DISCKTFC 29.90% capped R29.90 20% co-pay on Chronic	
	TFG Health ARV	BKAL0000	DHCARE 18.40% capped R18.40**				20% co-pay on ARVs

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## Standard Discovery Health pharmacy networks and scheme rates (cont.)

Medical scheme / Product	Option or plan	Destination code	Contracted Independent community pharmacy network rates and codes (VAT incl.)	Contracted Discounted corporate network rates and codes. (VAT incl.)	Contracted Courier network rates and codes (VAT incl.)	Not contracted Non-network rates and codes (VAT incl.)
	TFG Health Plus (Previously Plan B)	BKAL0000	DISCKTFG 36.32% capped R59.92	DISCKTFG 31.05% capped R31.05	DISCKTFG 29.90% capped R29.90	DISCKTFG 29.90% capped R29.90
	TFG Health Plus ARV	BKAL0000	DHICARE 31.05% capped R31.05**			20% co-pay on ARVs
Remedi Medical Scheme	Classic	MSRM0000	DISCKREA Acute 36.32% capped R59.92	DISCKREA Acute 31.05% capped R31.05	DISCKREA Acute 29.90% capped R29.90	DISCKREA Acute 29.90% capped R29.90
			DISCKREM Chronic 36.32% capped R59.92	DISCKREM Chronic 31.05% capped R31.05	DISCKREM Chronic 29.90% capped R29.90	DISCKREM Chronic 23.00% capped R23.00
	Comprehensive	MSRM0000	DISCKREA Acute 36.32% capped R59.92	DISCKREA Acute 31.05% capped R31.05	DISCKREA Acute 29.90% capped R29.90	DISCKREA Acute 29.90% capped R29.90
			DISCKREC Chronic 36.32% capped R59.92	DISCKREC Chronic 31.05% capped R31.05	DISCKREC Chronic 29.90% capped R29.90	DISCKREC Chronic 23.00% capped R23.00
	Standard	MSRM0000	DISCK16A 18.40% capped R18.40 with a R7.06 floor price	DISCK16 18.40% capped R18.40	DISCK16 18.40% capped R18.40	DISCKREA Acute 29.90% capped R29.90 20% co-pay on acute DISCKREM Chronic 23.00% capped R23.00
			Remedi ARV	MSRM0000	DHICARE 31.05% capped R31.05**	
Netcare Medical Scheme		NPMS0000	This scheme does not participate in Discovery Health networks. NETAC - Contracted DSP: Netcare Retail pharmacies and pharmacies located inside Medicross facilities. Acute, chronic and non-SEP – 32.20% capped R33.81		NETAC Contracted oncology couriers only. Acute and non-SEP 32.20% capped R32.20 Chronic - reject	NETAC Acute and non-SEP 32.20% capped R32.20 Chronic - reject
Retail Medical Scheme (RMS)	Essential	RMSC0001	This scheme does not participate in Discovery Health network arrangements. Non-network codes and rates apply.	This scheme does not participate in Discovery Health network arrangements. Non-network codes and rates apply.	This scheme does not participate in Discovery Health network arrangements. Non-network codes and rates apply.	DISCKRMA Acute and non-SEP 29.90% capped R29.90
	Essential Plus	RMSC0001				DISCKRMP Chronic 23.00% capped R23.00
						DISCKRMA Acute and non-SEP 29.90% capped R29.90

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## Standard Discovery Health pharmacy networks and scheme rates (cont.)

Medical scheme / Product	Option or plan	Destination code	Contracted Independent community pharmacy network rates and codes (VAT incl.)	Contracted Discounted corporate network rates and codes. (VAT incl.)	Contracted Courier network rates and codes (VAT incl.)	Not contracted Non-network rates and codes (VAT incl.)
						DISCKRMP Chronic 23.00% capped R23.00
Tsogo Sun Group Medical Scheme	Classic Saver		DISCKTMS 36.32% capped R59.92	DISCKTMS 31.05% capped R31.05	DISCKTMS 29.90% capped R29.90	DISCKTMS 29.90% capped R29.90
	Classic Comprehensive	TSGM0001	DISCKTMS 36.32% capped R59.92	DISCKTMS 31.05% capped R31.05	DISCKTMS 29.90% capped R29.90	DISCKTMS 29.90% capped R29.90
	Tsogo Sun ARV		DHICARE 31.05% capped R31.05**			20% co-pay on ARVs
UKZN Medical Scheme	Standard	MSAV0000	DISCKUKZ 36.32% capped R59.92	DISCKUKZ 31.05% capped R31.05	DISCKUKZ 29.90% capped R29.90	DISCKUKZ 29.90% capped R29.90
	UKZN ARV		DHICARE 31.05% capped R31.05**			20% co-pay on ARVs
BMW Employees Medical Aid Society		MSBW0000	DISCKBMW 36.32% capped R59.92	DISCKBMW 31.05% capped R31.05	DISCKBMW 29.90% capped R29.90	DISCKBMW 29.90% capped R29.90
Anglo Medical Scheme (AMS)			Medicine switching goes through MediKredit			
Glencore Medical Scheme		XTRA0001	GLCAC 36.32% capped R59.92	GLCAC 31.05% capped R31.05	GLCAC 29.90% capped R29.90	GLCNA Acute 34.50% capped R37.95
						GLCNC Chronic 29.90% capped R29.90
Malcor Medical Aid Scheme	Plan A	NMMD0000	This scheme does not participate in Discovery Health network arrangements. Non-network codes and rates apply.  MMAP applies. R29.90% capped R29.90	This scheme does not participate in Discovery Health network arrangements. Non-network codes and rates apply.  MMAP applies.  DSP - Dis-Chem: Acute: 31.05% capped R31.05 Chronic/HIV/Oncology 28.75% capped at R28.75%.	This scheme does not participate in Discovery Health network arrangements. Non-network codes and rates apply.  MMAP applies. R29.90 capped R29.90	DISCKMLA Acute and non-SEP 29.90% capped R29.90 DISCKMLC Chronic 29.90% capped R29.90
	Plan B	NMMD0000				DISCKMLA Acute and non-SEP 29.90% capped R29.90 DISCKMLC Chronic 29.90% capped R29.90
	Plan C	NMMD0000		Clicks: Chronic 28.75% capped R28.75%		DISCKMLA Acute and non-SEP 29.90% capped R29.90

## Standard Discovery Health pharmacy networks and scheme rates (cont.)

Medical scheme / Product	Option or plan	Destination code	Contracted Independent community pharmacy network rates and codes (VAT incl.)	Contracted Discounted corporate network rates and codes. (VAT incl.)	Contracted Courier network rates and codes (VAT incl.)	Not contracted Non-network rates and codes (VAT incl.)
				Acute 29.90% capped R29.90 Non-SEP and surgical: Cost Plus 20%		DISCKMLB Chronic 29.90% capped R29.90
SAB Medical Aid Benefit (SABMAS)			Medicine switching goes through MediKredit			
Engen Medical Benefit Fund (EMBF)		BKAI0000	This scheme does not participate in Discovery Health network arrangements. Non-network codes and rates apply.	This scheme does not participate in Discovery Health network arrangements. Non-network codes and rates apply.	This scheme does not participate in Discovery Health network arrangements. Non-network codes and rates apply.	DISCKEMB 29.90% capped R29.90

### Please take note:

- These SEP, non-SEP and surgery network rates apply to all medicine benefits (acute and chronic, oncology and HIV) as network rates except where separately mentioned.
- \*MedXpress Network Pharmacies are part of the designated service provider (DSP) network for all chronic medicines for the DHMS Delta, Core, Priority, and Saver plans. A non-DSP co-payment of 20% on chronic medicine applies to all other pharmacies. Please look out for your pharmacy's monthly formulary compliance reports. Members can view a list of MedXpress Network Pharmacies on our website at [www.discovery.co.za](http://www.discovery.co.za) or on the Discovery app under **Find a healthcare professional**. MedXpress Network Pharmacy reviews take place every 4 months.
- \*\* Pharmacies are automatically included in the HIV ARV DSP network when reaching the ARV formulary compliance criteria over a period of 6 months. To continue participation in the HIV ARV DSP network, pharmacies need to maintain ARV formulary compliance. A non-DSP co-payment of 20% on ARV medicine applies to all other pharmacies. Please look out for your pharmacy's monthly formulary compliance reports. Members can view a list of HIV ARV DSP pharmacies on our website at [www.discovery.co.za](http://www.discovery.co.za) or on the Discovery app under **Find a healthcare professional**. HIV ARV DSP reviews will take place every 4 months.
- Independent pharmacies may downgrade to discounted corporate network rates by choice.
- @The Dis-Chem and Clicks Retail rates for non-SEP and surgical items are 31.05% capped R31.05 (VAT incl.).
- Performance Based Remuneration only applies to Discovery Health Medical Scheme and is not available for courier pharmacies or corporate hospital pharmacies on the community rate.
- For KeyCare Start plans, the state (government) is the DSP.

## Standard Discovery Health pharmacy networks and scheme rates (cont.)

### Discovery Health MedXpress rates for MedXpress partner pharmacies

The following standard MedXpress rates apply when medicine is ordered through Discovery MedXpress ordering service and dispensed by MedXpress partner pharmacies (Clicks and Dis-Chem), for countrywide delivery or in-store collection. This does not apply to MedXpress Network Pharmacies.

Medical scheme Option /plan MedXpress orders	Destination code	MedXpress rate (15% VAT incl.)
All Delta plans	DISCDMD	20.18% capped R23.00
All KeyCare plans	DISCDMK	16.14% capped R18.40
Balance of scheme plans (including Smart Plans)	DISCDMX	26.23% capped R29.90

### Discovery Health Wellness pharmacy clinic rates and codes for 2020

Registration on the Vitality Wellness network is required. Enquire at [Vitalitywellnessnetwork@discovery.co.za](mailto:Vitalitywellnessnetwork@discovery.co.za) or please call 011 529 8898

Pharmacy codes	Procedure	Procedure code	Payment	2020 15% VAT incl.
098 000 001	Blood glucose	0012	Cash	R 64.10
098 001 001	Blood cholesterol	0013	Cash	R 99.10
098 002 001	Blood pressure	0015	Cash	R 29.10
000 160 001	HIV pre-counselling	0016	Risk	R 107.10
000 170 001	HIV post-counselling	0017	Risk	R 77.70
002 100 001	Administration of subcutaneous or	0021	MSA	R 70.30
002 201 001	Administration of a vaccine	0022	MSA	R 46.00
098 003 001	Weigh-in	WEIGH	Cash	R 35.00
098 004 001	Non-smoker's declaration	SMOKE	Cash	R 35.00
001 055001	Kids Vitality Health Check	VKIDS	2-17 yrs.	R 81.00
705 255 001	Vitality Health Check comprises: <ul style="list-style-type: none"> <li>Blood pressure and</li> <li>Weigh-in: (body mass index and waist circumference)</li> <li>Blood glucose</li> <li>Blood cholesterol</li> </ul>		Risk	R 211.10
001 093 001	Enhanced Vitality Health Check comprises: <ul style="list-style-type: none"> <li>Blood pressure and</li> <li>Weigh-in: (body mass index and waist circumference) Non-smoker's declaration</li> <li>Blood glucose (excluding HbA1c from 1 Jan 2019)</li> <li>Blood cholesterol or lipogram</li> </ul>	EVHC	Risk/MSA/ATB/M OP as applicable per scheme	R 240.00
001 091 001	HbA1c	HbA1c	MSA with accumulation	R 174.80
001 092 001	Lipogram	LGRAM	MSA with accumulation	R 174.80

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Pharmacy codes	Procedure	Procedure code	Payment	2020 15% VAT incl.
001 202 001	Primary Care VHC for enrolled employer groups at Video Call pharmacies and for Clicks capitation plans	PCVHC	Risk	R 68.70
001 203 001	Primary Care HIV for enrolled employer groups at Video Call pharmacies and for Clicks capitation plans	PCHIV	Risk	R 88.80
007 842 001	Vitality Health Check for 65+, comprising of the following tests: visual screening, hearing screening, falls risk assessment.	SVHC	Risk	R40.00

**Vitality Health Check is offered by the various schemes in the following ways:**

705255-001 Traditional VHC applies to	001091-001 Single HbA1c test paid from Risk	001091-001 Single HbA1c test paid from MSA / ATB/ MOP as applicable per scheme
<ul style="list-style-type: none"> <li>Anglo Medical Scheme (AMS)</li> <li>Anglovaal Group Medical Scheme</li> <li>Glencore Medical Scheme</li> <li>Malcor Medical Aid Scheme</li> <li>UKZN Medical Scheme</li> </ul>	<ul style="list-style-type: none"> <li>LA Health Medical Scheme</li> <li>Remedi Medical Aid Scheme</li> <li>Retail Medical Scheme</li> <li>TFG Medical Aid Scheme TFG Health Plus (TFGMAS)</li> <li>SAB Medical Aid Benefit – all options</li> </ul>	<ul style="list-style-type: none"> <li>Discovery Health Medical Scheme</li> <li>M-Med Option of the Naspers Medical Fund</li> <li>Tsogo Sun Group Medical Scheme – all options</li> <li>Quantum Medical Aid Society – all options</li> <li>BMW Employees Medical Aid Society (BEMAS)</li> <li>TFG Medical Aid Scheme TFG Health</li> </ul>

**Bankmed pharmacy clinic rates and codes for Basic and Essential Plans for 2020**

Registration on the Vitality Wellness network is required. Enquire at [Vitalitywellnessnetwork@discovery.co.za](mailto:Vitalitywellnessnetwork@discovery.co.za) or please call 011 529 8898. Other Bankmed options are administered by MediKredit.

Pharmacy codes	Procedure	Procedure code 15% VAT incl.
0012	Blood glucose screening	R65.00
0013	Blood cholesterol screening	R108.00
0015	Blood pressure monitoring	R65.00
0021	Administration of an intramuscular or subcutaneous injection	R87.00
Nursing codes	Procedure	
80001	Initial assessment & preparation of treatment plan	R164.00
80002	Initial assessment & preparation on treatment plan	R226.00
88001	Consultation (minimum 30 minutes)	R370.00
88002	Prolonged consultation after 30 minutes	R518.00
88005	Individual consultation – 5 to 15 minutes	R99.00
88006	Individual consultation	R222.00

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Pharmacy codes	Procedure	Procedure code 15% VAT incl.
88014	Emergency consultation/visit (all hours)	R122.00
88450	Consultation – Well Baby clinic	R77.00
99400	Consultation linked to Pap smear	R490.00
7111	Prostate specific antigen (PSA) test	R101.00

### Telemedicine: Discovery Health Video Clinic Pharmacy rates and codes for 2020

We require a separate enrolment agreement for pharmacies with video call abilities.

Pharmacy NAPPI codes	Procedure	Procedure code	Payment	2020 15% VAT
004 204 001	<b>PrimaryCare Registered Nurse consultation:</b> Individual consultation, and/or assessment with referral to video call GP consultation where required.	880051	Risk	R70.00
004 205 001	<b>Registered Nurse consultation:</b> Individual consultation, counseling, planning and/or assessment with referral to video call GP consultation where required.	880053	Risk in SPG MSA, ATB.	R90.00
004 206 001	<b>DHMS General practitioner VC consultation:</b> Unscheduled video call consultation of stabilized patient with average duration and complexity and ability to refer to Discovery Health network GP for face-to-face consultation.	7503	Risk in SPG MSA, ATB.	R249.50
004 207 001	<b>PrimaryCare: General practitioner VC consultation:</b> Unscheduled video call consultation of stabilized patient with average duration and complexity and ability to refer to Discovery Health network GP for face-to-face consultation.	7503	Risk	R230.00
000 525 001	<b>PCDT consultation:</b> A face-to-face consultation where a pharmacist personally takes down a patient's history, performs an appropriate health examination including observations, and plans appropriate interventions/treatment, which may include referral to another healthcare professional.	0010	Risk in SPG MSA, ATB.  PrimaryCare: Risk	R175.00
000 535 002	<b>PIMART consultation:</b> A face-to-face consultation where a pharmacist personally takes down a patient's history and performs an appropriate health examination and treatment plans for 1 <sup>st</sup> Line ART	0190	Risk in SPG MSA, ATB.	R175.00
006 960 002	<b>Primary Care Nurse telephonic consultation</b>	PCTNC	Risk	R35.00