

May 2019

Dear Pharmacist

Achieving and maintaining MedXpress formulary compliance

We currently have over 1 800 qualifying pharmacies on the MedXpress DSP pharmacy network. We would like to encourage pharmacies that have not yet qualified, to achieve MedXpress formulary compliance before the end of June.

We continue to value the service you provide to the members of medical schemes that we administer, and want to help you achieve MedXpress formulary compliance by 30 June 2019.

Temporary performance review process for MedXpress DSP network

To support pharmacies to achieve and maintain MedXpress DSP formulary compliance criteria, we have temporarily amended our review process.

- For the period leading up to 30 June 2019: If you are currently attracting co-payments and do not qualify for MedXpress DSP network inclusion, we will include you in the network based on the temporary criteria below.
- For the period 1 July to 31 October 2019: If you are registered on MedXpress DSP network, but do not yet qualify according to the standard MedXpress DSP network compliance criteria, we will continue to include you in the network based on the temporary criteria below.

Please see the table below for a comparison of the standard and temporary compliance criteria.

Temporary MedXpress DSP network compliance criteria	Standard MedXpress DSP network compliance criteria
<ul style="list-style-type: none"> • Measured over the past one month • Requirement: 52% performance-based remuneration (PBR) compliance • OR 82% Substitutable chronic formulary compliance • Performance review for MedXpress DSP network inclusion: Monthly 	<ul style="list-style-type: none"> • Measured across the past six months • Requirement: 52% PBR compliance • AND 82% Substitutable chronic formulary compliance • Performance review for MedXpress DSP network inclusion: Every four months

Please note: We do not take oncology claims into account if there are less than 30 claims per month or less than 180 claims in a six-month period.

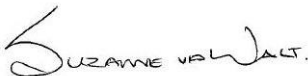
- We will continue to include you on the MedXpress DSP network during the next MedXpress cycle from 1 July to 31 October 2019 to support you to reach the standard MedXpress DSP network compliance criteria by end of October 2019 after which the next MedXpress DSP performance review will take place.

How we assist you in reaching formulary compliance for the MedXpress Pharmacy Network

- We measure and report your pharmacy's performance to you once a month.
- We compare the monthly formulary compliance performance to the required criteria as displayed and defined in the monthly report.
- We support pharmacies by arranging with their software vendors to flag formulary items for easy identification on pharmacy screens while dispensing. If you are not using this yet, please speak to your software vendor to assist you with the functionality. The system should flag the following submission codes: **DISCK, DISCK2, DISCD26A, DISCKD20A, DISCK16A, DISCKK16** and codes **DISCKARV, DISKDARV, DISKIARV** for schemes as communicated in your monthly report.
- We can supply you with a *Top 60 ranking items report* to assist you in identifying the top-ranking items that decrease and increase your compliance. Please request this report by sending an email to provider_administration@discovery.co.za

Please continue with your efforts in assisting us to keep healthcare affordable.

Regards



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Discovery Health