

June 2024

Dear Healthcare Provider

## Flexicare Plus Specialist Network for 2024

We are expanding South African's access to private healthcare services through insurance products. This is in addition to funding from medical schemes.

We are delighted to inform you of an enhanced specialist service within the existing Discovery Flexicare Plus insurance plan, which now encompasses specialist consultations as we outline in the terms of the attached agreement.

The Flexicare specialist consultation benefit will fund a R1,400, all-inclusive fee (it includes any tests done in the rooms, including a urine test, point-of-care pathology, ECG as well as a SOAP report). The breakdown of the consultation fee is as follows:

- Specialist consultation:
  - Funded at R1,300 paid by the member at the point of service. Please use billing code FLXSC.
- Care continuity report funded at R100:
  - A subjective, objective, assessment and (recommended) plan, in other words SOAP, format note is funded. Please use billing code FLXSR. This is also paid by the member at the point of service.
  - The care continuity fee is funded in addition to the consultation fee. The note must be provided to the member to share with their chosen GP or hospital clinic to facilitate ongoing care, if needed.

This agreement is available to any willing practice. However, we are reaching out to your practice to offer you participation as your practice is within an area with a higher concentration of Flexicare clients.

### What to do if you want to join

Please complete the attached agreement and send the completed form to [Provider\\_Administration@discovery.co.za](mailto:Provider_Administration@discovery.co.za) to join the Flexicare Plus Specialist Network.

If you have any queries, please:

- Email us at [healthpartnerinfo@discovery.co.za](mailto:healthpartnerinfo@discovery.co.za)
- Call us on 0860 44 55 66

Regards



Darren Sweidan

**Head: Health Professional Unit  
Strategic Risk Management  
Discovery Health**

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Discovery Health (Pty) Ltd. Registration number: 1997/013480/07. An authorised financial services provider and administrator of medical schemes.  
1 Discovery Place, Sandton, 2196 | [www.discovery.co.za](http://www.discovery.co.za)

Directors: Dr A Ntsaluba (Chairperson), Dr R N Noach, Dr J Broomberg, F Chothia\*, R Farber, A Gore, F N Khanyile, N S Koopowitz, N Pitje\*, S V Zilwa (\*Executive).  
Company Secretary: A C Ceba.