

# HealthID

ADVANCED CONVENIENCE. ENHANCED CARE.



## HOW TO ASK FOR CONSENT – CARE PROGRAMME CONSENT

DISCOVERY HEALTH  
2023





## How to ask for consent - Care Programme consent

Doctors should first check if they are the nominated practice. This is displayed on the patient file.

The screenshot shows the 'Scheme information' tab in the HealthID patient file. The 'Nominated practice' section is highlighted with a red box, indicating the current nomination. The 'Medical history' section shows a message: 'There is no medical history available for this patient'. The 'Consent granted to' section shows two consent items for 'Health record and HIV practice consent'.

*\*If the doctor is not the nominated practice, please refer to the PCP Nomination guide for steps on how to become the nominated practice. Becoming a nominated doctor is only applicable to certain schemes i.e: Discovery Health Medical Schemes, Keycare in house plans.*

Ensure the patient has an approved Chronic Illness Benefit (CIB) application.

- From the side navigation click on “Chronic application”

The screenshot shows the 'Chronic Illness Benefit application' page. The 'Active' section contains a table with the following data:

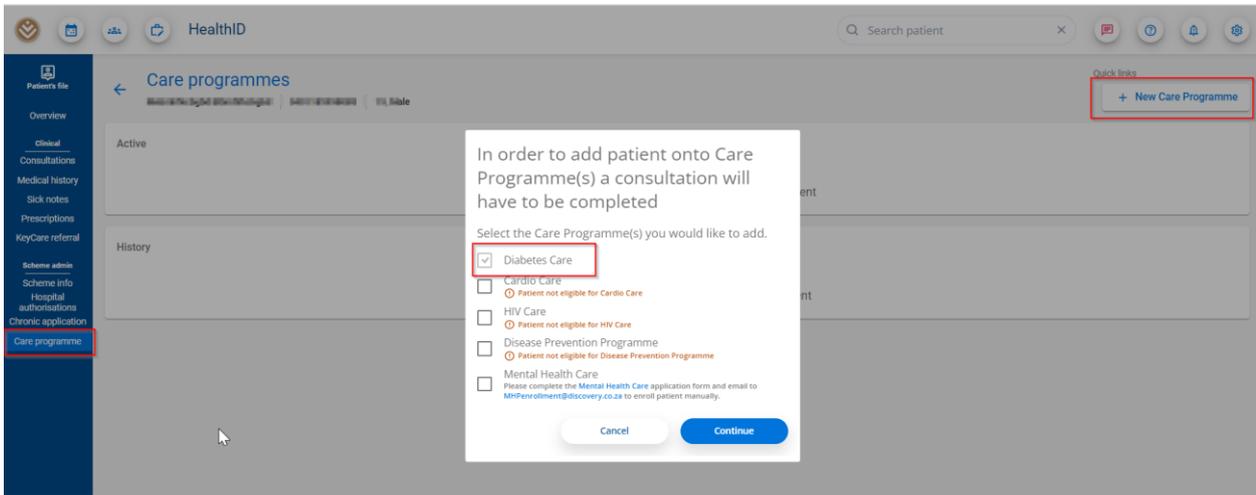
DESCRIPTION	DATE DIAGNOSED	STATUS	ACTIONS
Diabetes Type 2	30/10/2022	Approved	Manage Add and remove medicine/item

The 'History' section shows a message: 'There is no history of chronic authorisations for this patient.'

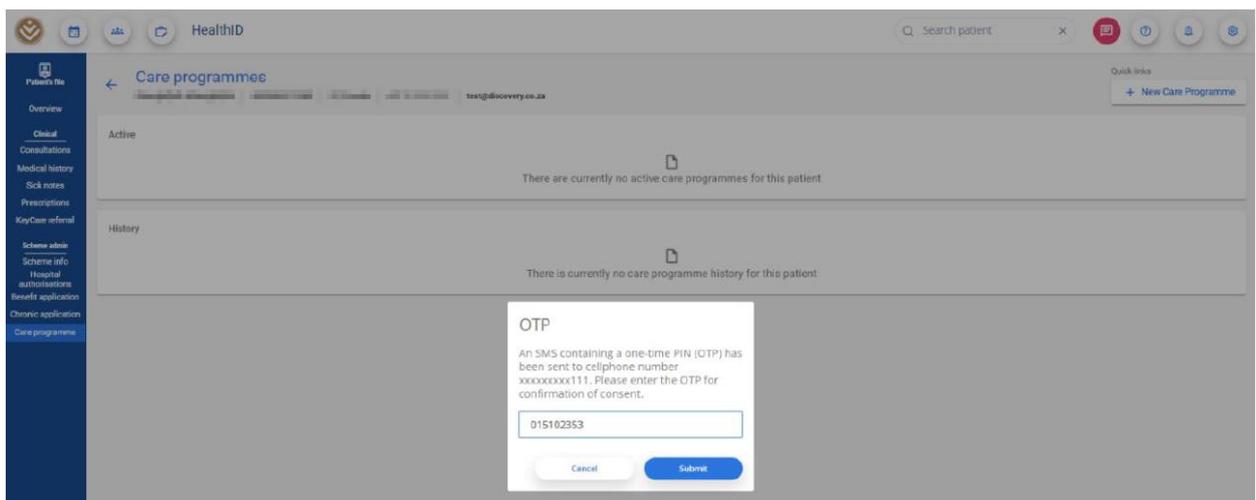


Navigate to “Care programme” from the side menu.

- Click on “New Care programme” from the Quick links.
- Care programme will be preselected if the patient is eligible for one.
- Click on “Continue”



Click “Continue” to request an OTP from the patient for content.





If you select that the patient must sign for consent, a signature section should display.

**Consent**

Consent must be requested for one practice at a time. Once consent is granted, all active employees of the practice will receive consent.

Select practice  
COVENANT

Select consent for practice:

Health record consent [Terms and conditions](#)

HIV consent [Terms and conditions](#)

Choose preferred consent method:

A one-time PIN (OTP) will be sent via SMS.

Patient signs for consent

Please hand the device to your patient to allow them to sign for consent to view their health information. Sign below by using your finger or mouse.



[Clear signature](#)

- Let the patient add their signature.
- Agree to the Terms and Conditions.
- Click on **“Request consent”**.

Select consent for practice:

Health record consent [Terms and conditions](#)

HIV consent [Terms and conditions](#)

Choose preferred consent method:

A one-time PIN (OTP) will be sent via SMS.

Patient signs for consent

Please hand the device to your patient to allow them to sign for consent to view their health information. Sign below by using your finger or mouse.



[Clear signature](#)

(Patient) By signing, I agree to the terms and conditions for the above selected consent information

[Cancel](#) [Request consent](#)

You should now see the consent that has been granted from the patient file.