

HealthID

ADVANCED CONVENIENCE. ENHANCED CARE.



HOW TO ASK FOR CONSENT – DATA CONSENT

DISCOVERY HEALTH
2023





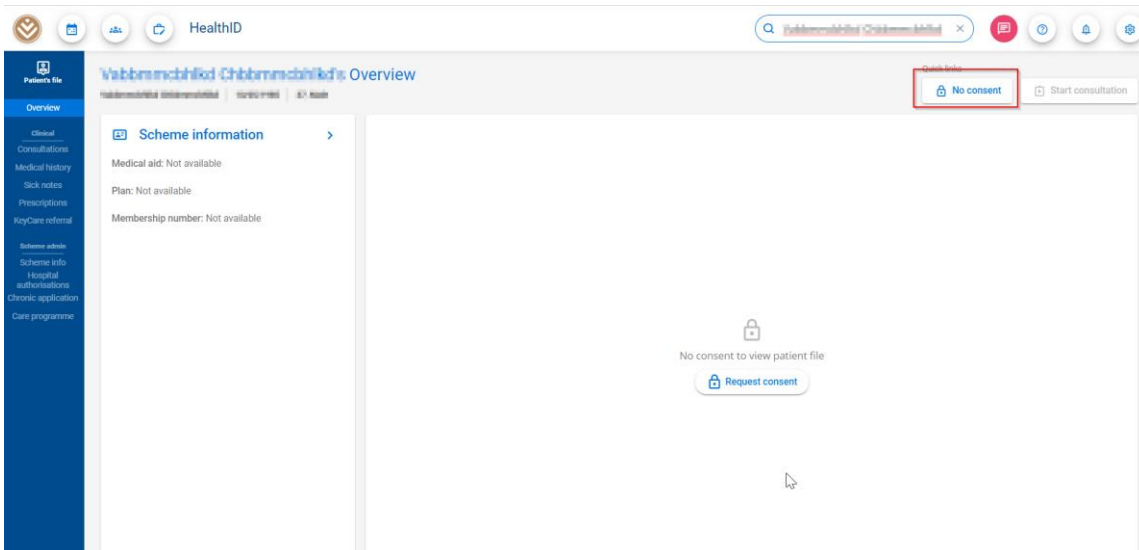
How to ask for consent – data consent

Data consent is available through the **Quick links** on the patient's file.

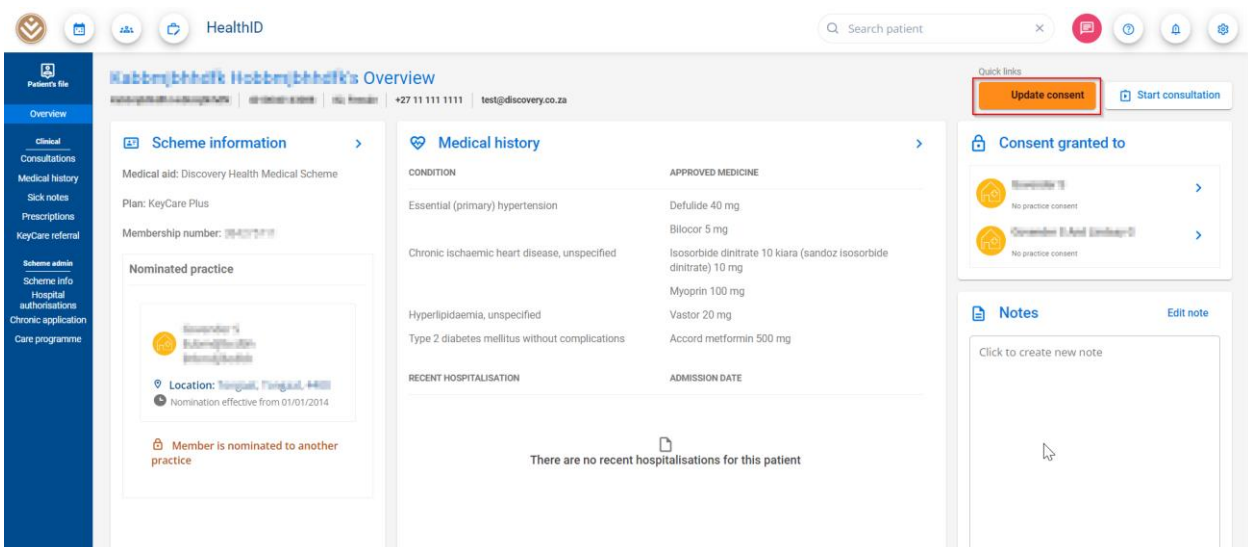
- Requesting consent means being granted consent at a practice level not at individual level. This is to make sure that the other employees at the practice also get consent so that they can assist with patient care.

A provider can only ask for consent if the below buttons display.

- If it shows **No consent** – this means that the patient did not give any consent, not to an individual or at practice level.

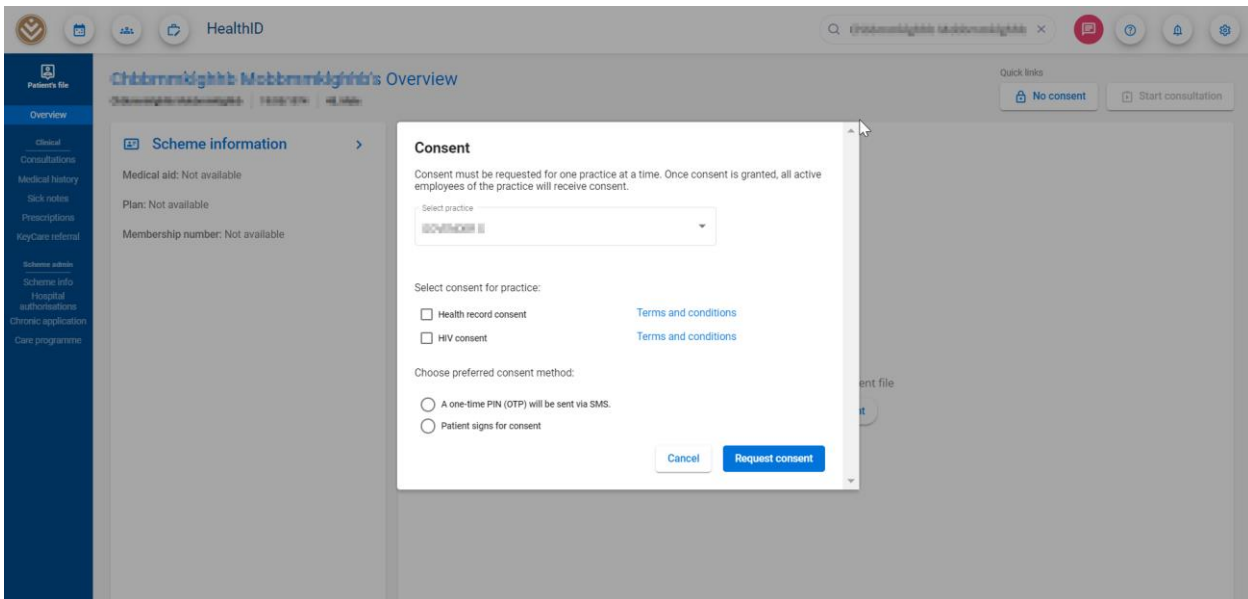


- If it shows **Update consent** – this means that the patient gave individual consent to the doctor. You must ask for consent again to make sure that everyone at the practice has consent so that practice employees can assist with patient care.



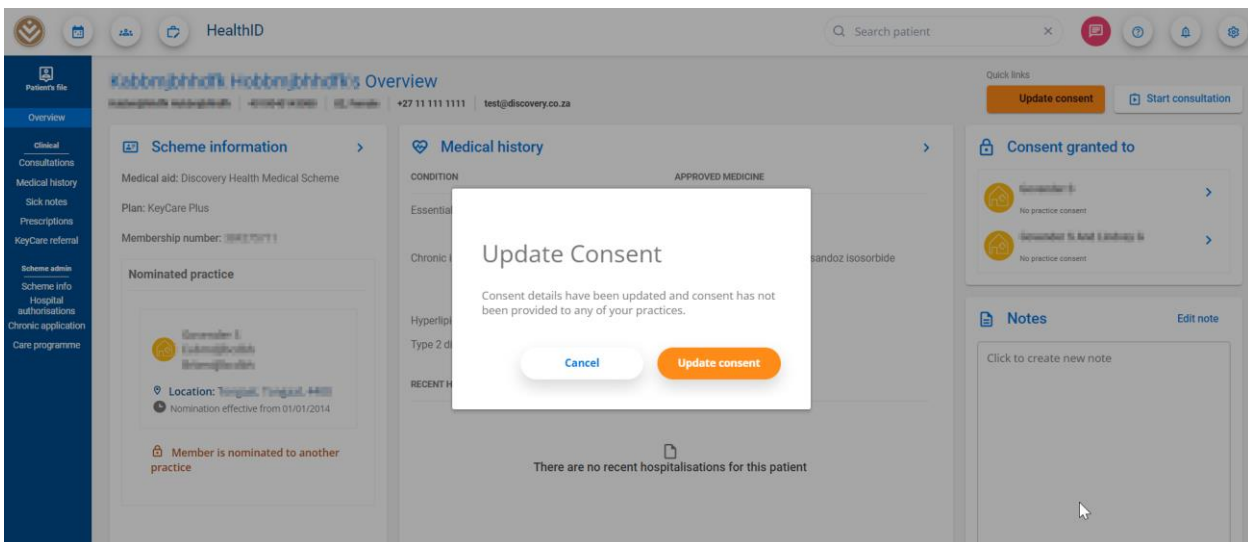


When you click on **No consent**, the consent widget should appear.



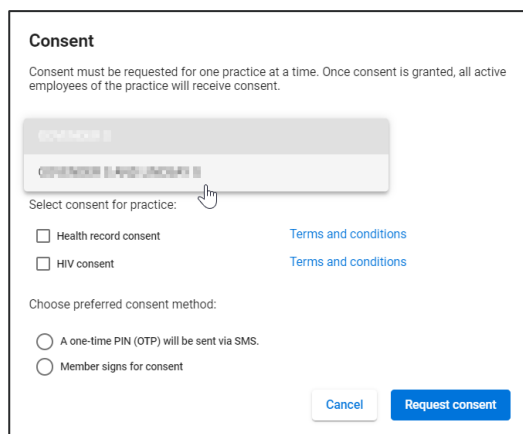
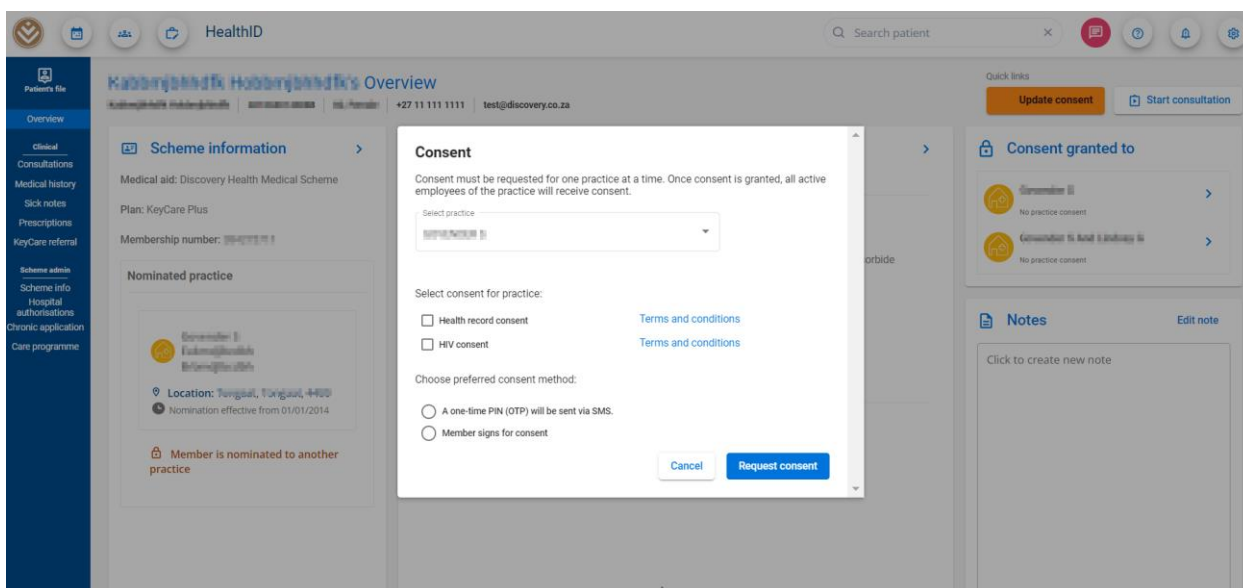
When you click on **Update consent**, HealthID will tell you why the consent needs to be updated.

- When you click on **Update consent** it will take you to the consent widget.

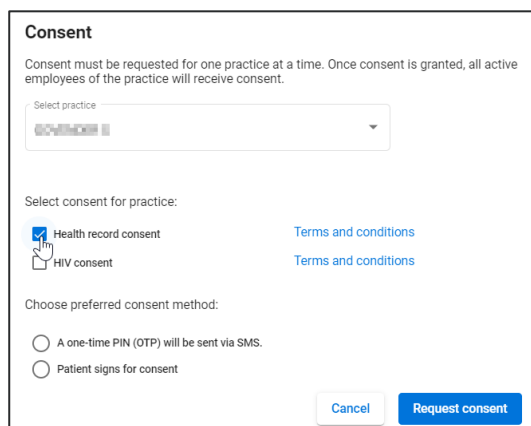




- On the consent widget, you must first select the practice.



- Select the consent type. There are two consent methods, namely an OTP (one-time pin) via SMS or signature consent.
 - For OTP consent, select the first method.





- Click on **Request consent**.

Consent

Consent must be requested for one practice at a time. Once consent is granted, all active employees of the practice will receive consent.

Select practice
[Dropdown menu]

Select consent for practice:

Health record consent [Terms and conditions](#)

HIV consent [Terms and conditions](#)

Choose preferred consent method:

A one-time PIN (OTP) will be sent via SMS.

Member signs for consent

[Cancel](#) [Request consent](#)

- Add the OTP and click on **Confirm**.

Medical history

Consent

An SMS has been sent to cellphone number *****1111 containing a one-time pin (OTP). Please enter the OTP in the field below.

[OTP input field]

[Cancel](#) [Confirm](#)

- You should now see the consent that has been granted from the patient file.

Quick links

[Some consent](#) [Start consultation](#)

Consent granted to

[Practice name]
Health record practice consent

[Practice name]
Gum disease G And Linkage G

No practice consent



If you select that the patient must sign for consent, a signature section should display.

Consent

Consent must be requested for one practice at a time. Once consent is granted, all active employees of the practice will receive consent.

Select practice
[Dropdown menu]

Select consent for practice:

Health record consent [Terms and conditions](#)

HIV consent [Terms and conditions](#)

Choose preferred consent method:

A one-time PIN (OTP) will be sent via SMS.

Patient signs for consent

Please hand the device to your patient to allow them to sign for consent to view their health information. Sign below by using your finger or mouse.

[Signature box] [Clear signature](#)

- Let the patient add their signature.
- Agree to the Terms and Conditions.
- Click on **Request consent**.

Select consent for practice:

Health record consent [Terms and conditions](#)

HIV consent [Terms and conditions](#)

Choose preferred consent method:

A one-time PIN (OTP) will be sent via SMS.

Patient signs for consent

Please hand the device to your patient to allow them to sign for consent to view their health information. Sign below by using your finger or mouse.

[Signature box with handwritten signature] [Clear signature](#)

(Patient) By signing, I agree to the terms and conditions for the above selected consent information

[Cancel](#) [Request consent](#)

You should now see the consent that has been granted from the patient file.