

# HealthID

ADVANCED CONVENIENCE. ENHANCED CARE.



## HOW TO CANCEL AN ONLINE CONSULTATION

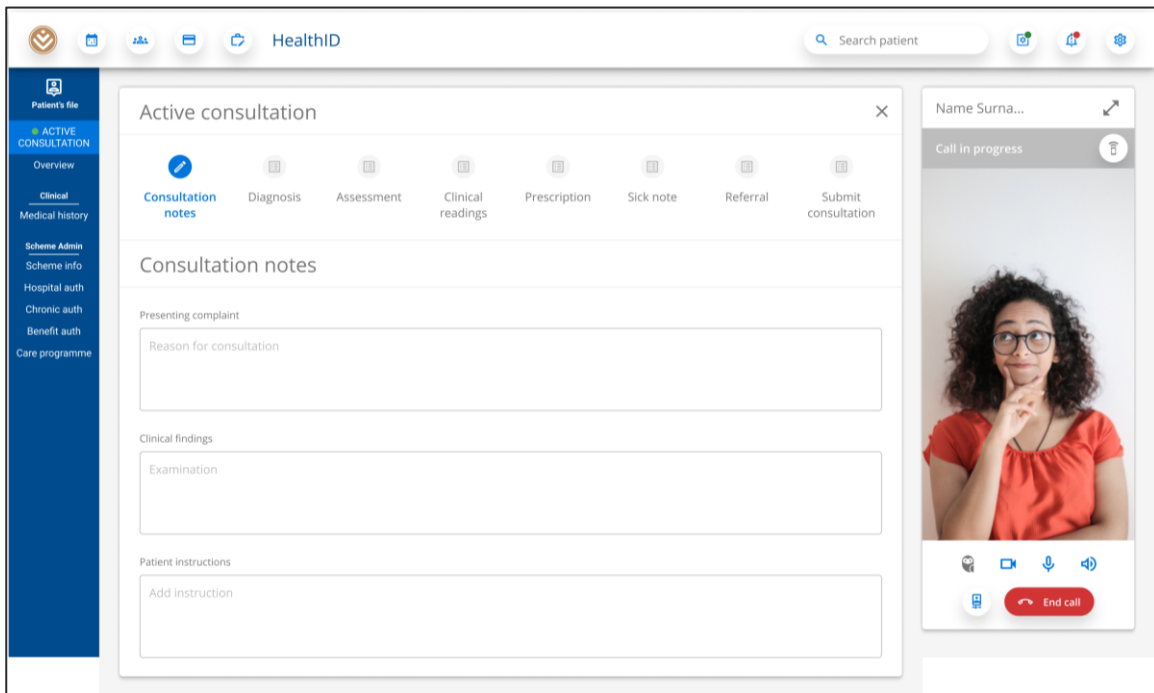
DISCOVERY HEALTH  
2023





## How to cancel an online consultation

1. If the user is in an active consultation, they can discard the consultation at any time by clicking the 'X' button on the top right of the 'Active consultation' page.



2. A confirmation pop-up will appear. Clicking the 'Discard consultation' option will discard the consultation and return the user to the patient's dashboard.

