

## Health D Advanced convenience. Enhanced care.



## HOW TO CANCEL AN - ONLINE CONSULTATION

DISCOVERY HEALTH 2023

Discovery Health (Pty) Ltd; registration number 1997/013480/07, is an authorised financial services provider and administrator of medical schemes.



1. If the user is in an active consultation, they can discard the consultation at any time by clicking the 'X' button on the top right of the 'Active consultation' page.

Active co	nsultation	×	Name Surna					
								Call in progress
Consultation notes	Diagnosis	Assessment	Clinical readings	Prescription	Sick note	Referral	Submit consultation	
Consultat	tion notes							-
Presenting compla	int							
Reason for co								1 20
Clinical findings								
Examination								
Patient instruction	S							Q 🗖
Add instructio								

2. A confirmation pop-up will appear. Clicking the 'Discard consultation' option will discard the consultation and return the user to the patient's dashboard.

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Active cor	nsultation		×	Name Surna				
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Consultation notes	Diagnosis	Assessment	Clinical readings	Prescription	Sick note	Referral	Submit consultation	
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Presenting complaint Reason for consultation				ON iN PROGR Ily in a consultati sultation?				
Clinical findings				Cancel	Discard con	sultation		
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Patient instruction:	6							
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