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HOW TO REDEEM A PREPAID VOUCHER

DISCOVERY HEALTH 2023

How to redeem a prepaid voucher

Method 1: From the dashboard

1. Navigate to the 'Payments' section of HealthID 2.0 by clicking on the 'Payments' icon on the dashboard or in the header.



Header icon.

2. Enter the relevant details on the 'Validate & redeem prepaid voucher' screen.

) 🗇 🛥 🖻 🖒 H	ealthID	Q Search patient	
- Validate & redeem prep	paid voucher		
Search patient to validate & redeem v	oucher		
ID/Passport No: 1 Card No: 9 T Card No: 9 T Email: namesurname@email.com Validate patient voucher Sufficient funds available for Online Sufficient funds available for physica	GP consultation		Refresh
Redeem patient voucher Consult Type	Please select the healthcare professional	Please select the healthcare practice	
Select consult type	•	 Intervisi(010000) 	•
			Redeem

a. Find the patient using the search bar.

Search patient to validate & redeem voucher	
Q. Search	

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b. Confirm that the patient's details are correct.

Jeanette Blair
ID/Passport No:
Card No: 9
Email: namesurname@email.com

c. Validate that the patient has sufficient funds for the voucher redemption.

Validate patient voucher	Refresh
Sufficient funds available for Online GP consultation	
Sufficient funds available for physical GP consultation	

d. Enter the voucher redemption details by selecting the consult type, the health professional visited and the associated practice.

	Redeem patient voucher					
Consult Type			Please select the healthcare professional		Please select the healthcare practice	
	Select consult type	•	and the second s	•	induces. Art. (31-201387)	•

e. Click 'Redeem' to redeem the voucher you have specified.



Method 2: From the patient's file

1. In the patient's file, navigate to the 'Prepaid health' item under the 'Payments' category.



Prepaid Health menu item in the patient file.

How to redeem a prepaid voucher

2. Enter the relevant details to complete the voucher redemption.

۲	HealthID	Q Search patient	
Patient's file Overview	← Prepaid Health 42, Female jb@gmail.com		
Clinical Consultation Medical history Sick notes Prescriptions KeyCare Referral Scheme Admin Scheme Info	Validate & redeem prepaid voucher Select available vouchers for <jeanette blair=""> Physical GP consultation Online GP consultation Telephonic GP consultation Insufficient funds available</jeanette>		Oneck vouchers funds
Hospital auth Benefit auth Chronic auth Care programme Payments Prepaid health	Practice details Please select the healthcare professional	Please select the healthcare practice	Redeem selected voucher

Prepaid Health in Patient File.

a. Select the prepaid voucher to redeem. If the patient has insufficient funds, the voucher type will not be selectable. If the member's funds have changed since the page was loaded, the user can click the "Check vouchers funds" button to refresh the section.

Validate & redeem prepaid voucher	ϕ Check vouchers funds
Select available vouchers for <jeanette blair=""></jeanette>	
Physical GP consultation	
Online GP consultation	
Telephonic GP consultation Insufficient funds available	

b. Enter the health professional visited and the associated practice details.

Pra	actice details					
Please select the healthcare professional			Please select the healthcare practice			
	Automotiva -		•	1.000 (1.000)		*
						Redeem selected voucher
Rec	eem patient voucher					
Con	sult Type		Please select the healthcare professional		Please select the healthcare practice	
S	lect consult type	•	Adamshi	÷	Advect # 2008/0	*
						Redeem

c. Click 'Redeem selected voucher' to redeem the voucher you have specified.

Redeem selected voucher

How to	redeem	а	prepaid	voucher

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