



DISCOVERY HOME CARE

A guide to
Discovery Home Care Services

YOU CAN GET HOME-BASED CARE

Discovery Home Care is a service provider that offers home-based care. Using the services of Discovery Home Care you, as a member that belongs to a scheme administered by Discovery Health, can receive care in the comfort and familiar surroundings of your home. Discovery Home Care is an accredited service provider that offers you high-quality service from professional nurses who have received additional quality training from Discovery Health (Pty) Ltd.



Experience the benefits of Discovery Home Care

Improved experience and service: You do not have to travel to a facility to receive care. You can receive treatment in the comfort of your own home and have accredited nurses or care workers take care of you there.

Maintained and improved quality of care and outcomes: Highly skilled nurses deliver quality home care in a professional manner.

Prevention of hospital admissions and shortening length of stays: Certain treatment can be provided in a home environment, making it possible to receive care without being admitted to hospital. Discovery Home Care can also assist to reduce the standard number of days in hospital, making it possible for you to recover in the familiar surroundings of your home.



Areas where Discovery Home Care is available

Discovery Home Care has a national footprint and services are available to you throughout South Africa.



You need to apply for these services

Certain criteria need to be met before the services available through Discovery Home Care will be paid for, just like in the case of hospital admissions. This will ensure that appropriate medical care is paid for from your relevant medical scheme benefits, including the Hospital Benefit, Advanced Illness Benefit and the Compassionate Care Benefit.

Discovery Home Care is also available to non-Discovery Health members, however this would be billed in their private capacity.

Discovery Home Care will provide quality nursing or care worker support in your home for the following:

Service	What it involves	Your medical scheme covers it
End-of-life care	End-of-life care provided by nurses or care workers in partnership with the Hospice Palliative Care Association of South Africa.	Paid from the Compassionate Care Benefit up to a set limit for a person once in their lifetime. Oncology-related conditions are paid from the Advanced Illness Benefit.
IV infusions	The administration of IV antibiotics, iron treatment, enzymes, steroids, re-hydration fluids and immunoglobulins if your condition is stable and hospital admission is not required.	Paid from the Hospital Benefit if funding is approved (for example, in place of hospitalisation).
Wound care	Wound care for venous ulcers, diabetic foot ulcers, pressure sores and other moderate to severe wounds if your condition is stable and hospital admission is not required.	This type of care could be paid from your Hospital Benefit if funding is approved (for example, in place of hospitalisation).
Postnatal care	This service offers home visits for mothers, and there babies. This service includes three day visits by a midwife, within a six-week postnatal period.	This type of care will be paid from the Hospital Benefit if funding is approved (for example, in place of hospitalisation).

How to apply for Discovery Home Care services

To access any of the Discovery Home Care services, please email us at homecare@discovery.co.za or call us on 0860 462 273. One of our qualified Discovery Home Care consultants will contact you to arrange the service.

Discovery Home Care services are available to the following Schemes administered by Discovery Health

- Angolovaal Group Medical Scheme
- Bankmed
- Discovery Health Medical Scheme
- Engen Medical Benefit Fund
- LA Health Medical Aid Scheme
- M-Med Option of the Naspers Medical Fund
- Netcare Medical Scheme
- Quantum Medical Aid Society
- Retail Medical Scheme
- Tsogo Sun Group Medical Scheme
- TFG Medical Aid Scheme
- Remedi Medical Aid Scheme