

## Discovery Bank UK visa support benefit guide

Discovery Bank has partnered with VFS Global to make applying for your UK visa easier, faster and more convenient, so your journey starts stress-free.

Through this exclusive partnership, qualifying Discovery Bank clients access first-class visa application services, including the On-Demand Mobile Visa (ODMV) service and a dedicated Visa Application Centre (VAC) at 1 Discovery Place, offering greater comfort and convenience throughout the process.

### About the service

This service is designed to simplify the administrative steps of your UK visa application. Before using any of the VFS Global services, you must first apply and pay for your visa on the official [UK government website](#) and obtain a valid Global Web Form (GWF) reference number.

Once your application is submitted through the UK government portal, VFS Global, in partnership with Discovery Bank, assists with the supporting steps such as appointment scheduling, document handling, biometric capture and enrolment, and passport courier services.

Please note that VFS Global and Discovery Bank provide administrative support only and do not influence visa processing times or decisions. All applications are assessed by the UK consulate.

### Who qualifies for this benefit

This benefit is available to qualifying Discovery Bank clients, with access tailored by account tier:

#### Purple Suite clients:

- Enjoy preferential access to On-Demand Mobile Visa (ODMV) at a 25% discounted rate.
- Exclusively access the 1 Discovery Place (1DP) Visa Application Centre.

#### All other qualifying Discovery Bank clients:

- Exclusively access the 1 Discovery Place Visa Application Centre.

### Services available

#### 1. On-Demand Mobile Visa (ODMV)

This is a premium at-home visa application experience, ideal for individuals or families seeking convenience and comfort. VFS Global will come to your home, office, or preferred location to assist with your UK visa application, biometrics and document submission. This service:

- Is available in select major cities: Johannesburg, Cape Town, Durban and Pretoria
- Is an appointment-only service

- Is available for individual clients and dependants linked to a primary Purple Suite account holder
- Includes document handling, biometrics and passport courier return.

## 2. UK visa applications at 1 Discovery Place (1DP)

Enjoy a smoother, more efficient visa application process at Discovery's exclusive VFS Global facility. The 1 Discovery Place Visa Application Centre is available exclusively to Discovery Bank clients, offering a bespoke service, centrally located service designed for ease and convenience, with shorter wait times. Features of this service are:

- Exclusive access to the dedicated Visa Application Centre for Discovery Bank clients
- Appointment-only service

### How to access the benefit

Apply for your visa on the official [UK government website](#) and obtain a Global Web Form (GWF) number.

For **On-Demand Mobile Visa (ODMV)** – Purple Suite clients only:

- View benefit details on the Vitality Travel platform.
- Contact your Purple Travel Consultant to book your appointment.

For **1 Discovery Place (1DP)** Visa Application Centre:

- Log in to the Vitality Travel platform.
- Select UK Visa Support Services.
- You'll be securely redirected to the VFS Global booking site to schedule your appointment.

### Important information

- All clients must first apply and pay for their UK visa on the official UK government website and obtain a valid GWF number before using any of the VFS Global services.
- VFS Global and Discovery Bank provide administrative support only. Neither party has any influence over visa decisions or processing times. All applications are assessed by the UK consulate.
- Transport costs for ODMV services are variable and will be confirmed before booking confirmation.
- Walk-ins are not permitted at 1DP. Appointments are required in advance.

### Your discount savings

- Your discount depends on your qualifying Discovery Bank account.
- Purple Suite clients enjoy preferential rates.
- All other qualifying Discovery Bank clients have access to a complimentary, bespoke visa support service available exclusively at 1 Discovery Place.

## Third party consent

By using this benefit, you acknowledge and agree to the terms outlined in [Discovery's Privacy Statement](#) and the [VFS Global privacy policy](#). You consent to Discovery Vitality (Pty) Limited, Discovery Bank Limited and our partner VFS Global processing your personal and transactional information as necessary to facilitate and administer this benefit effectively.

## Contact us

For assistance or to book your service:

- Purple Suite clients: Contact your Purple Travel Consultant to book the On-Demand Mobile Visa (ODMV) service.
- For the 1DP service, all Discovery Bank clients visit the Vitality Travel website to book your appointment.
- For queries about your booking once made, contact VFS Global directly on:
  - ODMV service: [odmv\\_UKVI\\_discovery@vfsglobal.com](mailto:odmv_UKVI_discovery@vfsglobal.com)
  - 1DP service: [odmv\\_UKVI\\_1dp@vfsglobal.com](mailto:odmv_UKVI_1dp@vfsglobal.com)

For all the rules of the Discovery Bank Purple Suite benefits, please visit [www.discovery.co.za](http://www.discovery.co.za) or speak to a Discovery Purple Private Consultant. Limits, terms and conditions apply.

Specific limits, terms and conditions apply to each benefit and may change at any time. We will inform you when we make product or benefit changes.