

Dear Doctor

Discovery Health KeyCare Start GP contract

Despite ever-rising healthcare needs, particularly in lower-income groups, economic pressures have stunted the expansion of the South African private healthcare sector.

To address this challenge, we have restructured the Discovery Health Medical Scheme KeyCare plan range. These enhancements greatly improve access to private healthcare for new patients, and increase affordability for existing scheme members, assuring their ongoing access to private care.

The Discovery Health Medical Scheme KeyCare Start plan is centred around a number of regional integrated-healthcare delivery hubs. All parties in the healthcare delivery network are connected through defined referral pathways on a purpose-built digital platform.

Your GP Network practice profile identifies your practice as one of the most effective at managing the overall healthcare needs of your patients. In recognition of your care outcomes, we invite you to participate in one of the 20 new focused-care delivery hubs established for the KeyCare Start plan. Participation within a healthcare hub will be based on the criteria listed at the end of this document.

We would greatly appreciate your participation in actualising a new vision for healthcare under this innovative-care delivery model that sets a new benchmark for practice sustainability and patient care.

Regards



Darren Sweidan

Head: Health Professional Unit

Strategic Risk Management

Discovery Health

KeyCare Start GP participation criteria

I will comply with the following participation criteria and I agree:

1. To work collaboratively with all participants toward the highest levels of care quality and total cost efficiency
2. That reimbursement will be based on the KeyCare GP Network agreement
3. To coordinate referrals for elective care with participating specialist designated service providers, by using digital platforms
4. To comply with the benefit rules and designated service providers that form part of the KeyCare Start regional hub.
5. To share information as part of a peer-stewardship programme
6. To work collaboratively within the healthcare delivery hub to enhance patient access through extended consulting times, in the long run
7. That an additional value-based reimbursement model will be developed with all parties over time
8. To maintain acceptable clinical and ethical standards in accordance with the Health Professions Council of South Africa's code of conduct.

By ticking the "I agree to Participation Criteria" box on HealthID, I agree to participate in the KeyCare GP Start Network.

Ongoing participation depends on an annual GP quality profile review. Either party can cancel the participation with 30 days' written notice.