

Exclusive offer on **British Airways** (operated by Comair) flights.

For 24 hours only!

These terms and conditions apply to the *Exclusive offer on British Airways (operated by Comair) flights for 24 hours only* promotion. Qualifying Vitality Health members and Discovery Bank clients with Vitality Money can get an upfront additional 30% off the base fare when booking domestic or regional British Airways (operated by Comair) flights.

By taking part in this promotion, you agree to and accept these terms and conditions.

Definitions

- 1. The promoters are Discovery Bank Ltd (Discovery Bank), Discovery Vitality (Pty) Ltd (Discovery Vitality or Vitality), Comair and British Airways (operated by Comair), also referred to as 'promoters', 'us', 'we', and 'our'.
- 2. The 'client' is the qualifying person who receives the promotion email.
- 3. The 'participant' is the qualifying client who chooses to take part in the promotion.

Who qualifies for the promotion

- For 24 hours only on 19 August 2021 at 00:00 until 23:59, an upfront additional 30% off the base fare when booking domestic or regional economy class flights with British Airways (operated by Comair) is available to:
 4.1. Vitality Health members
 - 4.2. Clients with a qualifying Discovery Bank product with Vitality Money.
- 5. This promotion is open to clients who live in South Africa, are 18 years or older, and are qualifying Discovery Vitality members, Discovery Bank clients or both who have access to the travel benefit.
 - 5.1. Discovery Bank clients must meet the following requirements to qualify:
 - 5.1.1. They must have a qualifying Discovery Bank product
 - 5.1.2. They must have Vitality Money activated
 - 5.1.3. They must pay for their flights with their Discovery Bank credit card, Discovery Miles or a combination of both
 - 5.1.4. Their account must be in good standing.

How the promotion works

The sale and discounted fares start on 19 August 2021 at 00:00 until 23:59 for British Airways (operated by Comair) South African domestic and regional flights.

- 6. The promotion is in partnership with kulula.com and facilitated through the <u>www.kulula.com</u> booking platform only. Flights booked on ba.com do not qualify for this promotion.
- 7. You have to log in to your Discovery profile using your Discovery username and password on <u>www.kulula.com</u> to book your flights to qualify for the promotion.
- 8. The 30% discount applies to the base fare only and has already been applied once you log on to kulula.com with your Discovery profile. YQ and other taxes are not discounted.
- 9. Your Discovery Vitality or Discovery Bank travel benefit saving (or both) will apply at check out to the already discounted base fare.
- 10. The offer is valid on all domestic one-way and return flights. The offer is valid on all one-way regional and return flights originating from South Africa.
- 11. Seven local and regional destinations will be operated when we restart (Durban, Cape Town, Johannesburg, Port Elizabeth, East London, Harare and Victoria Falls).
- 12. Sale and discounted fares depend on limited availability; may not be available on all days or for particular flights; may change without notice; and are non-refundable, and non-transferable.
- 13. When various people are simultaneously viewing the same booking fare online, we will allocate that fare to the first person to complete payment. Your booking isn't guaranteed until payment has been confirmed and the ticket issued.
- 14. The sale and discounted fares are pre-allocated in the system and reflect as the published fares. All taxes are included.
- 15. Bookings may be changed under the British Airways 'Book with Confidence' commitment found on ba.com/confidence.
- 16. Discounted fares are available on economy class (Traveller) for travel from 1 September 2021 until 27 March 2022.
- 17. In terms of section 16 (3) of the Consumer Protection Act (CPA), you can only cancel the sale bookings of promotional deals outlined in this communication that were made as a result of receiving this email. You can cancel your booking in writing within five working days of paying for the booking by emailing vitalitytravel@comair.co.za.
- 18. Flight fares displayed in this promotion may fluctuate due to the foreign currency exchange rate at the time of booking.
- 19. You will be regarded as a no-show by the airline and will forfeit your seat as well as the fare that is allocated to that leg of your flight reservation in either of these cases:
 - 19.1. You fail to check in for a flight within the allocated time before the scheduled departure
 - 19.2. You fail to board at the stipulated time.

A no-show isn't entitled to a refund for the value of the flight missed unless otherwise specified in the fare rules that apply to the promotion. Your return or any onward flight segments will also be cancelled but may be re-instated if you contact us immediately on +27 11 921 0490 to request this.

- 20. You must make sure to apply your flight saving at the time of booking; Vitality and Comair cannot refund you once you have made the booking without the flight saving applied.
- 21. All queries should be referred to the Vitality Travel call centre on <u>vitalitytravel@comair.co.za</u> or 011 921 0490.

General rules

22. We reserve the right to cancel or change the promotion rules without giving notice ahead of time. If this happens, you lose and abandon any rights you may have against us, our affiliates and associated companies to the extent that the law allows.

- 23. We and the Discovery Group of companies will not be legally responsible if travellers cannot travel due to COVID-19 or positive COVID-19 results. All clients must adhere to all COVID-19 protocols and requirements before traveling.
- 24. If the law requires it, we reserve the right to cancel this promotion immediately and without notice, especially if it's held to be unlawful. If this happens, all participants agree to lose any rights that they may have in terms of this promotion. You accept that you can take no action against us or our partners to the extent that the law allows.
- 25. We are not legally responsible for any misrepresentation caused due to an unintentional copy error, typing error or omission that may occur in any promotional material.
- 26. Any violation or attempt to violate any of these rules will result in immediate disqualification.
- 27. You need to get your own tax advice about any benefit you may get in terms of these rules. We aren't responsible for any tax consequences.
- 28. You understand and agree that to participate in the promotion, we must collect and use your personal information. This promotion falls under the terms of the privacy statement for <u>Discovery Bank</u> and <u>Discovery Vitality</u>.
- 29. Additional Vitality and British Airways (operated by Comair) terms and conditions apply.
- 30. Please read the Discovery Bank terms and conditions for more information.
- 31. By participating in this promotion you agree to be bound by these terms and conditions and the <u>Vitality Main</u> <u>Rules</u>.
- 32. Additional partner terms and conditions apply.
- 33. If you have any further questions about our products, please contact your financial adviser. To speak to one of our Discovery Bankers, please call 0800 07 96 97.

19 August 2021