

Terms and conditions: Discovery Vitality and the Apple Watch Ultra upgrade and activation fee refund campaign

1. The promoters are Discovery Vitality (Pty) Ltd (“Discovery Vitality”) and Discovery Bank Ltd (“Discovery Bank”).
2. These terms and conditions apply to qualifying Discovery Bank clients.
3. The promotion starts on **24 April 2023 and ends 31 May 2023**.
4. The promotion is valid while stocks last.
5. This promotion is only open to qualifying Discovery Bank credit cardholders who:
 - 5.1. Are Vitality Health members:
 - 5.1.1. Only one qualifying member per Vitality Health policy can activate the Vitality Active Rewards with Apple Watch benefit every 24 months.
 - 5.2. You must be a primary account holder or a secondary cardholder, that meets certain qualifying criteria which includes, but is not limited to, having a Discovery Bank credit card linked to a qualifying Discovery Bank product with Vitality Money. Qualifying Discovery Bank products include:
 - A Discovery Bank Card Account
 - A Discovery Bank Suite
 - 5.3. Have a Discovery Bank credit card that is in good standing. For a definition of “good standing” view the [Discovery Bank terms and conditions](#).
 - 5.4. Your qualifying Discovery Bank credit card must have a credit limit of at least R15,000 and an available balance of at least R5,000.
 - 5.5. Members with an active Discovery Card issued before the launch of Discovery Bank that is now being administered by Discovery Bank, will need to [switch to a new Discovery Bank credit card product](#) to activate the Vitality Active Rewards with Apple Watch benefit.
6. To participate in this Apple Watch activation fee refund campaign, you agree to and accept these terms and conditions.

What you need to know

7. Eligible participants must do the following between **24 April 2023 and 23:59 on 31 May 2023**:
 - 7.1. Activate the [Vitality Active Rewards](#) with [Apple Watch benefit](#) and pay the full activation fee of R1,199.
 - 7.2. Redeem the redemption code and collect your Apple Watch Ultra at a participating iStore.

- 7.3. Your activation fee will be refunded before the end of the month following the date in which you successfully redeemed the redemption code and collected your Apple Watch Ultra.
- 7.4. The Vitality Active Rewards with Apple Watch benefit applies to **Apple Watch Series 8 (GPS)** Aluminum Case Sport 40mm or **Apple Watch SE (GPS + Cellular)** Aluminum Case Sport 40mm. Once you have activated the Vitality Active Rewards with Apple Watch benefit, go into your nearest iStore to pay in the upfront difference between the **Apple Watch Series 8** and the Apple Watch Ultra. Once you have collected your watch, get active to reach all your weekly Vitality Active Rewards Exercise goals to fund your Apple Watch in full over 24 months (Limited to the retail value of the Apple Watch Series 8 (GPS) as of the date of collection).

Download the Discovery app and activate Vitality Active Rewards with Apple Watch

8. Download or update to the latest version of the Discovery app. Then log in on your iPhone or go to the [Discovery website](#).
 - 8.1. Navigate to 'Vitality Active Rewards' and select 'Help'.
 - 8.2. You will be redirected to the Discovery Corporate app.
 - 8.3. Once in the Discovery Corporate app, select 'Apple Watch'.
 - 8.4. Click on the 'Get started' button. Please note: Only one member per Vitality Health policy can activate this benefit every 24 months. Only a principal member, spouse or an adult dependant (who is 21 years or older) qualifies for the Apple Watch benefit on the Vitality Health policy.
 - 8.5. Follow the process as instructed by confirming your details and paying the admin fee using your qualifying Discovery Bank credit card. The admin fee will be deducted from your qualifying Discovery Bank credit card within 24 hours once you have activated the benefit.

Collect your Apple Watch using your proof of payment

9. Once you have successfully paid your admin fee, you will get a digital proof of payment, which you can access any time on your Discovery app.
10. Use your proof of payment, to collect your Apple Watch Ultra at your nearest iStore. You will need to pay the price difference between the Apple Watch Series 8 and the Apple Watch Ultra upfront before collection. It cannot be used online.
11. Your Apple Watch and proof of payment are not transferable. It cannot be exchanged for cash or any other iStore product.
12. Your proof of payment is only valid for 90 days from its date of issue. Your activation fee proof of payment is not transferable and cannot be exchanged for cash.
13. View the [Vitality Active Rewards with Apple Watch rules](#) for more information.

Link your Health app and your Apple Watch to Discovery Vitality to start earning Vitality Fitness points / Vitality Health points

14. Once you have collected your Apple Watch, link it to Vitality to start earning Vitality points towards your Vitality Active Rewards Exercise goals. Use the Discovery app to link your Apple Watch by navigating to the Vitality section and selecting *Devices and apps*.

Here's a step-by-step guide on how to link your Apple Watch:

Step 1: Make sure that your iPhone has the Health app and the latest version of the Discovery app installed. The Health app is available on iPhone (you need iPhone 6s or a later model to use Apple Watch).

Step 2: Log in to the Discovery app and navigate to the Vitality Active Rewards section and select *Devices and apps* from the Vitality menu.

Step 3: A confirmation page will pop up on your screen. Tap *Get started* to authorise the Health app and choose the data that you would like to share.

Step 4: Once you have confirmed the information you would like the Health app to share with Vitality, tap *Allow*. You can update the data permissions that you have given Vitality by using the Health app on your iPhone. To do this, open your Health app and select 'Discovery' from the apps under the Sources section. Then choose the workout information which you would like to share with Vitality. If you have any problems uploading your workout data, please visit the Health app website for more information.

For more information about Vitality Active Rewards and Apple Watch, click [here](#).

Additional terms and conditions

15. This offer is only valid in South Africa.
16. You need to get your own tax advice about any benefit you may get in terms of these rules. Discovery will not be responsible for any tax consequences.
17. The Promoters have the right to cancel or change the promotion rules by providing notice to participants. Participants will lose and abandon any rights they may have against the Promoters, their affiliates or associated companies to the extent permitted by law.
18. The promoters do not take any responsibility and will not be held liable for any loss, injury or damage of any nature caused as a result of the participants' engagement in the campaign or the use of the abovementioned reward*
19. If required by law or other reasons, the Promoters reserve the right to end this promotion immediately and without notice. If this happens, all participants agree to lose any rights that they may have in terms of this promotion and understand and agree that they will have no recourse against the Promoters or their agents. The Promoters also have the right to end this promotion immediately and without notice if the promotion is held to be or becomes

unlawful. Unless otherwise stated, this reward cannot be used in conjunction with any other promotion, discount or voucher*

20. Discovery Vitality and Discovery Bank are not responsible for any misrepresentation caused due to an unintentional copy error, typing error or missing content on any promotional material.
21. Breaking or attempting to break any of the above rules will result in immediate disqualification.
22. Participants in this promotion understand and agree that to offer the promotion, the Promoters must collect and use personal information about participants. This promotion falls under the terms of the Promoters privacy statements.
23. Members with an existing Apple Watch with Vitality Active Rewards benefit during the campaign period will not be eligible or able to participate in this offer.
24. The [Vitality Health Main Rules](#) and the Vitality Active Rewards with Apple Watch benefit terms and conditions apply. [Click here](#) to view the Vitality Active Rewards with Apple Watch benefit terms and conditions.