

DHMS KEYCARE SERIES 2024

The KeyCare network provides full cover throughout a member's healthcare journey from primary day-to-day needs to emergency care and hospital admissions.

ACCESS TO URGENT CARE 24/7



One online consult for urgent care with a doctor per family per year, available 24/7



Digital prescriptions included

COMPREHENSIVE DAY-TO-DAY BENEFITS



Unlimited consultations with a nominated GP for members on KeyCare Plus, KeyCare Start and KeyCare Start Regional



Cover for **prescribed medication** from our medicine list for members on KeyCare (excluding KeyCare Core)

All associated costs related to treatment, such as x-rays and blood tests, covered within the KeyCare network and referral pathway (excluding KeyCare Core)

Additional benefits including cover for specialist consultations, maternity, chronic conditions and oncology

COVER FOR HOSPITALISATION AND EMERGENCIES



One casualty visit with a R475 copayment per KeyCare Plus member per year at any KeyCare hospital casualty unit. An after hours visit at select KeyCare Start GPs



Full cover for approved hospital admissions within KeyCare hospital network



Network rules are suspended in medical emergencies

CONVENIENT ACCESS TO PRIMARY CARE IF NOMINATED GP IS UNAVAILABLE



Two nurse consultations per member per year within the KeyCare Primary Care Clinic Network for KeyCare members (excluding KeyCare Core)



Ability for nurse to virtually connect with a doctor during the consultation



Medicine dispensed immediately



Referral for face-to-face consultation with network GP if needed

KEYCARE BENEFIT DIFFERENTIATORS

- The KeyCare series is on average **5.2% more affordable** than the next 7 largest open medical scheme competitors.
- Unlimited hospital cover** in KeyCare Network hospitals;
 - All mental health admissions covered in full at a network facility.
 - No limit on neonatal intensive care, high care or intensive care.
 - No limit on HIV related admissions.
- Comprehensive pre and post maternity benefits** including 8 pre-natal consultations, 2 ultrasound scans, necessary blood tests, 2 post natal GP/Specialist, consultations, a breastfeeding consultation, access to a dietician, 2 mental healthcare consultations, up to 5 antenatal/postnatal classes or consultations.
- Support for **mental health and wellness**;
 - All members have access to the **Mental Wellbeing Assessment** on the Discovery Health app, with funding for a GP or psychologist consultation for at-risk members and onward referral for enrollment on the Metal Healthcare Programme.
 - Eligible members have access to the first ever medical scheme funded **digital therapeutics for depression** product in South Africa.
- Casualty cover** with after hours care at select KeyCare Start GPs and cover for one visit in any casualty unit at one of the KeyCare network hospitals for KeyCare Plus members (member pays the initial R475).
- Comprehensive day-to-day benefits**:
 - Unlimited consultations with allocated GP**, pre-authorisation needed after 15th visit
 - One **virtual urgent care consultation** with a GP per person per year via the Discovery Health app
 - Specialist cover** up to R5,300 on KeyCare Plus and KeyCare Core, and up to two visits up to R2,650 on KeyCare Start and KeyCare Start Regional per person per year

Contributions 2024	P	PAC
DHMS KeyCare Start Regional		
R0- R10 100	R1 102	R2 868
R10 101 - R15 250	R1 666	R4 067
R15 251+	R2 597	R5 989
DHMS KeyCare Start		
R0 - R10,100	R1 239	R3 233
R10,101 - R15,250	R2 085	R4 987
R15,251+	R3 247	R7 377
DHMS KeyCare Core		
R0 - R9 450	R1 286	R2 908
R9 451 - R15 250	R1 604	R3 606
R15 251+	R2 454	R5 465
DHMS KeyCare Plus		
R0 - R9,450	R1 652	R3 905
R9,451 - R15,250	R2 271	R5 182
R15,251+	R3 354	R7 605

Exceptional value from DHMS and the WELLTH Fund

For 2024, all Discovery Health Medical Scheme members have access to the WELLTH Fund – a once per lifetime benefit that covers up to R10 000 per family of risk funding for a comprehensive list of health screening and preventative healthcare services, over and above the annual Screening and Prevention Benefit

