

KEYCARE

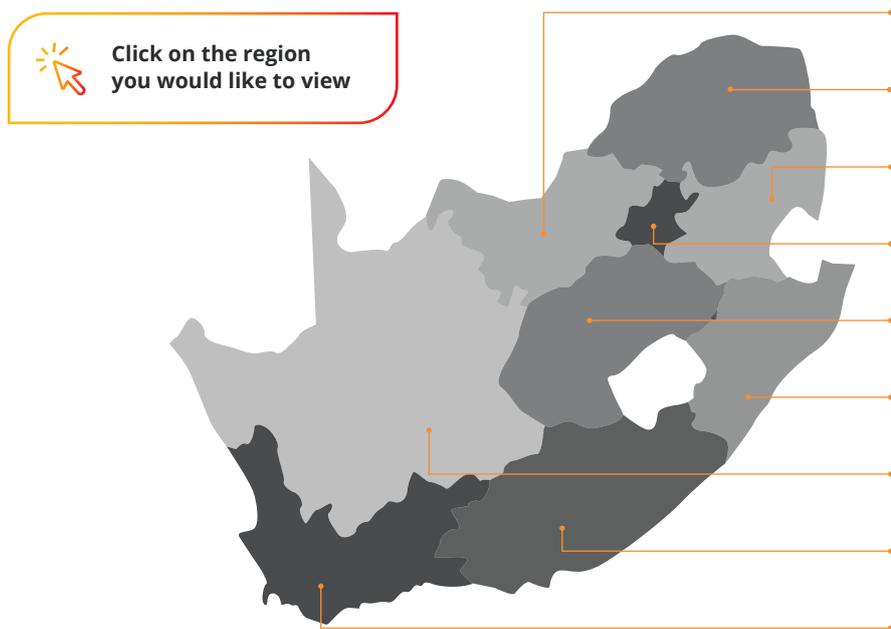
PRIMARY CARE CLINIC NETWORK 2026

Find a network facility for your health plan option



KeyCare Primary Care Clinic Network

Members on KeyCare Plus, KeyCare Start and KeyCare Start Regional plans have access to two annual network nurse-led consultations within the KeyCare primary care clinic network. Members can utilise this benefit as an alternative should their nominated GP be unavailable, or they require healthcare assistance and are not in close proximity to their nominated GP.



View other network providers using find a healthcare provider tool on the Discovery Health app.



Doctor Networks



Medicine Networks



Hospital Networks



Day Surgery Networks

All network lists can change at any time. Please go to www.discovery.co.za > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.

Find a healthcare provider and the Discovery Health app are brought to you by Discovery Health (Pty) Ltd; registration number 1997/013480/07, an authorised financial services provider and administrator of medical schemes.

The Discovery Health Medical Scheme 2024 benefit updates are awaiting formal approval from the Council for Medical Schemes



City	Suburb	Practice name
FREE STATE		
Bethlehem	Bethlehem	▪ Clicks Pharmacy – Bethlehem
Bloemfontein	Bayswater	▪ Clicks Pharmacy – Bayswater
	Bloemfontein Central	▪ Clicks Pharmacy – Loch Logan
	Brandwag	▪ Clicks Pharmacy – Mimosa
	Fichardt Park	▪ Clicks Pharmacy – Fichardtpark
	Langenhoven Park	▪ Clicks Pharmacy – Dynarc Walk
Ficksburg	Ficksburg	▪ Clicks Pharmacy – Ficksburg
Kroonstad	Kroonstad Central	▪ Clicks Pharmacy – Kroonstad – Cross Street
Lejweleputswa	Virginia	▪ Unjani Clinic – Virginia
Mangaung	Bothsabelo	▪ Unjani Clinic – Botshabelo
	Dewetsdorp	▪ Unjani Clinic – Dewetsdorp
Sasolburg	Sasolburg	▪ Clicks Pharmacy – Sasolburg
Thabo Mufatsanyane	Qwaqwa	▪ Unjani Clinic – Qwaqwa
Virginia	Virginia	▪ Clicks Pharmacy – Virginia
Welkom	Welkom Central	▪ Clicks Pharmacy – Goldfields
GAUTENG		
Akasia	Karenpark	▪ Clicks Pharmacy – Wonderpark
Alberton	Meyersdal	▪ Clicks Pharmacy – Meyersdal
	New Redruth	▪ Clicks Pharmacy – Alberton
Benoni	Benoni	▪ Clicks Pharmacy – Lakeside
	Northmead	▪ Clicks Pharmacy – Oakfields
	Rynfield	▪ Clicks Pharmacy – Northmead Square
Boksburg	Jansen Park	▪ Clicks Pharmacy – East Rand Mall
	Parkrand	▪ Clicks Pharmacy – Parkrand
Brakpan	Tsakane	▪ Clicks Pharmacy – Tsakane
Centurion	Centurion Central	▪ Clicks Pharmacy – Centurion
	Doornkloof 391-Jr	▪ Clicks Pharmacy – Irene Mall
	Monavoni	▪ Clicks Pharmacy – Forest Hill
	Rooihuiskraal North	▪ Clicks Pharmacy – Mall At Reds



City	Suburb	Practice name
GAUTENG		
City Of Johannesburg	Alexandra	▪ Unjani Clinic – Alexandra
	Berea	▪ Unjani Clinic – Berea
	Bram Fischerville	▪ Unjani Clinic – Bram Fischerville
	Cosmo City	▪ Unjani Clinic – Cosmo City
	Freedom Park	▪ Unjani Clinic – Freedom Park
	Lenasia	▪ Unjani Clinic – Lens Ext 10
	Lenasia South	▪ Unjani Clinic – Lenasia South
	Lufhereng	▪ Unjani Clinic – Lufhereng
	Malvern	▪ Unjani Clinic – Malvern
	Newlands	▪ Unjani Clinic – Newlands
	Pimville	▪ Unjani Clinic – Pimville
	Protea Glen	▪ Unjani Clinic – Protea Glen
	Turfontein	▪ Unjani Clinic – Turfontein
	Woodmead	▪ Clicks Pharmacy – Woodmead Retail Park
	City Of Tshwane	Doringkloof
Fleurhof		▪ Unjani Clinic – Fleurhof
Garankuwa		▪ Unjani Clinic – Garankuwa
Hammanskraal		▪ Unjani Clinic – Hammanskraal
Itsoseng		▪ Unjani Clinic – Itsoseng
Karen Park		▪ Unjani Clinic – Karen Park
Lotus Gardens		▪ Unjani Clinic – Lotus Gardens
Mamelodi		▪ Unjani Clinic – Mamelodi
Mooiplaas		▪ Unjani Clinic – Mooiplaas
Nellmapius		▪ Unjani Clinic – Nellmapius
Pretoria North		▪ Unjani Clinic – Pretoria North
Soshanguve		▪ Unjani Clinic – Soshanguve
South View		▪ Unjani Clinic – South View
Zwavelpoort		▪ Unjani Clinic – Zwavelpoort
Edenvale		Edenvale
	▪ Clicks Pharmacy – Karaglen	



City

Suburb

Practice name

GAUTENG

Ekurhuleni

Albertsdal	■ Unjani Clinic – Albersdal
Barcelona	■ Unjani Clinic – Barcelona
Carnival Green	■ Unjani Clinic – Carnival Green
Chloorkop	■ Unjani Clinic – Chloorkop
Clayville	■ Unjani Clinic – Clayville
Daggafoontin	■ Unjani Clinic – Daggafoontin
Greenfield	■ Unjani Clinic – Greenfield
Katlehong	■ Unjani Clinic – Katlehong
Kopanong	■ Unjani Clinic – Kopanong
Langaville	■ Unjani Clinic – Langaville
Leondale	■ Unjani Clinic – Leondale
Magagula Heights	■ Unjani Clinic – Magagula Heights
Ramaphosa	■ Unajni Clinic – Ramaphosa
Slovo Park	■ Unajni Clinic – Slovo Park
Tokoza	■ Unjani Clinic – Tokoza
Tsakane	■ Unjani Clinic – Tsakane
Vosloorus	■ Unjani Clinic – Vosloorus
Wattville	■ Unjani Clinic – Wattville
Wright Park	■ Unjani Clinic – Wright Park

Fochville

Fochville	■ Clicks Pharmacy – Losberg
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Germiston

Bedfordview	■ Clicks Pharmacy – Village View
Eastgate	■ Clicks Pharmacy – Eastgate
Elspark	■ Clicks Pharmacy – Elspark
Primrose Hill	■ Unjani Clinic – Primrose Hill
Auckland Park	■ Clicks Pharmacy – Campus Square
Highlands North	■ Clicks Pharmacy – Balfour Park
Killarney	■ Clicks Pharmacy – Killarney Mall
Mondeor	■ Unjani Clinic – Mondeor
Norwood	■ Clicks Pharmacy – Norwood Mall
Oakdene	■ Clicks Pharmacy – The Glen



City	Suburb	Practice name
GAUTENG		
Johannesburg	Rosebank	▪ Clicks Pharmacy – Rosebank Mall
	Sandton	▪ Clicks Pharmacy – Sandton City
	Waverley	▪ Clicks Pharmacy – Melrose Arch
Johannesburg South	Southgate	▪ Clicks Pharmacy – Southgate
	Suideroord	▪ Clicks Pharmacy – Columbine
Kempton Park	Kempton Park	▪ Clicks Pharmacy – Norkem
	Kempton Park	▪ Unjani Clinic – Kempton Park
Lenasia	Lenasia	▪ Clicks Pharmacy – Trade Route Mall
Merafong	Khutsong	▪ Unjani Clinic – Khutsong
Midrand	Dainfern	▪ Clicks Pharmacy – Dainfern Square
	Halfway Gardens	▪ Unjani Clinic – Halfway Gardens
	Halfway House	▪ Clicks Pharmacy – San Ridge Square
	Waterfall City	▪ Clicks Pharmacy – Mall Of Africa
Mogale City	Kagiso	▪ Unjani Clinic – Kagiso
	Rietvallei	▪ Unjani Clinic – Rietvallei
Muldersdrift	Muldersdrift	▪ Clicks Pharmacy – Cradlestone Mall
Pretoria	Brooklyn	▪ Clicks Pharmacy – Brooklyn
	Elarduspark	▪ Clicks Pharmacy – Cornwall View
	Equestria	▪ Clicks Pharmacy – The Grove
	Faerie Glen	▪ Clicks Pharmacy – Atterbury
	Gezina	▪ Clicks Pharmacy – Gezina
	Montana	▪ Clicks Pharmacy – Kolonade Retail Park
		▪ Clicks Pharmacy – Kolonade
	Moreletapark	▪ Clicks Pharmacy – The Village At Moreleta
		▪ Clicks Pharmacy – Woodlands
Newlands	▪ Clicks Pharmacy – Menlyn Retail	



City	Suburb	Practice name
GAUTENG		
Pretoria	Pretoria	▪ Clicks Pharmacy – Menlyn
	Pretoria Central	▪ Clicks Pharmacy – Fedsure Forum
	Silverlakes	▪ Clicks Pharmacy – Silver Oaks Crossing
	Sunnyside	▪ Unjani Clinic – Sunnyside
	Val-De-Grace	▪ Clicks Pharmacy – Watermeyer Park
	Waverley	▪ Clicks Pharmacy – Waverley
Randburg	Cresta	▪ Clicks Pharmacy – Cresta
	Ferndale	▪ Clicks Pharmacy – Brightwater Commons
	North Riding	▪ Clicks Pharmacy – Olivedale
		▪ Clicks Pharmacy – Northgate
Roodepoort	Roodepoort	▪ Clicks Pharmacy – Westgate
	Ruimsig	▪ Clicks Pharmacy – Featherbrook Pharmacy
	Strubens Valley	▪ Clicks Pharmacy – Clearwater
	Weltevredenpark	▪ Clicks Pharmacy – Town Square
Sandton	Broadacres	▪ Clicks Pharmacy – Broadacres
	Lone Hill	▪ Clicks Pharmacy – Lonehill
	Rivonia	▪ Clicks Pharmacy – Rivonia
	Sunninghill	▪ Clicks Pharmacy – Sunninghill
Sedibeng	Evaton	▪ Unjani Clinic – Evaton
	Heidelberg	▪ Unjani Clinic – Heidelberg
	Sebokeng	▪ Unjani Clinic – Sebokeng
	Tshepiso	▪ Unjani Clinic – Tshepiso
Soweto	Jabulani	▪ Clicks Pharmacy – Jabulani Mall
	Klipspruit	▪ Clicks Pharmacy – Maponya Mall
Springs	Selcourt	▪ Unjani Clinic – Selcourt
	Springs New	▪ Clicks Pharmacy – Springs
Vanderbijlpark	Vanderbijlpark	▪ Clicks Pharmacy – Riverside Boulevard
	Vanderbijlpark	▪ Clicks Pharmacy – Vaal Mall
Vosloorus	Vosloorus Ext 31	▪ Clicks Pharmacy – Chris Hani Mall
KWA-ZULU NATAL		
Amajuba	Madadeni	▪ Unjani Clinic – Madadeni



City	Suburb	Practice name	
Amanzimtoti	Umbogintwini	▪ Clicks Pharmacy – The Galleria Amanzimtoti	
Berea	Musgrave	▪ Clicks Pharmacy – Musgrave	
Chatsworth	Westcliff	▪ Clicks Pharmacy – Chatsworth	
Dolphin Coast/Ballito	Ballito	▪ Clicks Pharmacy – Ballito Junction Regional	
Durban	Bluff	▪ Clicks Pharmacy – The Bluff	
	Durban Central	▪ Clicks Pharmacy – Westguard	
	Malvern	▪ Clicks Pharmacy – Malvern Park	
	Rosburgh	▪ Clicks Pharmacy – Southway Mall	
Durban South	Montclair	▪ Clicks Pharmacy – Montclaire	
	Bridge City Kwamashu	▪ Unjani Clinic – Kwamashu	
	Durban	▪ Unjani Clinic – Durban	
	Emkhomazi	▪ Unjani Clinic – Emkhomazi	
	Illovo	▪ Unjani Clinic – Illovo	
	Isipingo	▪ Unjani Clinic – Isipingo	
	Phoenix	▪ Unjani Clinic – Phoenix	
	Redhill	▪ Unjani Clinic – Redhill	
	Umbumbulu	▪ Unjani Clinic – Umbumbulu	
	Umlazi	▪ Unjani Clinic – Umlazi	
	Verulam	▪ Unjani Clinic – Verulam	
	Hillcrest	Hillcrest	▪ Clicks Pharmacy – Lillies Quarter
	Howick	Howick	▪ Clicks Pharmacy – Howick
Ilembe	Kwadukuza	▪ Unjani Clinic – Kwadukuza	
King Cetshwayo	Empangeni	▪ Unjani Clinic – Empangeni	
	Eshowe	▪ Unjani Clinic – Eshowe	
	Richards Bay	▪ Unjani Clinic – Richards Bay	
Kloof	Kloof	▪ Clicks Pharmacy – Kloof	
Kokstad	Kokstad	▪ Clicks Pharmacy – Kokstad	
Ladysmith	Ladysmith	▪ Clicks Pharmacy – Ladysmith	
Margate	Ramsgate	▪ Clicks Pharmacy – Hibiscus Mall	
Margate	Shelly Beach	▪ Clicks Pharmacy – Shelly Beach	



City	Suburb	Practice name
KWA-ZULU NATAL		
Mount Edgecombe	Mount Edgecombe Country Estate 2	▪ Clicks Pharmacy – Cornubia
Msunduzi	Machibisa	▪ Unjani Clinic – Machibisa
	New Hanover	▪ Unjani Clinic – New Hanover
	Sweetwaters	▪ Unjani Clinic – Sweetwaters
Mtubatuba	Mtubatuba	▪ Unjani Clinic – Mtubatuba
Newcastle	Huttenheights	▪ Clicks Pharmacy – Amajuba Mall
Phoenix	Starwood	▪ Clicks Pharmacy – Phoenix Plaza
Pietermaritzburg	Chase Valley Downs	▪ Clicks Pharmacy – Cascades
	Chasedene	▪ Clicks Pharmacy – Liberty Midlands Mall
	Hayfields	▪ Clicks Pharmacy – Hayfields
	Pietermaritzburg	▪ Clicks Pharmacy – Pietermaritzburg – Victoria Road
Pinetown	Pinetown	▪ Clicks Pharmacy – Pinetown
Richards Bay	Meer En See	▪ Clicks Pharmacy – Richards Bay
Scottburgh/Umzinto North	Scottburgh	▪ Clicks Pharmacy – Scottburgh
Ugu	Mtwalume	▪ Unjani Clinic – Mtwalume
Umhlanga	La Lucia	▪ Clicks Pharmacy – La Lucia
	Umhlanga Ridge	▪ Clicks Pharmacy – Gateway
Umkhanyakude	Manguzi	▪ Unjani Clinic – Manguzi
Vryheid	Emondlo	▪ Unjani Clinic – Emondlo
Westville	Dawncliffe	▪ Clicks Pharmacy – Pavilion
	Westville	▪ Clicks Pharmacy – Westville Mall
Zululand	Nongoma	▪ Unjani Clinic – Zululand
LIMPOPO		
Burgersfort	Tukagomo	▪ Unjani Clinic – Tukagomo
Capricorn	Botlokwa	▪ Unjani Clinic – Botlokwa
	Gamatlala	▪ Unjani Clinic – Gamatlala
	Mankweng	▪ Unjani Clinic – Mankweng
	Mentz	▪ Unjani Clinic – Mentz
	Senwabarwana	▪ Unjani Clinic – Senwabarwana
	Seshego	▪ Unjani Clinic – Seshego



City	Suburb	Practice name
LIMPOPO		
Greater Tubatse	Jane Furse	▪ Unjani Clinic – Jane Furse
	Nokaneng	▪ Unjani Clinic – Nokaneng
Lebowakgomo	Ga-Ledwaba	▪ Unjani Clinic – Galedwaba
Mokopane	Mokopane	▪ Clicks Pharmacy – Mokopane
Mopani	Burgersdorp	▪ Unjani Clinic – Burgersdorp
	Gakgapane	▪ Unjani Clinic – Gakgapane
	Giyani	▪ Unjani Clinic – Giyani
	Mahlakung	▪ Unjani Clinic – Mahlakung
Mopani	Muhlava Village	▪ Unjani Clinic – Muhlava Village
	Phalaborwa	▪ Unjani Clinic – Phalaborwa
Phalaborwa	Phalaborwa	▪ Clicks Pharmacy – Phalaborwa
Polokwane	Bendor	▪ Clicks Pharmacy – Cycad
	Polokwane Central	▪ Clicks Pharmacy – Pietersburg
	Polokwane Central	▪ Clicks Pharmacy – Polokwane CBD
Sekhukhune	Monsterlus	▪ Unjani Clinic – Monsterlus
	Moteti	▪ Unjani Clinic – Moteti
Tzaneen	Tzaneen	▪ Clicks Pharmacy – Tzaneen
Vhembe	Kamajosi	▪ Unjani Clinic – Kamajosi
	Musina	▪ Unjani Clinic – Musina
	Mutale	▪ Unjani Clinic – Mutale
	Saselamani	▪ Unjani Clinic – Saselamani
	Tshikota	▪ Unjani Clinic – Tshikota
Waterberg	Bakenberg	▪ Unjani Clinic – Bakenberg
	Bela Bela	▪ Unjani Clinic – Bela Bela
	Lephalale	▪ Unjani Clinic – Lephalale
	Modimolle	▪ Unjani Clinic – Modimolle
	Thabazimbi	▪ Unjani Clinic – Thabazimbi



City	Suburb	Practice name
MPUMALANGA		
Bushbuckridge	Violet Bank	■ Unjani Clinic – Violet Bank
Ehlanzeni	Acornhoek	■ Unjani Clinic – Acornhoek
	Bushbuckridge	■ Unjani Clinic – Bushbuckridge
	Mjejane	■ Unjani Clinic – Mjejane
	Mkhulu	■ Unjani Clinic – Mkhulu
	Nkomazi	■ Unjani Clinic – Nkomazi
Emalahleni	Witbank	■ Clicks Pharmacy–Highveld Mall
Ermelo	Ermelo	■ Clicks Pharmacy – Ermelo
Gert Sibande	Carolina	■ Unjani Clinic – Carolina
	Elukwatini	■ Unjani Clinic Ulukwatini
	Mayflower	■ Unjani Clinic – Mayflower
	Vukuzakhe	■ Unjani Clinic – Vukuzakhe
Govan Mbeki	Embalenhle	■ Unjani Clinic – Embalenhle
Js Moroka	Siyabuswa	■ Unjani Clinic – Siyabuswa
Mbombela	Nelspruit	■ Unjani Clinic – Nelspruit
Middelburg	Aerorand	■ Clicks Pharmacy – Middelburg Mall
		■ Clicks Pharmacy – Midwater
Mpumalanga	Balfour	■ Unjani Clinic – Balfour
Nkangala	Emalahleni	■ Unjani Clinic – Emalahleni
	Kwaggafontein	■ Unjani Clinic – Kwaggafontein
	Kwamhlanga	■ Unjani Clinic – Kwamhlanga
Secunda	Secunda	■ Clicks Pharmacy Secunda Mall
		■ Unjani Clinic – Secunda
Witbank	Klipfontein	■ Clicks Pharmacy Highlands Mews
Sekhukune	Ngwabe	■ Unjani Clinic – Ngwabe



City	Suburb	Practice name
NORTHERN CAPE		
John Taolo Gaetsewe	Kuruman	▪ Clicks Pharmacy Kuruman
Kathu	Kathu	▪ Clicks Pharmacy Kathu
Kimberley	Kimberley	▪ Clicks Pharmacy–North Cape Mall
	South Ridge	▪ Clicks Pharmacy Diamond Pavilion
Upington	Rand	▪ Clicks Pharmacy Kalahari Mall
NORTH WEST		
Bojanala	Boitekong	▪ Unjani Clinic – Boitekong
	Madikwe	▪ Unjani Clinic – Madikwe
	Mooinooi	▪ Unjani Clinic – Mooinooi
Brits	Brits	▪ Clicks Pharmacy–Brits Mall
Dr Ruth Segomotsi Mompati	Bloemhof	▪ Unjani Clinic – Bloemhof
	Vryburg	▪ Unjani Clinic – Vryburg
Kgetleng River	Swartruggens	▪ Unjani Clinic – Swartruggens
Klerksdorp	Wilkoppies	▪ Clicks Pharmacy Wilkoppies
Madibeng	Ramogodi	▪ Unjani Clinic – Madibeng
Mafikeng	Mafikeng	▪ Unjani Clinic – Mafikeng
Moretele	Oukasie	▪ Unjani Clinic – Oukasie
Moses Kotane	Ledig	▪ Unjani Clinic – Kotane
Ngaka Modiri Molema	Boikhutso	▪ Unjani Clinic – Boikhutso
	Dinokana	▪ Unjani Clinic – Dinokana
	Jouberton	▪ Unjani Clinic – Jouberton
	Lehurutshe	▪ Unjani Clinic – Lehurutshe
Potchefstroom	Potchefstroom	▪ Clicks Pharmacy Potchefstroom
	Potchefstroom Camp	▪ Clicks Pharmacy–Mooi River
	Potchindustria	▪ Unjani Clinic – Cashan
Rustenburg	Cashan	▪ Clicks Pharmacy – Waterfall Mall
	Rustenburg	▪ Unjani Clinic – Rustenburg
Vryburg	Vryburg	▪ Clicks Pharmacy – Vryburg



City	Suburb	Practice name
EASTERN CAPE		
Buffalo City	Amalinda	▪ Unjani Clinic – Amalinda
	Zwelitsha	▪ Unjani Clinic – Zwelitsha
Cacadu District	Kirkwood	▪ Unjani Clinic – Kirkwood
Chris Hani	Komani	▪ Unjani Clinic – Komani
Dutywa	Colosa	▪ Unjani Clinic – Dutywa
East London	Bonza Bay	▪ Clicks Pharmacy – Beacon Bay
	Vincent	▪ Clicks Pharmacy – Vincent Park
Grahamstown	Grahamstown	▪ Clicks Pharmacy–Grahamstown
Jeffrey's Bay	Fountains Estate	▪ Clicks Pharmacy–Fountains Mall
Joe Gqabi	Maclear	▪ Unjani Clinic – Maclear
	Sterkspruit	▪ Unjani Clinic – Sterkspruit
King William's Town	King William's Town	▪ Clicks Pharmacy – King William's Town
Mdantsane	Mdantsane	▪ Unjani Clinic – Mdantsane
Mnquma	Butterworth	▪ Unjani Clinic – Butterworth
Mthatha	Mthatha Central	▪ Clicks Pharmacy – Bt Ngebs Mal
Nelson Mandela	Cleary Estate	▪ Unjani Clinic – Leary Estate
	Kwanobuhle	▪ Unjani Clinic – Kwa–Nobuhle
	Kwazakhele	▪ Unjani Clinic – Kwazakhele
	Motherwell	▪ Unjani Clinic – Motherwell
	Uitenhage	▪ Unjani Clinic – Uitenhage
Port Elizabeth	Greenacres	▪ Clicks Pharmacy – Greenacres
	Kabega Park	▪ Clicks Pharmacy – Kabega Park
	Sunridge Park	▪ Clicks Pharmacy – Sunridge Village
	Walmer	▪ Clicks Pharmacy – Walmer Park
Sarah Baartman	Grahamstown	▪ Clicks Pharmacy Peppergrove Mall
Uitenhage	Mosel	▪ Clicks Pharmacy–Penford
WESTERN CAPE		
Bellville	Tyger Valley	▪ Clicks Pharmacy – Tygervalley
	Welgemoed	▪ Clicks Pharmacy – Welgemoed
Blouberg	Bloubergstrand	▪ Clicks Pharmacy – Table Bay Mall
	Sunningdale	▪ Clicks Pharmacy – Westcoast Village



City	Suburb	Practice name
WESTERN CAPE		
Brackenfell	Brackenfell North	▪ Clicks Pharmacy – Glengarry
	Cape Gate	▪ Clicks Pharmacy – Cape Gate
Cape Town	Cape Town	▪ Clicks Pharmacy – 2 Long Street
	Cape Town City Centre	▪ Clicks Pharmacy – Adderley Street ▪ Clicks Pharmacy – V And A Waterfront
	Claremont	▪ Clicks Pharmacy – Cavendish Square
	Gardens	▪ Clicks Pharmacy – Gardens Centre
	Guguletu	▪ Net Clinic – Guguletu
	Kenilworth	▪ Clicks Pharmacy – Kenilworth
	Parow	▪ Clicks Pharmacy – Parow Centre
	Pinelands	▪ Clicks Pharmacy – Pinelands Howard Centre
	Plumstead	▪ Clicks Pharmacy – Prosper
	Cape Town	Three Anchor Bay
Tokai		▪ Clicks Pharmacy – Blue Route
City Of Cape Town	Cravenby	▪ Unjani Clinic – Cravenby
	Kraaifontein	▪ Unjani Clinic – Kraaifontein
	Makhaza	▪ Unjani Clinic – Makhaza
	Platteklouf 4	▪ Clicks Pharmacy – Platteklouf Village
Constantia	Constantia	▪ Clicks Pharmacy – Constantia
Durbanville	Durbanville	▪ Clicks Pharmacy – Durbanville
	Pinehurst	▪ Clicks Pharmacy – Pinehurst
	The Crest	▪ Clicks Pharmacy – Graanendal
Fish Hoek	Sunnydale	▪ Clicks Pharmacy – Longbeach Mall
George	Eastern Ext	▪ Clicks Pharmacy – Garden Route Mall
	George	▪ Unjani Clinic – George
	Loerie Park	▪ Clicks Pharmacy – George 2
Goodwood	N1 City	▪ Clicks Pharmacy – N1 City
Guguletu	Crossroads	▪ Clicks Pharmacy – Gugulethu Square
Hermanus	Hermanus	▪ Clicks Pharmacy – Whale Coast
Hout Bay	Hout Bay	▪ Clicks Pharmacy – Hout Bay



City	Suburb	Practice name
WESTERN CAPE		
Khayelitsha	Khayelitsha	▪ Net Clinic – Khayelitsha
	Nonqubela	▪ Net Clinic – Nonqubela
Kuils River	Kuils River	▪ Clicks Pharmacy – Zevenwacht
	Soneike	▪ Clicks Pharmacy – Soneike
Langebaan	Langebaan	▪ Clicks Pharmacy – Laguna Mall
Melkbosstrand	Melkbosstrand	▪ Clicks Pharmacy – Melkbos
Milnerton	Century City	▪ Clicks Pharmacy – Sable Square ▪ Clicks Pharmacy – Canal Walk
	Edgemead	▪ Clicks Pharmacy – Edgemead
	Milnerton	▪ Clicks Pharmacy – The Paddocks
	Table View	▪ Clicks Pharmacy – Bayside
	Mitchells Plain	▪ Clicks Pharmacy – Promenade ▪ Net Clinic – Mitchells Plain
Mossel Bay	De Nova	▪ Clicks Pharmacy – Mossel Bay Mall
	Die Voor Bay	▪ Clicks Pharmacy – Langeberg Mall
Muizenberg	Capricorn	▪ Clicks Retailers – Capricorn Square
Oudtshoorn	Oudtshoorn	▪ Clicks Pharmacy – Oudtshoorn
Paarl	Southern Paarl	▪ Clicks Pharmacy – Paarl Mall
Plettenberg Bay	Plettenberg Bay	▪ Clicks Pharmacy – Market Square
Somerset West	Somerset West	▪ Clicks Pharmacy – Somerset Mall
Southern Suburbs	Plumstead	▪ Clicks Pharmacy – Plumstead
	Rondebosch	▪ Clicks Pharmacy – Rondebosch
Stellenbosch	Kayamandi	▪ Unjani Clinic – Kayamandi
	Stellenbosch	▪ Clicks Pharmacy – Stellenbosch
Strand	Rusthof	▪ Clicks Pharmacy – Cinnamon Square
Vredenburg	Vredenburg	▪ Clicks Pharmacy – Weskus Mall
Wellington	Wellington	▪ Clicks Pharmacy – Wellington
Worcester	Worcester	▪ Clicks Pharmacy – Mountain Mill



Contact us

Discovery Health Medical Scheme is committed to providing you with the highest standard of service and your feedback is important to us. The following channels are available for your complaints and we encourage you to follow the process:



What to do if you have a complaint:

01 | To take your query further

If you have already contacted Discovery Health Medical Scheme (DHMS) and feel that your query has not been resolved, please complete our online complaints form on www.discovery.co.za. We would also love to hear from you if we have exceeded your expectations.

02 | To contact the Principal Officer

If you are still not satisfied with the resolution of your complaint after following the process in the first step, you can escalate your complaint to the Principal Officer of DHMS. You may lodge a query or complaint with DHMS by completing the online form on www.discovery.co.za or by emailing principalofficer@discovery.co.za.

03 | To lodge a dispute

If you have received a final decision from DHMS and want to challenge it, you may lodge a formal dispute. You can find more information about the Scheme's dispute process on www.discovery.co.za.

04 | To contact the Council for Medical Schemes

DHMS is regulated by the Council for Medical Schemes. You may contact the Council at any stage of the complaints process. However, we encourage you to follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 complaints@medicalschemes.co.za | 0861 123 267 | www.medicalschemes.co.za.

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