

QUALITY CARE IN OUR

# **HOSPITAL NETWORK** 2027

Find a network facility for your health plan option



# Hospital networks

Quality care with the right network hospital – 2027

## Know where to go, based on your health plan option

Discovery Health Medical Scheme gives you unlimited hospital cover across all plans, but the hospitals you use for planned admissions may differ depending on your selected health plan.

We've made it easy to access care, but it's important to check which hospitals are part of your plan's network so you can avoid out-of-pocket expenses.

### Delta Hospital Network

These hospitals apply to Classic Delta Saver, Essential Delta Saver, Classic Delta Core and Essential Delta Core plans. For planned admissions to any other private hospital, you must pay an upfront amount of R11,550. **This does not apply in an emergency.**

### Active Hospital Network

These hospitals apply to members on the Active Core and Active Smart plans. For planned admissions to any other private hospital, you must pay an upfront amount of R15,900. **This does not apply in an emergency.**

### Smart Hospital Network

These hospitals apply to members on the Classic Smart Comprehensive, Classic Smart, Essential Smart and Smart Saver plans. For planned admissions to any other private hospital, you must pay an upfront amount of R13,150. **This does not apply in an emergency.**

Members on the Essential Dynamic Smart Plan, have access to the Dynamic Smart Hospital Network. For planned admissions you must use our [Medical Provider Search tool](#) in the Discovery Health app and on our website to find the most suitable hospital based on your healthcare needs.

For planned admissions to any other private hospital, you must pay an upfront amount of R15,900. **This does not apply in an emergency.**

### KeyCare Hospital Network

You must go to a hospital in the KeyCare Hospital Network for planned admissions on the KeyCare Plus and KeyCare Core plans. If you do not use one of these hospitals for a planned admission, you will need to pay for these claims yourself. **This does not apply in an emergency.**

### KeyCare Casualty Hospitals

On KeyCare Plus you are covered in any network casualty unit at one of the KeyCare network hospitals. You must get authorisation first to get cover, and you must pay the first R540 of the consultation. On KeyCare Start you have access to after-hours care at your chosen KeyCare Start GP or network provider.

### KeyCare Start Hospital Network

These hospitals apply to members on the KeyCare Start Plan. We cover you in full at the agreed rate in your chosen KeyCare Start Network Hospital. If you do not use your chosen hospital for a planned admission, you must pay these claims yourself. Based on your chosen KeyCare Start GP you have access to a KeyCare Start Network Hospital in your region. **This does not apply in an emergency.**

### KeyCare Start Regional Hospital Network

This network applies to members on the KeyCare Start Regional Plan. We cover you in full at the agreed rate in your chosen KeyCare Start Regional Network Hospital. If you don't use these hospitals for planned hospital admissions, you must pay these claims yourself. **This does not apply in an emergency.**

### Coastal Hospital Network

On the Coastal Saver and Coastal Core health plans, you must go to an approved hospital in one of the four coastal provinces (Eastern Cape, KwaZulu-Natal, Northern Cape, Western Cape) for a planned admission. If you use a hospital outside of the coastal regions, we will pay up to a maximum of 70% of the Discovery Health Rate (DHR) for the hospital account. **This does not apply in an emergency.** Visit [www.discovery.co.za](http://www.discovery.co.za) or click on find a healthcare provider tool in the Discovery Health app to find a hospital on the Coastal Hospital Network.

**Delta**  
Hospital  
Network

**Active**  
Hospital  
Network

**Smart**  
Hospital  
Network

**KeyCare**  
Hospital  
Network

**KeyCare**  
Casualty  
Hospitals

**KeyCare**  
**Start**  
Hospital  
Network

**KeyCare**  
**Start**  
Regional  
Hospital  
Network

# KeyCare Hospital Network



## EASTERN CAPE

### East London

- Life Beacon Bay Hospital
- Life East London Private Hospital
- Life St Dominics Hospital

### Mthatha

- St Mary's Private Hospital

### Port Elizabeth

- Life St George's Hospital

### Queenstown

- Life Queenstown Private Hospital

### Uitenhage

- Netcare Cuyler Hospital

## FREE STATE

### Bethlehem

- Mediclinic Hoogland

### Bloemfontein

- Life Rosepark Hospital
- Universitas Private Hospital
- Pasteur Eye Hospital

### Harrismith

- Busamed Harrismith Private Hospital

### Mangaung

- Pelonomi Private Hospital

### Sasolburg

- Vaalpark Medical Centre

### Welkom

- Mediclinic Welkom

## GAUTENG

### Benoni

- Life The Glynnwood

### Brakpan

- Life Dalview Hospital

### City Of Johannesburg

- Nelson Mandela Childrens Hospital
- Oxford Maternity Unit\*

### Diepkloof

- Dr S K Matseke Memorial Hospital

### Germiston

- Life Roseacres Hospital

### Heidelberg

- Life Suikerbosrand Hospital

\* Hospitals with no casualty unit

All network lists can change at any time. Please go to [www.discovery.co.za](http://www.discovery.co.za) > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.

# KeyCare Hospital Network



## GAUTENG

### Johannesburg

- Garden City Clinic
- Clinix Selby Park Hospital
- Life Brenthurst Hospital

### Lenasia

- Lenmed Health Ahmed Kathrada Private Hospital

### Lenasia South

- Lenmed Daxina Private Hospital

### Mabopane

- Mediclinic Legae

### Midrand

- Life Carstenhof Hospital

### Pretoria

- Life Eugene Marais Hospital
- Zuid-Afrikaans Hospital
- Mediclinic Medforum
- Jakaranda Hospital
- Optimed Eye And Laser Clinic

### Randfontein

- Lenmed Randfontein Private Hospital
- Life Robinson Private Hospital

### Sebokeng

- Clinix Private Hospital Sebokeng (Pty) Ltd

### Soshanguve

- Botshilu Private Hospital (Shoshanguve)

### Soweto

- Tshepo-Themba Private Hospital

### Springs

- Life Springs Parkland Hospital

### Tembisa

- Zamokuhle Private Hospital

### Vanderbijlpark

- Mediclinic Emfuleni

### Vereeniging-Kopanong (Gt421)

- Midvaal Private Hospital

### Vosloorus

- Botshelong Empilweni Clinic

## KWAZULU-NATAL

### Amanzimtoti

- Kingsway Hospital

### Berea

- Life Entabeni Hospital
- Lenmed Health Shifa Hospital

### Chatsworth

- Life Chatsmed Garden Hospital

### Durban

- City Hospital Ltd

### Empangeni

- Life Empangeni Private Hospital

### Ethekwini

- Ascot Park Hospital (Durban)

\* Hospitals with no casualty unit

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# KeyCare Hospital Network



## KWAZULU-NATAL

### Isipingo

- Isipingo Hospital

### Ladysmith

- La Verna Hospital

### Newcastle

- Mediclinic Newcastle

### Pietermaritzburg

- Midlands Medical Centre

### Richards Bay

- The Bay Hospital

### Tongaat

- Mediclinic Victoria

### Kokstad

- Kokstad Private Hospital

### New Germany

- Life The Crompton Hospital

### Phoenix

- Life Mount Edgecombe Hospital

### Port Shepstone

- Hibiscus Hospital

- Melomed Richards Bay Pty Ltd

## LESOTHO

### International Address

- Wilies Hospital

## LIMPOPO

### Lephalale

- Mediclinic Lephalale

### Thabazimbi

- Mediclinic Thabazimbi

### Polokwane

- Mediclinic Limpopo

### Tzaneen

- Mediclinic Tzaneen

## MPUMALANGA

### Barberton

- Rh Phodclinic

### Ermelo

- Mediclinic Ermelo

### Middelburg

- Life Midmed Hospital

### Emalahleni

- Life Cosmos Hospital

### Mbombela

- Mediclinic Nelspruit

### Piet Retief

- Rh Piet Retief Private Hospital (Pty) Ltd

### Trichardt

- Mediclinic Highveld

\* Hospitals with no casualty unit

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# KeyCare Hospital Network



## NORTH WEST

### Brits

- Mediclinic Brits

### Dr Kenneth Kaunda

- Life Anncron Hospital

### Potchefstroom

- Mediclinic Potchefstroom

### Vryburg

- Vryburg Private Hospital Holdco (Pty) Ltd

### Carletonville

- The Fountain Private Hospital

### Mahikeng

- Victoria Private Hospital (Mafikeng)

### Rustenburg

- Life Peglerae Hospital

## NORTHERN CAPE

### Kathu

- Lenmed Health Kathu Private Hospital

### Kimberley

- Mediclinic Kimberley And Gariep

### Upington

- Mediclinic Upington

## WESTERN CAPE

### Bellville

- Melomed Bellville
- Mediclinic Louis Leipoldt

### Cape Town

- Cape Eye Hospital
- Melomed Tokai
- Rondebosch Heart Centre
- Melomed Gatesville
- Uct Medical Centre (Pty) Ltd

### George

- Mediclinic George

### Milnerton

- Mediclinic Milnerton

### Mitchells Plain

- Melomed Mitchell's Plain

### Mossel Bay

- Life Bay View Private Hospital

### Oudtshoorn

- Mediclinic Klein Karoo

### Paarl

- Mediclinic Paarl

### Southern Suburbs

- Rondebosch Medical Centre

### Vredenburg

- Life West Coast Private Hospital

### Worcester

- Mediclinic Worcester

\* Hospitals with no casualty unit

All network lists can change at any time. Please go to [www.discovery.co.za](http://www.discovery.co.za) > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.



# KeyCare Casualty Hospitals



## EASTERN CAPE

### East London

- Life Beacon Bay Hospital
- Life East London Private Hospital
- Life St Dominics Hospital

### Mthatha

- St Mary's Private Hospital

### Port Elizabeth

- Life St George's Hospital

### Queenstown

- Life Queenstown Private Hospital

### Uitenhage

- Netcare Cuyler Hospital

## FREE STATE

### Bethlehem

- Mediclinic Hoogland

### Bloemfontein

- Life Rosepark Hospital
- Universitas Private Hospital

### Harrismith

- Busamed Harrismith Private Hospital

### Mangaung

- Pelonomi Private Hospital

### Sasolburg

- Vaalpark Medical Centre

### Welkom

- Mediclinic Welkom

## GAUTENG

### Benoni

- Life The Glynnwood

### Brakpan

- Life Dalview Hospital

### City Of Johannesburg

- Nelson Mandela Childrens Hospital

### Diepkloof

- Dr S K Matseke Memorial Hospital

### Germiston

- Life Roseacres Hospital

### Heidelberg

- Life Suikerbosrand Hospital

\* Hospitals with no casualty unit

All network lists can change at any time. Please go to [www.discovery.co.za](http://www.discovery.co.za) > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.

# KeyCare Casualty Hospitals



## GAUTENG

### Johannesburg

- Garden City Clinic
- Life Brenthurst Hospital

### Lenasia

- Lenmed Health Ahmed Kathrada Private Hospital

### Lenasia South

- Lenmed Daxina Private Hospital

### Mabopane

- Mediclinic Legae

### Midrand

- Life Carstenhof Hospital

### Pretoria

- Life Eugene Marais Hospital
- Zuid-Afrikaans Hospital
- Mediclinic Medforum

### Randfontein

- Lenmed Randfontein Private Hospital
- Life Robinson Private Hospital

### Sebokeng

- Clinix Private Hospital Sebokeng (Pty) Ltd

### Soshanguve

- Botshilu Private Hospital (Shoshanguve)

### Soweto

- Tshepo-Themba Private Hospital

### Springs

- Life Springs Parkland Hospital

### Tembisa

- Zamokuhle Private Hospital

### Vanderbijlpark

- Mediclinic Emfuleni

### Vereeniging-Kopanong (Gt421)

- Midvaal Private Hospital

### Vosloorus

- Botshelong Empilweni Clinic

## KWAZULU-NATAL

### Amanzimtoti

- Kingsway Hospital

### Berea

- Life Entabeni Hospital
- Lenmed Health Shifa Hospital

### Chatsworth

- Life Chatsmed Garden Hospital

### Durban

- City Hospital Ltd

### Empangeni

- Life Empangeni Private Hospital

### Isipingo

- Isipingo Hospital

\* Hospitals with no casualty unit

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# KeyCare Casualty Hospitals



## KWAZULU-NATAL

### Kokstad

- Kokstad Private Hospital

### New Germany

- Life The Crompton Hospital

### Phoenix

- Life Mount Edgecombe Hospital

### Port Shepstone

- Hibiscus Hospital

### Richards Bay

- The Bay Hospital
- Melomed Richards Bay Pty Ltd

### Tongaat

- Mediclinic Victoria

## LESOTHO

### International Address

- Wilies Hospital

## LIMPOPO

### Lephalale

- Mediclinic Lephalale

### Thabazimbi

- Mediclinic Thabazimbi

### Polokwane

- Mediclinic Limpopo

### Tzaneen

- Mediclinic Tzaneen

## MPUMALANGA

### Barberton

- Rh Phodiclinic

### Ermelo

- Mediclinic Ermelo

### Middelburg

- Life Midmed Hospital

### Emalahleni

- Life Cosmos Hospital

### Mbombela

- Mediclinic Nelspruit

### Piet Retief

- Rh Piet Retief Private Hospital (Pty) Ltd

### Trichardt

- Mediclinic Highveld

\* Hospitals with no casualty unit

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# KeyCare Casualty Hospitals



## NORTH WEST

### Brits

- Mediclinic Brits

### Dr Kenneth Kaunda

- Life Anncron Hospital

### Potchefstroom

- Mediclinic Potchefstroom

### Vryburg

- Vryburg Private Hospital Holdco (Pty) Ltd

### Carletonville

- The Fountain Private Hospital

### Mahikeng

- Victoria Private Hospital (Mafikeng)

### Rustenburg

- Life Peglerae Hospital

## NORTHERN CAPE

### Kathu

- Lenmed Health Kathu Private Hospital

### Kimberley

- Mediclinic Kimberley And Gariep

### Upington

- Mediclinic Upington

## WESTERN CAPE

### Bellville

- Melomed Bellville
- Mediclinic Louis Leipoldt

### Cape Town

- Melomed Gatesville
- Melomed Tokai

### George

- Mediclinic George

### Milnerton

- Mediclinic Milnerton

### Mitchells Plain

- Melomed Mitchell's Plain

### Mossel Bay

- Life Bay View Private Hospital

### Oudtshoorn

- Mediclinic Klein Karoo

### Paarl

- Mediclinic Paarl

### Southern Suburbs

- Rondebosch Medical Centre

### Vredenburg

- Life West Coast Private Hospital

### Worcester

- Mediclinic Worcester

\* Hospitals with no casualty unit

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# KeyCare Start Hospital Network



## EASTERN CAPE

### East London

- Life Beacon Bay Hospital

### Port Elizabeth

- Life St George's Hospital

## FREE STATE

### Bloemfontein

- Life Rosepark Hospital
- Pasteur Eye Hospital

### Harrismith

- Busamed Harrismith Private Hospital

### Welkom

- Mediclinic Welkom

## GAUTENG

### Johannesburg

- Life Brenthurst Hospital

### Pretoria

- Life Eugene Marais Hospital

### Sebokeng

- Clinix Private Hospital Sebokeng (Pty) Ltd

### Soweto

- Tshepo-Themba Private Hospital

### Tembisa

- Zamokuhle Private Hospital

### Vosloorus

- Botshelong Empilweni Clinic

## KWAZULU-NATAL

### Berea

- Life Entabeni Hospital

### Durban

- City Hospital LTD

### Empangeni

- Life Empangeni Private Hospital

### Pietermaritzburg

- Midlands Medical Centre

### Richards Bay

- Melomed Richards Bay Pty Ltd

## LIMPOPO

### Polokwane

- Mediclinic Limpopo

## MPUMALANGA

### Mbombela

- Mediclinic Nelspruit

### Middelburg

- Life Midmed Hospital

\* Hospitals with no casualty unit

All network lists can change at any time. Please go to [www.discovery.co.za](http://www.discovery.co.za) > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.



# KeyCare Start Hospital Network



## NORTH WEST

### Potchefstroom

- Mediclinic Potchefstroom

### Rustenburg

- Life Peglerae Hospital

## NORTHERN CAPE

### Kimberley

- Mediclinic Kimberley And Gariep

## WESTERN CAPE

### Bellville

- Melomed Bellville

### Cape Town

- Melomed Gatesville

- Rondebosch Heart Centre

### George

- Mediclinic George

### Southern Suburbs

- Rondebosch Medical Centre

\* Hospitals with no casualty unit

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# KeyCare Start

## Regional Hospital Network



### FREE STATE

#### Welkom

- Mediclinic Welkom

### GAUTENG

#### Johannesburg

- Wits Donald Gordon Medical Centre

#### Pretoria

- Mediclinic Medforum

### LIMPOPO

#### Polokwane

- Mediclinic Limpopo

#### Tzaneen

- Mediclinic Tzaneen

### MPUMALANGA

#### Mbombela

- Mediclinic Nelspruit

#### Trichardt

- Mediclinic Highveld

### NORTH WEST

#### Potchefstroom

- Mediclinic Potchefstroom

### NORTHERN CAPE

#### Kimberley

- Mediclinic Kimberley And Gariep

### WESTERN CAPE

#### Bellville

- Mediclinic Louis Leipoldt

#### George

- Mediclinic George

#### Milnerton

- Mediclinic Milnerton

\* Hospitals with no casualty unit

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# Delta Hospital Network



## EASTERN CAPE

### East London

- Life Beacon Bay Hospital
- Life St Dominics Hospital

### Port Elizabeth

- Life St George's Hospital

## FREE STATE

### Bloemfontein

- Life Rosepark Hospital
- Universitas Private Hospital
- Pasteur Eye Hospital

## GAUTENG

### Alberton

- Netcare Alberton Hospital

### Centurion

- Unitas Hospital

### Diepkloof

- Dr S K Matseke Memorial Hospital

### Germiston

- Life Roseacres Hospital

### Johannesburg

- Life Bedford Gardens Hospital
- Life Fourways Hospital
- Oxford Maternity Unit
- Life Brenthurst Hospital
- Nelson Mandela Childrens Hospital
- Wits Donald Gordon Medical Centre

### Kempton Park

- Arwyp Medical Centre

### Lenasia

- Lenmed Health Ahmed Kathrada Private Hospital

### Mabopane

- Mediclinic Legae

### Midrand

- Netcare Waterfall City Hospital

### Morningside

- Mediclinic Morningside

### Pretoria

- Femina Clinic
- Life Groenkloof Hospital
- Louis Pasteur Hospital
- Life Faerie Glen Hospital
- Life Wilgers Hospital
- Optimed Eye And Laser Clinic

### Randfontein

- Life Robinson Private Hospital

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## GAUTENG

### Roodepoort

- Life Flora Hospital
- Life Wilgeheuwel Hospital

### Springs

- Life Springs Parkland Hospital

### Vanderbijlpark

- Mediclinic Emfuleni

### Vereeniging

- Clinix Private Hospital Sebokeng (Pty) Ltd

### Vereeniging-Kopanong

- Midvaal Private Hospital

### Vosloorus

- Botshelong Empilweni Clinic

## KWAZULU-NATAL

### Durban

- Ethekwini Hospital And Heart Centre
- Life Entabeni Hospital

### Hillcrest

- Hillcrest Private Hospital

### Pietermaritzburg

- Midlands Medical Centre

### Richards Bay

- Melomed Richards Bay Pty Ltd
- The Bay Hospital

### Westville

- Life Chatsmed Garden Hospital
- Life Westville Hospital

## LESOTHO

### Maseru

- Maseru Private Hospital

## LIMPOPO

### Polokwane

- Mediclinic Limpopo

## MPUMALANGA

### Emalahleni

- Life Cosmos Hospital

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**NORTH WEST****Brits**

- Mediclinic Brits

**Rustenburg**

- Ferncrest Hospital

**NORTHERN CAPE****Kimberley**

- Mediclinic Kimberley And Gariep

**Upington**

- Mediclinic Upington

**WESTERN CAPE****Cape Town**

- Cape Eye Hospital

- Life Vincent Pallotti Hospital

- Mediclinic Panorama

- Melomed Mitchell's Plain

- Life Peninsula Eye Hospital

- Mediclinic Cape Town

- Melomed Gatesville

- Melomed Tokai

**Kuilsriver**

- Netcare Kuilsriver Hospital

**Mossel Bay**

- Life Bay View Private Hospital

**Paarl**

- Mediclinic Paarl

**Somerset West**

- Mediclinic Vergelegen

**Stellenbosch**

- Mediclinic Stellenbosch

- Mediclinic Winelands Orthopaedic Hospital

**Worcester**

- Mediclinic Worcester

All network lists can change at any time. Please go to [www.discovery.co.za](http://www.discovery.co.za) > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.

# Active Hospital Network



## EASTERN CAPE

### East London

- Life Beacon Bay Hospital
- Life St Dominics Hospital
- Life East London Private Hospital

### Mthatha

- Crestcare St Mary's Private Hospital

### Port Elizabeth

- Life St George's Hospital
- Life Mercantile Hospital

## FREE STATE

### Bloemfontein

- Life Rosepark Hospital

## GAUTENG

### Alberton

- Netcare Alberton Hospital

### Benoni

- Life The Glynnwood

### Brakpan

- Life Dalview Hospital

### Centurion

- Unitas Hospital

### Germiston

- Life Roseacres Hospital

### Heidelberg

- Life Suikerbosrand Hospital

### Johannesburg

- Life Brenthurst Hospital
- Nelson Mandela Children's Hospital
- Netcare Rosebank Hospital
- Life Fourways Hospital
- Busamed Modderfontein Private Hospital

### Krugersdorp

- Netcare Pinehaven Hospital

### Midrand

- Life Carstenhof Hospital

### Pretoria

- Life Eugene Marais Hospital
- Life Wilgers Hospital
- Netcare Jakaranda Hospital
- Rasloww Private Hospital

\*\*Essential Dynamic Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

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## GAUTENG

### Roodepoort

- Life Wilgeheuwel Hospital

### Soweto

- Dr S K Matseke Memorial Hospital
- Tshepo-Themba Private Hospital

### Vereeniging

- Midvaal Private Hospital

## KWAZULU-NATAL

### Ballito

- Alberlito Hospital

### Chatsworth

- Life Chatsmed Garden Hospital

### Durban

- Life Entabeni Hospital
- St Augustine's Hospital
- Durdoc Hospital

### Empangeni

- Life Empangeni Private Hospital

### Phoenix

- Life Mount Edgecombe Hospital

### Pietermaritzburg

- Mediclinic Pietermaritzburg

## LIMPOPO

### Polokwane

- Netcare Pholoso Hospital

## MPUMALANGA

### Emalahleni

- Life Cosmos Hospital

### Mbombela

- Mediclinic Nelspruit

## NORTH WEST

### Klerksdorp

- Life Anncron Hospital

### Rustenburg

- Life Peglerae Hospital

\*\*Essential Dynamic Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

All network lists can change at any time. Please go to [www.discovery.co.za](http://www.discovery.co.za) > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.



NORTHERN CAPE

Kimberley

- Lenmed Royal Hospital and Heart Centre

WESTERN CAPE

Bellville

- Melomed Bellville

Blouberg

- Netcare Blaauwberg Hospital

Claremont

- Life Kingsbury Hospital

Gatesville

- Melomed Gatesville

Mitchells Plain

- Melomed Mitchell's Plain

Mossel Bay

- Life Bay View Private Hospital

Stellenbosch

- Mediclinic Panorama

Somerset West

- Busamed Paardevlei Private Hospital

Tokai

- Melomed Tokai

\*\*Essential Dynamic Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network  
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# Smart Hospital Network



## EASTERN CAPE

### East London

- Life Beacon Bay Hospital
- Life St Dominics Hospital
- Life East London Private Hospital

### Mthatha

- St Marys Private Hospital

### Port Elizabeth

- Greenacres Hospital

### Queenstown

- Life Queenstown Private Hospital

## FREE STATE

### Bloemfontein

- Mediclinic Bloemfontein

### Welkom

- Mediclinic Welkom

## GAUTENG

### Alberton

- Netcare Alberton Hospital

### Benoni

- Life The Glynnwood

### Germiston

- Life Roseacres Hospital

### Johannesburg

- Nelson Mandela Childrens Hospital
- Oxford Maternity Unit
- Park Lane Clinic
- Wits Donald Gordon Medical Centre

### Krugersdorp

- Netcare Pinehaven Hospital

### Mabopane

- Mediclinic Legae

### Midrand

- Netcare Waterfall City Hospital

### Olifantsfontein

- Mediclinic Midstream

### Pretoria

- Life Groenkloof Hospital
- Life Wilgers Hospital
- Mediclinic Medforum
- Mediclinic Muelmed
- Optimed Eye And Laser Clinic

\*\*Essential Dynamic Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

All network lists can change at any time. Please go to [www.discovery.co.za](http://www.discovery.co.za) > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.

## GAUTENG

### Randburg

- Olivedale Clinic

### Roodepoort

- Life Wilgeheuwel Hospital

### Sandton

- Life Fourways Hospital

- Mediclinic Morningside

### Soweto

- Dr S K Matseke Memorial Hospital

### Vereeniging

- Mediclinic Vereeniging

### Vosloorus

- Botsshelong Empilweni Clinic

## KWAZULU-NATAL

### Ballito

- Alberlito Hospital

### Newcastle

- Mediclinic Newcastle

### Richards Bay

- Melomed Richards Bay Pty Ltd

### Durban

- St Augustine's Hospital

### Isipingo

- Isipingo Hospital

### Pietermaritzburg

- Life Hilton Private Hospital

- Mediclinic Pietermaritzburg

### Umhlanga

- Netcare Umhlanga Hospital

### Westville

- Life Westville Hospital

## LIMPOPO

### Polokwane

- Netcare Pholoso Hospital

### Tzaneen

- Mediclinic Tzaneen

## MPUMALANGA

### Emalahleni

- Life Cosmos Hospital

### Mbombela

- Lowveld Hospital

- Mediclinic Nelspruit

- Surgiclinic

\*\*Essential Dynamic Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

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## NORTH WEST

### Klerksdorp

- Life Anncron Hospital

### Rustenburg

- Ferncrest Hospital

## NORTHERN CAPE

### Kimberley

- Royal Hospital And Heart Centre

## WESTERN CAPE

### Blouberg

- Netcare Blaauwberg Hospital

### Brackenfell

- Mediclinic Cape Gate

### Cape Town

- Cape Eye Hospital
- Life Peninsula Eye Hospital
- Mediclinic Cape Town
- Melomed Gatesville

### George

- Mediclinic George

### Milnerton

- Mediclinic Milnerton

### Mitchells Plain

- Melomed Mitchell's Plain

### Mossel Bay

- Life Bay View Private Hospital

### Parow

- Mediclinic Panorama

### Southern Suburbs

- Life Kingsbury Hospital
- Mediclinic Constantiaberg

### Stellenbosch

- Mediclinic Stellenbosch
- Mediclinic Winelands Orthopaedic Hospital

\*\*Essential Dynamic Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

All network lists can change at any time. Please go to [www.discovery.co.za](http://www.discovery.co.za) > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.

# Smart Exception Hospitals



In some cases, we'll cover certain defined procedures at specific hospitals that fall outside of your plan's hospital network. When you're admitted to one of these exception hospitals for one of the approved procedures, the usual upfront payments for using an out-of-network facility won't apply.

## FREE STATE

### Bloemfontein

- Pasteur eye hospital  
(Cataract related procedures only)

## GAUTENG

### Johannesburg

- |                                                                                               |                                                                                                       |
|-----------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|
| ■ Netcare Linkwood Clinic<br>(Maternity related)                                              | ■ Netcare Sunninghill Nursing Home<br>(Cardiac Electrophysiology centre - arrhythmia conditions only) |
| ■ Netcare Milpark Hospital<br>(Cardiac Electrophysiology centre - arrhythmia conditions only) |                                                                                                       |

### Pretoria

- |                                                                                              |                                                                 |
|----------------------------------------------------------------------------------------------|-----------------------------------------------------------------|
| ■ Netcare Femina Clinic<br>(Maternity related)                                               | ■ Netcare Pretoria East Private Hospital<br>(Maternity related) |
| ■ Zuid-Afrikaans Hospital<br>(Cardiac Electrophysiology centre - arrhythmia conditions only) |                                                                 |

## KWAZULU-NATAL

### Durban

- Lenmed Ethekwini Hospital and Heart Centre  
(Cardiac Electrophysiology centre - arrhythmia conditions only)

### Umhlanga

- Busamed Gateway Private Hospital  
(Cardiac Electrophysiology centre - arrhythmia conditions only)

## WESTERN CAPE

### Bellville

- Melomed Bellville Hospital  
(Cardiac Electrophysiology centre - arrhythmia conditions only)

### Cape Town

- |                                                                                                                  |                                                                                    |
|------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|
| ■ Life Vincent Pallotti Hospital<br>(Cardiac Electrophysiology centre - arrhythmia conditions only)              | ■ Melomed Tokai<br>(Cardiac Electrophysiology centre - arrhythmia conditions only) |
| ■ Netcare Christaan Barnard Memorial Hospital<br>(Cardiac Electrophysiology centre - arrhythmia conditions only) |                                                                                    |

\*\*Essential Dynamic Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

All network lists can change at any time. Please go to [www.discovery.co.za](http://www.discovery.co.za) > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.

# Delta Exception Hospitals



In some cases, we'll cover certain defined procedures at specific hospitals that fall outside of the Delta plan's hospital network.

When you're admitted to one of these exception hospitals for one of the approved procedures, the usual upfront payments for using an out-of-network facility won't apply.

## GAUTENG

### Johannesburg

- Netcare Linkwood Clinic (maternity related)
- Netcare Park Lane Clinic (maternity related)
- Netcare Milpark (cardiac electrophysiology centre – arrhythmia conditions only)
- Netcare Sunninghill Hospital (cardiac electrophysiology centre – arrhythmia conditions only)

### Pretoria

- Mediclinic Medforum (maternity related)
- Netcare Pretoria East Private Hospital (maternity related)
- Mediclinic Midstream (cardiac electrophysiology centre – arrhythmia conditions only)
- Zuid-Afrikaans hospital (cardiac electrophysiology centre – arrhythmia conditions only)

## KWAZULU-NATAL

### Durban

- Netcare St Augustine's (cardiac electrophysiology centre – arrhythmia conditions only)

### Umhlanga

- Busamed Gateway Private Hospital (cardiac electrophysiology centre – arrhythmia conditions only)

## WESTERN CAPE

### Bellville

- Melomed Bellville (cardiac electrophysiology centre – arrhythmia conditions only)

### Claremont

- Life Kingsbury Hospital (ophthalmology and peripheral vascular surgery only)

### Cape Town

- Netcare Christiaan Barnard Memorial Hospital (cardiac electrophysiology centre – arrhythmia conditions only)



## Hospitals that we cover partially – All plans

At these hospitals, we only pay for Prescribed Minimum Benefit (PMB) admissions. For non-emergencies, we will pay up to 80% of the Discovery Health Rate, you must pay the rest of the costs.

### FREE STATE

Bloemfontein      ■ At Specialist Hospital

### KWAZULU-NATAL

Newcastle      ■ Hilldrop Hospital

### NORTHERN CAPE

Kimberley      ■ Hospital@Ekhaya

Kuruman      ■ Kopano Private Hospital



View other network providers using find a healthcare provider on the **Discovery Health app**

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# Contact us

Discovery Health Medical Scheme is committed to giving you the best possible service. Your feedback helps us improve and support you better. If you have a complaint, you can reach us through the following channels.



## What to do if you have a complaint:

### 01 | Take your query further

If you have already contacted Discovery Health Medical Scheme and feel that your query has not been resolved, please complete our online complaints form on [www.discovery.co.za](http://www.discovery.co.za). We would also love to hear from you if we have exceeded your expectations.

### 02 | Contact the Principal Officer

If you are still not satisfied with the resolution of your complaint after following the process in the first step, you can escalate your complaint to the Principal Officer of Discovery Health Medical Scheme. You can lodge a query or complaint with us by completing the online form on [www.discovery.co.za](http://www.discovery.co.za) or by emailing [principalofficer@discovery.co.za](mailto:principalofficer@discovery.co.za).

### 03 | Lodge a dispute

If you have received a final decision from Discovery Health Medical Scheme and want to challenge it, you can lodge a formal dispute. You can find more information about our dispute process on [www.discovery.co.za](http://www.discovery.co.za).

### 04 | Contact the Council for Medical Schemes

Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You can contact the Council at any stage of the complaints process. However, we encourage you to follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 [complaints@medicalschemes.co.za](mailto:complaints@medicalschemes.co.za) | 0861 123 267 | [www.medicalschemes.co.za](http://www.medicalschemes.co.za).

The hospital network lists can change at any time. Please go to [www.discovery.co.za](http://www.discovery.co.za) > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.