

FlexiFund: Flexible healthcare funding for Flexicare members

What is the FlexiFund?

While Flexicare offers strong primary healthcare benefits, there may still be unexpected costs for things like additional medication, specialised tests, or provider fees. To help reduce these out-of-pocket expenses and provide more flexibility, Flexicare offers FlexiFund, a benefit designed to support your day-to-day healthcare needs and give you greater control and confidence in managing your health.

How it works

- The FlexiFund is activated when an adult on your membership completes a Health Check.
- Once the FlexiFund is activated, it is available to everyone on your membership, including children.
- You can use the FlexiFund at specific practice types to help cover eligible healthcare shortfalls.

Your benefit guide: Making the most of your healthcare cover


We've made it easy for you to unlock and use your **FlexiFund** so you can focus on your health.

Step 1: Get your Health Check at a network pharmacy

To unlock your benefit, visit any network pharmacy and complete the required tests:


- Blood glucose
- Blood pressure
- Cholesterol
- Weight Status
- Smoker Status

The FlexiFund is only made available once all 5 tests are completed. No need to book. Go when it suits you.

 *Tip: You can find your nearest network pharmacy on our [Flexicare Pharmacy Network list](#).*

Step 2: We'll handle the rest

Once the pharmacy sends us your results, which includes all the tests listed above, we'll capture the information and automatically activate your FlexiFund.

 *No forms. No need to follow up.*

Note: There may be a delay between the completion of the Health Check and the allocation to the FlexiFund.

Step 3: Use your FlexiFund to pay for eligible medical costs

Your **FlexiFund** supports you with a wide range of medical costs, from consultations to over-the-counter medicine. Here's the best part; you don't have to do anything to access it.

- When your healthcare provider submits a claim, your FlexiFund automatically pays eligible expenses.
- No pre-approvals or manual claims needed.

Think of it as your health wallet; ready to help when you need it most.

How much money your FlexiFund can have on Flexicare Core and Flexicare Plus

The amount paid into your FlexiFund is based on your health plan and the results of your Health Check. Only an adult member's first Health Check counts towards the FlexiFund contributions for that year (you cannot go for another Health Check to get better results for the contribution). This is what you can get:

| Health Check metrics in range | Flexicare Core Amount paid to your FlexiFund | Flexicare Plus Amount paid to your FlexiFund |
|-------------------------------|---|---|
| 5 | R500 | R1,000 |
| 3 or 4 | R250 | R500 |
| 2 or fewer | R125 | R250 |

Examples:

For **Flexicare Core**, if two adults complete their Health Checks and score 1 and 3 metrics in range, the total FlexiFund will be R375. For **Flexicare Plus**, if two adults complete their Health Checks and score 2 and 5 metrics in range, the total FlexiFund will be **R1,250**.

Note

- Your money accumulates year to year. At the end of each year, you can carry any unused money in the FlexiFund over to the following year.
- There is a three-month waiting period for new members (no FlexiFund waiting period for corporate members).

Where you can use the FlexiFund

On Flexicare Core and Flexicare Plus, you can use your FlexiFund at:

- GP Consults
- Specialist visits
- Prescribed medication
- Over-the-counter medication
- Contraceptives
- Vaccines

If you're on Flexicare Plus, you can also use your FlexiFund at:

- Specialists that are included in the Specialist Benefit

You can see your FlexiFund balance through the following channels:

- *Connected Care*
- *Flexicare web (through widget or the chatbot)*
- *WhatsApp (Through the chatbot)*

Your health, your rewards, your FlexiFund

Take control of your healthcare journey with Flexicare and the FlexiFund. Complete your Health Check, and unlock real value for your family.

Need help or have questions?

We're here for you. Call us, send us an email or live chat with us if you need help finding a pharmacy or understanding your benefits.

Contact us:

WhatsApp:

0860 44 47 79

Email: flexicare@discovery.co.za

Call centre: 0860 44 47 79

Find a Flexicare Healthcare provider in our network using the [Flexicare Find a Provider Search Tool](#).