



2021

DISCOVERY HEALTH MEDICAL SCHEME

HIV NUTRITIONAL AND MOTHER- TO-CHILD PREVENTION PRODUCT LIST (FORMULARY)

HIV Care Programme 2021

DISCLAIMER

The information contained in this document may be subject to change.

When you register for the HIV Care Programme, you are covered for the care you need. You can be assured of confidentiality at all times. The HIV Care Programme and the utilisation of the benefits on the programme is subject to specific conditions and rules. You must ensure that you are familiar with these rules and conditions. The Scheme Rules and the HIV benefit guide are available on www.discovery.co.za under Medical Aid > Manage your health plan > Find important documents and certificates.

Any instruction or advice we give about medicines and the management of your condition is intended as a supplement to, and not a substitute for, the knowledge, expertise, skill and judgement of your doctor, pharmacist or other healthcare professional.

You may need to get your medicine from a designated service provider (DSP) to avoid a 20% co-payment. Visit www.discovery.co.za under Medical Aid > Find a doctor or click on **Find a healthcare provider** in the Discovery app to find providers in our network.

Discovery Health Medical Scheme reserves the right to change the benefit at any time. We will communicate any changes to the way we pay medicines when we make these. The updated version of this document is available on www.discovery.co.za under Medical Aid > Manage your health plan > Find important documents and certificates.

About some of the terms we use in this document

There may be some terms we refer to in the document that you may not be familiar with. Here are the meanings of these terms.

TERMINOLOGY	DESCRIPTION
Benefit year	A benefit year refers to the benefits a member is entitled to during a calendar year, from 1 January to 31 December. This medicine list (formulary) and Chronic Drug Amounts are applicable for this benefit year only.
NAPPI code	This is a unique identifier for a given medicine, surgical or consumable product.

HIV nutritional and mother-to-child prevention product list (formulary)

NAPPI_9	NAPPI_6	PRODUCT NAME	FORM	PACK SIZE	MANU-FACTURER	MAXIMUM ALLOWABLE QUANTITY*	MAXIMUM RAND LIMIT PER MONTH	MAXIMUM RAND LIMIT PER 6 MONTHS
722556003	722556	Melegi nurture acidified infant formula	Powder	900g	Sanulac Nutritionals South Africa	1800g (2 tins) per claim	R315	R1 900
709350001	709350	Infacare 1	Powder	900g	Sanulac Nutritionals South Africa			
710446002	710446	Infacare nurture 1	Powder	900g	Aspen Pharmacare (Pty) Ltd			
709577003	709577	Lactogen no.1	Powder	900g	Nestle SA (Pty) Ltd	1800g (1 tin) per claim	R315	R1 900
709350002	709350	Infacare 1	Powder	1800g	Sanulac Nutritionals South Africa			
709577004	709577	Lactogen no.1	Powder	1800g	Nestle SA (Pty) Ltd			
722556002	722556	Melegi nurture acidified infant formula	Powder	1800g	Sanulac Nutritionals South Africa			

* Maximum allowable quantity per NAPPI, per member, per formulary grouper

Note: Maximum quantity of 1800g/1.8kg of infant formula per infant, per month for a maximum duration of 6 months is allowed. We approve the first month upfront, however, the infant needs to be registered on your health plan in order to qualify for the remaining five months.

Contact us

Tel (members): 0860 99 88 77, Tel (health partners): 0860 44 55 66

Go to www.discovery.co.za to Get Help or ask a question on WhatsApp. Save this number 0860 756 756 on your phone and say "Hi" to start chatting with us 24/7.

PO Box 784262, Sandton, 2146. 1 Discovery Place, Sandton, 2196.

Complaints process

Discovery Health Medical Scheme is committed to providing you with the highest standard of service and your feedback is important to us. The following channels are available for your complaints and we encourage you to follow the process:

1 | STEP 1 – TO TAKE YOUR QUERY FURTHER:

If you have already contacted the Discovery Health Medical Scheme and feel that your query has still not been resolved, please complete our online complaints form on www.discovery.co.za. We would also love to hear from you if we have exceeded your expectations.

2 | STEP 2 – TO CONTACT THE PRINCIPAL OFFICER:

If you are still not satisfied with the resolution of your complaint after following the process in Step 1 you are able to escalate your complaint to the Principal Officer of the Discovery Health Medical Scheme. You may lodge a query or complaint with Discovery Health Medical Scheme by completing the online form on www.discovery.co.za or by emailing principalofficer@discovery.co.za.

3 | STEP 3 – TO LODGE A DISPUTE:

If you have received a final decision from Discovery Health Medical Scheme and want to challenge it, you may lodge a formal dispute. You can find more information of the Scheme's dispute process on the website.

4 | STEP 4 – TO CONTACT THE COUNCIL FOR MEDICAL SCHEMES:

Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You may contact the Council at any stage of the complaints process, but we encourage you to first follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 | complaints@medicalschemes.co.za
0861 123 267 | www.medicalschemes.co.za