

EXTENDED ONCOLOGY BENEFIT

DISCOVERY HEALTH MEDICAL SCHEME
2022



Overview

The Extended Oncology Benefit gives members on the Executive and Comprehensive plans access to extended cover for specific medicine (without you having to pay part of the cost of medicine) once the 12-month cycle cover amount is used up. This benefit is not available on the Classic Smart Comprehensive Plan.

About some of the terms we use in this document

There may be some terms we refer to in the document that you may not be familiar with. Here are the meanings of these terms

TERMINOLOGY	DESCRIPTION
Co-payment	This is an amount that you need to pay towards a healthcare service. The amount can vary by the type of covered healthcare service, place of service or if the amount the service provider charges is higher than the rate we cover. If the benefit co-payment or upfront amount is higher than the amount charged for the healthcare service, you will have to pay for the cost of the healthcare service.
Designated service provider (DSP)	A healthcare provider (for example doctor, specialist, allied healthcare professional, pharmacist or hospital) who we have an agreement with to provide treatment or services at a contracted rate. Visit www.discovery.co.za or click on Find a healthcare provider on the Discovery app to view the full list of designated service providers (DSPs).
Discovery Health Rate (DHR)	This is a rate we pay for healthcare services from hospitals, pharmacies, healthcare professionals and other providers of relevant health services.

Extended Oncology Benefit available to members on the Executive and Comprehensive Plans (not available on the Classic Smart Comprehensive plan)

The Extended Oncology Benefit provides continued cover for a defined list of medicine for specific conditions, as outlined in the table below. Approval is subject to meeting the Scheme's clinical criteria. We may ask an external panel to review requests for funding from this benefit.

We will continue to pay up to 100% of the Discovery Health Rate (DHR) for these specific approved medicines once the R400 000 12-month cycle cover amount is used up. Once the 12-month cycle cover amount is renewed, we will pay for the approved medicine from the 12-month cover amount. Please refer to [the Oncology Programme benefit guide](#) for all additional approved items such as consultations, facility fees and pathology.

Specific medicine covered from the Extended Oncology Benefit

If you meet the Scheme's clinical criteria, you have cover for the following oncology medicines:

TREATMENT	DIAGNOSIS OR CONDITION	CLINICAL CRITERIA
Herceptin Sub-cut® or Ogviri vial or Cipla Trastuzumab vial	Breast cancer	Breast cancer; and human epidermal growth factor receptor 2 (HER-2) positive; and metastatic stage; and 1st line treatment only
Vectibix vial or Erbitux	Colorectal cancer	Colorectal cancer; and renin-angiotensin system wild type only; and metastatic stage; and 1st line treatment only

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Discovery Health Medical Scheme, registration number 1125, is regulated by the Council for Medical Schemes and administered by Discovery Health (Pty) Ltd, registration number 1997/013480/07, an authorised financial services provider. Find a healthcare provider, Discovery MedXpress, and the Discovery app are brought to you by Discovery Health (Pty) Ltd; registration number 1997/013480/07, an authorised financial services provider and administrator of medical schemes.



TREATMENT	DIAGNOSIS OR CONDITION	CLINICAL CRITERIA
Avastin®	Colorectal cancer	Colorectal cancer; and metastatic stage; and 1st line treatment only
Ercyta or Erlcip or Tarpib or Terlot	Non-small cell lung cancer (NSCLC)	Non-small cell lung cancer; and epithelial growth factor receptor positive; and metastatic stage; and 1st line treatment only
Accord Pemetrexed® or Terexta vial or Pemject or Extreda	Non-small cell lung cancer (NSCLC)	1st line treatment only; and non-small cell lung cancer; and non-squamous subtype; and locally advanced stage; or metastatic stage
Cipla Abiraterone or Protiga or Teronred or Xtandi®	Prostate cancer	Prostate cancer; and metastatic stage; and castration-resistant and castrate resistant metastatic prostate with no prior treatment with chemotherapy and disease progression defined by the Prostate Cancer Working Group
Valtib® or Bortrac or Miblex or Bertred or Botigen or Onbort or Velcade®	Multiple myeloma	Multiple myeloma; and newly diagnosed (1st line therapy); and induction therapy only; and prior to autologous stem-cell transplantation; and only in combination with dexamethasone
	Multiple myeloma	Multiple myeloma; and previously untreated, and only in combination with melphalan and prednisone

Use our designated service providers (DSPs)

You have cover in our designated service provider (DSP) networks and for providers who we have a payment arrangement with.

You should use our pharmacy designated service provider (DSP) for approved oncology medicine. Speak to your treating doctor and confirm that they are using our network pharmacy for your medicine received for treatment in their rooms or in a treatment facility.

For approved oncology-related medicine where the doctor provides you with a prescription, you should use MedXpress or a MedXpress Network pharmacy. To find a MedXpress Network pharmacy visit www.discovery.co.za or choose Medical aid > Find a healthcare provider on the Discovery app.

Discovery MedXpress is a convenient medicine ordering service that provides seamless ordering of prescribed medicine via SMS, the Discovery website and the mobile app. You can get your monthly chronic medicine delivered to your door or collect your medicine in-store at a participating pharmacy at no extra cost to you. Learn more about the benefits of using MedXpress and how to order your medicine [here](#).

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Contact us

Tel (members): 0860 99 88 77, Tel (health partners): 0860 44 55 66

Go to www.discovery.co.za to Get Help or ask a question on WhatsApp. Save this number 0860 756 756 on your phone and say "Hi" to start chatting with us 24/7.

PO Box 784262, Sandton, 2146. 1 Discovery Place, Sandton, 2196.

Complaints process

Discovery Health Medical Scheme is committed to providing you with the highest standard of service and your feedback is important to us. The following channels are available for your complaints and we encourage you to follow the process:

1 | STEP 1 – TO TAKE YOUR QUERY FURTHER:

If you have already contacted the Discovery Health Medical Scheme and feel that your query has still not been resolved, please complete our online complaints form on www.discovery.co.za. We would also love to hear from you if we have exceeded your expectations.

2 | STEP 2 – TO CONTACT THE PRINCIPAL OFFICER:

If you are still not satisfied with the resolution of your complaint after following the process in Step 1 you are able to escalate your complaint to the Principal Officer of the Discovery Health Medical Scheme. You may lodge a query or complaint with Discovery Health Medical Scheme by completing the online form on www.discovery.co.za or by emailing principalofficer@discovery.co.za.

3 | STEP 3 – TO LODGE A DISPUTE:

If you have received a final decision from Discovery Health Medical Scheme and want to challenge it, you may lodge a formal dispute. You can find more information of the Scheme's dispute process on the website.

4 | STEP 4 – TO CONTACT THE COUNCIL FOR MEDICAL SCHEMES:

Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You may contact the Council at any stage of the complaints process, but we encourage you to first follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 | complaints@medicalschemes.co.za | 0861 123 267 | www.medicalschemes.co.za

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