

A woman with dark hair, wearing a white short-sleeved polo shirt and white shorts, is captured in a dynamic pose on a red padel court. She is swinging a black and pink padel racket, with a yellow ball in mid-air. The background shows a black fence and some greenery.

**Smash your
padel game
and get 20% off.**

About the Discovery Vitality Padel benefit

Join the padel revolution at any of the padel facilities in the Discovery Vitality Padel network. Now Vitality members can experience the global padel phenomenon with priority access and great discounts throughout South Africa.

Eligibility

To qualify for the Discovery Vitality Padel benefit, you need to have an active Vitality Health, Vitality Active or Vitality Money membership, and be 18 years or older.

What you get when activating the Discovery Vitality Padel benefit

Vitality members who activate the Discovery Vitality Padel benefit get:

- A 20% upfront discount when booking at any facility within the [Discovery Vitality Padel network](#) through the Playtomic app (Discovery Vitality Padel discount).
- Four weeks of priority access to court bookings. Meaning, Vitality members can book their padel experience four weeks in advance through the Playtomic app.

The Discovery Vitality Padel benefit applies to your court bookings only and does not include any discounts or access to:

- Padel equipment
- Class offerings
- Tournaments
- Private or group coaching lessons

Any booking or service fees that may be charged. The Discovery Vitality Padel benefit is independent of any padel club discounts and cannot be combined with any other offers, discounts or promotions.

Once activated, Playtomic will email you to confirm that the benefit has been loaded at each facility in the padel network. Each facility will then send you an email so you can identify which facilities are included in the Discovery Vitality Padel network.

How to get started

- Download the latest version of the Discovery app.
- Log in using your Discovery username and password and tap on **Vitality**.
- Navigate to the **Benefits and Partners** section. Select the **Discovery Vitality Padel** card and start the activation process.

The facilities within the Discovery Vitality Padel network use the services of Playtomic to facilitate bookings. The discount detailed in this guide will be available for bookings made through the Playtomic platform only.

- If you have not registered with Playtomic, download the latest version of the Playtomic app and complete the registration process.
- If you are already registered with Playtomic, follow these steps:
 - Provide the email address you used to register on Playtomic.
 - Accept the terms and conditions, give permission to share data with our padel network for the administration of the benefit, and select **Submit**.
 - Within 48 hours, Playtomic will email you confirming your activation, and all associated Discovery Vitality Padel partner facilities will send you emails as well.

What are the costs?

There are no activation fees for the Discovery Vitality Padel benefit. You will make all court payments at the time of booking on the Playtomic app.

There are two payment options available on the Playtomic app when booking a facility within the Discovery Vitality Padel network. The two payment methods are:

- Pay Your Part (single bookings)
- Pay Everything (court bookings)

The Discovery Vitality Padel benefit creates a discounted offering for members. As a member, you and the facilities must manage any aspects related to the transaction, such as refunds or cancellations of sessions. This applies for bookings made through any of the payment methods.

1. Pay Your Part (single bookings)

When you as a Vitality member choose to pay for your padel booking using this payment method, your Vitality discount of 20% is applied to your portion of the payment only.

For example, if the total cost is R50 a player, you will pay R40 after the discount is applied (R50 less 20%)

= R40). The other players without Vitality will each need to pay their part without a Vitality discount, meaning they'll pay their own portion of the booking at the full retail rate of R50 a person.

If the players in your party who are not Vitality members fail to pay their portion within 48 hours, you as the Vitality member who made the booking will be responsible for their payments. Playtomic will bill you at the full retail rate, for example, R50 for each person with no Vitality discount applied. Standard booking rules from Playtomic apply. The Vitality discount does not apply to any service fees.

Vitality members can make unlimited bookings using this payment method.

2. Pay Everything (court bookings)

When you as a Vitality member choose to pay for your padel booking using this payment method, your Vitality discount of 20% applies to the entire booking.

For example, if the court booking total rate is R200, the Vitality discount will apply to the entire booking, and you will pay R160. Standard booking rules from Playtomic apply. The discount does not apply to any service fees.

Vitality members have an annual limit on bookings made using this payment method. As a Vitality member, you qualify for a maximum of 15 court bookings per year when using this payment method. Your limit of 15 court bookings counts each booking you make whether you've made use of it or not, meaning whether you and your players play the game or not. Once you reach this limit, you can only use the Vitality discount for single bookings.

How to earn Vitality points when playing padel

You can earn up to 100 Vitality points a day for keeping fit at a Vitality-linked fitness facility on Octiv. You need to make sure that your Vitality profile is linked on the Octiv network and that you keep a fitness routine for 30 minutes or longer to earn points.

1. [Find your padel court](#) on Octiv.
2. Sign up to the court of your choice.
3. Wait for your email from Octiv with your login details.
4. Download the Octiv app and log in.
5. [Link your Vitality membership](#) and book your first class!

You can also track your padel session with a [Vitality-linked fitness device](#) and earn from [100 to 300 Vitality points a day](#) based on your age-related heart rate. We will award you with the highest of the points earned for the day. View our [points guide](#) for more information.

Warranties and representations

1. We do not provide any guarantee concerning the content or quality of the services offered by the facilities on the Discovery Vitality Padel network. The services are not to be considered as advice of any kind.
2. We do not provide any warranty, either express or implied, or make any representation that the Discovery Vitality Padel benefit and services will operate without errors or interruptions.
3. We make no representations to you, either express or implied, and we will have no legal responsibility for the proper performance of the Playtomic platform and services.

Indemnity

By taking part in the Discovery Vitality Padel benefit, you agree to indemnify Discovery Vitality (Pty) Limited, Discovery Limited and our subsidiaries against any claim arising from your actions or any breach of these terms. This includes our shareholders, directors and employees and applies to the following:

- Costs
- Damages (including indirect, extrinsic, special, penal, punitive, exemplary or consequential loss or damage of any kind. As well as damages arising from injuries sustained at padel facilities on the Discovery Vitality Padel network.)
- Penalties
- Actions
- Judgements
- Suits
- Expenses
- Disbursements
- Fines or other amounts.

Ending Vitality

You cannot use the Discovery Vitality Padel benefit if you no longer meet the eligibility requirements, such as ending your Vitality Health, Vitality Active, or Vitality Money membership.

Third-party consent

By activating this benefit, you acknowledge and agree that Discovery Vitality (Pty) Limited, and the facilities on the Discovery Vitality Padel network may share your personal information to administer the benefit effectively. This also applies to facilities on the Discovery Vitality Padel network sharing your personal information with their authorised bookings facilitator, Playtomic, so the benefit offerings can be identified on the booking platform. You agree that your personal information will be processed in keeping with the [Vitality Main Rules](#), or [Vitality main rules for Discovery Bank clients with Vitality Money](#) and [Privacy Statement](#).

Acceptance of terms and conditions

By activating the Discovery Vitality Padel benefit you agree to the limits, terms and conditions set out in this document.

Need more information?

If, for any reason, there is a conflict between rules in this benefit guide and the Vitality Main Rules, the Vitality Main Rules, or Vitality main rules for Discovery Bank clients with Vitality Money, as applicable, will apply at all times.

Stay in touch

If you have any questions or need more information about Vitality, chat with our chat bot *Ask Discovery* on WhatsApp, the Discovery app or website. For real-time assistance with a Vitality agent, simply open the chat function on *Ask Discovery* and type ***chat to an agent***.

Alternatively, call 0860 99 88 77 from Monday to Friday between 07:00 and 18:00.

For more information about the benefit, visit www.discovery.co.za. Download the Discovery app and follow Discovery Vitality on (@Vitality_SA).

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