



Diabetes Clinic Networks for Pharmacies 2023

Project Description and specifications

BACKGROUND

Diabetes education and self-management tools and training enable members living with diabetes to better control their health and can improve quality of life. Diabetes educators can provide this education and training.

A diabetes educator can be a registered nurse or dietician who has completed (a) the required training course(s) and (b) minimum practical experience.

The schemes administered by Discovery Health have included 2 diabetes education consultations with a Diabetes Educator as part of the Scheme benefits from January 2023.

In order to claim for the services Discovery Health has created a Diabetes Clinic Network.

- Interested pharmacies and pharmacy groups will need to contract with Discovery Health
- Diabetes educators will need to fulfil all the entry requirements (diabetes course and additional practical experience) to be part of the Diabetes Care Clinic Network.

Communication to pharmacy clinics went out at the end of November 2022.

Provision for the claims' submission and payment for the following services have been made:

- Two (2) diabetes education sessions per annum, payable from risk
- An annual foot screening, payable from risk

- Point of care pathology tests as referred by the treating doctor, limited to those tests in the diabetes basket of care.

Three verification networks will be created for claims submission and payment:

1. **Contracted clinic pharmacies** (as the billing provider with a valid BHF number) participating in the Diabetes Clinic Network.
2. Diabetes Educator as a treating provider registered on one of the following two networks:
 - 2.1. *A Diabetes Educator Network for diabetes nurse educators who have completed the diabetes course and are busy with the practical training in the pharmacy clinic
 - 2.2. *A Diabetes Educator Network for diabetes nurses who have completed the diabetes course and have acquired the required experience.

*Decision: *For networks 2.1 and 2.2 our final decision is that the diabetes educator needs a valid BHF number as identifier for claim verification purposes.*

A diabetes educator who is not a registered nurse will not be able to claim for pathology and foot screening as this is outside their scope of practice.

PARTICIPATING SCHEMES

It is expected that most schemes administered by Discovery Health will participate from 1 January 2023. Final discussions with the Schemes are underway.

Schemes with pharmacy claims switching through MediSwitch

- Anglovaal Group Medical Scheme
- BMW Employees Medical Aid Society
- Engen Medical Benefit Fund (EMBF)
- Glencore Medical Scheme
- LA Heath Medical Scheme
- LIBCARE Medical Scheme
- Lonmin Medical Scheme
- Malcor Medical Aid Scheme
- M-Med Option of the MultiChoice Medical Aid Scheme
- Netcare Medical Scheme
- Remedi Medical Scheme
- Retail Medical Scheme (RMS)
- TFG Medical Aid Scheme (TFGMAS)
- Tsogo Sun Group Medical Scheme
- UKZN Medical Scheme

Schemes with pharmacy claims switching through Medikredit Switch

- Bankmed

Change: SABMAS have been removed. Anglo Medical Scheme has been postponed until further notice.

REQUIREMENTS FOR THE CLINIC PHARMACY PARTICIPATION IN THE DIABETES CLINIC NETWORK

Participation of the pharmacy clinic in the Diabetes Clinic Network is voluntary and open to any pharmacy clinic that meets the following clinic requirements:

- *At least one diabetes educator that qualifies for participation in the Diabetes Clinic Network with an own nurse's valid BHF number
- A private consultation room within the pharmacy
- Appropriate clinic equipment and furniture
- A bathroom that is easily accessible
- *An electronic clinical practice management claims submission system with the ability to submit the diabetes educator practice number as the *treating provider* in the claim.
- Ability to send results and reports to the treating doctor and Discovery Health
- Appropriate referral networks in place (including pathology and general practitioners).
- Diabetes educators must be clearly and visibly indicated in the pharmacy and the clinic.

* Without these changes, the pharmacy will not be able to successfully claim for these services.

SERVICES AND RATES FOR 2023

New diabetes educator procedures

The results obtained in the pharmacy need to be made available to the treating doctor and to Discovery Health (HID2.0) when it becomes available.

Dummy NAPPI	STATEMENT /COPY OF SCRIPT	Service description	Procedure code	Tariff 2023
067 002 001	DISCDEDU1-DIA-EUCATION	Diabetes education – completed diabetes course and practical experience.	DEDU1	R597.90
067 003 001	DISCDEDUT-DIA-EDUCATION	Diabetes education – completed diabetes course and busy with practical training.	DEDUT	R478.20
067 004 001	DISCDFSC1-DIA-FOOT	Diabetes foot screening	DFSC1	R100.50

Proposed Diabetes related point of care pathology codes.

- Pathology codes are only payable when the tests are requested and referred by the treating doctor and indicated on the claim.
- Please note: For diagnostic purposes, Discovery Health require a pathology laboratory test.

- The below codes are for monitoring purposes.
- Discovery Health will make available a laboratory pathology referral form for use by clinic pharmacies.
- The results obtained in the pharmacy need to be made available to the treating doctor and to Discovery Health (HID2.0).

Dummy NAPPI	STATEMENT CODE /COPY OF SCRIPT	Service description	Procedure code	Tariff 2023
007 370 021	DISC4064-HB1AC	HbA1C	4064	R172.90
000 817 001	DISC4032-CREAT-SERUM	Serum creatinine	4032	R43.80
005 350 021	DISC4147-TRIGLYCERIDE	Triglyceride	4147	R96.30
001 310 021	DISC4027-TOT-CHOLESTEROL	Cholesterol total	4027	R64.70
004 340 021	DISC4028-HDL-CHOLESTEROL	HDL cholesterol	4028	R83.70
000 777 001	DISC4171-U&E	U&E: Sodium + potassium + chloride + CO2 + urea	4171	R192.10
008 380 021	DISC4188-DIPSTICK-U	Urine dipstick, per stick (irrespective of the number of tests on the stick)	4188	R18.20
000 917 001	DISC4221_CREATI_URINE	Urine creatinine	4221	R43.80
067 001 001	DISC4223-CREAT-CLEARANCE	Creatinine clearance	4223	R92.80
008 896 654	DISC4261-ALB-QUANT-MICRO	Micro Albumin: Quantitative	4261	R150.70
009 996 654	DISC4262-ALB-QUALI-MICRO	Micro Albumin: Qualitative	4262	R54.60

NEW CLAIM FORMAT REQUIREMENTS

The pharmacy, through their software provider and switch (MediSwitch & MediKredit Switch), should make the new claim format available with 3 provider fields per claim line in the XML from 1 January 2023:

1. Existing 'billing' provider field for the pharmacy practice number
2. Existing 'referring' provider field for the prescribing doctor practice number.
3. A **NEW 'treating'** provider field for the diabetes educator who is rendering the service. A BHF number will be used to identify the nurse who has delivered the service.

REQUIREMENT

MediSwitch is mapping the pharmacy's XML to the Discovery XML.

PHARMACY XML EXAMPLE

```
|PH|CKS6.1|03063055|01|202301311432|||BILLING PRACTICE|PHARMACY NAME PH|||PHARMACY
NAME PH|PHARMACY ADDRESS LINE 1, ADDRESS LINE 2,|ADDRESS LINE 3, POSTAL CODE|||
M|ID PATIENT|TITLE|SURNAME|NAME|MEMBERSHIP NUMBER|DISCKD20|DISCOVERY DELTA
20/2|N|000000|T|MEMBER ADDRESS LINE 1, ADDRESS LINE 2, |ADDRESS LINE 3|POSTAL CODE|
P|00|SURNAME|T|NAME|MEMBER DOB|M|1|ID|EN|BILLING PRACTICE|PHARMACY
NAME|||N|||||||
```

```
</ContactInformation>
<TreatingProvider id="1">
  <CommonProviderInfo>
    <RegistrationNumber
      typeOfBody="HPCSA">X000000</RegistrationNumber>
    <PCNSNumber>X000000</PCNSNumber>
  </CommonProviderInfo>
  <FullName>
    <Title>Unknown</Title>
    <Initials>Unknown</Initials>
    <Surname>JOE SOAP</Surname>
  </FullName>
</TreatingProvider>.....
```

We trust that this will open new opportunities for pharmacy clinics. You can refer any enquiries you may have to ETM_OPERATIONS@discovery.co.za