

HealthID

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HOW TO ASK FOR CONSENT – PRIMARY CARE PROVIDER NOMINATION

DISCOVERY HEALTH
2023





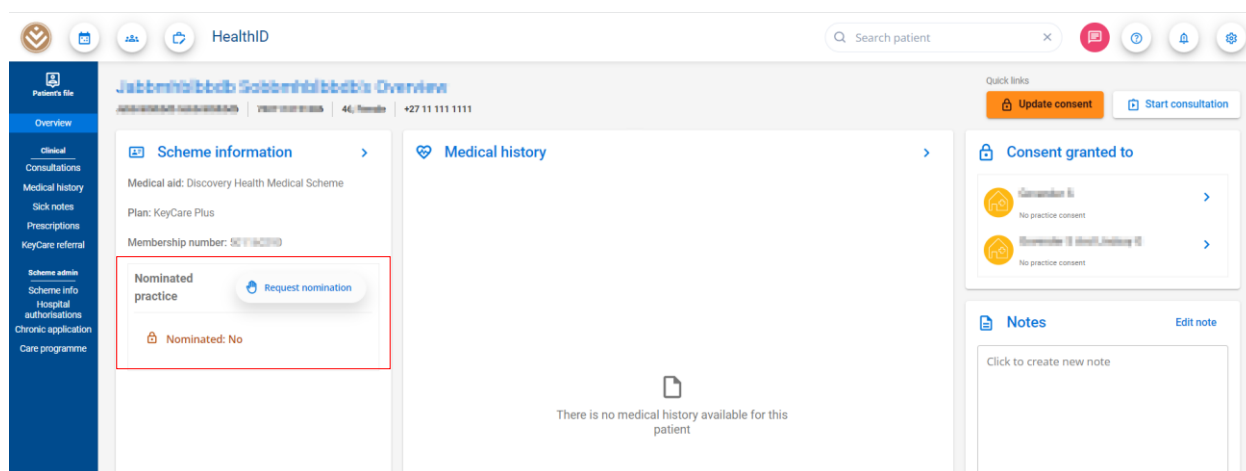
How to ask for consent - PCP nomination

A provider seeking PCP nomination, can do so on the Patients file. Scheme information shows the nominated practice.

- Nominated practice will display the Primary Care indicator for the patient
- A provider can only ask for consent if they are eligible

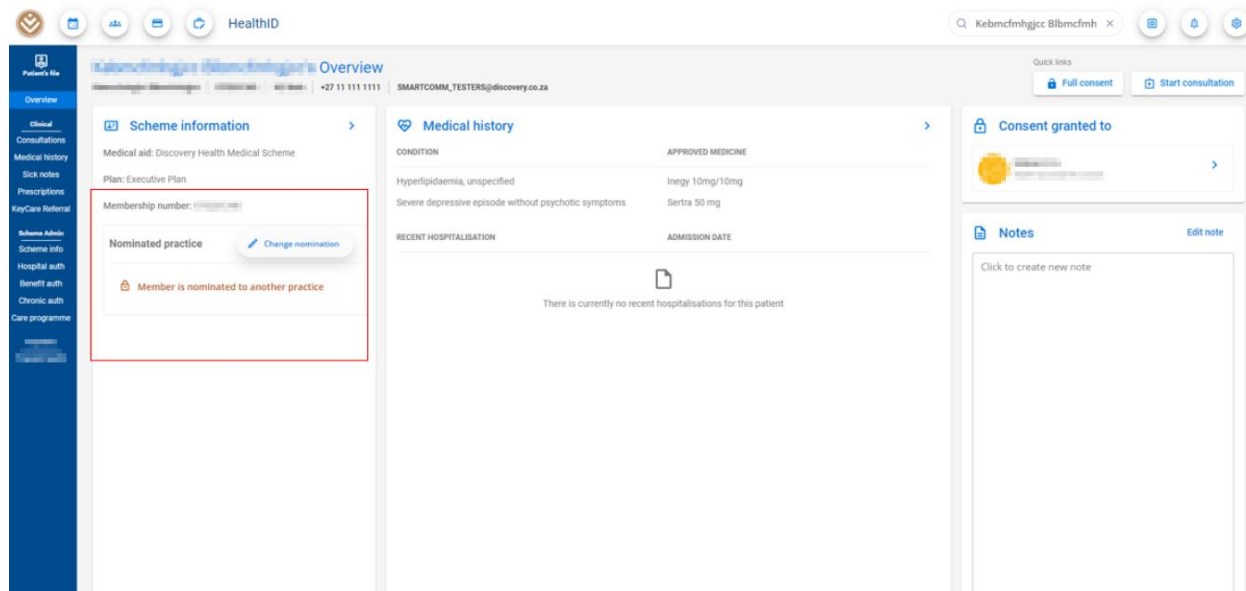
An eligible provider can request a nomination as seen on the below screen.

*This means that the member does not have a nomination & Provider is eligible to nominate themselves



An eligible provider can also change a nomination as seen on the below screen.

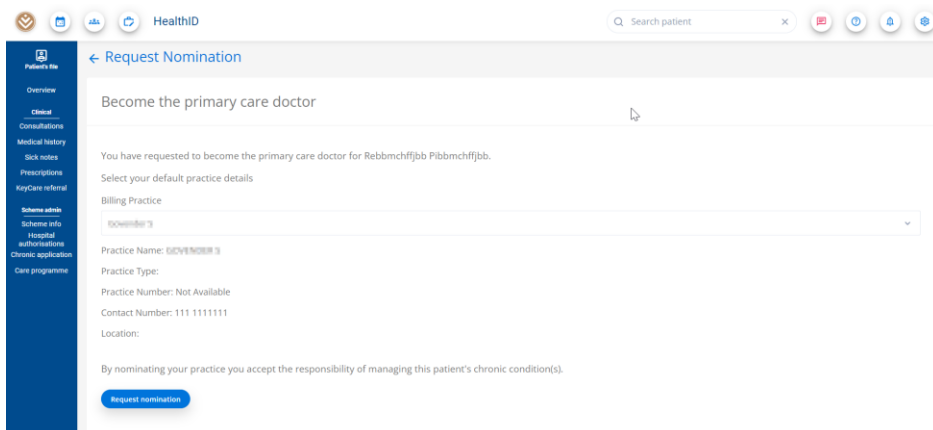
*This means that the Provider is eligible to nominate themselves - but member is currently nominated to another practice



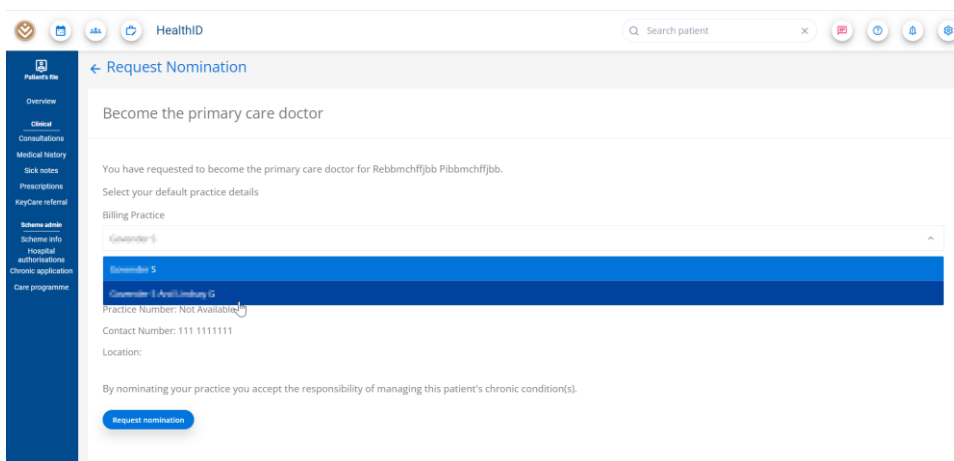


- To ask for consent user should click on “Request nomination” or “Change nomination”

The below screen will appear:

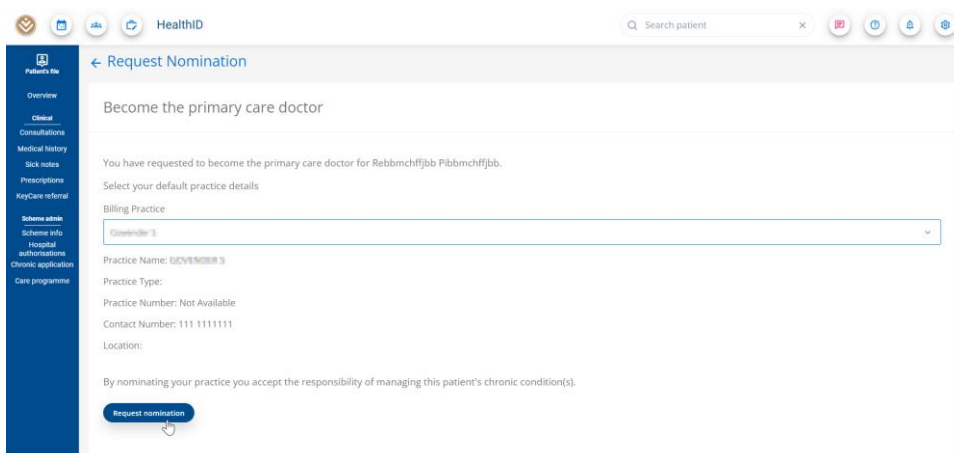


- Using the dropdown select a billing practice



Once billing practice has been selected, the practice details should be populated below.

- Click on “Request nomination” or “Change nomination”

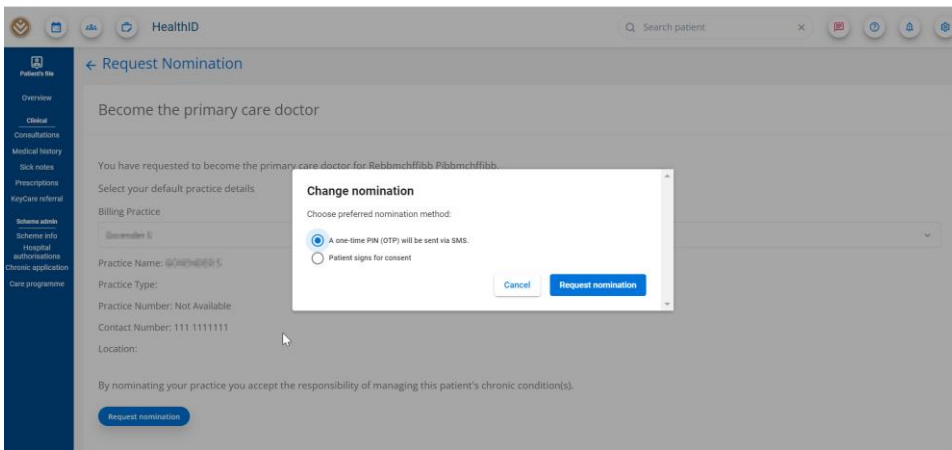


How to ask for consent – Primary Care Provider nomination

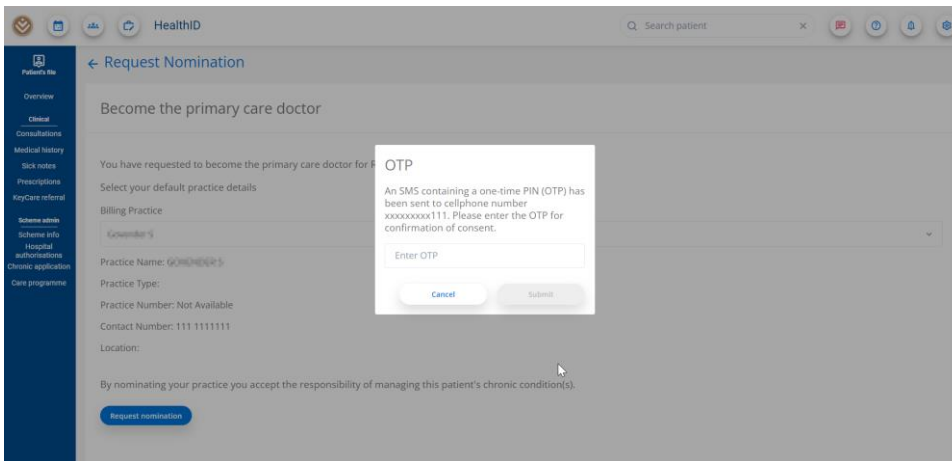
Discovery Health (Pty) Ltd; registration number 1997/013480/07, is an authorised financial services provider and administrator of medical schemes.



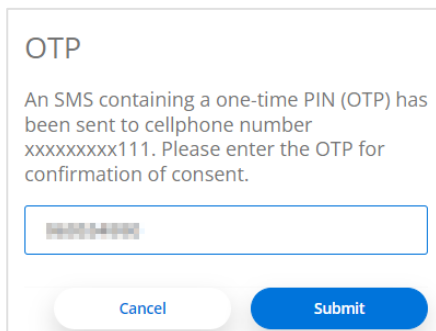
Select a preferred nomination method.



- If you select the OTP option, an SMS will be sent to the member.

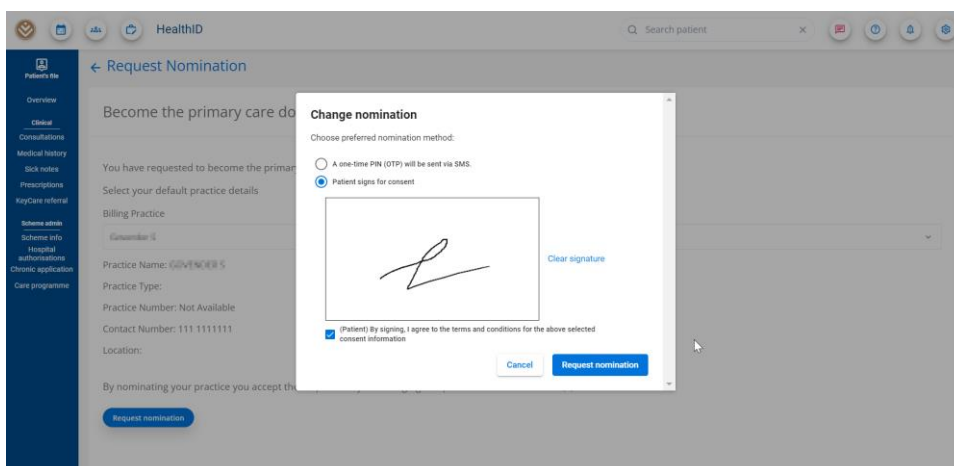


- Enter the OTP and submit.



If you opt to sign for consent

- Add a signature
- Agree to the Terms and Conditions



- Once complete, under “Scheme information”, the nominated practice should be updated.

