

2024 KEYCARE START REGIONAL
GP NETWORK
FIND A NETWORK FACILITY FOR YOUR HEALTH PLAN OPTION



KeyCare Start Regional GP Network

Regional Network

KeyCare Start Regional members access healthcare through regional networks. Each regional network is designed around the online practice and your chosen KeyCare Start Regional GP and a KeyCare Start Regional Hospital that offers a full array of medical, surgical and emergency services.



View other network providers using find a healthcare provider on the **Discovery Health app**

All network lists can change at any time. Please go to www.discovery.co.za > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.

Find a healthcare provider and the Discovery Health app are brought to you by Discovery Health (Pty) Ltd; registration number 1997/013480/07, an authorised financial services provider and administrator of medical schemes.

LIMPOPO		
	PRACTICE NAME	PRACTICE NUMBER
Mediclinic Polokwane** Mediclinic Tzaneen**		
Polokwane	Drs Bosman, Carlisle, Vorster And Associates	1128868
Tzaneen	Dr SJ Spies and Partners	1451073
MPUMALANGA		
Mediclinic Nelspruit** Mediclinic Trichardt**		
Mbombela	Dr J Smith and Dr M Eloff (Nelspruit Travel and Health)	0497932
Trichardt	Dr Oosthuysen & Cassim	0103187
WESTERN CAPE		
Mediclinic Louis Leipoldt**		
Bellville	Drs Hanley, Furman and Associates Inc. (Intercare Century City)	0591068
WESTERN CAPE		
Mediclinic George** Mediclinic Geneva**		
George	Drs Neethling, Taylor & Associates Inc. (Intercare George)	0456454

** KeyCare Start Regional Network Hospital

Contact Us

Discovery Health Medical Scheme is committed to providing you with the highest standard of service and your feedback is important to us. The following channels are available for your complaints and we encourage you to follow the process:

01 | To take your query further:

If you have already contacted the Discovery Health Medical Scheme and feel that your query has still not been resolved, please complete our online complaints form on www.discovery.co.za. We would also love to hear from you if we have exceeded your expectations.

02 | To contact the Principal Officer:

If you are still not satisfied with the resolution of your complaint after following the process in Step 1 you are able to escalate your complaint to the Principal Officer of the Discovery Health Medical Scheme. You may lodge a query or complaint with Discovery Health Medical Scheme by completing the online form on www.discovery.co.za or by emailing principalofficer@discovery.co.za.

03 | To lodge a dispute:

If you have received a final decision from Discovery Health Medical Scheme and want to challenge it, you may lodge a formal dispute. You can find more information of the Scheme's dispute process on the www.discovery.co.za.

04 | To contact the Council for Medical Schemes:

Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You may contact the Council at any stage of the complaints process, but we encourage you to first follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 | complaints@medicalschemes.co.za | 0861 123 267 | www.medicalschemes.co.za



The hospital network lists can change at any time. Please go to www.discovery.co.za > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.