Healthcare professional banking details for the payment of claims 2024



Contact us

Tel: 0860 44 55 66, PO Box 784262, Sandton 2146, www.discovery.co.za

If your practice is not registered on our system, we cannot update or load the banking details. To register, please send us:

- 1. A copy of the Practice Code Numbering System (PCNS) form that the Board of Healthcare Funders (BHF) issued to the practice
- 2. Certified copies of the healthcare professionals' valid identity documents (not older than three months)
- 3. Please complete the Discovery Health Practice registration form

Email the documents to: provider_administration@discovery.co.za. The turnaround time for the registration process is two to three working days.

What you must do

- Fill in the form below.
- The accountholder must sign the form.
- · Attach the following documents:
 - Copy of the ID, passport or valid driving licence of the requestor and authorised signatories (not older than 3 months).
 - Copy of a letter with an original stamp from the bank (on an official letterhead) showing the accountholder's name, account number, account type and branch code (not older than 3 months).

OR

- Copy of a bank statement with an original bank stamp that confirms the accountholder's name, account number, account type and branch code (not older than 3 months).

Please note: This request to change your banking details applies to the payment of claims and enables us to accurately change banking details. It will take us up to three working days to update your banking details and we may contact you to validate this request. If you need us to pay into the new account, please do not submit claims until you have received a notification from us that we have changed the banking details for consistency.

How to complete this form

- · Complete with black ink and print clearly.
- To avoid administration delays, please make sure this form is completed in full.

1. Provider details (please give us the details of the owner of the practice)

Send the completed form and the above documents by email to: providerbankingdetails@discovery.co.za.

,	, ,
Full name and surname	
Identity number	
Signature	
Practice number	Registration number (mandatory)
VAT number	
Please note that banki	ng details cannot be updated without the company's registration number or ID number.
2. Previous banking	g details
Bank name	
Branch name	Branch code
Account number	Type of account Cheque Savings
Accountholder's name	

3. New banking details									
Is the account registered with practice number?	a person's identity	y number (ID) or is it a	company	ID number		Compa	anv regi	stration	number
Identity number			Company registr						
Please note: We cannot acc	cent credit card :	account details	Company registr	ation number					
Bank name	sept credit card o	account details							
Branch name			Branch co	nde					
Account number		Type of account Cheque Savings							
			Type of acc	Journ Cried	que	Saving	js		
Accountholder's name		who Discountly for							
The above details apply to:		mier Plus monthly fee	Normal cla		oth		-1:4 -11 4	L - 4	9
Please make sure that you have supplied on this form consignatory in section 1.									
Signed at (town or city)					Date	D D	M M	Y	Y
Contact person									
Telephone (H)			Tele	ephone (W)					
Cellphone				. , , ,					
Email									
Signature of authorised accou	ntholder								
Signature of requestor									
Disclaimer:									
We will pay all money that is of due to incorrect banking detail		are provider using the b	anking details for co	onsistency and	d we c	annot be	held lia	able for	any loss
4. Contact details for ex	kternal compan	y or bureau respon	sible for accoun	ts (if applic	able)				
Name of company or bureau									
Registration			V	AT number					
Contact person				ı					
Telephone									
Cellphone			_						
Email									
Please note that we need a co	ertified copy of the	e contact person's ident	ity document (ID) V	Ve can also r	ot un	date the	bankii	na deta	ails

Please note that we need a certified copy of the contact person's identity document (ID). We can also not update the banking details without the company's registration number.