

VITALITY ACTIVE AND VITALITY MONEY CAMPAIGN WITH VIRGIN ACTIVE



Get up to 75% off your monthly gym fees at Virgin Active

Discovery Vitality aims to make exercise irresistible with a limited time Vitality Active gym offer. With the help of our fantastic fitness partner, Virgin Active, we help thousands of members to get moving and feel great every day. For a limited time only, get up to 75% off your monthly gym offer at Virgin Active.

Log in to your Discovery profile on the Discovery app or the Discovery website to view your personalised discount.

Who is eligible for the Vitality Active gym offer?

From 1 November 2023 to 31 December 2024, Vitality Active members aged 18 years and older, including child dependants aged 18 years and older, with a qualifying Discovery Bank product* can use the Vitality Active gym benefit offer at Virgin Active for **Club memberships only**. Clients must have Vitality Money activated to qualify. (This excludes savings accounts and the Old Discovery Card).

The Vitality Active discount is based on:

- The type of gym membership (in this case Virgin Active Club),
- Entity role, meaning whether you are the main member, spouse, or adult dependant (includes a child dependent over 18) on the Vitality Active membership, and
- Number of gym workouts.

If you use the Vitality Active gym offer, you can only join Virgin Active at the Vitality Active rates and you will no longer be eligible for Pay As you Gym (PAYG).

*The qualifying Discovery Bank accounts are the Discovery "Account for All", Gold PAYT account, Gold transaction bundle account, Gold credit card, Gold suite account, Platinum PAYT account, Platinum transaction bundle account, Platinum credit card, Platinum

suite account, Black PAYT account, Black transaction bundle account, Black credit card, Black suite account, Purple Bank suite account and Purple Wealth account.

The gym membership options available are:

Vitality Active entity role	Type of Virgin Active health club membership	Vitality Active saving on monthly fees
For main member or spouse	Club (one gym)	Up to 75% off the standard monthly fee
For adult dependents (over the age of 18 years)	Club	50% off the standard monthly fee

What you pay for the Vitality Active gym offer

- Unless subject to a [campaign](#), you'll pay a once-off gym activation fee equal to one month's full retail rate of the gym contract for each adult 18 years and older who wants to use the Vitality Active gym offer at Virgin Active.
- To find out the retail rates, contact your nearest Virgin Active health club.
- You must pay a club access device fee of R125 for each person who activates the Vitality Active gym offer.
- Each person will get their own club access device.

To keep the maximum gym saving at Virgin Active

- For the first 12 months of the Vitality Active gym saving, you will get the maximum saving applicable for the Vitality Active portion, regardless how many gym sessions you complete in those 12 months.
- As the main member or spouse with a Virgin Active Club gym membership, you need to complete at least 36 gym workouts in a rolling 12-month period to keep your maximum gym saving of up to 75% off the standard monthly gym fee. Otherwise, the up to 75% will reduce to 50%.
- At the end of your initial 12-month contract period of using this offer, we count your gym workouts to check that you have been to the gym enough times in that 12-month period to keep the maximum Vitality Active savings.
- You will be subject to the lower discount until you have reached the 36 gym workouts in a rolling 12-month period again. If you then meet the required 36 gym workouts, you will not get the 75% saving immediately, you will only get the 75% saving in the following month.
- From then on, at the end of every month we count back 12 months to find out what your total number of gym workouts were during that period.
- Only one gym workout a day will count towards your total 36 gym workouts requirement.

- You will receive the lower discount until you have reached the required 36 gym workouts in a rolling 12-month period again.
- For your workout to be considered valid for the purposes of this offer, you must exercise for longer than 30 minutes during each visit to your chosen health club.
- As a Child Dependant over 18 or Adult Dependant, your discount will be 50% off your monthly club membership fee.

Read the [Virgin Active's Terms and Conditions](#) for more information.

How to join Virgin Active through the Discovery app:

1. Log in to your Discovery corporate app
2. Click on the join gym tile and follow the simple process to activate your gym contract.

Discovery Bank clients must be over 18 with an active Vitality Active membership and be the main member, spouse, or dependent aged 18 years or older.

Your linked Discovery Bank account must be kept in good standing as defined in <https://cms.discovery.bank/site/del-stream/pdfs/bank-rewards-terms-and-conditions.pdf>

The same rules apply when joining the gym in person.

Upgrades, downgrades, or transfers between health clubs

- This offer only applies to Virgin Active Club memberships and excludes Premier and Collection benefits.
- If you want to upgrade, downgrade, or change your chosen health club, you must call Virgin Active on 0860 200 911. Please note that the Vitality Active and Vitality Money discount does not apply to any upgrades.
- Virgin Active may charge an administration fee for these changes.
- If you are an existing Virgin Active member who qualifies for the Vitality Active gym offer, please contact the Virgin Active call centre to assist in benefiting from this offer.
- **Please note:** You can only change your gym membership or your home club 60 days from the date of activation of your membership at Virgin Active.

Remember, Virgin Active charges an administration fee for these changes.

Swipe your card each time you go to the health club to get Vitality Active points

- Record your workouts and earn Vitality Health points by swiping your club access card each time you visit the health club.
- If the health club cannot swipe your card for any reason, you must ask to sign the manual register or show your ID/passport/drivers licence at the reception to make sure that your points are awarded.

- For your workout to be considered valid for the purposes of this offer, you must exercise for longer than 30 minutes during each visit to your chosen health club.

Earn Vitality fitness points

- Adults can each earn 100 Vitality Health fitness points for one gym workout a day.
- Adults can also earn 50 Vitality Health fitness points a day by doing a 30-minute online workout, which will count towards your 36 gym workouts requirement in a rolling 12-month period. To access the online workouts, you will need to visit <https://www.virginactive.coach/> and log in with your MyVirginActive details.
- You can earn up to 1 200 Vitality points per month by completing online workouts and tracking 10 000 or more steps a day.
- Points for all fitness activities are capped at 30 000 Vitality fitness points a year for each member.
- Please note that additional adult dependants are subject to separate limits and caps. Please consult the [Vitality Summary of Points Guide](#) for more information regarding these limits and caps, as well as other ways to earn Vitality fitness points.
- To check your points, go to the Vitality Points Tracker at www.discovery.co.za.
- The Gym Tracker will show you how many times you have worked out at the gym in the previous rolling 12 months.
- Each gym member will only have access to their own individual dashboard. You will not have access to a spouse or adult dependent's gym workouts.
- Your Vitality Health fitness points can take up to four days to reflect on the Vitality Points Tracker on the *Track and earn points* page accessed through your profile on www.discovery.co.za.
- All Vitality Health points you earn at the health club go towards the Vitality fitness points category.
- Vitality Health points will only be awarded for one fitness activity a day.
- If you complete two or more fitness activities in one day, then the higher of the points will be awarded.

How to cancel your Virgin Active membership

- You need to request the cancellation of your contract with Virgin Active directly.
- You need to give Virgin Active one months' notice.
- Virgin Active's standard cancellations rules will apply. There is usually a cancellation fee which is linked to the outstanding balance of a 12-month contract. These details will be in the contract you sign at the health club.
- If you are still within your initial 12-month gym contract, then Virgin Active rules will apply and you will need to pay an early cancellation fee to Virgin Active as prescribed by CPA Act, Section 14.
- Should the PP be in the process of upgrading to Vitality Premium, all applicable rules including limitations and waiting periods governing Vitality Premium's gym benefit will apply.

Ending your benefit

If you are no longer a Vitality Active member you will no longer be eligible for the Vitality Active discount on your gym membership, thereafter the standard terms of the Virgin Active contract will continue to apply.

If you are no longer a Discovery Bank client with a qualifying Discovery Bank product, we reserve the right to cancel your gym discount provided in the Vitality Active offer. Thereafter the standard terms of the Virgin Active contract will continue to apply.

Third party consent when activating the Vitality Active gym offer

You understand that activation of the Vitality Active gym offer shall require Virgin Active to conduct an eligibility check with Discovery Vitality to confirm if you are entitled to receive the offers referred to in this guide. By engaging with Virgin Active you warrant that you have the authority to provide consent to Virgin Active and Discovery Vitality sharing information, which includes the personal information of members on your Vitality Active membership, for the purposes of determining eligibility to the offers set out in this guide.

By activating the Vitality Active gym offer, you agree to the respective limits, terms and conditions and that Discovery Vitality (Pty) Limited, Discovery Bank Limited and Virgin Active may share your payment and personal information as well as transactional data to administer the offer effectively.

Tax on your savings

- You may have a duty to pay tax on the savings that you earn.
- It is your responsibility to speak to a tax practitioner for advice.
- We are not responsible for any consequences if you fail to ask a tax practitioner for advice or if you fail to pay the applicable tax.

General campaign terms and conditions

1. The promoter of the campaign is Discovery Vitality (Pty) Limited
2. Any violation or attempt to violate any of the rules will result in immediate disqualification of the transgressor.
3. With regards to any of our promotional material and communications, we the promoters will not be held responsible for any misrepresentation caused by:
 - a. An unintentional copy error;
 - b. A typing error; and/or
 - c. An omission that may occur.
4. The promoters reserve the right to revise, alter or end the campaign at their discretion. In such an event, all participants will:

- a. Waive any rights which they may have against the promoters, their affiliates or associated companies;
 - b. Acknowledge that they have no recourse or claim of any nature against Discovery Vitality or any entity of the Discovery Group of Companies.
5. If we choose to alter or end the offer, we will let the participants know beforehand or as soon as is reasonably possible.
6. If required as a result of legislation or other legal reasons, the promoters reserve the right to end this campaign immediately. Should we end the campaign, all participants:
 - a. Agree to waive any rights that they may have in terms of this offer;
 - b. Acknowledge that they will have no recourse against the promoters or their agents.
7. Rewards cannot be exchanged for cash and/or transferred.
8. The promoters do not take any responsibility and shall not be held liable for any loss, injury or damage of any nature caused as a result of the participants' engagement in the campaign or as a result of the use of the discounted offer.

Need help or additional information?

If you have any questions or need more information about the Vitality Active gym offer, visit the [Discovery Vitality Help page](#) or [send us a query](#).

If, for any reason, there is a conflict between rules in these terms and conditions and the Vitality Main Rules, the Vitality Main Rules for Vitality Active members will apply.

Keep up to date with the latest news from Vitality:

- [Download the Discovery app](#).
- Follow Discovery Vitality on [Facebook](#), [Twitter](#) and [YouTube](#).
- [Chat to us on WhatsApp](#).

Specific limits, terms and conditions apply to each offer, products or offers and may be subject to change. We will inform you when we make such changes.

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